



*Need help with CWS-CARES  
or support for CWDS-related services?*

Call CWDS Service Desk @

**855-292-3444**

Or email [ServiceDesk@cwds.ca.gov](mailto:ServiceDesk@cwds.ca.gov)

Support is available 24/7/365,  
including weekends and holidays

You may be required to contact your agency's help desk before contacting the CWDS Service Desk. If needed, contact your CWS/CMS and/or CWS-CARES Single Point of Contact (SPOC) for guidance.