



# **CWDS**

# **REGIONAL PRESENTATION**

## **March 2018**

# CWS-CARES Updates

## **Intake**

- Released the Snapshot to 22 county users on 2/7/18
- Will continue to add functionality that will aide both Snapshot and Hotline as we receive feedback from users
- During PI-6 (March 8 – May 6):
  - We plan to add functionality to the Snapshot to allow users to view relationships and select additional people to add them to the Snapshot results.
  - We also plan to enhance the “search” functionality to give the user the best match given the information they have included in the search bar.

## **Certification, Approval and Licensing Services (CALs)**

- Working toward a PI-6 release of Facility Search and Profile to Core Counties (will return home/Facility Search results from CWS/CMS & LIS)
  - Working toward a PI-7 release of a first iteration of RFH application approval software
  - Core Constituents are testing and providing feedback now on version of what has been developed toward both releases to date
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# CWS-CARES Updates

## Case Management

- Dev Team A is working on the edit/update functionality of the client profile page. There are hundreds of business rules to implement so this will take some time
- Dev Team B is working on the first version of the case management landing page which is what social workers will see when they log in to CWS-CARES. This design will be updated as we continue user research with our core counties to discover what other features they want to see.

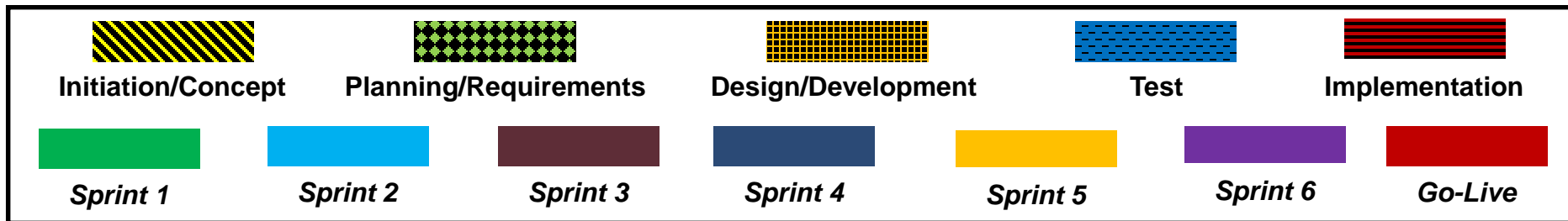
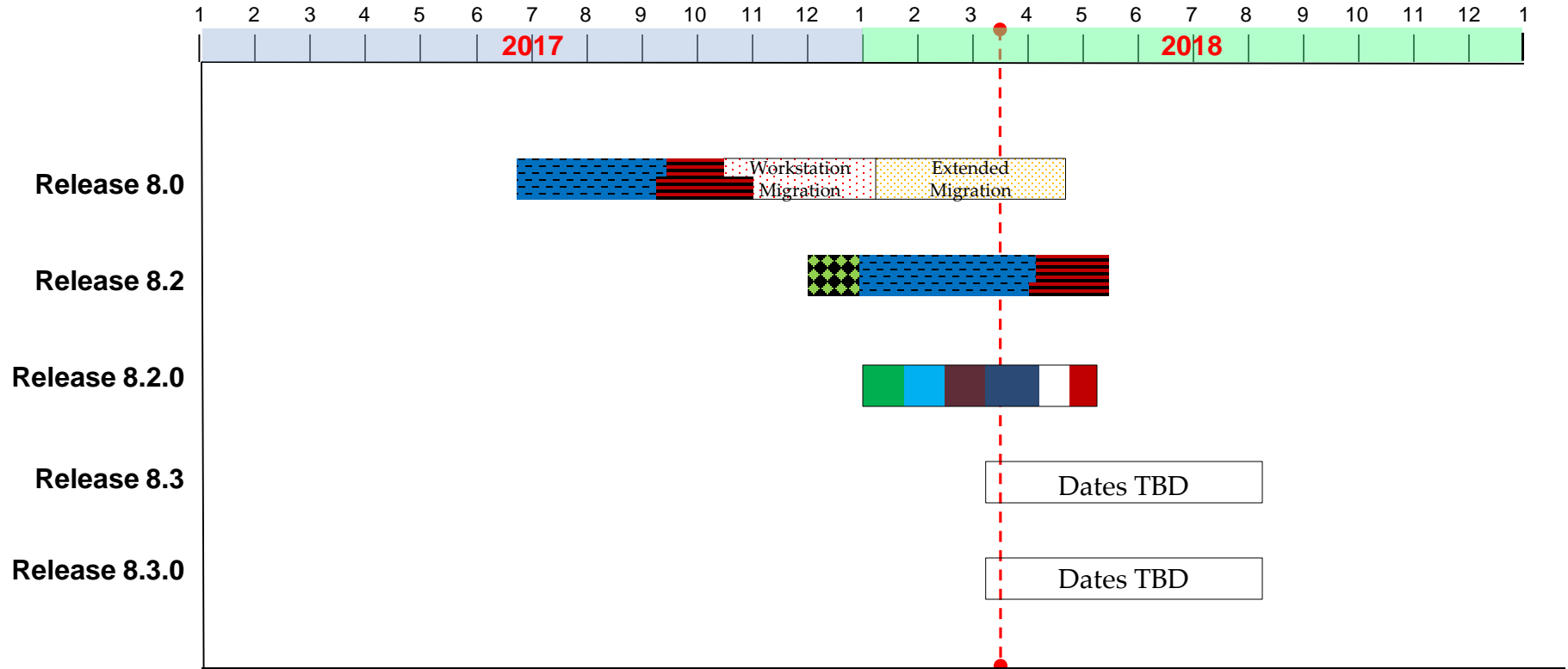
## Implementation

- Preparing for the next release of Snapshot
- Continuing to develop Implementation, Training, and OCM materials
- Holding regional kickoff meetings with the counties to introduce the Implementation Leads that will be working with the Bay Area, Central, Mountain Valley, Northern and Southern regions.
- Working with the project teams to create training materials for the CWS-CARES login process
- Implementation Leads are starting to engage CALS Core County Constituents

## Courts

- Developing workflow and a product backlog for the detention hearing (aka initial petition hearing)
  - Planning for research and design resources for the Courts Processing Digital Service
  - Continuing to work with the interface team to develop the technical specification document for the Courts interface.
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# Projects At A Glance



# Release 8.0 – Migration Status

## OVERVIEW:

This release will implement Windows 10 Enterprise 64 bit v1607 LTSC (Long Term Servicing Branch) and Office 2016 32-bit Standard.

## UPCOMING MILESTONES:

- Users on Windows 7 workstations will begin to receive warning messages (March 5, 2018)

## COMPLETED MILESTONES:

- Created new Windows10/Office 2016 Migration Issues & Resolutions page on CWS web site (<https://cwscms.osi.ca.gov/Releases/Win10-Issues-Resolutions>).

## CUSTOMER INPUT/EXPECTATIONS:

- Send Migration issues to the Customer Relations inbox ([CWS\\_CustRel@osi.ca.gov](mailto:CWS_CustRel@osi.ca.gov)).
- Submit County migration schedule to Customer Relations mailbox

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## GO LIVE DATE:

September 27, 2017

## CURRENT ITERATION :

Implementation

## PROJECT MANAGER:

Ken Hamilton

## TECHNICAL LEAD:

Ken Hamilton

## COMMUNICATIONS LEAD:

Jaime Guzmán

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# CWS/CMS Release 8.2

## OVERVIEW:

This release includes changes to record sexual orientation and gender identity/expression, group home rate classification level, a new case plan goal of placement with a fit and willing relative, and associated updates to training materials.

## UPCOMING MILESTONES:

- Go-Live (April 21, 2018)
- County Test Workshop
  - Sacramento/Fresno: (March 13 & 14)
  - Orange: (March 20 & 21)

## COMPLETED MILESTONES:

- Signed Statement of Work
- Completed Sprint 1 Review Demo
- Completed Sprint 2 Review Demo
- Completed Sprint 3 Review Demo

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Participate in County Test Workshop (CTW)

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## GO LIVE DATE:

April 21, 2018

## CURRENT ITERATION :

Sprint 4

## PROJECT MANAGER:

Kim Carpenter

## COMMUNICATIONS LEAD:

Harry Terrell

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# CWS/CMS Release 8.2.0

## OVERVIEW:

This interim release is currently scheduled to implement two (2) SCRs, seventeen (17) PTS tickets and ten (10) DPU tickets.

## UPCOMING MILESTONES:

- Go-Live (April 21, 2018)
- County Test Workshop
  - Sacramento/Fresno: (March 13 & 14)
  - Orange: (March 20 & 21)

## COMPLETED MILESTONES:

- Signed Statement of Work

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

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## GO LIVE DATE:

April 21, 2018

## CURRENT ITERATION:

Sprint 4

## PROJECT MANAGER:

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## COMMUNICATIONS LEAD:

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# CWS/CMS Release 8.3

## OVERVIEW:

This release includes phase 2 changes to record sexual orientation and gender identity/expression, update SAWS1 to the 8/13 version, add Special Projects Page to Client Notebook, and associated updates to training materials.

## UPCOMING MILESTONES:

- Go-Live (Tentative July 21, 2018)

## COMPLETED MILESTONES:

- Signed Statement of Work

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

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## GO LIVE DATE:

Tentative July 21, 2018

## CURRENT ITERATION :

Initiation

## PROJECT MANAGER:

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# Discontinuance of State Sponsored Email

- CA.Mail was decommissioned at the end of February 2018 for dedicated counties
- All dedicated counties are now using a county email solution.

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**SUNSET DATE:**

February 28, 2018

**TECHNICAL LEAD:**

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# Business Intelligence

- BI 4.2 Support Pack 5 (SP5) upgrade project is in execution phase. Training server CWSCADTRN has been upgraded to SP5. Production server CWSCADWEB will be upgraded to SP5 starting on **4/6 at 6pm** and ending on **4/8 at 11pm**. Status updates and demos will be provided through the bi-weekly BI meetings.
- Rich Client SP5 was made available on **3/5** and **should only be used with training server CWSCADTRN from 3/5 through 4/9**. Refer to instructions at <https://cwscadweb.int.osi.ca.gov/BOTools.html>.
- BI meetings for the month of March are on 3/7 and 3/21. Check the [BI Portal](#) for meeting agendas and minutes.

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**CURRENT PHASE:**

BI 4.2 – Ongoing Support and Maintenance

**PROJECT MANAGER:**

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# Data Quality

- Latest special duplicate reports are available upon request
  - See data quality portal > data cleansing for details
- Dates for “Data Quality: Hands-On Workshop”
  - Tuesday April 24 – Orange County
  - Thursday May 10 – Fresno State
  - Thursday May 17 – CWDS Project Site
  - Topics will be: Client de-duplication & Placement Home de-duplication
  - Full agenda to be released closer to sessions

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**CURRENT PHASE:**

**PROJECT MANAGER:**

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# CDSS Date Reminders

## CWS DATA COMMITTEE:

- To be included in these conference calls, send an e-mail request to:  
[cwsdata@dss.ca.gov](mailto:cwsdata@dss.ca.gov)
  - Next meeting date: March 20, 2018
  - Time: 2:00PM – 3:00PM
  - Conference Line: 877-873-8018
  - Participant Code: 256472
  - Webinar Registration Link: <https://www2.gotomeeting.com/register/854294706>

## PATHWAYS TO MENTAL HEALTH SERVICES TECHNICAL ASSISTANCE FORUM:

- Next meeting date: April 4, 2018
  - Time: 10:00AM – 11:30AM
  - Email: [KatieA@dss.ca.gov](mailto:KatieA@dss.ca.gov)
  - Webinar Registration Link: <https://na01.safelinks.protection.outlook.com/>
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# CWDS Date Reminders

**PIAC MEETING:** April 5, 2018

**TAC MEETING:** April 10, 2018

**Quarterly Forum:** TBD

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