

Executive Summary

CARES 2.2 released on 02/09/2019 includes the following:

- Child and Adolescent Needs and Strengths Assessment (CANS)
 - Improve application usability
 - Provide role-based dashboards for Supervisors, CWS Case Carrying Workers, and Non-Case Carrying Workers
 - Search for and use child information from CWS/CMS
 - Provide Change Log Information
 - Present CANS rating summary with strengths, needs, and immediate action information
 - Automatically redact confidential items when the CANS is printed

- Facility Search and Profile
 - Display capacity and adjusted capacity from CWS/CMS
 - Allow use of special characters, such as / \ " () [] { } , in Facility Name field

- Child Welfare History Snapshot*
 - Display all active addresses on the Person Card
 - Do not display clients that were merged in CWS/CMS

***Note:** Child Welfare History Snapshot is only available to the Intake Core Constituents Representatives in production

Release Description

CARES 2.2 released on 02/09/2019 includes enhancements to CANS, Facility Search & Profile, Child Welfare History Snapshot, and the CWS-CARES Dashboard. In addition, there are interim processes for system features not working as designed and known bugs.

CANS

The following **Enhancements** are for **CANS**:

#	CANS – Enhancement Description
1	Users with staff persons assigned to them in CWS/CMS are identified as Supervisors in CWS-CARES. After Supervisors sign in to CWS-CARES and click GO on the CANS tile, the Assigned Staff page displays, also known as the Supervisor dashboard. This dashboard includes:

	<ul style="list-style-type: none"> • A staff list along with information about their staff’s CANS caseload. • For each staff listed on the dashboard, the following information displays the total number of: <ul style="list-style-type: none"> ○ Clients assigned to the staff persons ○ No Prior CANS assessments ○ In Progress CANS assessments ○ Completed CANS assessments • Supervisors can select a Staff Name to view the staff person and client list information. • Supervisors have the ability to perform a client search by clicking the Client Search button.
2	<p>Users with clients/cases assigned to them in CWS/CMS are identified as CWS Case Carrying Caseworkers. After signing into CWS-CARES and click GO on the CANS tile, the Client List page displays, also known as the Caseworker dashboard. This dashboard includes:</p> <ul style="list-style-type: none"> • A client list based on an active caseload • The following information displays for each client listed: <ul style="list-style-type: none"> ○ The client’s date of birth ○ The CANS assessment status: No Prior CANS, In Progress, or Completed • A Caseworker can select a client from the Client List to view client details such as the client’s full name, DOB, County and Client ID. • A Caseworker can perform a client search by clicking on the Client Search button.
3	<p>Users without a client/case assigned and without staff assigned are identified as Non-Case Carrying Caseworkers. After signing into CWS-CARES and click GO on the CANS tile, the Search Clients Only page displays. A Non-Case Carrying Caseworker can:</p> <ul style="list-style-type: none"> • Search CWS/CMS for clients only. • View/access the last 3 “In Progress” CANS assessments that user added.
4	<p>The Search Clients Only page allows all users to:</p> <ul style="list-style-type: none"> • View/access the last 3 CANS assessments with a status of In Progress. Neither Completed nor Deleted assessments display on this page. • Delete a CANS or view the CANS Change Log by clicking the Kebab icon (three dots next to the assessment).
5	<p>After a user selects a client from the search results or Client list, the Client Information page displays the following:</p> <ul style="list-style-type: none"> • The Client Information card displays demographic information for the child that is populated from CWS/CMS. • The Assessment History card now displays an option to delete an assessment and view the CANS Change Log.
6	<p>When deleting a CANS, a reason is not required. Once the CANS is deleted, it cannot be accessed by any users. It cannot be undeleted.</p>

7	<p>The CANS Change Log page displays the following:</p> <ul style="list-style-type: none"> The client’s name and the assessment date The date and time an assessment was updated in the Date/Time Updated column. The name of the user that updated the assessment The Change status in the Change column: Saved, Completed, or Deleted
8	<p>When a user starts a new assessment, it will populate with the client’s CWS/CMS case number or referral number, whichever is applicable for that client at the time the assessment is entered into CWS-CARES.</p> <p>Note: Users cannot change the client’s CWS/CMS case number or referral number once the assessment is initiated in CWS-CARES.</p>
9	<p>Users must now select the CANS template that matches the age of the client, either 0-5 or 6-21, before entering ratings for items.</p>
10	<p>Radio buttons replaced the drop-down menu selections to rate the domain items.</p>
11	<p>Comments can now be added to an assessment at the Domain and Item levels.</p>
12	<p>Completed CANS assessments now include a CANS Summary card. This provides an at-a-glance rating summary of Strengths, Action Required, Immediate Action Required, or Trauma.</p>
13	<p>When the CANS is printed, the print feature automatically redacts items marked as confidential.</p> <p>Note: A printed CANS only reflects saved data. Unsaved data will not print.</p>

The following **Enhancements** are for **Facility Search and Profile**:

#	Facility Search – Enhancement Description
1	<p>The Capacity and Adjusted Capacity fields now display capacity values from CWS/CMS on the Facility Profile page.</p> <p>Note: Facilities that reflect LIS as the Source will not have a value populated in the Adjusted Capacity field.</p>
2	<p>Improved capacity calculations now display in the Facility Profile page. Note the following regarding the capacity that displays in the Adjusted Capacity field:</p> <ul style="list-style-type: none"> If the Adjusted Capacity field is blank or 0, the Available Beds = Licensed Capacity minus number of children placed If the Adjusted Capacity field has a number greater than 0, the Available Beds = Adjusted Capacity minus the number of children placed
3	<p>Update search tool so that special characters, such as / \ " () [] { }, can be used in the Facility Name field without displaying an error.</p>
4	<p>Facility Search results are limited to a maximum number of 5,000 search results.</p>

The following **Enhancements** are for **Child Welfare History Snapshot**:

#	Child Welfare History Snapshot – Enhancement Description
1	Active addresses now display on the Person Card.
2	Clients that were merged in CWS/CMS now appear as one client in CARES.

Interim Processes

Interim processes are short-term, alternative steps for users given known system bugs or CWS-CARES features not working as designed. They may be informational only (when no workaround is available).

https://cwds.ca.gov/release_notes