



CWDS

REGIONAL PRESENTATION

February 2018

CWS-CARES Updates

Intake

- Developed functionality to indicate “Primary Language” for a person
- Developed a dashboard for screeners to show the work on their caseload
- Developed functionality to indicate the approximate age – a field built for persons without a date of birth
- Fine-tuned “Snapshot” queries to filter clients only
- Added functionality to allow cross reporting to Community Care Licensing
- Add/Update Race information for a person

Certification, Approval and Licensing Services (CALs)

- Finished design of Resource Family Approval (RFA) 01 A/B/C
- Enabled Facility/Home Search against Legacy API (test data only)
- Convened Core Constituents for Co-Design Workshop and evaluation of development priorities

Case Management

- Completed family finding concept design with Core Counties
 - Completed 1:1 feedback sessions for concept validation
 - On boarded TPT 3 development team
 - Welcomed Merced County as a new Core County
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CWS-CARES Updates

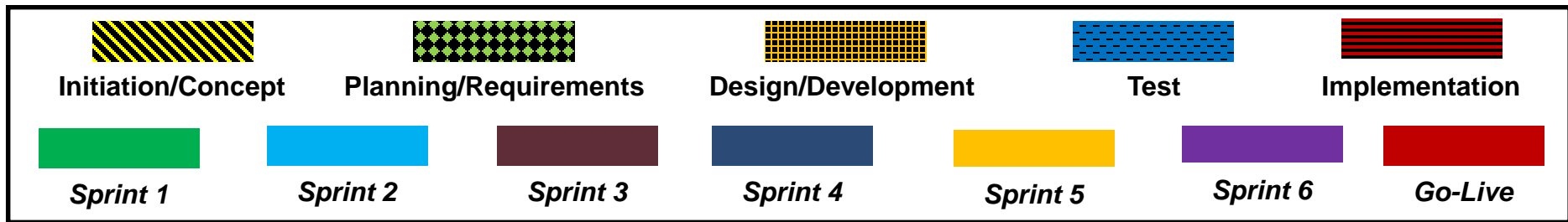
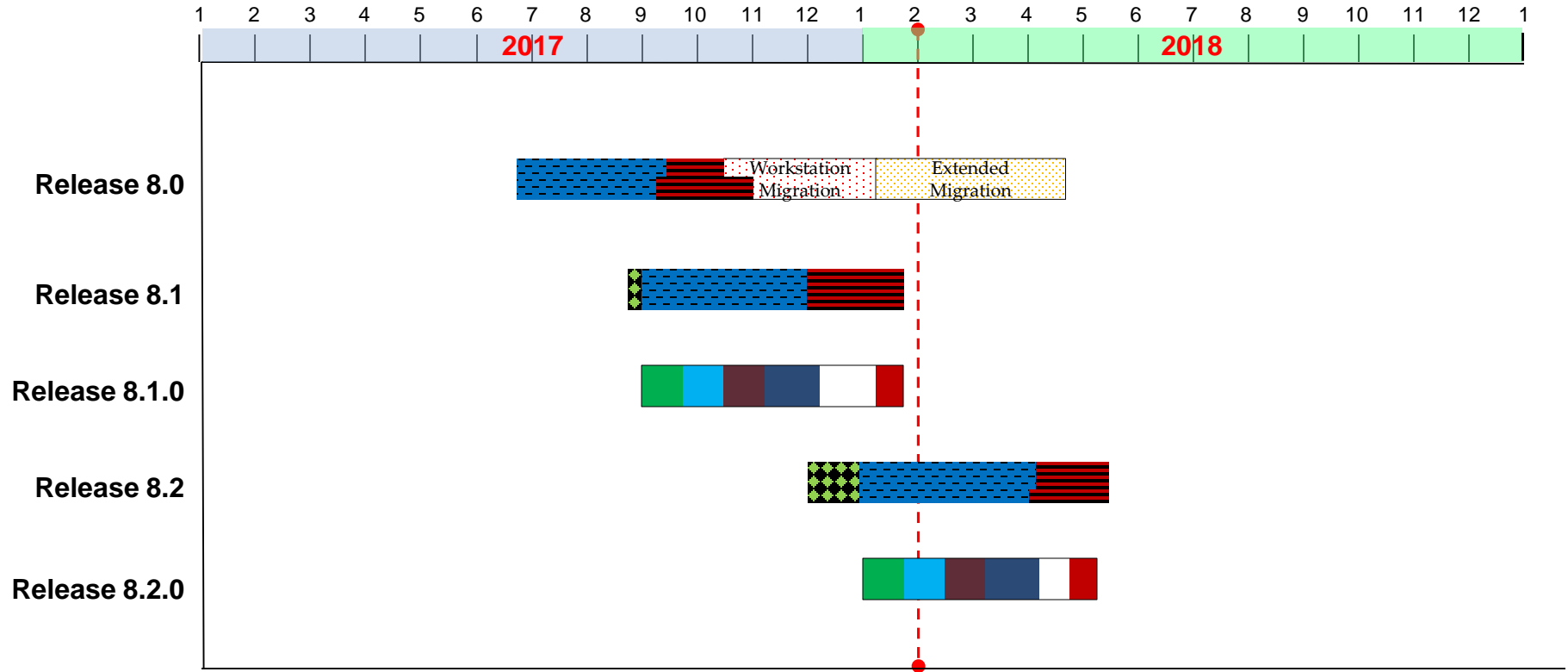
Implementation

- Continue to develop implementation, training, and OCM materials
- Conduct Demos (see notes for dates)
- Continue to get Snapshot, Hotline, and Investigations user counts from counties
- Demo and highlight the NS training approach at upcoming RUGs

Technical Services

- Service contracts were defined for use by the Intake team around Investigations (aka Referrals)
 - Completed development of the contacts service for Investigations
 - Authorization was added to the search infrastructure
 - Efforts continued in developing/testing the hotline functionality
 - Cross-team work was done to improve the release pipeline
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Projects At A Glance



Release 8.0 – Migration Status

OVERVIEW:

This release will implement Windows 10 Enterprise 64 bit v1607 LTSC (Long Term Servicing Branch) and Office 2016 32-bit Standard.

UPCOMING MILESTONES:

- Submit Windows 10 migration plans: As soon as possible

COMPLETED MILESTONES:

- Created new Windows10/Office 2016 Migration Issues & Resolutions page on CWS web site (<https://cwscms.osi.ca.gov/Releases/Win10-Issues-Resolutions>).

CUSTOMER INPUT/EXPECTATIONS:

- Send Release 8.0 questions to the Customer Relations inbox (CWS_CustRel@osi.ca.gov) so that the FAQ can be updated
- Send Migration issues to the Customer Relations inbox (CWS_CustRel@osi.ca.gov).
- Submit County migration schedule to Customer Relations mailbox

GO LIVE DATE:

September 27, 2017

CURRENT PHASE:

Implementation

PROJECT MANAGER:

Ken Hamilton

TECHNICAL LEAD:

Ken Hamilton

COMMUNICATIONS LEAD:

Jaime Guzmán

(916) 891-3144

Jaime.Guzman@osi.ca.gov

CWS/CMS Release 8.1

OVERVIEW:

This release is currently scheduled to implement the third phase of the Continuum of Care Reform (CCR) requirements.

UPCOMING MILESTONES:

COMPLETED MILESTONES:

- Signed Statement of Work
- Held Sprint 1 Demo (September 27th)
- Held Sprint 2 Demo (October 17th)
- Held Sprint 3 Demo (November 7th)
- Completed County Test Workshop (CTW)
- Go-Live (January 6, 2018)

CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

GO LIVE DATE:

January 6, 2018

CURRENT PHASE:

Implementation

PROJECT MANAGER:

Kim Carpenter

TECHNICAL LEAD:

Colin Kelley

COMMUNICATIONS LEAD:

Andrea Johnson-Kumar

(916) 891-3143

Andrea.Johnson-Kumar@osi.ca.gov

CWS/CMS Release 8.1.0

OVERVIEW:

This interim release is currently scheduled to implement two (2) SCRs and two (2) PTS tickets.

UPCOMING MILESTONES:

COMPLETED MILESTONES:

- Signed Statement of Work
- Completed County Test Workshop (CTW)
- Go-Live (January 6, 2018)

CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

GO LIVE DATE:

January 6, 2018

CURRENT PHASE:

Implementation

PROJECT MANAGER:

Jayne-Lei Nielsen

TECHNICAL LEAD:

Colin Kelley

COMMUNICATIONS LEAD:

Andrea Johnson-Kumar

(916) 891-3143

Andrea.Johnson-Kumar@osi.ca.gov

CWS/CMS Release 8.2

OVERVIEW:

This release includes changes to record sexual orientation and gender identity/expression, group home rate classification level, a new case plan goal of placement with a fit and willing relative, and associated updates to training materials.

UPCOMING MILESTONES:

- Go-Live (April 21, 2018)
- Sprint 2 Review Demo (February 13)
- County Test Workshop
 - Sacramento/Fresno: (March 13 & 14)
 - Orange: (March 20 & 21)

COMPLETED MILESTONES:

- Signed Statement of Work
- Sprint 1 Review Demo completed

CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Submit County Test Workshop (CTW) registration form by 2/28/2018
- Participate in County Test Workshop (CTW)

GO LIVE DATE:

April 21, 2018

CURRENT PHASE:

Sprint 2

PROJECT MANAGER:

Kim Carpenter

COMMUNICATIONS LEAD:

Harry Terrell

(916) 891-3136

Harry.Terrell@osi.ca.gov

CWS/CMS Release 8.2.0

OVERVIEW:

This interim release is currently scheduled to implement two (2) SCRs.

UPCOMING MILESTONES:

- Go-Live (April 21, 2018)
- County Test Workshop
 - Sacramento/Fresno: (March 13 & 14)
 - Orange: (March 20 & 21)

COMPLETED MILESTONES:

- Signed Statement of Work

CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

GO LIVE DATE:

April 21, 2018

CURRENT PHASE:

Sprint 2

PROJECT MANAGER:

Jayne-Lei Nielsen

COMMUNICATIONS LEAD:

Harry Terrell

(916) 891-3136

Harry.Terrell@osi.ca.gov

Discontinuance of State Sponsored Email

- CA.Mail is being decommissioned at the end of February 2018 for some dedicated counties
- Fifteen out of 23 dedicated counties have already implemented a county email solution

SUNSET DATE:

February 28, 2018

TECHNICAL LEAD:

Ken Hamilton

COMMUNICATIONS LEAD:

Andrea Johnson-Kumar
(916) 891-3143

Andrea.Johnson-Kumar@osi.ca.gov

Business Intelligence

- BI 4.2 Support Pack 5 Upgrade project is in execution phase. Tentative installation dates are February 16 for the Training server CWSCADTRN and mid-March for the Production server CWSCADWEB. Status updates and demos will be provided through the bi-weekly BI meetings.
- BI meetings for the month of February are on 2/7 and 2/21. Check the [BI Portal](#) for meeting agendas and minutes.

CURRENT PHASE:

BI 4.2 – Ongoing Support and Maintenance

PROJECT MANAGER:

Ben Hafer

TECHNICAL LEAD:

Isabelle Moreaux
(916) 891-3304

COMMUNICATIONS LEAD:

Sean Darr

(916) 891-3129

Sean.Darr@osi.ca.gov

CDSS Date Reminders

CWS DATA COMMITTEE:

- To be included in these conference calls, send an e-mail request to:
cwsdata@dss.ca.gov
 - Next meeting date: February 20, 2018
 - Time: 2:00PM – 3:00PM
 - Conference Line: 877-873-8018
 - Participant Code: 256472
 - Webinar Registration Link: <https://www2.gotomeeting.com/register/854294706>

PATHWAYS TO MENTAL HEALTH SERVICES TECHNICAL ASSISTANCE FORUM:

- Next meeting date: February 7, 2018
 - Time: 10:00AM – 11:30AM
 - Conference Line: 877-921-9924
 - Participant Code: 1446116
 - Email: KatieA@dss.ca.gov
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CWDS Date Reminders

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|-------------------------|-------------------|
| PIAC MEETING: | March 1, 2018 |
| TAC MEETING: | February 13, 2018 |
| Quarterly Forum: | April 10, 2018 |
| Solutions Demo: | TBD |
