

## CARES 2.1 - What's in it and Who's Using it?

1. Facility Search and Profile
2. Identity Management (secure login and user admin)
3. CANS: Child and Adolescent Needs and Strengths Assessment

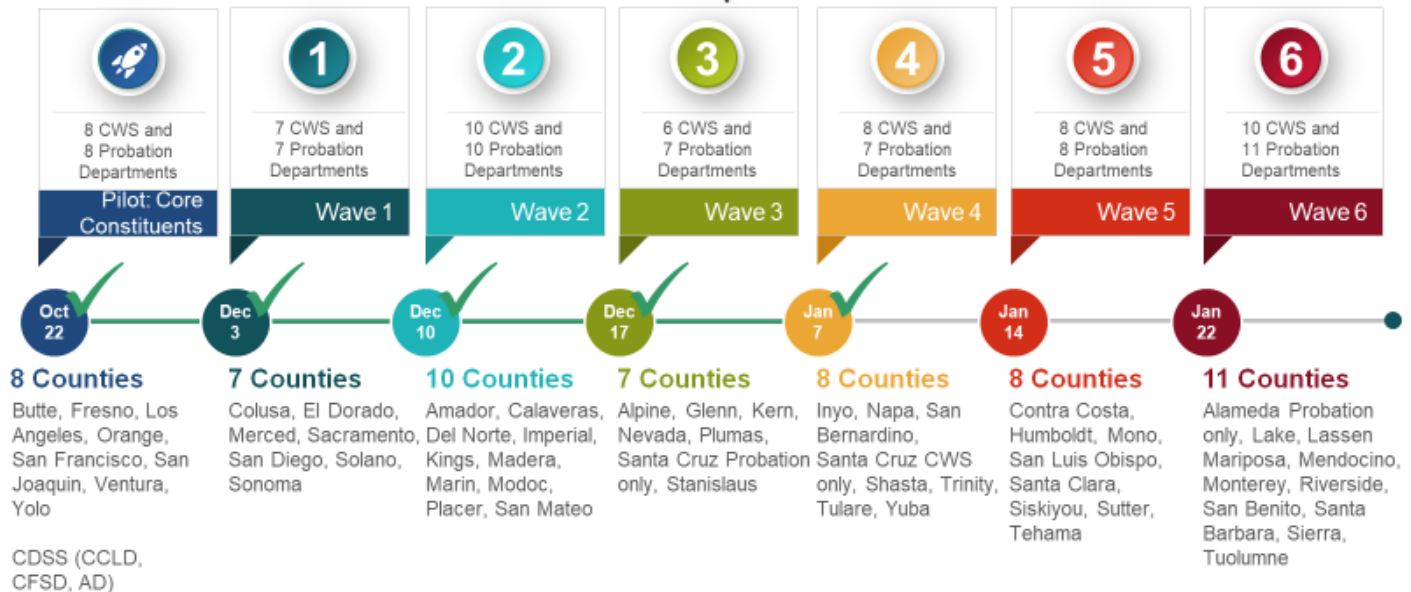
*CARES 2.1 is now used by staff in 40 Counties and 3 CDSS Divisions.*

## Who's Live on CARES?



## Welcome Wave 4 counties to CARES! Live on January 7th!

### CARES 2.0 & 2.1 Statewide Implementation



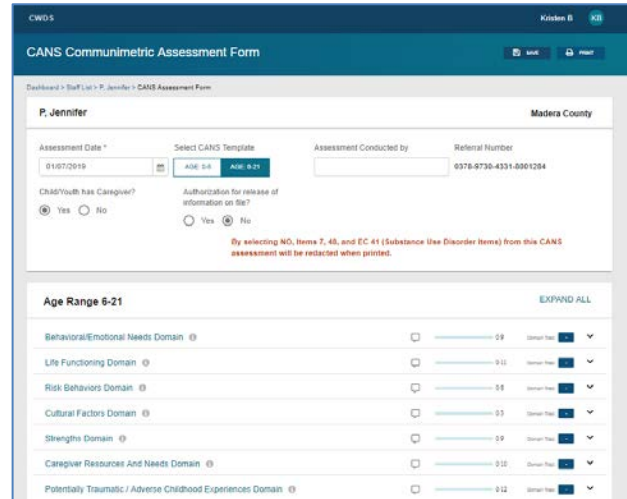
\*As of 11/14/2018 Snapshot is **only** available to Core Constituent Representatives in production.

# Getting to Know CARES 2.2 – Feature Updates

Production Release: 2/9/19

## CANS 1.1: Child and Adolescent Needs and Strengths Assessment

- Search for and use child information from CWS/CMS
- Improve application usability
- Present CANS rating summary
- Provide change log
- Provide role-based dashboards
- Automatically redact confidential items when printed



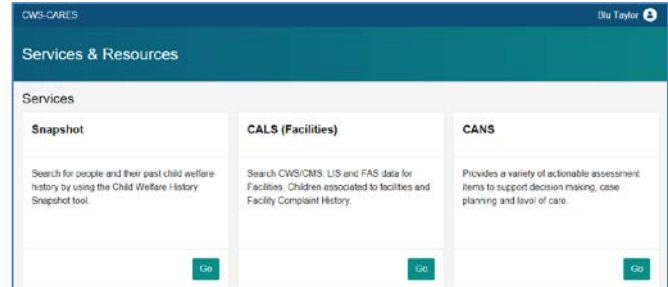
## Facility Search and Profile

- Display capacity and adjusted capacity from CWS/CMS

Capacity	Adjusted Capacity	Available Beds	Capacity Last Changed
8	6	3	12/11/2018

## Dashboard











- Update the look and feel of page headers and tiles



## Snapshot

- Display all active addresses on Person Card
- Do not display clients that were merged in CWS/CMS
- **NOTE:** Snapshot is still only available to Core Constituent Representatives in production

# CARES Release Review

CARES 1.0	CARES 2.0	CARES 2.1	CARES 2.2
<b>Snapshot*</b>  <ul style="list-style-type: none"> <li>Search for CWS/CMS clients and view their relationships, demographic information, and child welfare history</li> <li>Copy &amp; paste history into other documents</li> </ul>	<b>Snapshot*</b> (update)  <ul style="list-style-type: none"> <li>Remove fuzzy search (commonly misspelled words)</li> <li>Add CSEC and probation youth information from CWS/CMS</li> </ul>	<b>Identity Mgmt</b> (update)  <ul style="list-style-type: none"> <li>Provide three User Administrator Roles: State, County, and Office</li> <li>View Date/Time that registration email was sent to user</li> <li>View user's role in User List</li> <li>Allow three attempts to enter MFA code</li> <li>Indicate when user meets each password requirement when setting a new password</li> </ul>	<b>CANS</b> (update)  <ul style="list-style-type: none"> <li>Search for and use child information from CWS/CMS</li> <li>Improve application usability</li> <li>Present CANS rating summary</li> <li>Provide change log</li> <li>Provide role-based dashboards</li> <li>Automatically redact confidential items when printed</li> </ul>
<b>Facility Search</b>  <ul style="list-style-type: none"> <li>Search for and view pending and approved facilities or homes from CWS/CMS, LIS, and FAS</li> <li>Shows number of beds, complaint history, and children associated to the home or facility</li> </ul>	<b>Identity Mgmt</b> (update)  <ul style="list-style-type: none"> <li>Ability to filter user list by Office</li> <li>Ability to resend registration e-mail</li> <li>Add last login date to user list</li> </ul>		<b>Snapshot*</b> (update)  <ul style="list-style-type: none"> <li>Display all active addresses on Person Card</li> <li>Do not display clients that were merged in CWS/CMS</li> </ul>
<b>Identity Mgmt</b>  <ul style="list-style-type: none"> <li>Secure login with e-mail address as username and multi-factor authentication (MFA)</li> <li>Manage Users portal for County Admins to manage user access and permissions in CARES</li> </ul>	<b>CANS</b>  <ul style="list-style-type: none"> <li>Add and edit child information in CANS</li> <li>Add, edit, and print CANS assessment</li> <li>View historical list of CANS assessments for child</li> </ul>		<b>Facility Search</b> (update)  <ul style="list-style-type: none"> <li>Display capacity and adjusted capacity from CWS/CMS</li> </ul>
<b>Status</b> <ul style="list-style-type: none"> <li>Released 9/19/18</li> <li>Adopted by Intake &amp; CALS Core Constituents only</li> </ul>	<b>Status</b> <ul style="list-style-type: none"> <li>Released 10/31/18</li> <li>Available 10/31/18 to Intake, CALS &amp; CANS Core Constituents</li> <li>Statewide rollout in 6 waves 12/3/18 to 1/22/19</li> </ul>	<b>Status</b> <ul style="list-style-type: none"> <li>Released 12/8/18</li> <li>Available to current production users on release date</li> <li>Available to other counties based on scheduled rollout Go-Live date</li> </ul>	<b>Dashboard</b> (update) <ul style="list-style-type: none"> <li>Update the look and feel</li> </ul>
			<b>Status</b> <ul style="list-style-type: none"> <li>Release planned 2/9/19</li> <li>Available to current production users on release date</li> <li>Single Statewide Go-Live for CANS 1.1 planned 2/25/19</li> </ul>

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## Implementation Team Update

### Organizational Change Management (OCM) Updates:

Change Agent Training – 4 dates remaining (1/16/19, 1/31/19, 2/21/19, and 3/19/19)

Change Agent Survey – closes January 15

Contact your IL or [cwdsimplementation@osi.ca.gov](mailto:cwdsimplementation@osi.ca.gov) for more information

Please contact the Implementation Team at [cwdsimplementation@osi.ca.gov](mailto:cwdsimplementation@osi.ca.gov) with questions and feedback.