



# **CWDS**

# **REGIONAL PRESENTATION**

## **August 2018**

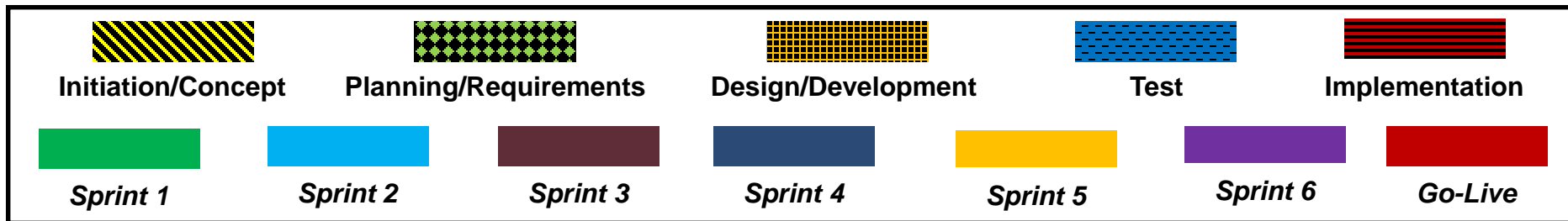
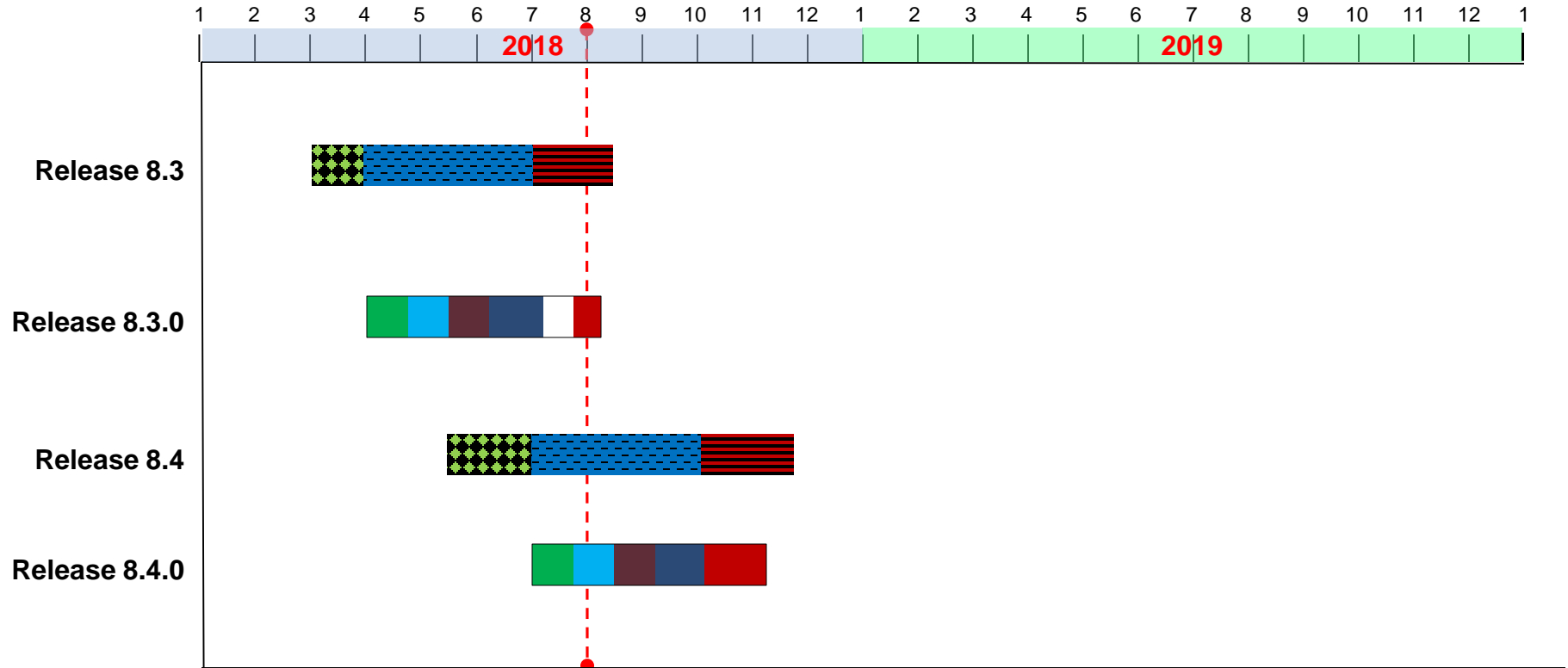
# **CWS-CARES Product Increment (PI) 8 Development Priorities**

- 1. Identity Management Admin Page 1.2**
  - 2. Snapshot 1.2, 1.3**
  - 3. Facility Search 1.1**
  - 4. CANS (Child and Adolescent Needs and Strengths) 1.0**
  - 5. Hotline 1.0**
  - 6. RFA (Resource Family Approval) 1.0**
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# CWS-CARES Resources

- Intake (Snapshot):
    - Karen Hanna
    - [karen.hanna@osi.ca.gov](mailto:karen.hanna@osi.ca.gov)
  - Cognito:
    - Leon Elzie
    - [leon.elzie@osi.ca.gov](mailto:leon.elzie@osi.ca.gov)
  - CANS:
    - Kevin Gaines
    - [kevin.gaines@osi.ca.gov](mailto:kevin.gaines@osi.ca.gov)
  - Service Desk:
    - [ServiceDesk@cwds.ca.gov](mailto:ServiceDesk@cwds.ca.gov)
  - Customer Relations:
    - [CWS\\_CustRel@osi.ca.gov](mailto:CWS_CustRel@osi.ca.gov)
  - CALS:
    - Leon Elzie
    - [leon.elzie@osi.ca.gov](mailto:leon.elzie@osi.ca.gov)
  - Case Management:
    - Cindy Vatararo
    - [cynthia.vatararo@osi.ca.gov](mailto:cynthia.vatararo@osi.ca.gov)
  - Courts:
    - Louis Cretaro
    - [louis.cretaro@osi.ca.gov](mailto:louis.cretaro@osi.ca.gov)
  - Implementation:
    - Kalani Mertyrus
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  - Communications:
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# Projects At A Glance



# CWS/CMS Release 8.3

## OVERVIEW:

This release implemented phase 2 changes to record sexual orientation and gender identity / expression, update SAWS1 to the 8/13 version, add Special Projects Page to Client Notebook, and associated updates to training materials.

## UPCOMING MILESTONES:

## COMPLETED MILESTONES:

- Signed Statement of Work
- Completed Sprint 1 Demo (April 24, 2018)
- Completed Sprint 2 Demo (May 15, 2018)
- Completed Sprint 3 Demo (June 4, 2018)
- Completed County Test Workshop (CTW)
- Held Readiness Calls (July 10, 11, 12, 2018)
- Implemented (July 21, 2018)

## CUSTOMER INPUT/EXPECTATIONS:

- Contact IBM Help Desk if issues are encountered.
- Review Release-related materials located on the CWS/CMS website as they become available

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## GO LIVE DATE:

July 21, 2018

## CURRENT ITERATION :

Implementation

## PROJECT MANAGER:

Kim Carpenter

## COMMUNICATIONS LEAD:

Jaime Guzmán

(916) 891-3144

[jaime.guzman@osi.ca.gov](mailto:jaime.guzman@osi.ca.gov)

# CWS/CMS Release 8.3.0

## OVERVIEW:

This interim release implemented two (2) SCRs, ten (10) PTS tickets and three (3) DPU tickets.

## UPCOMING MILESTONES:

## COMPLETED MILESTONES:

- Signed Statement of Work
- Completed County Test Workshop (CTW)
- Implemented (July 21, 2018)

## CUSTOMER INPUT/EXPECTATIONS:

- Contact IBM Help Desk if issues are encountered.
- Review Release-related materials located on the CWS/CMS website as they become available

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## GO LIVE DATE:

July 21, 2018

## CURRENT ITERATION:

Implementation

## PROJECT MANAGER:

Jayne-Lei Nielsen

## COMMUNICATIONS LEAD:

Jaime Guzmán  
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# CWS/CMS Release 8.4

## OVERVIEW:

This release includes AFCARS Reporting Updates, Child and Family Team Key Roles, and Education Provider Deduplication.

## UPCOMING MILESTONES:

- Sprint 2 Demo (August 14, 2018)
- County Test Workshop (CTW)
  - Fresno (September 12 & 13)
  - Orange (September 18 & 19)
  - Sacramento (September 18 & 19)
- Go-Live (November 17, 2018)

## COMPLETED MILESTONES:

- Signed Statement of Work (June)
- Sprint 1 Demo (July 26, 2018)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Submit County Test Workshop (CTW) Registration Form by August 14, 2018.
- Participate in County Test Workshop (CTW)

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## GO LIVE DATE:

November 17, 2018

## CURRENT ITERATION :

Sprint 2

## PROJECT MANAGER:

Kim Carpenter

## COMMUNICATIONS LEAD:

Asia Lennear

(916) 891-3105

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# CWS/CMS Release 8.4.0

## OVERVIEW:

This interim release is currently scheduled to implement two (2) SCR tickets.

## COMPLETED MILESTONES:

- Signed Statement of Work
- Completed County Test Workshop (CTW)

## UPCOMING MILESTONES:

- County Test Workshop (CTW)
  - Fresno (September 12 & 13)
  - Orange (September 18 & 19)
  - Sacramento (September 18 & 19)
- Go-Live (November 17, 2018)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

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## GO LIVE DATE:

November 17, 2018

## CURRENT ITERATION:

Sprint 2

## PROJECT MANAGER:

Jayne-Lei Nielsen

## COMMUNICATIONS LEAD:

Asia Lennear  
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# Business Intelligence

- BI 4.2 SP5 **Patch 4** was released by SAP on 6/23/18. We are currently testing Patch 4. Tentative dates for installation are 8/24/18 for the Dev/Training server and 9/22/18 for the Production server. Patch 4 comes with a new version of Webi Rich Client.
- Status updates and demos for the month of August will be provided through the bi-weekly BI meetings on 8/8 and 8/22. Check the [BI Portal](#) for meeting agendas and minutes.

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**CURRENT PHASE:**

BI 4.2 – Ongoing Support and Maintenance

**PROJECT MANAGER/****TECHNICAL LEAD:**

Isabelle Moreaux  
(916) 891-3304

**COMMUNICATIONS LEAD:**

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[Sean.Darr@osi.ca.gov](mailto:Sean.Darr@osi.ca.gov)

# Data Quality

- Summer “Data Quality: Hands-On Workshop”
  - Topic “Client Exception Reporting”
  - Fresno: Tuesday July 17th
  - Orange: Monday July 30th
  - Sacramento: Wednesday August 1<sup>st</sup>
- Feedback and Recap will be provided mid to late August

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**CURRENT PHASE:**  
Summer Workshops

**PROJECT MANAGER/  
TECHNICAL LEAD:**  
James Sidebotham  
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**COMMUNICATIONS LEAD:**  
Sean Darr  
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[Sean.Darr@osi.ca.gov](mailto:Sean.Darr@osi.ca.gov)

# CDSS Date Reminders

## CWS DATA COMMITTEE:

- To be included in these conference calls, send an e-mail request to:  
[cwsdata@dss.ca.gov](mailto:cwsdata@dss.ca.gov)
  - Next meeting date: August 21, 2018
  - Time: 2:00PM – 3:00PM
  - Conference Line: 877-873-8018
  - Participant Code: 256472
  - Webinar Registration Link: <https://www2.gotomeeting.com/register/854294706>

## PATHWAYS TO MENTAL HEALTH SERVICES TECHNICAL ASSISTANCE FORUM:

- Next meeting date: August 1, 2018 (following meeting on September 5, 2018)
  - Time: 10:00AM – 11:30AM
  - Email: [KatieA@dss.ca.gov](mailto:KatieA@dss.ca.gov)
  - Webinar Registration Link: <https://bit.ly/2L3xglQ>
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# CWDS Date Reminders

**PIAC Meeting:**

August 1, 2018

(Following meeting Sept. 5, 2018)

**TAC Meeting:**

August 14, 2018

**Quarterly Forum:**

TBD

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