

CARES 2.1 - What's in it & Who's Using it?

1. Facility Search and Profile
2. Identity Management (secure login and user admin)
3. CANS: Child and Adolescent Needs and Strengths Assessment

*CARES 2.1 is now used by over **4,600** staff in **58** Counties and **3** CDSS Divisions.*

Welcome Wave 6 counties to CARES!
Live on January 22nd!

Statewide Live on CWS-CARES!



CARES 2.1 Statewide Implementation Complete!!



*As of 11/14/2018 Snapshot is **only** available to Core Constituent Representatives in production.

Where to Find CWS-CARES Information?



Features in CARES Release?

Check out **CARES Release Notes**: https://cwds.ca.gov/release_notes



Known Bugs/Issues and Workarounds?

Check out **CARES Interim Processes**: https://cwds.ca.gov/release_notes



Training Refresher on a CARES Feature?

Check out **CARES Learning on Demand** for Demo Videos, Job Aids, and Web-based Training:
<https://cwscms.osi.ca.gov/Portal/CARES-Implementation-Portal/Getting-Started#top>

What's Next?



CARES 2.1: Lessons Learned

Provide feedback and lessons learned to your IL

Your Implementation Lead (IL) will be reaching out soon to collect feedback and lessons learned on CARES 2.1 implementation readiness activities. Start to think of “What Went Well” and “What Needs Improvement” in the following areas:

- Project Management/Communications
- Organizational Change Management
- Technical Readiness
- Training



CARES 2.2: Implementation Prep

Ready for the next CWS-CARES release

Key activities and dates to ready for CARES 2.2 include:

A. Attend a CANS 1.1 Train-the-Trainer Session

- Tuesday, 1/29/2019 10am-11am or 2pm-3pm
- Thursday, 1/31/2019 10am-11am or 2pm-3pm
- Tuesday, 2/05/2019 10am-11am or 2pm-3pm
- Thursday, 2/07/2019 10am-11am or 2pm-3pm

B. Identify CARES 2.2 users. Who will use CANS in CARES?

C. Train staff: CANS Job Aids and Demo Video

D. Communicate Statewide Go Live: Monday, February 25th



CWS-CARES Acceleration Strategy

What is it and what does it mean to you

This effort will inform and provide updates to the Project Roadmap.

What Is it?	A strategy that evaluates several areas to determine the best options (technically and economically) to accelerate the delivery of CWS-CARES.
Why are we doing it?	The project’s current approach to product delivery has lagged compared to expectations . These specific areas are worthy of reconsideration because they affect all areas of future development.
What does it mean for me?	We are assessing potential impacts and planning for them proactively. Findings from this work will inform future development planning .

Key Acceleration Strategy Components

To answer “**What should we deliver next**” and “**How should we build it**” the project is currently working on:

Product Blueprint: A Product Blueprint is a high-level flow diagram that considers federal/State reporting requirements and captures the end-to-end process in each core digital service area.

Domain Model: A Domain Model describes how core child welfare concepts relate to each other and specifies the business flows and rules governing their interactions.

Legacy Integration and Synchronization: Can CWS-CARES co-exist with legacy systems in a technically feasible, predictable, repeatable and cost-effective way or not?

Platform-as-a-Service (PaaS) Proof of Concept (POC): A two-phase process for vendors to build and demonstrate a working application in a commercial PaaS based on realistic scenarios (from the Product Blueprint).

Platform Market Research: Workshops and product demos with 8 vendors to further understand limits and capabilities of PaaS in addition to costs and licensing. This will assist the project in identifying gaps, understand how configuration and customization, in combination, might close those gaps, and assess the associated trade-offs and economic impacts.

Please contact the Implementation Team at cwdsimplementation@osi.ca.gov with questions and feedback.