



CWDS

REGIONAL PRESENTATION

June 2018

CWS-CARES Product Increment (PI) 7

Development Priorities

- 1. Cognito 1.0** – Identity management system for CWS-CARES users.
 - Released June 8th to 22 Core County Users.
 - 2. Cognito Admin Page 1.0** – Allow state and county administrators to manage Cognito users.
 - Currently being evaluated in the Staging environment, and is on track for being included in the Cognito 1.1 release.
 - 3. Snapshot 1.2** – Snapshot 1.2 allows child welfare staff to search for clients in the child welfare system and see an “at a glance” view of their past involvement in the system. This includes dates of referrals/cases, allegations, dispositions as well as victim and perpetrator information. The Copy functionality will allow the user to obtain, copy and paste information into another document, such as investigative narrative or court report.
 - Released June 8th to 22 Core County Users.
 - Production environment testing and feedback continues, allowing for fixes and improved performance.
 - 4. CANS 1.0** – Child and Adolescent Needs and Strengths
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CWS-CARES Product Increment (PI) 7

Development Priorities

- 5. Facility Search 1.0** – Search CWS/CMS, LIS and FAS data for pending and approved children’s residential licensed facilities and county-approved homes, and view contact information for the home or facility, for the responsible licensing or approval worker, approved beds, children currently associated to the facility or home, and the facility or home complaint history.
 - Released June 8th to 22 Core County Users.
 - 6. Hotline 1.0** – Hotline 1.0 will provide the foundational requirements for a new “screening” when a call comes into the child abuse reporting Hotline. It will capture information concerning people and relationships, incidents, allegations, decision making and cross reporting.
 - Work continues with review, testing, feedback; analysis and fixes are utilized to gather information and maintain development progress.
 - 7. RFA (Resource Family Approval) 1.0** – Online support for the activities of assessing and approving applications for applicants seeking to provide safe homes for children. RFA 1.0 will allow child welfare staff to create, save and track the status of pending applications, include a record of contact notes, and will allow applicants to submit the RFA01A online.
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CWS-CARES Resources

▶ Intake (Snapshot):

- Karen Hanna
- karen.hanna@osi.ca.gov

▶ Cognito:

- Leon Elzie
- leon.elzie@osi.ca.gov

▶ CANS:

- Kevin Gaines
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▶ Service Desk:

- ServiceDesk@cwds.ca.gov

▶ Customer Relations:

- CWS_CustRel@osi.ca.gov

CALS:

Leon Elzie
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Case Management:

Cindy Vatalaro
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Courts:

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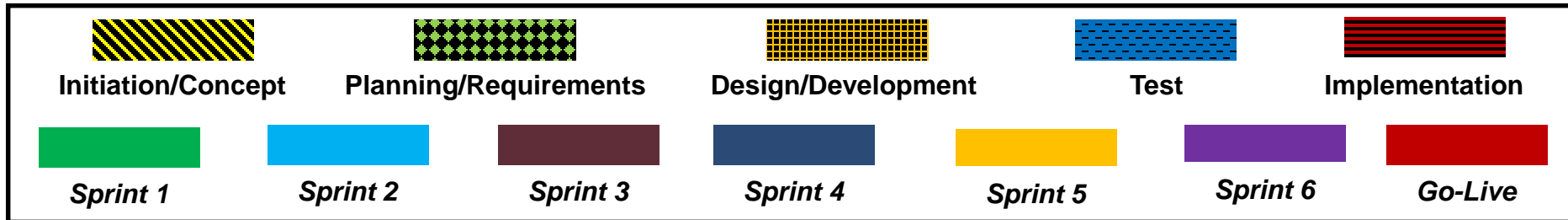
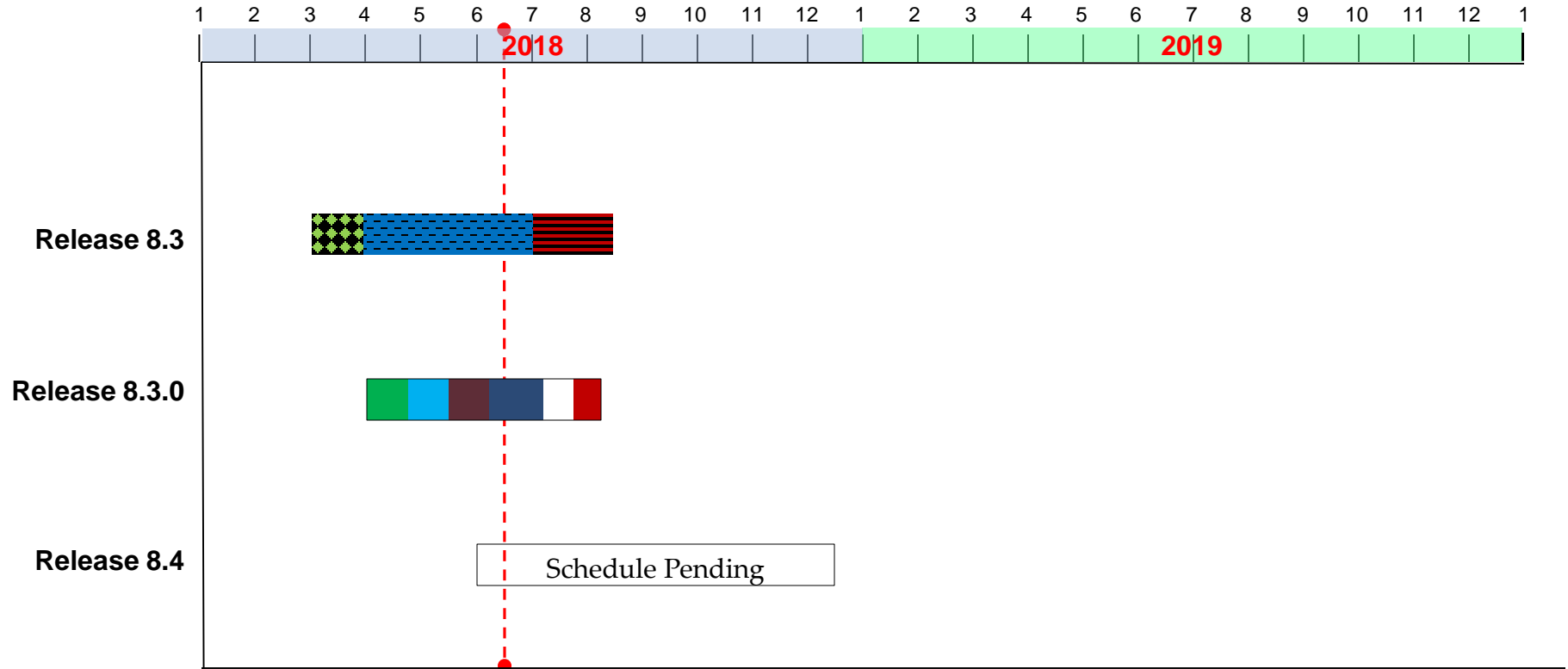
Implementation:

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Communications:

Comms@cwds.ca.gov

Projects At A Glance



CWS/CMS Release 8.3

OVERVIEW:

This release includes phase 2 changes to record sexual orientation and gender identity / expression, update SAWS1 to the 8/13 version, add Special Projects Page to Client Notebook, and associated updates to training materials.

UPCOMING MILESTONES:

- Go-Live (July 21, 2018)
- Go-Live Readiness Calls (July 2018)

COMPLETED MILESTONES:

- Signed Statement of Work
- Completed Sprint 1 Demo (April 24, 2018)
- Completed Sprint 2 Demo (May 15, 2018)
- Completed Sprint 3 Demo (June 4, 2018)
- Completed County Test Workshop (CTW)

CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

GO LIVE DATE:

July 21, 2018

CURRENT ITERATION :

Sprint 4

PROJECT MANAGER:

Kim Carpenter

COMMUNICATIONS LEAD:

Jaime Guzmán

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CWS/CMS Release 8.3.0

OVERVIEW:

This interim release is currently scheduled to implement two (2) SCRs, ten (10) PTS tickets and three (3) DPU tickets.

UPCOMING MILESTONES:

- Go-Live (July 21, 2018)
- Go-Live Readiness Calls (July 2018)

COMPLETED MILESTONES:

- Signed Statement of Work
- Completed County Test Workshop (CTW)

CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

GO LIVE DATE:

July 21, 2018

CURRENT ITERATION:

Sprint 4

PROJECT MANAGER:

Jayne-Lei Nielsen

COMMUNICATIONS LEAD:

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Business Intelligence

- BI 4.2 Support Pack 5 (SP5) upgrade project is completed. A few problems were found with missing recurring scheduled jobs. The missing jobs have been re-created manually. Users can check the [issue log](#) in the BI Portal.
- Webi Rich Client users **must** re-initialize their client and should upgrade to Webi Rich Client **SP5**. See instructions at <https://cwscadweb.int.osi.ca.gov/BOTools.html>.
- Status updates and demos are provided through the bi-weekly BI meetings. BI meeting for the month of June is on 6/27. Check the [BI Portal](#) for meeting agendas and minutes.

CURRENT PHASE:

BI 4.2 – Ongoing Support and Maintenance

PROJECT MANAGER:

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TECHNICAL LEAD:

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COMMUNICATIONS LEAD:

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Data Quality

- Data Quality: Spring 2018 Hands-On Workshop completed
 - Excellent participation – 23 Counties
 - Full Stats & Recap is on the DQ portal
- Next Session for “Data Quality: Hands-On Workshop”
 - Fresno: Tuesday July 17th
 - Orange: Monday July 30th
 - Sacramento: Wednesday August 1st
 - Topic: Detailed Look at Client Duplication Exception
 - Registration form is on the DQ portal and with Customer Relations team

CURRENT PHASE:

PROJECT MANAGER:

Ben Hafer

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James Sidebotham

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COMMUNICATIONS LEAD:

Sean Darr

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CDSS Date Reminders

CWS DATA COMMITTEE:

- To be included in these conference calls, send an e-mail request to:
cwsdata@dss.ca.gov
 - Next meeting date: June 19, 2018 (Following meeting July 17, 2018)
 - Time: 2:00PM – 3:00PM
 - Conference Line: 877-873-8018
 - Participant Code: 256472
 - Webinar Registration Link: <https://www2.gotomeeting.com/register/854294706>

PATHWAYS TO MENTAL HEALTH SERVICES TECHNICAL ASSISTANCE FORUM:

- Next meeting date: TBD
 - Time: 10:00AM – 11:30AM
 - Email: KatieA@dss.ca.gov
 - Webinar Registration Link: <https://bit.ly/2L3xglQ>
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CWDS Date Reminders

PIAC Meeting:	August 1, 2018
TAC Meeting:	July 10, 2018
Quarterly Forum:	July 11, 2018
