



# CWDS

# REGIONAL PRESENTATION

## October 2018

# CWS-CARES FY 18/19 Development Priorities

- ✓ **Identity Management Admin Page** CARES 1.0
  - ✓ **Snapshot** CARES 1.0
  - ✓ **Facility Search** CARES 1.0
1. **CANS (Child and Adolescent Needs and Strengths)**
  2. **Hotline**
  3. **RFA (Resource Family Approval)**

# CWS-CARES 1.0 Release

- ▶ Released September 19, 2018
- ▶ First available to a small group of Core County/Constituent users who have been working with the Intake and CALS Digital Services.
- ▶ Available to all statewide users gradually over a period of time

## What's included in CARES 1.0?

- 1. Identity Management** – the solution that enables login access to CWS-CARES
  - Enforces authentication (are you who you say you are?) and authorization (what are you entitled to do?)
  - Provides a user administration portal to manage user access to CWS-CARES
- 2. Child Welfare History Snapshot** – a read-only view of case and referral history for clients in CWS/CMS
  - Allows child welfare staff to search for clients and view their relationships, demographic information, and child welfare history (dates of referrals/cases, allegations, and dispositions)
  - Provides the ability to copy and paste the history into other documents, such as investigative narratives
- 3. Facility Search and Profile** – a read-only view of children's residential facilities and county-approved homes based on data from CWS/CMS, the Licensing Information System (LIS), and the Field Automation System (FAS)
  - Allows authorized users to search for and view pending and approved children's residential licensed facilities and county-approved homes, along with contact information and the responsible licensing or approval worker
  - Reflects the number of beds, complaint history, and children currently associated to the facility or home

CWDS Implementation Team will support state, counties, and tribes to prepare for this CARES 1.0 release. **If you have any questions, please email the [CWDSImplementation@osi.ca.gov](mailto:CWDSImplementation@osi.ca.gov).**

CARES 1.0 Release Notes: [https://cwds.ca.gov/release\\_notes](https://cwds.ca.gov/release_notes)

# CARES 1.0 Implementation – Core Counties

- Snapshot
- Facility Search
- Secure Login
- Manage Users

8 CWS, 8 Probation Departments, & 3 CDSS Divisions

Phase 2

Sep 19

## CARES 1.0

**Statewide Ready Release:**  
Intake & CALS Core County Reps

Oct 22

## 8 Counties & 3 CDSS Divisions

Butte, Fresno, Los Angeles, Orange, San Francisco, San Joaquin, Yolo, Ventura, CCLD, CFSD, AD

# CARES 2.0 Implementation – Statewide Rollout

- Snapshot
- Facility Search
- Secure Login
- Manage Users
- CANS

1

8 CWS and 8 Probation Departments

Wave 1

2

10 CWS and 10 Probation Departments

Wave 2

3

8 CWS and 8 Probation Departments

Wave 3

4

7 CWS and 7 Probation Departments

Wave 4

5

8 CWS and 8 Probation Departments

Wave 5

6

17 CWS and 9 Probation Departments

Wave 6

Oct 31

Dec 3

Dec 10

Dec 17

Jan 7

Jan 14

Jan 22

## CARES 2.0 8 Counties

**Statewide Ready Release:**  
CANS Core County Reps

Colusa, El Dorado, Lassen, Merced, Sacramento, San Diego, Solano, Sonoma

## 10 Counties

Amador, Calaveras, Del Norte, Imperial, Kings, Madera, Marin, Modoc, Placer, San Mateo

## 8 Counties

Alameda, Alpine, Glenn, Kern, Nevada, Plumas, Santa Cruz, Stanislaus

## 7 Counties

Inyo, Napa, San Bernardino, Shasta, Trinity, Tulare, Yuba

## 8 Counties

Contra Costa, Humboldt, Mono, San Luis Obispo, Santa Clara, Siskiyou, Sutter, Tehama

## 17 Counties

Lake, Mariposa, Mendocino, Monterey, Riverside, San Benito, Santa Barbara, Sierra, Tuolumne

+8 CARES 1.0 Core Counties receive CANS

# CARES 2.0 Implementation

## Phase 3 County Wave Assignments

Wave/Go Live	Counties			Est. Users
<b>Wave 1</b> 12/3/2018	<ul style="list-style-type: none"> <li>Colusa</li> <li>El Dorado</li> <li>Lassen</li> </ul>	<ul style="list-style-type: none"> <li>Merced</li> <li>Sacramento</li> <li>San Diego</li> </ul>	<ul style="list-style-type: none"> <li>Solano</li> <li>Sonoma</li> </ul>	550
<b>Wave 2</b> 12/10/2018	<ul style="list-style-type: none"> <li>Amador</li> <li>Calaveras</li> <li>Del Norte</li> <li>Imperial</li> </ul>	<ul style="list-style-type: none"> <li>Kings</li> <li>Madera</li> <li>Marin</li> </ul>	<ul style="list-style-type: none"> <li>Modoc</li> <li>Placer</li> <li>San Mateo</li> </ul>	650
<b>Wave 3</b> 12/17/2018	<ul style="list-style-type: none"> <li>Alameda</li> <li>Alpine</li> <li>Glenn</li> </ul>	<ul style="list-style-type: none"> <li>Kern</li> <li>Nevada</li> <li>Plumas</li> </ul>	<ul style="list-style-type: none"> <li>Santa Cruz</li> <li>Stanislaus</li> </ul>	1100
<b>Wave 4</b> 1/7/2019	<ul style="list-style-type: none"> <li>Inyo</li> <li>Napa</li> <li>San Bernardino</li> </ul>	<ul style="list-style-type: none"> <li>Shasta</li> <li>Trinity</li> </ul>	<ul style="list-style-type: none"> <li>Tulare</li> <li>Yuba</li> </ul>	1000
<b>Wave 5</b> 1/14/2019	<ul style="list-style-type: none"> <li>Contra Costa</li> <li>Humboldt</li> <li>Mono</li> </ul>	<ul style="list-style-type: none"> <li>San Luis Obispo</li> <li>Santa Clara</li> <li>Siskiyou</li> </ul>	<ul style="list-style-type: none"> <li>Sutter</li> <li>Tehama</li> </ul>	1100
<b>Wave 6</b> 1/22/2019	<ul style="list-style-type: none"> <li>Lake</li> <li>Mariposa</li> <li>Mendocino</li> </ul>	<ul style="list-style-type: none"> <li>Monterey</li> <li>Riverside</li> <li>San Benito</li> </ul>	<ul style="list-style-type: none"> <li>Santa Barbara</li> <li>Sierra</li> <li>Tuolumne</li> </ul>	1000
<b>** Only CANS Feature</b>	<ul style="list-style-type: none"> <li>Butte</li> <li>Fresno</li> <li>Los Angeles</li> </ul>	<ul style="list-style-type: none"> <li>Orange</li> <li>San Francisco</li> <li>San Joaquin</li> </ul>	<ul style="list-style-type: none"> <li>Yolo</li> <li>Ventura</li> </ul>	TBD

**Next up:**

## **Deliver One Product Feature Set at a time**

**1. CANS (Child and Adolescent Needs and Strengths) 1.0 & 1.1**

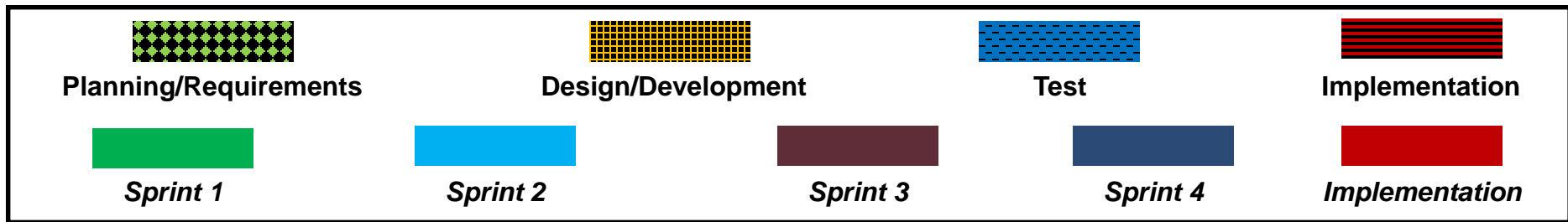
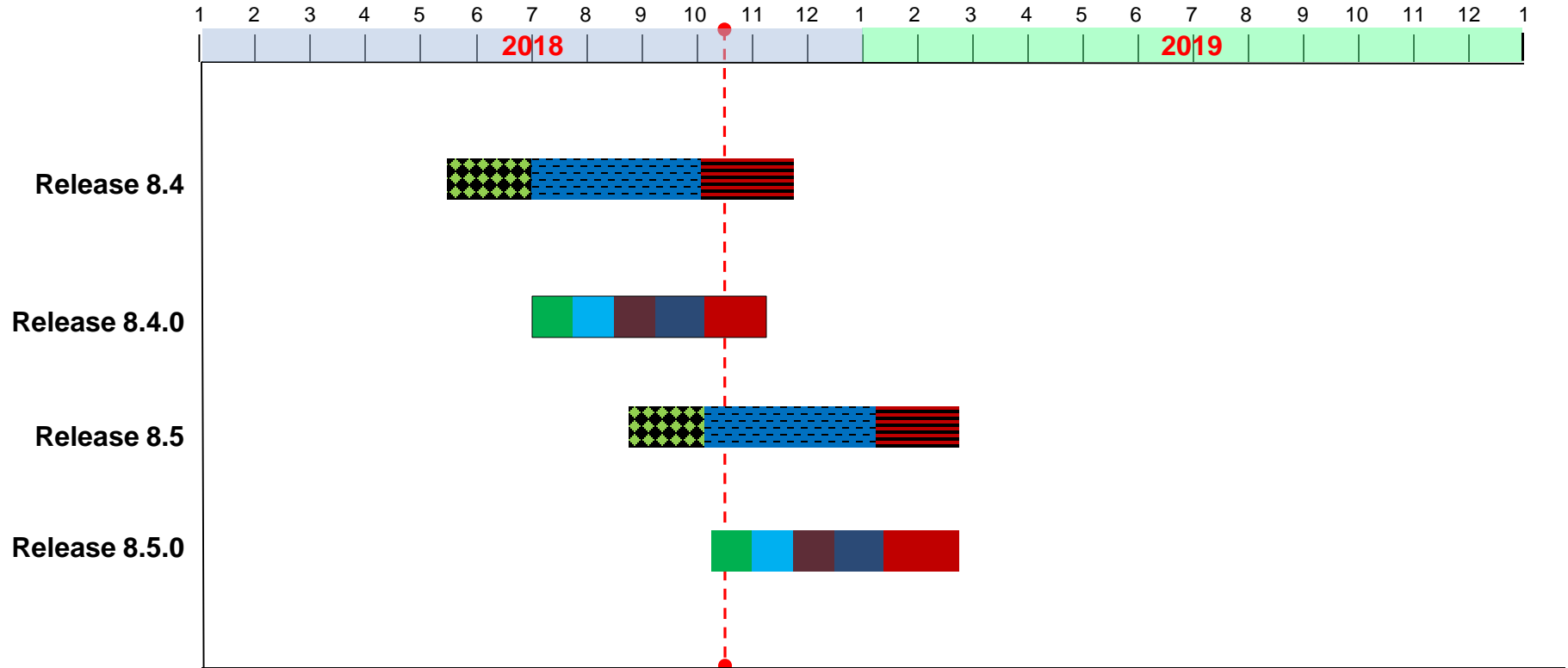
**2. Hotline 1.0**

- ▶ **Continue Research & Design efforts with Core Constituents on previously identified priorities**
- ▶ **Continue progress on Foundational Tasks**
  - **Extend Identity Management**
  - **Improve Pipeline/Factory**
  - **Strengthen Security Infrastructure**
  - **Legacy Integration & Synchronization**
  - **Improve Data and Code Quality**

# CWS-CARES Resources

- Intake:
  - Karen Hanna
  - [karen.hanna@osi.ca.gov](mailto:karen.hanna@osi.ca.gov)
- Identity Management:
  - Leon Elzie
  - [leon.elzie@osi.ca.gov](mailto:leon.elzie@osi.ca.gov)
- CANS:
  - Kevin Gaines
  - [kevin.gaines@osi.ca.gov](mailto:kevin.gaines@osi.ca.gov)
- Service Desk:
  - [ServiceDesk@cwds.ca.gov](mailto:ServiceDesk@cwds.ca.gov)
- Customer Relations:
  - [CWS\\_CustRel@osi.ca.gov](mailto:CWS_CustRel@osi.ca.gov)
- CALS:
  - Jeff Dent
  - [jeff.dent@osi.ca.gov](mailto:jeff.dent@osi.ca.gov)
- Courts:
  - Louis Cretaro
  - [louis.cretaro@osi.ca.gov](mailto:louis.cretaro@osi.ca.gov)
- Implementation:
  - Kalani Mertyris
  - [kalani.mertyris@osi.ca.gov](mailto:kalani.mertyris@osi.ca.gov)
  - [cwdsimplementation@osi.ca.gov](mailto:cwdsimplementation@osi.ca.gov)
- Communications:
  - [Comms@cwds.ca.gov](mailto:Comms@cwds.ca.gov)

# Projects At A Glance





# CWS/CMS Release 8.4

## OVERVIEW:

This release includes AFCARS Reporting Updates, Child and Family Team Key Roles, and Education Provider Deduplication.

## UPCOMING MILESTONES:

- Go-Live Readiness Calls (TBD)
- Go-Live (November 17, 2018)

## COMPLETED MILESTONES:

- Signed Statement of Work (June)
- Sprint 1 Demo (July 26, 2018)
- Sprint 2 Demo (August 14, 2018)
- Sprint 3 Demo (September 7, 2018)
- County Test Workshop (CTW) (September)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Review the CTW Incident Log on the CWS/CMS website as it becomes available

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## GO LIVE DATE:

November 17, 2018

## CURRENT ITERATION:

Implementation

## PROJECT MANAGER:

Kim Carpenter

## COMMUNICATIONS LEAD:

Asia Lennear  
(916) 891-3105

[Asia.Lennear@osi.ca.gov](mailto:Asia.Lennear@osi.ca.gov)

# CWS/CMS Release 8.4.0

## OVERVIEW:

This interim release is currently scheduled to implement three (3) SCRs, seven (7) DPU, and twelve (12) PTS tickets.

## UPCOMING MILESTONES:

- Go-Live Readiness Calls (TBD)
- Go-Live (November 17, 2018)

## COMPLETED MILESTONES:

- Signed Statement of Work (June)
- Sprint 1 Demo (July 26, 2018)
- Sprint 2 Demo (August 14, 2018)
- Sprint 3 Demo (September 7, 2018)
- County Test Workshop (CTW) (September)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Review the CTW Incident Log on the CWS/CMS website as it becomes available

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## GO LIVE DATE:

November 17, 2018

## CURRENT ITERATION:

Implementation

## PROJECT MANAGER:

Jayne-Lei Nielsen

## COMMUNICATIONS LEAD:

Asia Lennear  
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# CWS/CMS Release 8.5

## OVERVIEW:

This release includes Katie A screening reminders, sexual and reproductive health documentation requirements, and improved client information retrieval.

## UPCOMING MILESTONES:

- Go-Live (January 26, 2019)
- County Test Workshop (CTW)
  - Fresno (December 5<sup>th</sup> and 6<sup>th</sup>)
  - Orange (December 11<sup>th</sup> and 12<sup>th</sup>)
  - Sacramento (December 11<sup>th</sup> and 12<sup>th</sup>)

## COMPLETED MILESTONES:

- Signed Statement of Work (September)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Submit County Test Workshop (CTW) Registration Form
- Participate in County Test Workshop (CTW)

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## GO LIVE DATE:

January 26, 2019

## CURRENT ITERATION:

Sprint 1

## PROJECT MANAGER:

Kim Carpenter

## COMMUNICATIONS LEAD:

Andrea Johnson-Kumar

(916) 891-3143

[Andrea.Johnson-Kumar@osi.ca.gov](mailto:Andrea.Johnson-Kumar@osi.ca.gov)

# Business Intelligence

- Status updates and demos for the month of October will be provided through the bi-weekly BI meetings on 10/3, 10/17 and 10/31. Check the [BI Portal](#) for meeting agendas and minutes.
- Beginning 10/3/2018, started working on a new effort to review existing “shared reports”. If you are interested in participating in this effort, please join the “Shared Reports User Group” by attending the bi-weekly BI meetings.
- Confirmed dates and times for the upcoming “Business Objects Delegated Administrators” remote training sessions are:
  - Wednesday, 11/7/2018 from 1 to 3pm.
  - Wednesday, 11/14/2018 from 9 to 11am.
  - Monday, 11/26/2018 from 1 to 3pm.

Check the [BI Portal](#) for detailed information.

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**CURRENT PHASE:**

BI 4.2 – Ongoing Support and Maintenance

**PROJECT MANAGER/****TECHNICAL LEAD:**

Isabelle Moreaux  
(916) 891-3304

**COMMUNICATIONS LEAD:**

Sean Darr  
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# Data Quality

- Autumn Data Quality: Hands-On Workshop
  - Topic: “County Collaboration” – Recap prior workshops, and allow Counties to access production to work on real data situations
  - Sacramento: Tuesday, October 23
  - Orange: Tuesday, October 30
  - Fresno: Thursday, November 1
- Details and sign-up information found on the Data Quality Portal:  
<https://cwscms.osi.ca.gov/Portal/CWS-Data-Quality-Portal>

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**CURRENT PHASE:**

**PROJECT MANAGER /**

**TECHNICAL LEAD:**

James Sidebotham  
(916) 891-3309

**COMMUNICATIONS LEAD:**

Sean Darr  
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# CDSS Date Reminders

## CWS DATA COMMITTEE:

- To be included in these conference calls, send an e-mail request to:  
[cwsdata@dss.ca.gov](mailto:cwsdata@dss.ca.gov)
  - Next meeting date: October 16, 2018 (following meeting November 20, 2018)
  - Time: 2:00PM – 3:00PM
  - Conference Line: 877-873-8018
  - Participant Code: 256472
  - Webinar Registration Link: <https://www2.gotomeeting.com/register/854294706>

## PATHWAYS TO MENTAL HEALTH SERVICES TECHNICAL ASSISTANCE FORUM:

- Next meeting date: November 7, 2018
  - Time: 10:00AM – 11:30AM
  - Email: [CWSCoordination@dss.ca.gov](mailto:CWSCoordination@dss.ca.gov)
  - Webinar Registration Link: <https://bit.ly/2L3xglQ>
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# CWDS Date Reminders

**PIAC Meeting:**

November 1, 2018

**TAC Meeting:**

November 13, 2018

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