Agenda

The Implementation Team will present:

• Team’s Sprint Overview
• Demos of Sprint Value Delivered by the Team
• Team’s Sprint Metrics
• Impediment(s) Faced by the Team
• Retrospective Goal(s)
• Opportunity for Your Questions & Feedback to the Team
Team’s Overview
CWS-CARES Implementation Overview

Plan
- Planning Deliverables
- Project Schedule
- Rollout Strategy

Prepare
- Implementation Toolkit
- Communication Plan & Toolkit
- Process Models
- Change Readiness Plan
- Training Materials
- TTT Materials
- Statewide Rollout / Schedule

Implement
- Conduct Org Kickoff
- Track Implementation Progress
- Monitor Technical Readiness
- Monitor Data Cleansing
- Execute Toolkits
- Execute Change Readiness Plan
- Deliver Training

Go Live
- Readiness Assessment
- Statewide Dashboard
- Cutover Checklist
- Post Go Live Support

Evaluate
- Implementation Complete Report
- Finalize Deliverables

For each Major Release
What we accomplished this sprint

**Implementation**
- Conducted Regional Snapshot Preparation Meetings
- Supported Core County Reps use of Snapshot
- Supported Cognito, CANS and Facility Search implementation services planning

**Organizational Change Management**
- Refined Intake and CALS Change Readiness Plans
- Finalized and presented CWS-CARES Infographics to Intake Core County Reps
- Finalized Implementation Services Vision Statement

**User Training**
- Continued development of Intake Snapshot and Hotline Training Materials
- Continued development of CALS Facility Search Training Materials
- Completed Intake Hotline Pilot TTT materials

**Additional Activities**
- Provided Intake and CALS QA support
- Delivered Implementation Overview content for County Outreach meetings
- Began planning and preparing the support of Case Management Landing Page Phase 1 implementation activities
Demos of Sprint Value
Implementation Demo 1: CWS-CARES Infographic
Team’s Sprint Metrics
## IMP Team – Sprint Metrics

<table>
<thead>
<tr>
<th>Sprint Metrics</th>
<th>Sprint 5.8</th>
<th>Sprint 6.1</th>
<th>Sprint 6.2</th>
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<tbody>
<tr>
<td>Planned Backlog Items (stories/pts)</td>
<td>30 / 84</td>
<td>30 / 93</td>
<td>27 / 64</td>
</tr>
<tr>
<td>Completed Backlog Items (stories/pts)</td>
<td>30 / 84</td>
<td>30 / 93</td>
<td>26 / 63</td>
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<tr>
<td>% Completed</td>
<td>100%</td>
<td>100%</td>
<td>96%</td>
</tr>
<tr>
<td>Stretch Stories (stories/pts)</td>
<td>2 / 4</td>
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<td>0 / 0</td>
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<td>Drive-By Work (stories/pts)</td>
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<td>0 / 0</td>
<td>0 / 0</td>
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<tr>
<td>% Completed (including unplanned)</td>
<td>103%</td>
<td>100%</td>
<td>96%</td>
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<tr>
<td>Sprint Velocity (The actual completed + stretch)</td>
<td>87</td>
<td>93</td>
<td>63</td>
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<tr>
<td>Average Velocity over 3 Sprints</td>
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<td>81</td>
<td>81</td>
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<tr>
<td># of Decisions Logged</td>
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<tr>
<td># of Chores</td>
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<td>11</td>
<td>10</td>
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<tr>
<td>Issues Removed from Sprint (stories/pts + other)</td>
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<td>2 / 6</td>
<td>1 / 1</td>
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Impediment(s)
Implementation Impediments

- **Organizational:**
  - **ONGOING:** Org connectivity validation activities
  - **ONGOING:** Internet Browser rollout and validation activities
  - **ONGOING:** Unknown statewide MVP release dates

- **Team:**
  - None
Retrospective Goal(s)
Retrospective Goals(s)

- Clarity needed for Phase 2 entry criteria
- Clarity needed on Project Strategy
Questions & Feedback