



# CWDS

# REGIONAL PRESENTATION

## August 2018

# **CWS-CARES Development Priorities for FY 18/19**

- 1. Identity Management Admin Page**
  - 2. Snapshot**
  - 3. Facility Search**
  - 4. CANS (Child and Adolescent Needs and Strengths)**
  - 5. Hotline**
  - 6. RFA (Resource Family Approval)**
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# CWS-CARES 1.0 Release

- ▶ First available to a small group of Core County/Constituent users who have been working with the Intake and CALS Digital Services, beginning September 19, 2018.
- ▶ Available to all statewide users gradually over a period of time in Fall 2018

## What's included in CARES 1.0?

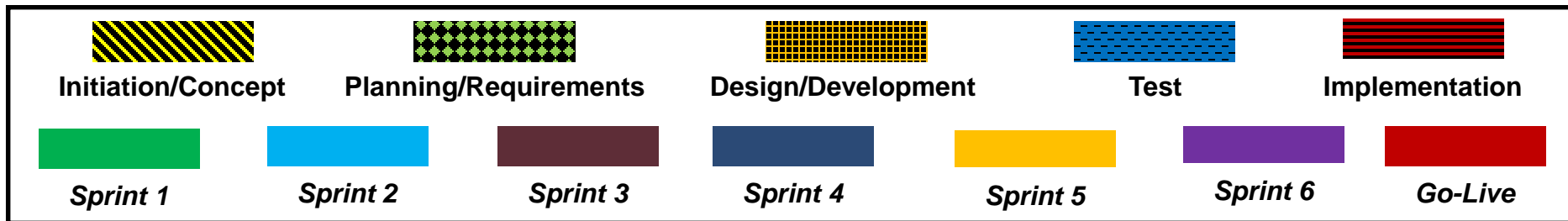
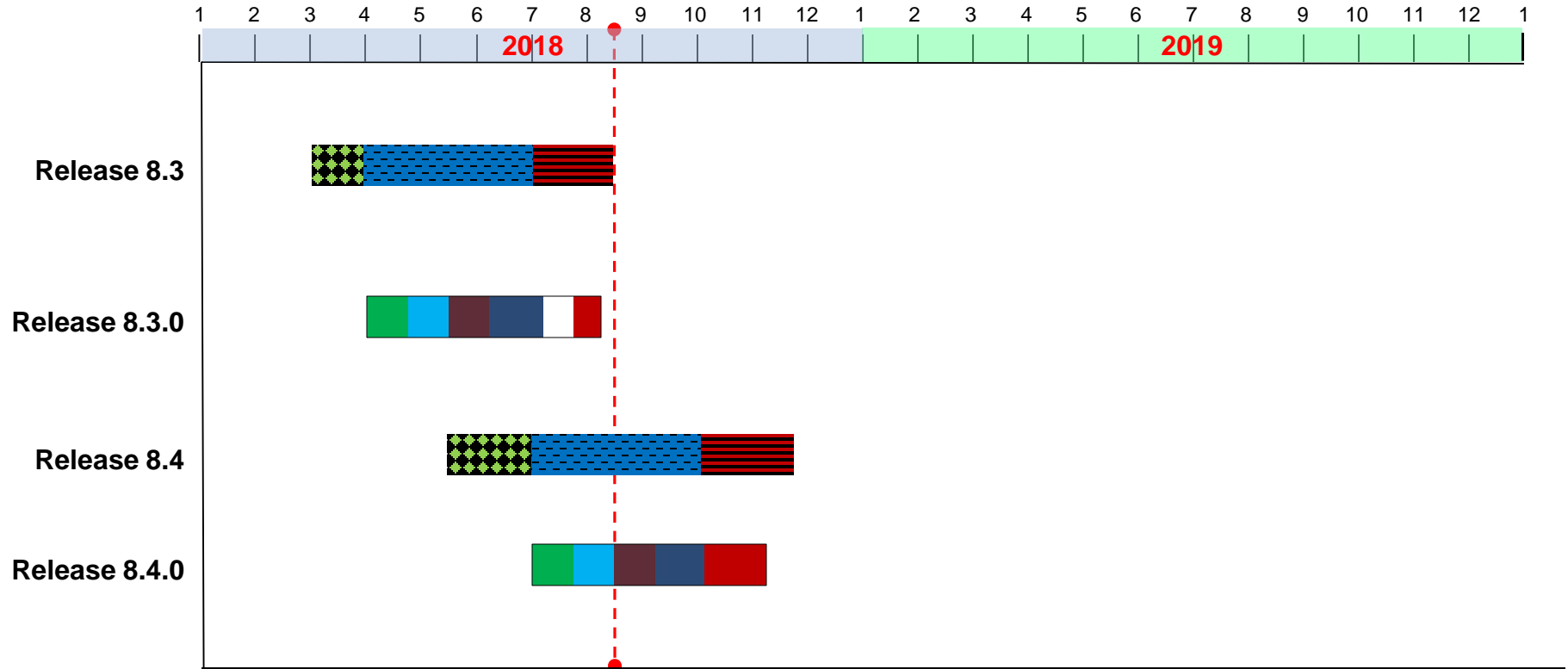
- 1. Identity Management** – the solution that enables login access to CWS-CARES
  - Enforces authentication (are you who you say you are?) and authorization (what are you entitled to do?)
  - Provides a user administration portal to manage user access to CWS-CARES
- 2. Child Welfare History Snapshot** – a read-only view of case and referral history for clients in CWS/CMS
  - Allows child welfare staff to search for clients and view their relationships, demographic information, and child welfare history (dates of referrals/cases, allegations, and dispositions)
  - Provides the ability to copy and paste the history into other documents, such as investigative narratives
- 3. Facility Search and Profile** – a read-only view of children's residential facilities and county-approved homes based on data from CWS/CMS, the Licensing Information System (LIS), and the Field Automation System (FAS)
  - Allows authorized users to search for and view pending and approved children's residential licensed facilities and county-approved homes, along with contact information and the responsible licensing or approval worker
  - Reflects the number of beds, complaint history, and children currently associated to the facility or home

CWDS Implementation Team will support state, counties, and tribes to prepare for this CARES 1.0 release. Specific dates and information are forthcoming. **If you have any questions, please email the [CWDSImplementation@osi.ca.gov](mailto:CWDSImplementation@osi.ca.gov).**

# CWS-CARES Resources

- Intake:
  - Karen Hanna
  - [karen.hanna@osi.ca.gov](mailto:karen.hanna@osi.ca.gov)
- Identity Management:
  - Leon Elzie
  - [leon.elzie@osi.ca.gov](mailto:leon.elzie@osi.ca.gov)
- CANS:
  - Kevin Gaines
  - [kevin.gaines@osi.ca.gov](mailto:kevin.gaines@osi.ca.gov)
- Service Desk:
  - [ServiceDesk@cwds.ca.gov](mailto:ServiceDesk@cwds.ca.gov)
- Customer Relations:
  - [CWS\\_CustRel@osi.ca.gov](mailto:CWS_CustRel@osi.ca.gov)
- CALS:
  - Jeff Dent
  - [jeff.dent@osi.ca.gov](mailto:jeff.dent@osi.ca.gov)
- Case Management:
  - Cindy Vatalaro
  - [cynthia.vatalaro@osi.ca.gov](mailto:cynthia.vatalaro@osi.ca.gov)
- Courts:
  - Louis Cretaro
  - [louis.cretaro@osi.ca.gov](mailto:louis.cretaro@osi.ca.gov)
- Implementation:
  - Kalani Mertyrus
  - [kalani.mertyrus@osi.ca.gov](mailto:kalani.mertyrus@osi.ca.gov)
- Communications:
  - [Comms@cwds.ca.gov](mailto:Comms@cwds.ca.gov)

# Projects At A Glance



# CWS/CMS Release 8.3

## OVERVIEW:

This release implemented phase 2 changes to record sexual orientation and gender identity / expression, update SAWS1 to the 8/13 version, add Special Projects Page to Client Notebook, and associated updates to training materials.

## UPCOMING MILESTONES:

## COMPLETED MILESTONES:

- Signed Statement of Work
- Completed Sprint 1 Demo (April 24, 2018)
- Completed Sprint 2 Demo (May 15, 2018)
- Completed Sprint 3 Demo (June 4, 2018)
- Completed County Test Workshop (CTW)
- Held Readiness Calls (July 10, 11, 12, 2018)
- Implemented (July 21, 2018)

## CUSTOMER INPUT/EXPECTATIONS:

- Contact IBM Help Desk if issues are encountered.
- Review Release-related materials located on the CWS/CMS website as they become available

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## GO LIVE DATE:

July 21, 2018

## CURRENT ITERATION :

Implementation

## PROJECT MANAGER:

Kim Carpenter

## COMMUNICATIONS LEAD:

Jaime Guzmán

(916) 891-3144

[jaime.guzman@osi.ca.gov](mailto:jaime.guzman@osi.ca.gov)

# CWS/CMS Release 8.3.0

## OVERVIEW:

This interim release implemented two (2) SCRs, ten (10) PTS tickets and three (3) DPU tickets.

## UPCOMING MILESTONES:

## COMPLETED MILESTONES:

- Signed Statement of Work
- Completed County Test Workshop (CTW)
- Implemented (July 21, 2018)

## CUSTOMER INPUT/EXPECTATIONS:

- Contact IBM Help Desk if issues are encountered.
- Review Release-related materials located on the CWS/CMS website as they become available

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## GO LIVE DATE:

July 21, 2018

## CURRENT ITERATION:

Implementation

## PROJECT MANAGER:

Jayne-Lei Nielsen

## COMMUNICATIONS LEAD:

Jaime Guzmán  
(916) 891-3144

[jaime.guzman@osi.ca.gov](mailto:jaime.guzman@osi.ca.gov)

# CWS/CMS Release 8.4

## OVERVIEW:

This release includes AFCARS Reporting Updates, Child and Family Team Key Roles, and Education Provider Deduplication.

## UPCOMING MILESTONES:

- Sprint 3 Demo (September 4, 2018)
- County Test Workshop (CTW)
  - Fresno (September 12 & 13)
  - Orange (September 18 & 19)
  - Sacramento (September 18 & 19)
- Go-Live (November 17, 2018)

## COMPLETED MILESTONES:

- Signed Statement of Work (June)
- Sprint 1 Demo (July 26, 2018)
- Sprint 2 Demo (August 14, 2018)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Submit County Test Workshop (CTW) Registration Form ASAP
- Participate in CTW

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## GO LIVE DATE:

November 17, 2018

## CURRENT ITERATION :

Sprint 3

## PROJECT MANAGER:

Kim Carpenter

## COMMUNICATIONS LEAD:

Asia Lennear

(916) 891-3105

[Asia.Lennear@osi.ca.gov](mailto:Asia.Lennear@osi.ca.gov)



# CWS/CMS Release 8.4.0

## OVERVIEW:

This interim release is currently scheduled to implement two (2) SCRs, three (3) DPUs, and six (6) PTS tickets

## COMPLETED MILESTONES:

- Signed Statement of Work

## UPCOMING MILESTONES:

- County Test Workshop (CTW)
  - Fresno (September 12 & 13)
  - Orange (September 18 & 19)
  - Sacramento (September 18 & 19)
- Go-Live (November 17, 2018)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Participate in County Test Workshop (CTW)

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## GO LIVE DATE:

November 17, 2018

## CURRENT ITERATION:

Sprint 3

## PROJECT MANAGER:

Jayne-Lei Nielsen

## COMMUNICATIONS LEAD:

Asia Lennear  
(916) 891-3105

[asia.lennear@osi.ca.gov](mailto:asia.lennear@osi.ca.gov)

# Business Intelligence

- BI 4.2 SP5 **Patch 4** was released by SAP on 6/23/18. We are currently testing Patch 4. Tentative dates for installation are 8/24/18 for the Dev/Training server and 9/22/18 for the Production server. Patch 4 comes with a new version of Webi Rich Client.
- Status updates and demos for the month of August will be provided through the bi-weekly BI meetings on 8/8 and 8/22. Check the [BI Portal](#) for meeting agendas and minutes.

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**CURRENT PHASE:**

BI 4.2 – Ongoing Support and Maintenance

**PROJECT MANAGER/****TECHNICAL LEAD:**

Isabelle Moreaux  
(916) 891-3304

**COMMUNICATIONS LEAD:**

Sean Darr  
(916) 891-3129

[Sean.Darr@osi.ca.gov](mailto:Sean.Darr@osi.ca.gov)

# Data Quality

- Data Quality: Hands-On Workshop
  - Summer sessions well attended - 41 attendees from 20 counties
  - Do Counties want Autumn sessions?
  - If so – what should the focus be?
- Data Quality Portal
  - New feature for County Data Quality Analyst (DQA) Contact info
  - Label for best contact for CWS/CMS functional area
  - Goal is to expedite cross-County communication in data cleansing
- Email [CWSDataQuality@osi.ca.gov](mailto:CWSDataQuality@osi.ca.gov) with your DQA label, and workshop feedback and ideas

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**CURRENT PHASE:**

**PROJECT MANAGER/**

**TECHNICAL LEAD:**

James Sidebotham  
(916) 891-3309

**COMMUNICATIONS LEAD:**

Sean Darr  
(916) 891-3129

[Sean.Darr@osi.ca.gov](mailto:Sean.Darr@osi.ca.gov)

# Data Quality

- Data Quality Portal – DQA “Contact for”

County: Napa	Alberto	Palomo	<a href="mailto:alberto.palomo@countyofnapa.org">alberto.palomo@countyofnapa.org</a>	
County: Napa	Kimberly	Alarcon	<a href="mailto:kimberly.alarcon@countyofnapa.org">kimberly.alarcon@countyofnapa.org</a>	
County: Nevada	Faye	Hignight	<a href="mailto:faye.hignight@co.nevada.ca.us">faye.hignight@co.nevada.ca.us</a>	
County: Orange	Sandra	Cottrell	<a href="mailto:sandra.cottrell@ssa.ocgov.com">sandra.cottrell@ssa.ocgov.com</a>	PLACEMENT HOME / SCP / SERVICE PROVIDER / EDU PROVIDER / ATTORNEY
County: Orange	Karyn	Sebbo	<a href="mailto:karyn.sebbo@ssa.ocgov.com">karyn.sebbo@ssa.ocgov.com</a>	COURT
County: Orange	Donovan	Bayron	<a href="mailto:donovan.bayron@ssa.ocgov.com">donovan.bayron@ssa.ocgov.com</a>	
County: Orange	Danny	Gomez	<a href="mailto:danny.gomez@ssa.ocgov.com">danny.gomez@ssa.ocgov.com</a>	
County: Orange	Michele	Galindo	<a href="mailto:Michele.galindo@ssa.ocgov.com">Michele.galindo@ssa.ocgov.com</a>	CLIENT / ALL OTHER
County: Placer	Julieann	Frink	<a href="mailto:JFrink@placer.ca.gov">JFrink@placer.ca.gov</a>	
County: Plumas	Loretta	Ramirez	<a href="mailto:lorettaramirez@countyofplumas.com">lorettaramirez@countyofplumas.com</a>	
County: Riverside	Nkoli	Nwufu	<a href="mailto:nnwufu@rivco.org">nnwufu@rivco.org</a>	
County: Riverside	Gilbert	Barron	<a href="mailto:gbarron@rivco.org">gbarron@rivco.org</a>	
County: Riverside	Cindy	Hagan	<a href="mailto:CHagan@rivco.org">CHagan@rivco.org</a>	

**CURRENT PHASE:**

**PROJECT MANAGER/  
TECHNICAL LEAD:**  
James Sidebotham  
(916) 891-3309

**COMMUNICATIONS LEAD:**

Sean Darr  
(916) 891-3129  
[Sean.Darr@osi.ca.gov](mailto:Sean.Darr@osi.ca.gov)

# CDSS Date Reminders

## **CWS DATA COMMITTEE:**

- To be included in these conference calls, send an e-mail request to:  
[cwsdata@dss.ca.gov](mailto:cwsdata@dss.ca.gov)
  - Next meeting date: August 21, 2018 (following meeting September 18, 2018)
  - Time: 2:00PM – 3:00PM
  - Conference Line: 877-873-8018
  - Participant Code: 256472
  - Webinar Registration Link: <https://www2.gotomeeting.com/register/854294706>

## **PATHWAYS TO MENTAL HEALTH SERVICES TECHNICAL ASSISTANCE FORUM:**

- Next meeting date: September 5, 2018
  - Time: 10:00AM – 11:30AM
  - Email: [CWSCoordination@dss.ca.gov](mailto:CWSCoordination@dss.ca.gov)
  - Webinar Registration Link: <https://bit.ly/2L3xglQ>
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# CWDS Date Reminders

**PIAC Meeting:** September 5, 2018

**TAC Meeting:** September 11, 2018

**Quarterly Forum:** TBD

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