



# **CWDS**

# **REGIONAL PRESENTATION**

## **April 2018**

# CWS-CARES Updates

## **Intake**

- Released the Snapshot to 22 county users on 2/7/18
- Will continue to add functionality that will aide both Snapshot and Hotline as we receive feedback from users
- During PI-6 (March 8 – May 6):
  - We plan to add functionality to the Snapshot to allow users to view relationships and select additional people to add them to the Snapshot results.
  - We also plan to enhance the “search” functionality to give the user the best match given the information they have included in the search bar.

## **Certification, Approval and Licensing Services (CALs)**

- Working toward a PI-6 release of Facility Search and Profile to Core Counties (will return home/Facility Search results from CWS/CMS & LIS)
  - Working toward a PI-7 release of a first iteration of RFH application approval software
  - Core Constituents are testing and providing feedback now on version of what has been developed toward both releases to date
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# CWS-CARES Updates

## Case Management

- Dev Team A is working on the edit/update functionality of the client profile page. There are hundreds of business rules to implement so this will take some time
- Dev Team B is working on the first version of the case management landing page which is what social workers will see when they log in to CWS-CARES. This design will be updated as we continue user research with our core counties to discover what other features they want to see.

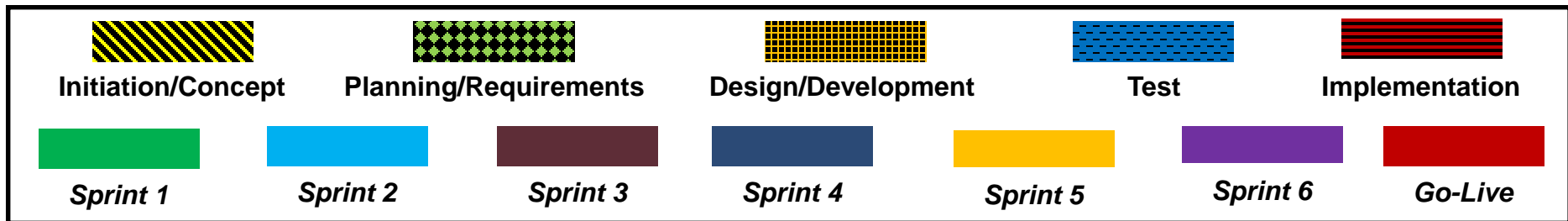
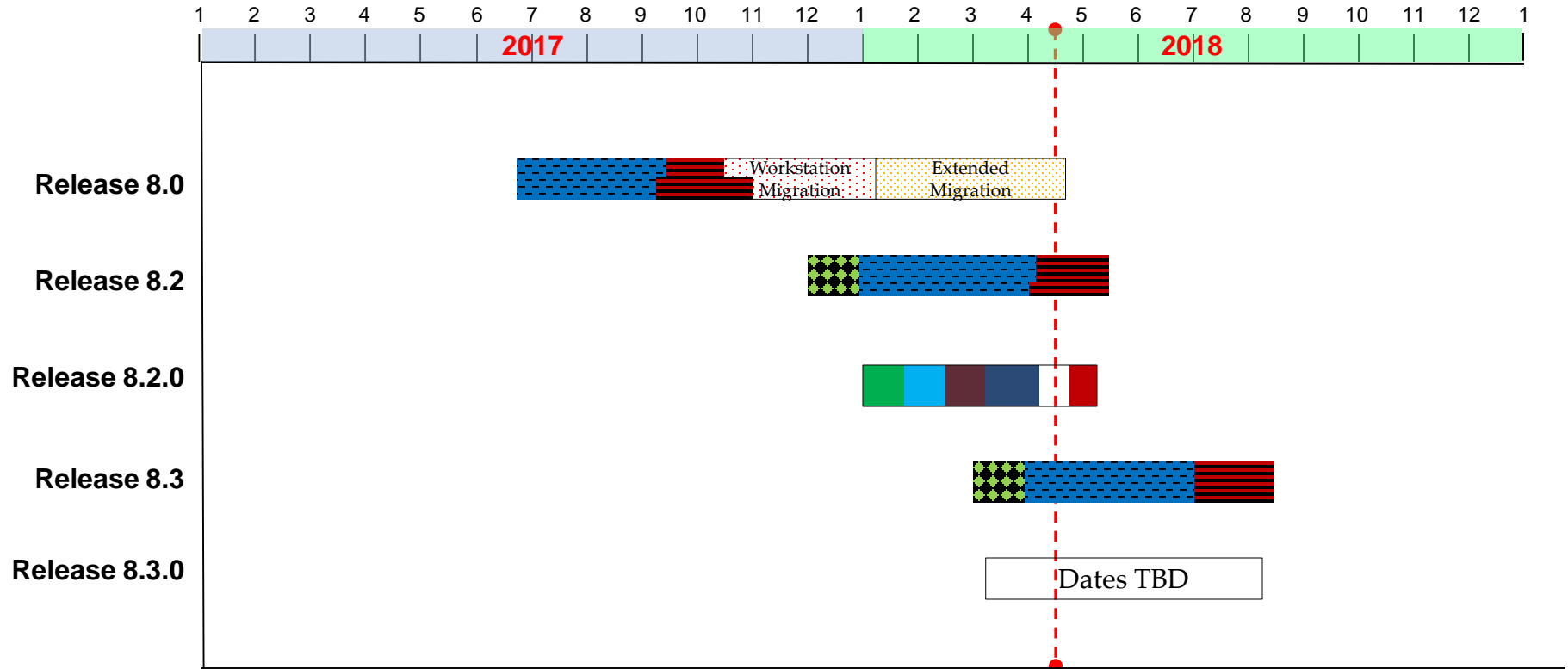
## Implementation

- Preparing for the next release of Snapshot
- Continuing to develop Implementation, Training, and OCM materials
- Holding regional kickoff meetings with the counties to introduce the Implementation Leads that will be working with the Bay Area, Central, Mountain Valley, Northern and Southern regions.
- Working with the project teams to create training materials for the CWS-CARES login process
- Implementation Leads are starting to engage CALS Core County Constituents

## Courts

- Developing workflow and a product backlog for the detention hearing (aka initial petition hearing)
  - Planning for research and design resources for the Courts Processing Digital Service
  - Continuing to work with the interface team to develop the technical specification document for the Courts interface.
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# Projects At A Glance



# Release 8.0 – Migration Status

## OVERVIEW:

This release will implement Windows 10 Enterprise 64 bit v1607 LTSC (Long Term Servicing Branch) and Office 2016 32-bit Standard.

## UPCOMING MILESTONES:

- **Users on Windows 7 workstations will not be able to access CWS/CMS (April 21, 2018)**

## COMPLETED MILESTONES:

- Created new Windows10/Office 2016 Migration Issues & Resolutions page on CWS web site (<https://cwscms.osi.ca.gov/Releases/Win10-Issues-Resolutions>).
- Windows 7 workstation users receive warning messages (March 5, 2018)

## CUSTOMER INPUT/EXPECTATIONS:

- Send Migration issues to the Customer Relations inbox ([CWS\\_CustRel@osi.ca.gov](mailto:CWS_CustRel@osi.ca.gov)).
- Submit County migration schedule to Customer Relations mailbox

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## GO LIVE DATE:

September 27, 2017

## CURRENT ITERATION :

Implementation

## PROJECT MANAGER:

Ken Hamilton

## TECHNICAL LEAD:

Ken Hamilton

## COMMUNICATIONS LEAD:

Jaime Guzmán

(916) 891-3144

[Jaime.Guzman@osi.ca.gov](mailto:Jaime.Guzman@osi.ca.gov)

# CWS/CMS Release 8.2

## OVERVIEW:

This release includes changes to record sexual orientation and gender identity/expression, group home rate classification level, a new case plan goal of placement with a fit and willing relative, and associated updates to training materials.

## UPCOMING MILESTONES:

- Go-Live (April 21, 2018)

## COMPLETED MILESTONES:

- Signed Statement of Work
- Completed Sprint 1 Review Demo
- Completed Sprint 2 Review Demo
- Completed Sprint 3 Review Demo
- Completed County Test Workshop (CTW)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

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## GO LIVE DATE:

April 21, 2018

## CURRENT ITERATION :

Implementation

## PROJECT MANAGER:

Kim Carpenter

## COMMUNICATIONS LEAD:

Harry Terrell

(916) 891-3136

[Harry.Terrell@osi.ca.gov](mailto:Harry.Terrell@osi.ca.gov)

# CWS/CMS Release 8.2.0

## OVERVIEW:

This interim release is currently scheduled to implement two (2) SCRs, seventeen (17) PTS tickets and eleven (11) DPU tickets.

## UPCOMING MILESTONES:

- Go-Live (April 21, 2018)

## COMPLETED MILESTONES:

- Signed Statement of Work
- Completed County Test Workshop (CTW)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

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## GO LIVE DATE:

April 21, 2018

## CURRENT ITERATION:

Implementation

## PROJECT MANAGER:

Jayne-Lei Nielsen

## COMMUNICATIONS LEAD:

Harry Terrell

(916) 891-3136

[Harry.Terrell@osi.ca.gov](mailto:Harry.Terrell@osi.ca.gov)

# CWS/CMS Release 8.3

## OVERVIEW:

This release includes phase 2 changes to record sexual orientation and gender identity / expression, update SAWS1 to the 8/13 version, add Special Projects Page to Client Notebook, and associated updates to training materials.

## UPCOMING MILESTONES:

- Go-Live (July 21, 2018)
- County Test Workshop (June)

## COMPLETED MILESTONES:

- Signed Statement of Work

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Participate in County Test Workshop (CTW)

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## GO LIVE DATE:

July 21, 2018

## CURRENT ITERATION :

Initiation

## PROJECT MANAGER:

Kim Carpenter

## COMMUNICATIONS LEAD:

Jaime Guzmán

(916) 891-3144

[jaime.guzman@osi.ca.gov](mailto:jaime.guzman@osi.ca.gov)



# New CWS SBCS Website

- New Environment Featuring Office 2016
- New Site: <https://cwstoken.access.ca.gov>
- Cutover on Thursday, 4/12/2018, from 6:00 PM - 7:00 PM
- No Change to Existing Logon IDs



**TECHNICAL LEAD:**  
Ken Hamilton

**COMMUNICATIONS LEAD:**  
Andrea Johnson-Kumar  
(916) 891-3143

[Andrea.Johnson-Kumar@osi.ca.gov](mailto:Andrea.Johnson-Kumar@osi.ca.gov)

# Business Intelligence

- BI 4.2 Support Pack 5 (SP5) upgrade project is in execution phase. Production server CWSCADWEB will be upgraded to SP5 starting tentatively on **5/4 at 6pm** and ending on **5/6 at 11pm**. Status updates and demos are provided through the bi-weekly BI meetings.
- Rich Client users can upgrade to Rich Client SP5 **starting tentatively on 5/7**. See instructions at <https://cwscadweb.int.osi.ca.gov/BOTools.html>.
- BI meetings for the month of April are on 4/4 and 4/18. Check the [BI Portal](#) for meeting agendas and minutes.

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**CURRENT PHASE:**

BI 4.2 – Ongoing Support and Maintenance

**PROJECT MANAGER:**

Ben Hafer

**TECHNICAL LEAD:**

Isabelle Moreaux  
(916) 891-3304

**COMMUNICATIONS LEAD:**

Sean Darr

(916) 891-3129

[Sean.Darr@osi.ca.gov](mailto:Sean.Darr@osi.ca.gov)

# Data Quality

- Latest special duplicate reports are available upon request
  - See data quality portal > data cleansing for details
- Dates for “Data Quality: Hands-On Workshop”
  - Tuesday April 24 – Orange County
  - Thursday May 10 – Fresno State
  - Thursday May 17 – CWDS Project Site
  - Topics will be: Client de-duplication & Placement Home de-duplication
  - Full agenda to be released closer to sessions

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**CURRENT PHASE:**

**PROJECT MANAGER:**

Ben Hafer

**TECHNICAL LEAD:**

James Sidebotham

(916) 891-3309

**COMMUNICATIONS LEAD:**

Sean Darr

(916) 891-3129

[Sean.Darr@osi.ca.gov](mailto:Sean.Darr@osi.ca.gov)

# CDSS Date Reminders

## CWS DATA COMMITTEE:

- To be included in these conference calls, send an e-mail request to:  
[cwsdata@dss.ca.gov](mailto:cwsdata@dss.ca.gov)
  - Next meeting date: April 17, 2018 (followed on May 15, 2018)
  - Time: 2:00PM – 3:00PM
  - Conference Line: 877-873-8018
  - Participant Code: 256472
  - Webinar Registration Link: <https://www2.gotomeeting.com/register/854294706>

## PATHWAYS TO MENTAL HEALTH SERVICES TECHNICAL ASSISTANCE FORUM:

- Next meeting date: May 2, 2018
  - Time: 10:00AM – 11:30AM
  - Email: [KatieA@dss.ca.gov](mailto:KatieA@dss.ca.gov)
  - Webinar Registration Link: <https://na01.safelinks.protection.outlook.com/>
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# CWDS Date Reminders

<b>PIAC MEETING:</b>	May 2, 2018
<b>TAC MEETING:</b>	May 8, 2018
<b>Quarterly Forum:</b>	TBD

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