

Child Welfare Digital Services Sprint 7.2 Review Presentation

CWDS Implementation Team

Sprint Dates: 5/17/18 to 5/30/18



CWDS / Child Welfare Digital Services

Agenda

The Implementation Team will present:

- Team's Sprint Overview
- Team's Sprint Metrics
- Impediment(s) Faced by the Team
- Decision(s) Logged by the Team
- Retrospective Goal(s)
- Opportunity for Your Questions & Feedback to the Team

Team's Overview

For each
Major Release

CWS-CARES Implementation Overview



Plan

Planning
Deliverables

Project Schedule

Rollout Strategy



Prepare

Implementation
Toolkit

Communication
Plan & Toolkit

Process Models

Change Readiness
Plan

Training Materials

TTT Materials

Statewide Rollout /
Schedule



Implement

Conduct Org
Kickoff

Track Implementation
Progress

Monitor Technical
Readiness

Monitor Data
Cleansing

Execute Toolkits

Execute Change
Readiness Plan

Deliver Training



Go Live

Readiness
Assessment

Statewide
Dashboard

Cutover Checklist

Post Go Live
Support



Evaluate

Implementation
Complete Report

Finalize
Deliverables

CWS-CARES Implementation Update

Snapshot



Cognito – Login



Facility Search

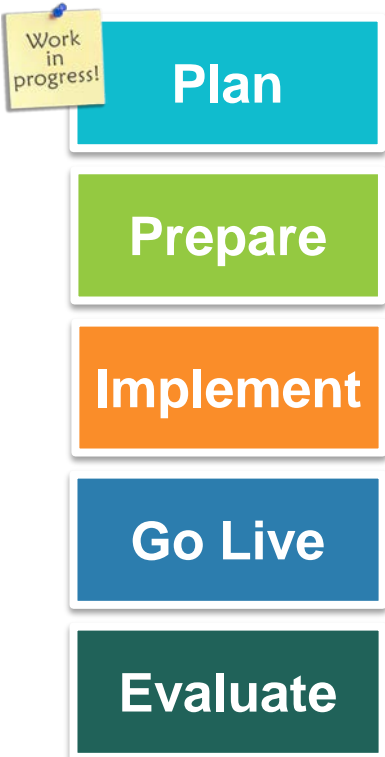


Cognito - Admin



CWS-CARES Implementation Update

CANS



Hotline



What we accomplished this sprint



Implementation

- Conducted remote and onsite regional Snapshot Phase 3 preparation meetings
- Supported Core County Reps use of Snapshot 1.1
- Conducted Cognito, CANS, and Facility Search implementation services planning
- Oriented all Phase 1 Core County Reps to CARES permissions and Cognito processes



Organizational Change Management

- Refined Intake and CALS Change Readiness Plans
- Provided overview of Change Agent training to Intake Core County Reps
- Presented IMP team infographic to Intake Core County Reps



User Training

- Continued development of Intake Snapshot and Hotline Training Materials
- Continued development of CALS Facility Search Training Materials
- Published new CALS training materials in the Training Portal
- Planned for Snapshot Phase 2 TTT



Additional Activities

- Provided Intake, CALS QA Testing support
- Combined (CWS-CARES & CWS/CMS) Roles and Permissions into a single document in support of digital service teams
- Developed alternate version of Intake Release Notes

Team's Sprint Metrics

Sprint Metrics

Sprint Metrics	Sprint 6.4	Sprint 7.1	Sprint 7.2
Planned Backlog Items (stories/pts)	28 / 73	31 / 98	29 / 84
Completed Backlog Items (stories/pts)	28 / 73	28 / 92	29 / 84
% Completed	100%	94%	100%
Stretch Stories (stories/pts)	0 / 0	1 / 1	1 / 1
Drive-By Work (stories/pts)	0 / 0	0 / 0	0 / 0
% Completed (including unplanned)	100%	95%	101%
Sprint Velocity (The actual completed + stretch)	73	93	85
Average Velocity over 3 Sprints	66	76	84
# of Decisions Logged	0	0	0
# of Chores	16	10	12
Issues Removed from Sprint (stories/pts + other)	0 / 0	2 / 6	0 / 0

Impediment(s)

Implementation Impediments

- **Organizational:**
 - **ONGOING:** Org connectivity validation activities
 - **ONGOING:** Internet Browser rollout and validation activities
 - **ONGOING:** Unknown statewide MVP release dates
 - **NEW:** JIRA Transition
- **Team:**
 - None

Decision(s)

Decision(s) Logged

- No new team decisions logged in this sprint.
- To see previous team decisions, please check this [link](#)

Retrospective Goal(s)

Retrospective Goals(s)

- Reach out for clarity on Greenfield / Legacy decision
 - Removed from Retro, created a watch point on this topic
- Reach out for clarity on Entry Criteria for Phase 2
 - Same as above, created a watch point on this topic

Questions & Feedback