

# Child Welfare Digital Services Sprint 6.2 Review Presentation

## CWDS Implementation Team

*Sprint Dates: 3/22/18 to 4/4/18*



**CWDS** / Child Welfare Digital Services

# Agenda

The Implementation Team will present:

- Team's Sprint Overview
- Demos of Sprint Value Delivered by the Team
- Team's Sprint Metrics
- Impediment(s) Faced by the Team
- Retrospective Goal(s)
- Opportunity for Your Questions & Feedback to the Team

# Team's Overview

For each  
Major Release

# CWS-CARES Implementation Overview



## Plan

Planning  
Deliverables

Project Schedule

Rollout Strategy



## Prepare

Implementation  
Toolkit

Communication  
Plan & Toolkit

Process Models

Change Readiness  
Plan

Training Materials

TTT Materials

Statewide Rollout /  
Schedule



## Implement

Conduct Org  
Kickoff

Track Implementation  
Progress

Monitor Technical  
Readiness

Monitor Data  
Cleansing

Execute Toolkits

Execute Change  
Readiness Plan

Deliver Training



## Go Live

Readiness  
Assessment

Statewide  
Dashboard

Cutover Checklist

Post Go Live  
Support



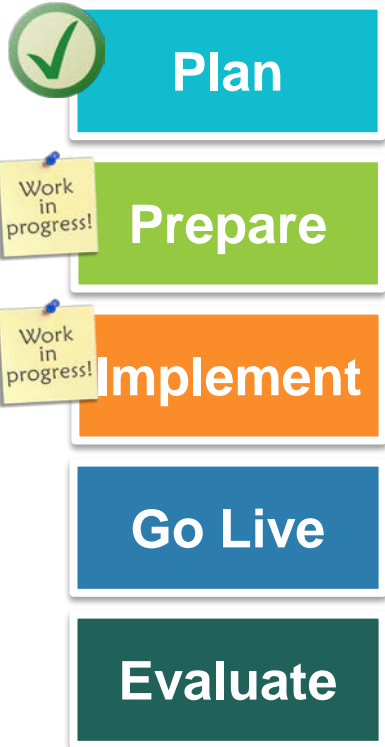
## Evaluate

Implementation  
Complete Report

Finalize  
Deliverables

# CWS-CARES Implementation Update

## Snapshot



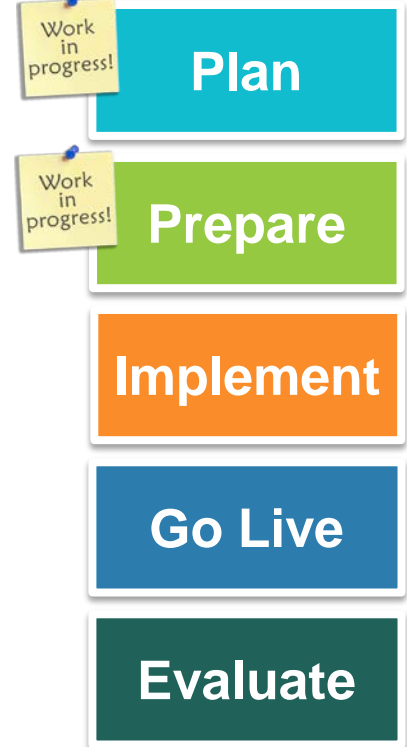
## Hotline



## Facility Search



## CM Landing Page



# What we accomplished this sprint



## Implementation

- Conducted Regional Snapshot Preparation Meetings
- Supported Core County Reps use of Snapshot
- Supported Cognito, CANS and Facility Search implementation services planning



## Organizational Change Management

- Refined Intake and CALS Change Readiness Plans
- Finalized and presented CWS-CARES Infographics to Intake Core County Reps
- Finalized Implementation Services Vision Statement



## User Training

- Continued development of Intake Snapshot and Hotline Training Materials
- Continued development of CALS Facility Search Training Materials
- Completed Intake Hotline Pilot TTT materials



## Additional Activities

- Provided Intake and CALS QA support
- Delivered Implementation Overview content for County Outreach meetings
- Began planning and preparing the support of Case Management Landing Page Phase 1 implementation activities

# Demos of Sprint Value

# Implementation Demo 1: CWS-CARES Infographic

## INTRODUCING CWS-CARES

BETTER OUTCOMES FOR KIDS

### WHAT IS CWS-CARES?

CWS-CARES is the Child Welfare Services - California Automated Response and Engagement System. It replaces the existing Child Welfare Services/Case Management System (CWS/CMS), Licensing Information System (LIS), and Field Automation System (FAS).



### WHO IS DOING THIS?

CWS-CARES is being built by Child Welfare Digital Services (CWDS), a collaboration of state and local government agencies, with select staff actively involved in design and testing.



### WHY?

CWS/CMS is antiquated, expensive, and proprietary. CWS-CARES uses the latest technology, is easy to use, and has new improved functions. It's web-based and accessible on smartphones, tablets, and computers.



### HOW?

CWS-CARES software will be delivered in pieces over time. This enables staff to use the new software as soon as it's available. Staff can use CWS-CARES for some functions, and CWS/CMS for others. Eventually, all functions will be in CWS-CARES.



### WHEN?

Starting in Summer 2018, CWS-CARES tools will be available with more software coming as it's ready over the next few years.





# Team's Sprint Metrics

# IMP Team – Sprint Metrics

Sprint Metrics	Sprint 5.8	Sprint 6.1	Sprint 6.2
Planned Backlog Items (stories/pts)	30 / 84	30 / 93	27 / 64
Completed Backlog Items (stories/pts)	30 / 84	30 / 93	26 / 63
% Completed	100%	100%	96%
Stretch Stories (stories/pts)	2 / 4	0 / 0	0 / 0
Drive-By Work (stories/pts)	0 / 0	0 / 0	0 / 0
% Completed (including unplanned)	103%	100%	96%
Sprint Velocity (The actual completed + stretch)	87	93	63
Average Velocity over 3 Sprints	74	81	81
# of Decisions Logged	0	0	0
# of Chores	7	11	10
Issues Removed from Sprint (stories/pts + other)	0 / 0	2 / 6	1 / 1

**Impediment(s)**

# Implementation Impediments

- **Organizational:**
  - **ONGOING:** Org connectivity validation activities
  - **ONGOING:** Internet Browser rollout and validation activities
  - **ONGOING:** Unknown statewide MVP release dates
- **Team:**
  - None

**Retrospective Goal(s)**

# Retrospective Goals(s)

- Clarity needed for Phase 2 entry criteria
- Clarity needed on Project Strategy

# Questions & Feedback