



CWDS

REGIONAL PRESENTATION

May 2018

Staffing Changes Announcement

- Rebecca Stilling has been named as Deputy Director for CWDS.
 - Wendy Christian has been appointed as Executive Liaison for CWDA and member of the Executive Leadership Team, replacing Penni Clarke who will transition off the project at the end of July.
 - Karen Hanna has been appointed Service Manager for the Intake Digital Service.
-

CWS-Cares Product Delivery Focus

CWS-CARES Product Increment (PI) 7

Development Priorities

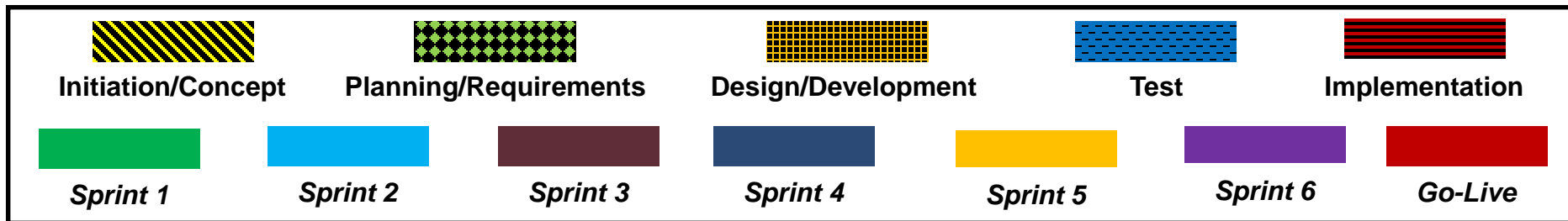
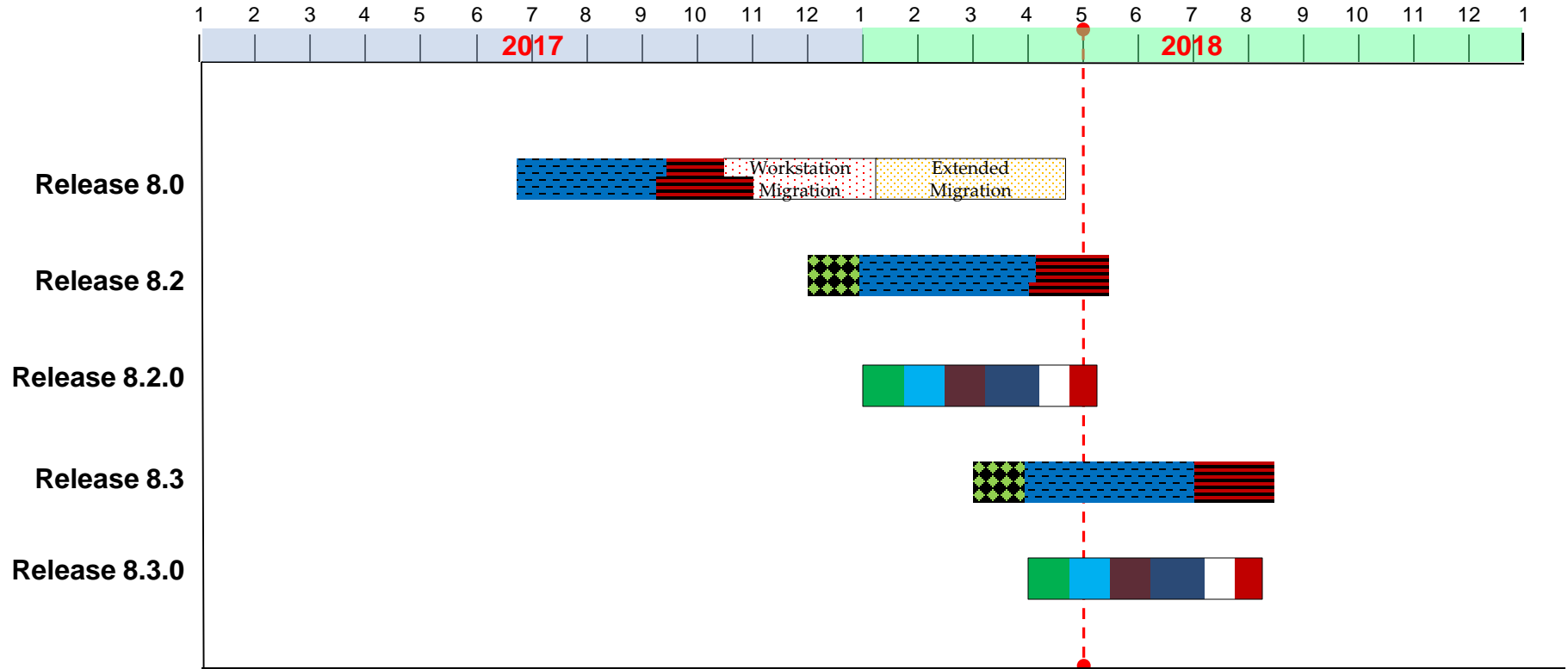
- 1. Cognito 1.0** – Identity management system for CWS-CARES users.
 - 2. Cognito Admin Page 1.0** – Allow state and county administrators to manage Cognito users.
 - 3. Snapshot 1.2** – Snapshot 1.2 allows child welfare staff to search for clients in the child welfare system and see an “at a glance” view of their past involvement in the system. This includes dates of referrals/cases, allegations, dispositions as well as victim and perpetrator information. The Copy functionality will allow the user to obtain, copy and paste information into another document, such as investigative narrative or court report.
 - 4. CANS 1.0** – Child and Adolescent Needs and Strengths (CANS) 1.0 will provide the social worker with the ability to enter the applicable answers for each Child Needs Assessment in to CARES. Each assessment can be saved by date and by the role and identity of the user. Each assessment will be available for later review by authorized individuals. CANS 1.0 will permit multiple assessments for each child over time as applicable. The assessment instrument will contain at a minimum, the core 50 questions mandated by the state.
-

CWS-CARES Product Increment (PI) 7

Development Priorities

- 5. Facility Search 1.0** – Search CWS/CMS, LIS and FAS data for pending and approved children’s residential licensed facilities and county-approved homes, and view contact information for the home or facility, for the responsible licensing or approval worker, approved beds, children currently associated to the facility or home, and the facility or home complaint history.
 - 6. Hotline 1.0** – Hotline 1.0 will provide the foundational requirements for a new “screening” when a call comes into the child abuse reporting Hotline. It will capture information concerning people and relationships, incidents, allegations, decision making and cross reporting.
 - 7. RFA (Resource Family Approval) 1.0** – Online support for the activities of assessing and approving applications for applicants seeking to provide safe homes for children. RFA 1.0 will allow child welfare staff to create, save and track the status of pending applications, include a record of contact notes, and will allow applicants to submit the RFA01A online.
-

Projects At A Glance



Release 8.0 – Migration Status

OVERVIEW:

This release will implement Windows 10 Enterprise 64 bit v1607 LTSC (Long Term Servicing Branch) and Office 2016 32-bit Standard.

UPCOMING MILESTONES:

COMPLETED MILESTONES:

- Created new Windows10/Office 2016 Migration Issues & Resolutions page on CWS web site (<https://cwscms.osi.ca.gov/Releases/Win10-Issues-Resolutions>).
- Windows 7 workstation users receive warning messages (March 5, 2018)
- **Users on Windows 7 workstations are not be able to access CWS/CMS (April 21, 2018)**

CUSTOMER INPUT/EXPECTATIONS:

- Send Migration issues to the Customer Relations inbox (CWS_CustRel@osi.ca.gov).

GO LIVE DATE:

September 27, 2017

CURRENT ITERATION :

Implementation

PROJECT MANAGER:

Ken Hamilton

TECHNICAL LEAD:

Ken Hamilton

COMMUNICATIONS LEAD:

Jaime Guzmán

(916) 891-3144

Jaime.Guzman@osi.ca.gov

CWS/CMS Release 8.2

OVERVIEW:

This release includes changes to record sexual orientation and gender identity/expression, group home rate classification level, a new case plan goal of placement with a fit and willing relative, and associated updates to training materials.

COMPLETED MILESTONES:

- Signed Statement of Work
- Completed Sprint 1 Review Demo
- Completed Sprint 2 Review Demo
- Completed Sprint 3 Review Demo
- Completed County Test Workshop (CTW)
- Go-Live (April 21, 2018)

UPCOMING MILESTONES:

CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

GO LIVE DATE:

April 21, 2018

PROJECT MANAGER:

Kim Carpenter

COMMUNICATIONS LEAD:

Harry Terrell

CURRENT ITERATION :

Implementation

(916) 891-3136

Harry.Terrell@osi.ca.gov

CWS/CMS Release 8.2.0

OVERVIEW:

This interim release is currently scheduled to implement two (2) SCRs, seventeen (17) PTS tickets and eleven (11) DPU tickets.

COMPLETED MILESTONES:

- Signed Statement of Work
- Completed County Test Workshop (CTW)
- Go-Live (April 21, 2018)

UPCOMING MILESTONES:

CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

GO LIVE DATE:

April 21, 2018

CURRENT ITERATION:

Implementation

PROJECT MANAGER:

Jayne-Lei Nielsen

COMMUNICATIONS LEAD:

Harry Terrell

(916) 891-3136

Harry.Terrell@osi.ca.gov

CWS/CMS Release 8.3

OVERVIEW:

This release includes phase 2 changes to record sexual orientation and gender identity / expression, update SAWS1 to the 8/13 version, add Special Projects Page to Client Notebook, and associated updates to training materials.

UPCOMING MILESTONES:

- Go-Live (July 21, 2018)
- Sprint 2 Review Demo (May 15, 2018)
- County Test Workshop
 - Fresno: (June 6 – 7)
 - Orange: (June 12 – 13)
 - Sacramento: (June 13 – 14)

COMPLETED MILESTONES:

- Signed Statement of Work
- Completed Sprint 1 Demo (April 24, 2018)

CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Participate in County Test Workshop (CTW)
- Submit CTW Registration Form by May 25th

GO LIVE DATE:

July 21, 2018

CURRENT ITERATION :

Sprint 2

PROJECT MANAGER:

Kim Carpenter

COMMUNICATIONS LEAD:

Jaime Guzmán

(916) 891-3144

jaime.guzman@osi.ca.gov

CWS/CMS Release 8.3.0

OVERVIEW:

This interim release is currently scheduled to implement two (2) SCRs, two (2) PTS tickets and one (1) DPU ticket.

UPCOMING MILESTONES:

- Go-Live (July 21, 2018)
- County Test Workshop
 - Fresno: (June 6 – 7)
 - Orange: (June 12 – 13)
 - Sacramento: (June 13 – 14)

COMPLETED MILESTONES:

- Signed Statement of Work

CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

GO LIVE DATE:

July 21, 2018

CURRENT ITERATION:

Sprint 2

PROJECT MANAGER:

Jayne-Lei Nielsen

COMMUNICATIONS LEAD:

Jaime Guzmán
(916) 891-3144

jaime.guzman@osi.ca.gov

New CWS SBCS Website

- New Environment Featuring Office 2016
- New Site: <https://cwstoken.access.ca.gov>
- Cutover on Thursday, 4/12/2018, from 6:00 PM - 7:00 PM
- No Change to Existing Logon IDs



TECHNICAL LEAD:
Ken Hamilton

COMMUNICATIONS LEAD:
Andrea Johnson-Kumar
(916) 891-3143

Andrea.Johnson-Kumar@osi.ca.gov

Business Intelligence

- BI 4.2 Support Pack 5 (SP5) upgrade project is in execution phase. Production server CWSCADWEB upgrade to SP5 is postponed. A follow-up communication will be sent out once the new date has been determined.
- Status updates and demos are provided through the bi-weekly BI meetings.
- Webi Rich Client users can upgrade to Webi Rich Client SP5 **after server CWSCADWEB SP5 upgrade**. See instructions at <https://cwscadweb.int.osi.ca.gov/BOTools.html>.
- BI meetings for the month of May are on 5/2, 5/16 and 5/30. Check the [BI Portal](#) for meeting agendas and minutes.

CURRENT PHASE:

BI 4.2 – Ongoing Support and Maintenance

PROJECT MANAGER:

Ben Hafer

TECHNICAL LEAD:

Isabelle Moreaux
(916) 891-3304

COMMUNICATIONS LEAD:

Sean Darr

(916) 891-3129

Sean.Darr@osi.ca.gov

Data Quality

- Latest special duplicate reports are available upon request
 - See data quality portal > data cleansing for details
- Dates for “Data Quality: Hands-On Workshop”
 - Tuesday April 24 – Orange County
 - Thursday May 10 – Fresno State
 - Thursday May 17 – CWDS Project Site
 - Topics will be: Client de-duplication & Placement Home de-duplication
 - Full agenda to be released closer to sessions

CURRENT PHASE:

PROJECT MANAGER:

Ben Hafer

TECHNICAL LEAD:

James Sidebotham

(916) 891-3309

COMMUNICATIONS LEAD:

Sean Darr

(916) 891-3129

Sean.Darr@osi.ca.gov

CDSS Date Reminders

CWS DATA COMMITTEE:

- To be included in these conference calls, send an e-mail request to:
cwsdata@dss.ca.gov
 - Next meeting date: May 15, 2018
 - Time: 2:00PM – 3:00PM
 - Conference Line: 877-873-8018
 - Participant Code: 256472
 - Webinar Registration Link: <https://www2.gotomeeting.com/register/854294706>

PATHWAYS TO MENTAL HEALTH SERVICES TECHNICAL ASSISTANCE FORUM:

- Next meeting date: May 2, 2018 (following meeting June 6, 2018)
 - Time: 10:00AM – 11:30AM
 - Email: KatieA@dss.ca.gov
 - Webinar Registration Link: <https://na01.safelinks.protection.outlook.com/>
-

CWDS Date Reminders

PIAC MEETING:

May 2, 2018

(Following meeting June 6, 2018)

TAC MEETING:

May 8, 2018

Quarterly Forum:

TBD
