



# **CWDS**

# **REGIONAL PRESENTATION**

## **February 2018**



# CWS-CARES Updates

## **Intake**

- Released the Snapshot to 22 county users on 2/7/18
- Will continue to add functionality that will aide both Snapshot and Hotline as we receive feedback from users

## **Certification, Approval and Licensing Services (CALs)**

- Working toward a PI-6 release of Facility Search and Profile to Core Counties (will return home/Facility Search results from CWS/CMS & LIS)
  - Working toward a PI-7 release of a first iteration of RFH application approval software
  - Core Constituents are testing and providing feedback now on version of what has been developed toward both releases to date
  - San Joaquin County has joined CALs as a Core County
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# CWS-CARES Updates

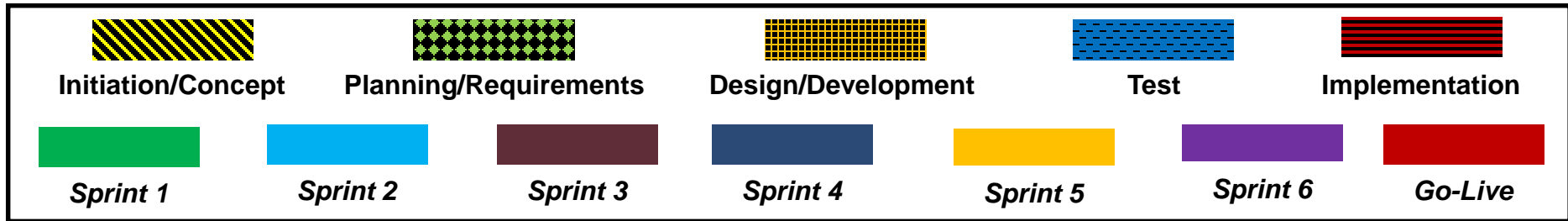
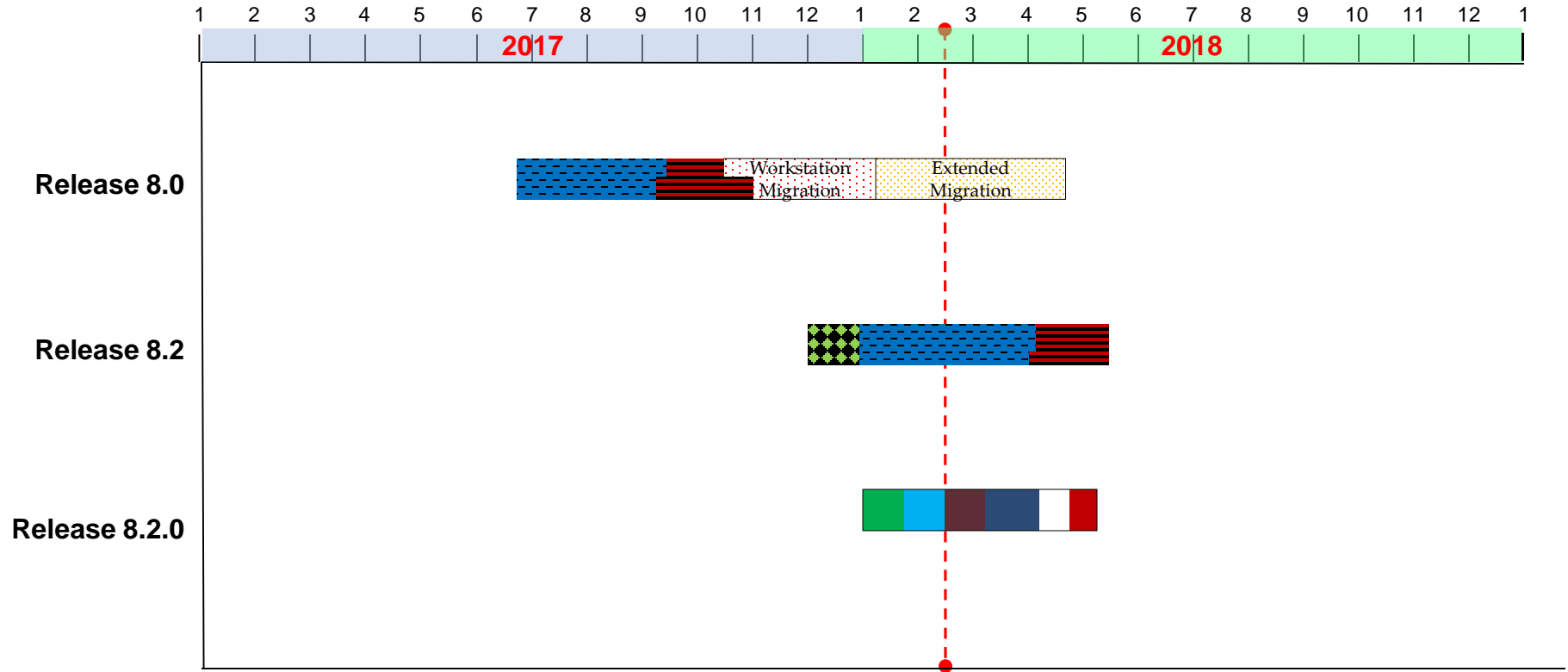
## Case Management

- Completed initial build of map with functionality to see the home address of a focus child along with addresses of related family members
- Created research summary and synthesis of findings from PI-5 onsite county visits, co-county workshop and remote survey
- Development is working towards successful bidirectional updates with the client ID tab in legacy and CWS-CARES
- Completed work on draft wireframes for the other tabs in the legacy Client Notebook besides the ID tab
- Deployed initial build of case management landing page to integration and preview environments

## Implementation

- Supporting Phase 1 release of Snapshot 1.0 (Snapshot 1.0 to approx. 21 users)
  - Continuing to develop Implementation, Training, and OCM materials
  - Working with the counties and the Infrastructure team to address connectivity issues
  - Working with the RTAs and the County Training Units to get them access to our training materials and starting the discussion about *practice* and *business process* training
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# Projects At A Glance





# Release 8.0 – Migration Status

## OVERVIEW:

This release will implement Windows 10 Enterprise 64 bit v1607 LTSC (Long Term Servicing Branch) and Office 2016 32-bit Standard.

## UPCOMING MILESTONES:

- Submit Windows 10 migration plans: As soon as possible

## COMPLETED MILESTONES:

- Created new Windows10/Office 2016 Migration Issues & Resolutions page on CWS web site (<https://cwscms.osi.ca.gov/Releases/Win10-Issues-Resolutions>).

## CUSTOMER INPUT/EXPECTATIONS:

- Send Release 8.0 questions to the Customer Relations inbox ([CWS\\_CustRel@osi.ca.gov](mailto:CWS_CustRel@osi.ca.gov)) so that the FAQ can be updated
- Send Migration issues to the Customer Relations inbox ([CWS\\_CustRel@osi.ca.gov](mailto:CWS_CustRel@osi.ca.gov)).
- Submit County migration schedule to Customer Relations mailbox

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## GO LIVE DATE:

September 27, 2017

## CURRENT ITERATION :

Implementation

## PROJECT MANAGER:

Ken Hamilton

## TECHNICAL LEAD:

Ken Hamilton

## COMMUNICATIONS LEAD:

Jaime Guzmán

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# CWS/CMS Release 8.2

## OVERVIEW:

This release includes changes to record sexual orientation and gender identity/expression, group home rate classification level, a new case plan goal of placement with a fit and willing relative, and associated updates to training materials.

## UPCOMING MILESTONES:

- Go-Live (April 21, 2018)
- Sprint 2 Review Demo (February 13)
- County Test Workshop
  - Sacramento/Fresno: (March 13 & 14)
  - Orange: (March 20 & 21)

## COMPLETED MILESTONES:

- Signed Statement of Work
- Sprint 1 Review Demo completed

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Submit County Test Workshop (CTW) registration form by 2/28/2018
- Participate in County Test Workshop (CTW)

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### GO LIVE DATE:

April 21, 2018

### CURRENT ITERATION :

Sprint 3

### PROJECT MANAGER:

Kim Carpenter

### COMMUNICATIONS LEAD:

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# CWS/CMS Release 8.2.0

## OVERVIEW:

This interim release is currently scheduled to implement two (2) SCRs, one (1) PTS ticket and four (4) DPU tickets.

## UPCOMING MILESTONES:

- Go-Live (April 21, 2018)
- County Test Workshop
  - Sacramento/Fresno: (March 13 & 14)
  - Orange: (March 20 & 21)

## COMPLETED MILESTONES:

- Signed Statement of Work

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

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## GO LIVE DATE:

April 21, 2018

## CURRENT ITERATION:

Sprint 3

## PROJECT MANAGER:

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## COMMUNICATIONS LEAD:

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# Discontinuance of State Sponsored Email

- CA.Mail is being decommissioned at the end of February 2018 for some dedicated counties
- Nineteen out of 23 dedicated counties have already implemented a county email solution

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**SUNSET DATE:**

February 28, 2018

**TECHNICAL LEAD:**

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# Business Intelligence

- BI 4.2 Support Pack 5 Upgrade project is in execution phase. Tentative installation dates are February 16 for the Training server CWSCADTRN and early April for the Production server CWSCADWEB. Status updates and demos will be provided through the bi-weekly BI meetings.
- BI meetings for the month of February are on 2/7 and 2/21. Check the [BI Portal](#) for meeting agendas and minutes.

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**CURRENT PHASE:**

BI 4.2 – Ongoing Support and Maintenance

**PROJECT MANAGER:**

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# Data Quality

- Latest special duplicate reports are available upon request
  - See data quality portal > data cleansing for details
- Dates for “Data Quality: Hands-On Workshop”
  - Tuesday April 24 – Orange County
  - Thursday May 10 – Fresno State
  - Thursday May 17 – CWDS Project Site
  - Topics will be: Client de-duplication & Placement Home de-duplication
  - Full agenda to be released closer to sessions

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**CURRENT PHASE:**

**PROJECT MANAGER:**

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# CDSS Date Reminders

## **CWS DATA COMMITTEE:**

- To be included in these conference calls, send an e-mail request to:  
[cwsdata@dss.ca.gov](mailto:cwsdata@dss.ca.gov)
  - Next meeting date: February 20, 2018
  - Time: 2:00PM – 3:00PM
  - Conference Line: 877-873-8018
  - Participant Code: 256472
  - Webinar Registration Link: <https://www2.gotomeeting.com/register/854294706>

## **PATHWAYS TO MENTAL HEALTH SERVICES TECHNICAL ASSISTANCE FORUM:**

- Next meeting date: March 1, 2018
  - Time: 10:00AM – 11:30AM
  - Conference Line: 877-921-9924
  - Participant Code: 1446116
  - Email: [KatieA@dss.ca.gov](mailto:KatieA@dss.ca.gov)
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# CWDS Date Reminders

**PIAC MEETING:** March 1, 2018

**TAC MEETING:** March 13, 2018

**Quarterly Forum:** April 10, 2018

**Solutions Demo:** TBD

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