



DesignOps Sprint Review

Sprint 9.3 Sep 21 - Oct 4

Sprint Activity

Research

- CANS 1.0 User Feedback
- Enterprise Save Strategy (High-Level)

Design

- RFA End to End Flow
- RFA Approve & Withdraw Application
- RFA Upload to Tracking Checklist

Design System

- Component Library Updates

Research

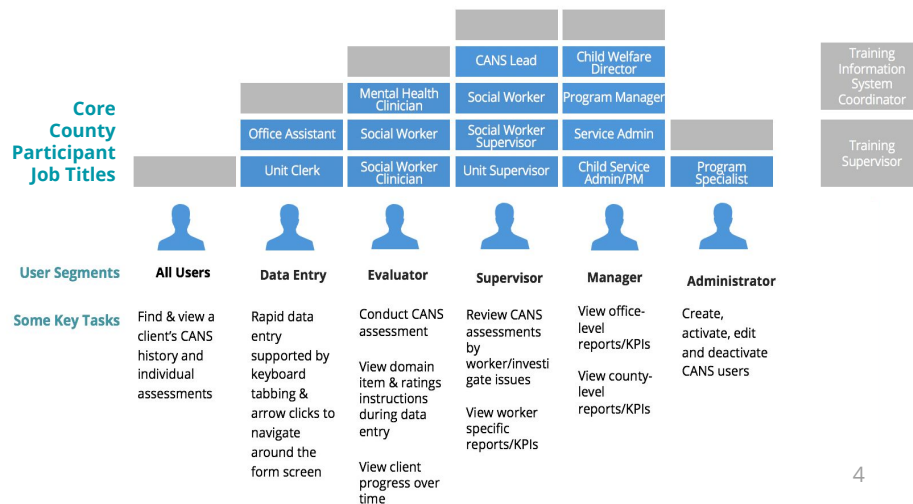
CANS 1.0 User Feedback

Synthesis report finalized and delivered to the Core Counties:

- Successfully provided direction for key design improvements to 1.0
- Successfully provided direction for 1.1 scoping and feature prioritization
- User segmentation informed task priorities by user roles for future phases
- Full synthesis report posted to DesignOps Slack channel

MVP Insights

| USER FEEDBACK | KEY FINDING |
|---|--|
| 1. User feedback was largely positive, with sentiments focused mostly on the desire for more functionality. | Participants validated the core CANS application interaction model. This means we can continue with confidence in our product direction. |
| 2. Participants' expectations of the CANS application differed based on their level of familiarity with the CANS program. | Lack of familiarity with CANS program policy and business practices caused some initial confusion as to how the application should work, but was not significantly obstructive to task completion. |
| 3. Participants expected and requested client data to be pre-populated. | This validates the current plan to prioritize integrating CWS/CMS legacy data into the CANS application in the next release. |
| 4. Participants expected and requested functionality which would best serve their CANS-related role. | Five distinct user segments surfaced from the participant group: Data Entry, Evaluator, Supervisor, Manager, and Administrator. |
| 5. Participants noted opportunities for usability improvements. | Requested changes ranged across visual elements, contextual help, and input controls. |



Enterprise Save Strategy

Problem

Legacy system loses work and the Save mechanism is the cause of much rework and loss of productivity

Held kickoff meetings with SMEs and Development

Learned of technical limitations

Research

Need to modernize how Save works -

- Did research on modern collaborative editing techniques. Newer, better algorithms for collaboration
- Many models, each with good functionality and limitations

Legal and policy

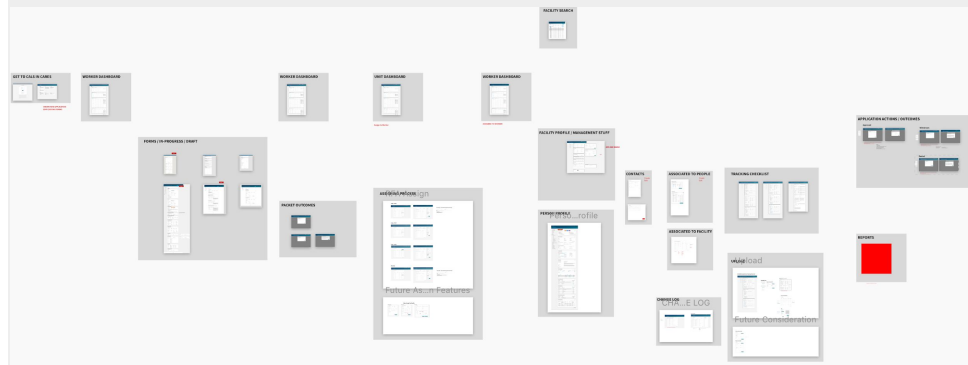
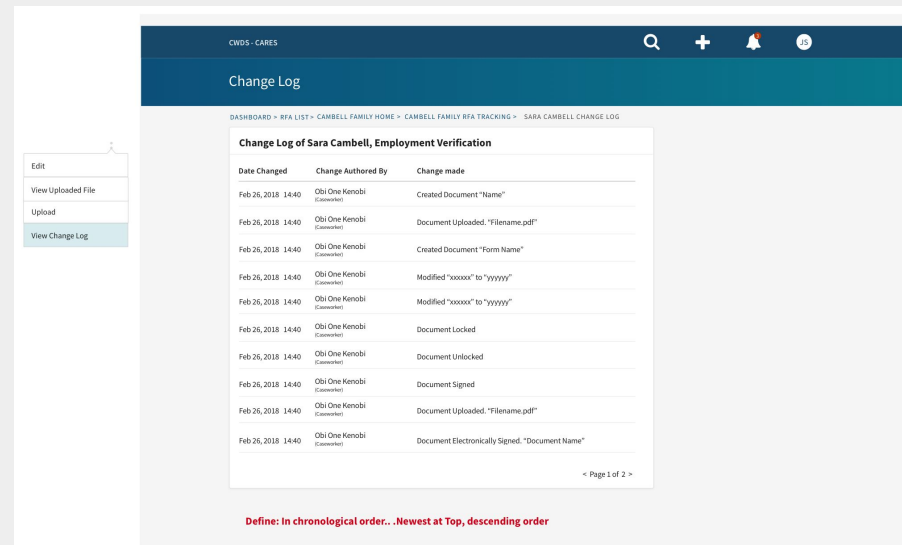
Received feedback on their requirements and legal parameters of solutions being evaluated



Design

RFA End to End Flow

- Create End to End Flow for CALS RFA Process including screen UI designs for CARES complete and in progress.
- Review Flow with Business SMEs
- Identify Stories related to missing pieces of flow with business SMEs
- Design RFA Change Log Concept Table w/SMEs
- Reviewed w/Core Counties



RFA Approve & Withdraw

- Review Flow with Business SMEs
- Design RFA Approve Screen w/ SMEs
- Design RFA Withdraw Screen w/ SMEs
- Reviewed w/Core Counties

CWDS - CARES

Cambell Family Home Application
Submitted

DASHBOARD > RFA LIST > CAMBELL FAMILY HOME

Approve Home

To APPROVE the Cambell Family Home Application complete the following, and then click the APPROVE button. (* required)

Date *
05/06/2018

Child Specific Designation? *
☐ No ☐ Yes

Capacity *

Age Range *

CANCEL APPROVE

CWDS - CARES

Cambell Family Home Application
Submitted

DASHBOARD > RFA LIST > CAMBELL FAMILY HOME

Withdraw Application

To WITHDRAW the Cambell Family Home Application enter reasons / instruction text and then click the WITHDRAW button. (* required)

Date *
05/06/2018

Withdraw Reason
[dropdown menu]

Withdrawn Application Notes *

CANCEL WITHDRAW

RFA Upload to Tracking Checklist

- Review Flow with Business SMEs
- Design RFA Upload Screens with Business SMEs
- Reviewed w/Core Counties

UPLOAD FILE

Action to get to upload function

Upload

View all Uploaded Files

New Action Available after Upload

View Attached Item

Edit

Remove

View Change Log

View all Uploaded Files

Phase 1 (context only)

Upload File

Choose File to Upload

BROWSE FOR FILE

File Types allowed: PDF, JPG, PNG, DOC

Description: Katie Campbell

Proof of Identification

Date Received: 05/04/2018

CANCEL UPLOAD FILE

Return to Tracking Checklist. Success Message Alert.

File "XXXX.pdf" Upload success.

Sara Campbell Laramie@laramie.com (310) 565-1234 x1234

| Individual Documents | Started | Completed | Notes |
|---|------------|------------|-------|
| <input checked="" type="checkbox"/> Criminal Record Statement (RFA-018) | 10/12/2017 | 10/12/2017 | |
| <input checked="" type="checkbox"/> DMV Reports | 10/12/2017 | 10/12/2017 | |
| <input checked="" type="checkbox"/> Health Questionnaire (RFA-07) | 10/12/2017 | 10/12/2017 | |
| <input checked="" type="checkbox"/> TB Questionnaire (RFA-09) | 10/12/2017 | 10/12/2017 | |
| <input checked="" type="checkbox"/> Employment Verification | 10/12/2017 | 10/12/2017 | |
| <input checked="" type="checkbox"/> Proof of Identity | 10/12/2017 | 10/12/2017 | |

| Training | Expiration | Notes |
|--|------------|------------|
| <input checked="" type="checkbox"/> CPR Training | 10/12/2017 | Test input |
| <input checked="" type="checkbox"/> First Aid Training | 10/12/2017 | |

| Clearances | Started | Completed |
|--|------------|------------|
| <input checked="" type="checkbox"/> Criminal Background Checklist (RFA-02) | 10/12/2017 | 10/12/2017 |
| <input checked="" type="checkbox"/> Exemption Needed (if applicable) | 10/12/2017 | 10/12/2017 |
| <input checked="" type="checkbox"/> Previous Associations (if applicable) | 10/12/2017 | 10/12/2017 |
| <input checked="" type="checkbox"/> Legal Consult Needed (if applicable) | 10/12/2017 | 10/12/2017 |

View Attached Item

Edit

Remove

View Change Log

View all Uploaded Files

View all Uploaded Files

Files Uploaded

Campbell Family Home

| File Name | Description | Item | Date Received | Date Uploaded |
|--------------|------------------|-------------------------|---------------|---------------|
| Filename.pdf | Katie Campbell | Proof of Identification | Feb 26, 2018 | Feb 26, 2018 |
| Filename.pdf | Katie Campbell | DMV Reports | Feb 26, 2018 | Feb 26, 2018 |
| Filename.pdf | Family Documents | Disclosure of Expenses | Feb 26, 2018 | Feb 26, 2018 |
| Filename.pdf | Family Documents | Reference #1 | Feb 26, 2018 | Feb 26, 2018 |
| Filename.pdf | Family Documents | Reference #2 | Feb 26, 2018 | Feb 26, 2018 |
| Filename.pdf | Sarah Campbell | CPR Training | Feb 26, 2018 | Feb 26, 2018 |
| Filename.pdf | Area | Type | Feb 26, 2018 | Feb 26, 2018 |
| Filename.pdf | Area | Type | Feb 26, 2018 | Feb 26, 2018 |
| Filename.pdf | Area | Type | Feb 26, 2018 | Feb 26, 2018 |
| Filename.pdf | Area | Type | Feb 26, 2018 | Feb 26, 2018 |

< Page 1 of 2 >

Design System

What's Next? (from last time)

- Netlify SaaS & DNS
- Components
 - Form Elements
 - *A la carte* Layout (style encapsulation)
 - Rolodex/ Collapsible Cards
- Improve Doc Coverage (Design Resources)

```
$ diff sprint todo's
```

```
- Netlify SaaS & DNS
```

```
Components
```

```
- Form Elements
```

```
Layout
```

```
+ Breadcrumbs, Banner, Body...
```

```
- Rolodex/Collapsible Cards
```

```
+ Storybook ally addon
```

```
Improve Doc Coverage
```

```
+ MDX & MDXProvider
```

```
+ Retire old wiki content
```

```
+ Close Bugs!
```

```
+ Status Page!
```

Library Status Tracking

Changelog

[v0.2.0-alpha.24](#)

```
$ lerna ls
```

```
@cwds/components  v0.2.0-alpha.18  
                  v0.2.0-alpha.24
```

```
@cwds/core        v0.1.0
```

```
@cwds/validation  v0.0.1
```

```
design.cwds.io     v0.1.0 (private)
```

```
rails_app         v0.1.0 (private)
```

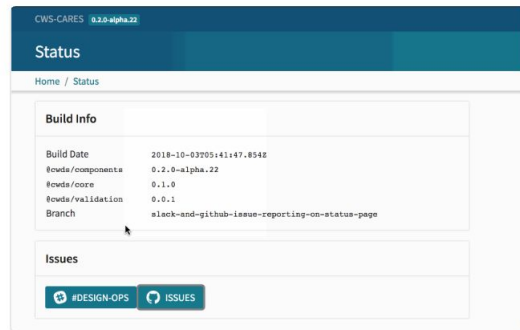
Issues, Bugs, and Status

- Adopters are filing bugs 🐛
- We're trying to enable a feedback loop with the broadest audience we can
 - Easy to raise issues
 - Many sets of eyeballs



Danny Eck 2:31 AM

Making it easy to file issues and make requests to DesinOps: <https://user-images.githubusercontent.com/30477263/46392048-a6298b00-c694-11e8-8c9a-f624f5cf1212.gif> (242 kB) ▾



Layout Components & Responsive Behaviors

```
<Page />
```

```
  <Banner />
```

```
    <AppBar />
```

```
    <PageHeader />
```

```
    <Breadcrumb />
```

```
  <Body />
```

```
    <Sidebar />
```

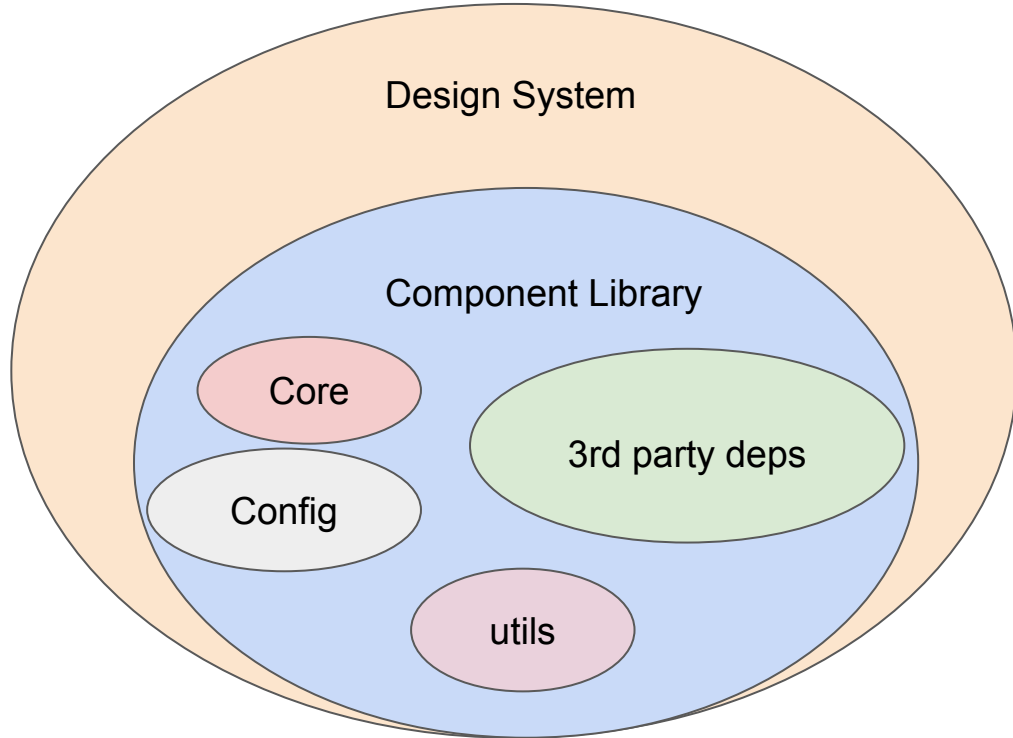
```
    <Main />
```

(DEMO)

PSA from your friendly neighborhood DesignOps team

The Component Library:

- Accelerator for Apps conceived in the Design System (CANS handle with care)
- Themed, configured, batteries included
- Elevates the atomic unit of composition for developers and designers

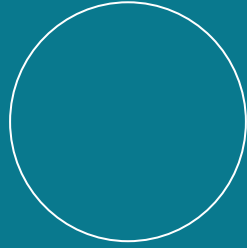


Retire old wiki content, MDX for the win!

- Reduce disinformation
- Iterate/Consolidate

(DEMO)

- **<MDXProvider>**
 - Markdown => CARES Components
 - Lower Maintenance Costs
 - Designers == Content Authors



<Demo />

User Agent Sniffing Feature Detection & Media Queries

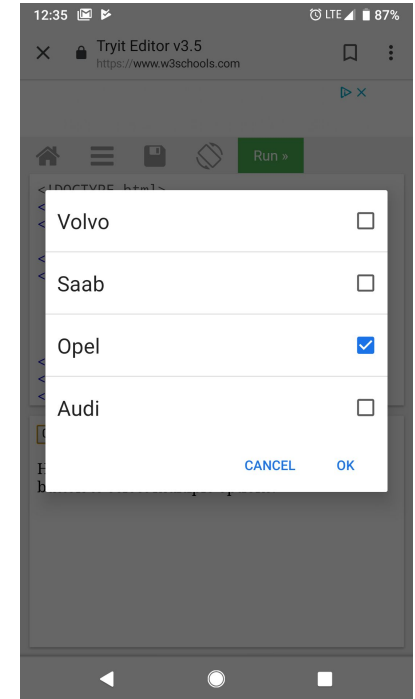
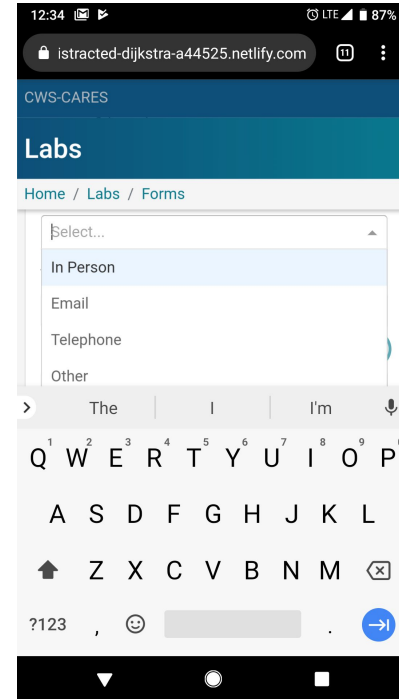
Touch Devices & Form Controls

Date / Time Pickers

N_pick_1 / N_pick_K Dialogs

Autocompletion

Option Groups



What's Next?

- Forms
- DNS
- Docs
- Spike
 - Premature Optimizations
 - Feature Detection
- Navigate the reOrg

place image here

Questions?