



# **CWDS**

# **REGIONAL PRESENTATION**

## **November 2018**

# CWS-CARES FY 18/19 Development Priorities

- **Identity Management Admin Page** CARES 1.0 & updated in CARES 2.0
- **Snapshot** CARES 1.0 & updated in CARES 2.0
- **Facility Search** CARES 1.0
- **CANS (Child and Adolescent Needs and Strengths)** CARES 2.0
- **Hotline**
- **RFA (Resource Family Approval)**

# CARES 1.0 Release

## ▶ Released September 19, 2018

- ▶ First available to a small group of Core County/Constituent users who have been working with the Intake and CALS Digital Services.
- ▶ Available to all statewide users gradually over a period of time

## What's included in CARES 1.0 ?

- 1. Identity Management** – the solution that enables login access to CWS-CARES
  - Enforces authentication (are you who you say you are?) and authorization (what are you entitled to do?)
  - Provides a user administration portal to manage user access to CWS-CARES
- 2. Child Welfare History Snapshot** – a read-only view of case and referral history for clients in CWS/CMS
  - Allows child welfare staff to search for clients and view their relationships, demographic information, and child welfare history (dates of referrals/cases, allegations, and dispositions)
  - Provides the ability to copy and paste the history into other documents, such as investigative narratives
- 3. Facility Search and Profile** – a read-only view of children's residential facilities and county-approved homes based on data from CWS/CMS, the Licensing Information System (LIS), and the Field Automation System (FAS)
  - Allows authorized users to search for and view pending and approved children's residential licensed facilities and county-approved homes, along with contact information and the responsible licensing or approval worker
  - Reflects the number of beds, complaint history, and children currently associated to the facility or home

CWDS Implementation Team will support state, counties, and tribes to prepare for this CARES 1.0 release. **If you have any questions, please email the [CWDSImplementation@osi.ca.gov](mailto:CWDSImplementation@osi.ca.gov).**

CARES 1.0 Release Notes: [https://cwds.ca.gov/release\\_notes](https://cwds.ca.gov/release_notes)

# CARES 2.0 Release

## ▶ Released October 31, 2018

- ▶ Includes CARES 1.0 features plus CANS 1.0
- ▶ Initial CANS features released to Phase 1 CANS Core Constituents and subsequently rolled out statewide in waves

## What's included in CARES 2.0?

### 1. CANS 1.0 – Child and Adolescent Needs and Strengths (CANS)

- **County Client List** – Ability to search and display the list of children in CANS and add a child to CANS
- **Child/Youth Profile** – View and edit the child's name, DOB, county, client ID #, and a case number. Privileged users can restrict access to a child's record by marking the child's record as sealed or sensitive.
- **Assessment History** – Ability to start a new CANS and displays a historical list of CANS entered for a child.
- **CANS Assessment Page** – User can select 1 of 2 templates based on age (age 0-5 and age 6-21), edit, save and print assessment.

### 2. Updates to Identity Management (IDM) – added features to:

- Filter user list view by office
- Assign CANS permissions to users in CWS-CARES
- Resend user registration email

### 3. Fixes, Changes and Additions to Child Welfare History Snapshot – added features to:

- View probation youth and CSEC information on person card
- Indicate deceased person in search results

CWDS Implementation Team will support state, counties, and tribes to prepare for CARES 2.0 release. **If you have any questions, please email the [CWDSImplementation@osi.ca.gov](mailto:CWDSImplementation@osi.ca.gov).**

CARES 2.0 Release Notes: [https://cwds.ca.gov/release\\_notes](https://cwds.ca.gov/release_notes)

# CARES 2.0 Statewide Implementation



# CARES Regional Implementation Leads



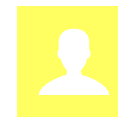
**CWS-CARES Imp. Lead:**  
Christina Yull



**Northern + Tribes**  
Stefanie Escalante  
Deborah Torpey



**Bay Area**  
Barbara Street  
Kirsten Olesen



**Mountain Valley**  
Jessica Hovdesven  
Joyce Siller  
Kristen Forderer



**Central Valley**  
Nick Wukich  
Christine Mock



**Southern**  
Daniel Rinne  
Kim Meister  
**Los Angeles:** Danette Anderson

**State (AD, CFSD, CCLD, ISD):** Carolyn Borden  
Blu Taylor

# Next up:

## Deliver One Product Feature Set at a time

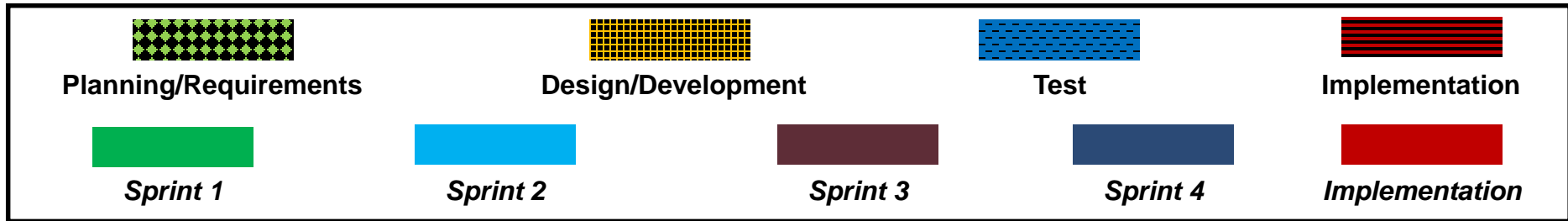
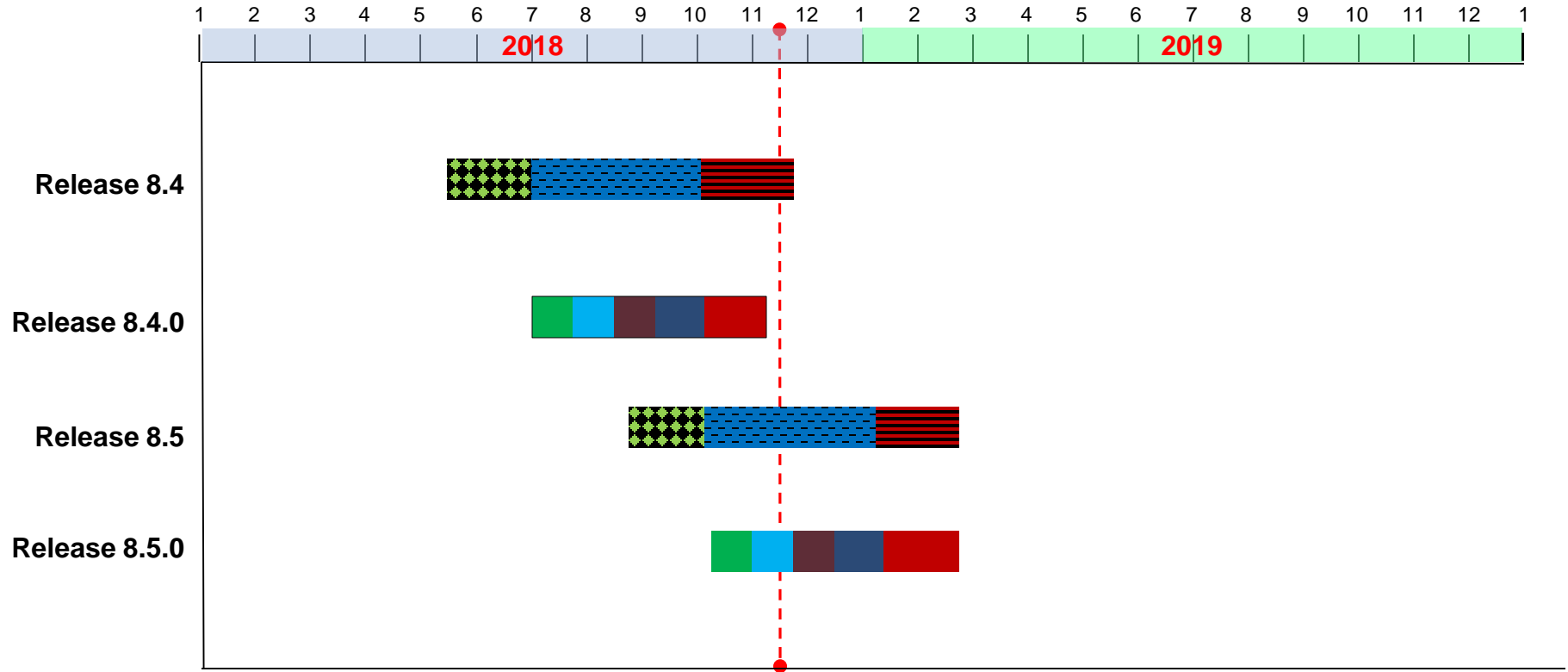
- ❑ **CANS (Child and Adolescent Needs and Strengths) 1.1**
- ❑ **Hotline 1.0**
- ▶ **Continue Research & Design efforts with Core Constituents on previously identified priorities**
- ▶ **Continue progress on Foundational Tasks**
  - **Extend Identity Management**
  - **Improve Pipeline/Factory**
  - **Strengthen Security Infrastructure**
  - **Legacy Integration & Synchronization**
  - **Improve Data and Code Quality**

# CWS-CARES Resources

- Intake:
  - Karen Hanna
  - [karen.hanna@osi.ca.gov](mailto:karen.hanna@osi.ca.gov)
- CANS:
  - Julie Clemens
  - [julie.clemens@osi.ca.gov](mailto:julie.clemens@osi.ca.gov)
- Service Desk:
  - [ServiceDesk@cwds.ca.gov](mailto:ServiceDesk@cwds.ca.gov)
- Customer Relations:
  - [CWS\\_CustRel@osi.ca.gov](mailto:CWS_CustRel@osi.ca.gov)
- CALS:
  - Jeff Dent
  - [jeff.dent@osi.ca.gov](mailto:jeff.dent@osi.ca.gov)
- Identity Management:
  - Louis Cretaro
  - [louis.cretaro@osi.ca.gov](mailto:louis.cretaro@osi.ca.gov)
- Implementation:
  - Kalani Mertyris
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  - [cwdsimplementation@osi.ca.gov](mailto:cwdsimplementation@osi.ca.gov)
- Communications:
  - [Comms@cwds.ca.gov](mailto:Comms@cwds.ca.gov)



# Projects At A Glance



# CWS/CMS Release 8.4

## OVERVIEW:

This release includes AFCARS Reporting Updates, Child and Family Team Key Roles, Education Provider Deduplication, State ID Row End Date Logic.

## UPCOMING MILESTONES:

- Go-Live (November 17, 2018)

## COMPLETED MILESTONES:

- Signed Statement of Work (June)
- Sprint 1 Demo (July 26, 2018)
- Sprint 2 Demo (August 14, 2018)
- Sprint 3 Demo (September 7, 2018)
- County Test Workshop (CTW) (September)
- Go-Live Readiness Calls (November)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website
- Review the CTW Incident Log on the CWS/CMS website

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## GO LIVE DATE:

November 17, 2018

## CURRENT ITERATION:

Implementation

## PROJECT MANAGER:

Kim Carpenter

## COMMUNICATIONS LEAD:

Asia Lennear  
(916) 891-3105

[Asia.Lennear@osi.ca.gov](mailto:Asia.Lennear@osi.ca.gov)

# CWS/CMS Release 8.4.0

## OVERVIEW:

This interim release is currently scheduled to implement three (3) SCRs, seven (7) DPU, and twelve (12) PTS tickets.

## UPCOMING MILESTONES:

- Go-Live (November 17, 2018)

## COMPLETED MILESTONES:

- Signed Statement of Work (June)
- Sprint 1 Demo (July 26, 2018)
- Sprint 2 Demo (August 14, 2018)
- Sprint 3 Demo (September 7, 2018)
- County Test Workshop (CTW) (September)
- Go-Live Readiness Calls (November)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website
- Review the CTW Incident Log on the CWS/CMS website

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## GO LIVE DATE:

November 17, 2018

## CURRENT ITERATION:

Implementation

## PROJECT MANAGER:

Jayne-Lei Nielsen

## COMMUNICATIONS LEAD:

Asia Lennear  
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# CWS/CMS Release 8.5

## OVERVIEW:

This release includes Katie A screening reminders, sexual and reproductive health documentation requirements, and improved client information retrieval.

## UPCOMING MILESTONES:

- Sprint 3 Demo (December 4, 2018)
- County Test Workshop (CTW)
  - Fresno (December 5<sup>th</sup> and 6<sup>th</sup>)
  - Orange (December 11<sup>th</sup> and 12<sup>th</sup>)
  - Sacramento (December 11<sup>th</sup> and 12<sup>th</sup>)
- Go-Live (January 26, 2019)

## COMPLETED MILESTONES:

- Signed Statement of Work (September)
- Sprint 1 Demo (October 23, 2018)
- Sprint 2 Demo (November 13, 2018)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Submit County Test Workshop (CTW) Online Registration Form
- Participate in County Test Workshop (CTW)

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## GO LIVE DATE:

January 26, 2019

## CURRENT ITERATION:

Sprint 3

## PROJECT MANAGER:

Kim Carpenter

## COMMUNICATIONS LEAD:

Andrea Johnson-Kumar  
(916) 891-3143

[Andrea.Johnson-Kumar@osi.ca.gov](mailto:Andrea.Johnson-Kumar@osi.ca.gov)

# CWS/CMS Release 8.5.0

## OVERVIEW:

This interim release is currently scheduled to implement one (1) SCR and one (1) PTS ticket.

## UPCOMING MILESTONES:

- Sprint 3 Demo (December 4, 2018)
- County Test Workshop (CTW)
  - Fresno (December 5<sup>th</sup> and 6<sup>th</sup>)
  - Orange (December 11<sup>th</sup> and 12<sup>th</sup>)
  - Sacramento (December 11<sup>th</sup> and 12<sup>th</sup>)
- Go-Live (January 26, 2019)

## COMPLETED MILESTONES:

- Signed Statement of Work (September)
- Sprint 1 Demo (October 23, 2018)
- Sprint 2 Demo (November 13, 2018)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Submit County Test Workshop (CTW) Online Registration Form
- Participate in County Test Workshop (CTW)

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## GO LIVE DATE:

January 26, 2019

## CURRENT ITERATION:

Sprint 3

## PROJECT MANAGER:

Jayne-Lei Nielsen

## COMMUNICATIONS LEAD:

Andrea Johnson-Kumar  
(916) 891-3143

[Andrea.Johnson-Kumar@osi.ca.gov](mailto:Andrea.Johnson-Kumar@osi.ca.gov)

# Business Intelligence

- Status updates and demos for the month of November will be provided through the bi-weekly BI meetings on 11/14 and 11/28. Check the [BI Portal](#) for meeting agendas and minutes.
- New date objects will be added to the “Date Objects” universe on 11/16/18.
- A new effort to review existing “shared reports” started last month. If you are interested in participating in this effort, please join the “Shared Reports User Group” by attending the bi-weekly BI meetings.
- Confirmed dates and times for “Business Objects Delegated Administrators” remote training sessions are:
  - Wednesday 11/7 from 1 to 3pm.
  - Wednesday 11/14 from 9 to 11am.
  - Monday 11/26 from 1 to 3pm.

Check the [BI Portal](#) for detailed information.

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**CURRENT PHASE:**

BI 4.2 – Ongoing Support and Maintenance

**PROJECT MANAGER/****TECHNICAL LEAD:**

Isabelle Moreaux  
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**COMMUNICATIONS LEAD:**

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[Sean.Darr@osi.ca.gov](mailto:Sean.Darr@osi.ca.gov)

# CDSS Date Reminders

## CWS DATA COMMITTEE:

- To be included in these conference calls, send an e-mail request to:  
[cwsdata@dss.ca.gov](mailto:cwsdata@dss.ca.gov)
  - Next meeting date: November 20, 2018 (Next meeting December 18, 2018)
  - Time: 2:00PM – 3:00PM
  - Conference Line: 877-873-8018
  - Participant Code: 256472
  - Webinar Registration Link: <https://www2.gotomeeting.com/register/854294706>

## PATHWAYS TO MENTAL HEALTH SERVICES TECHNICAL ASSISTANCE FORUM:

- Next meeting date: December 5, 2018
  - Time: 10:00AM – 11:30AM
  - Email: [CWSCoordination@dss.ca.gov](mailto:CWSCoordination@dss.ca.gov)
  - Webinar Registration Link: <https://bit.ly/2L3xglQ>
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# CWDS Date Reminders

**PIAC Meeting:** December 5, 2018

**TAC Meeting:** December 11, 2018

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