



# **CWDS**

# **REGIONAL PRESENTATION**

## **January 2018**

# Project Update

## CWDS Names New System **CWS-CARES**

- California Automated Response and Engagement System
    - Accurately captures what we expect the new system to deliver to users across the state
  - Resulted from a collaborative effort with child welfare directors and staff
  - Sign up for our newsletter to receive project updates: [CWDS Newsletter](#)
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# CWS-NS Updates

## **Intake**

- Developed functionality to indicate “Primary Language” for a person
- Developed a dashboard for screeners to show the work on their caseload
- Developed functionality to indicate the approximate age – a field built for persons without a date of birth
- Fine-tuned “Snapshot” queries to filter clients only
- Added functionality to allow cross reporting to Community Care Licensing
- Add/Update Race information for a person

## **Certification, Approval and Licensing Services (CALs)**

- Finished design of Resource Family Approval (RFA) 01 A/B/C
- Enabled Facility/Home Search against Legacy API (test data only)
- Convened Core Constituents for Co-Design Workshop and evaluation of development priorities

## **Case Management**

- Completed family finding concept design with Core Counties
  - Completed 1:1 feedback sessions for concept validation
  - On boarded TPT 3 development team
  - Welcomed Merced County as a new Core County
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# CWS-NS Updates

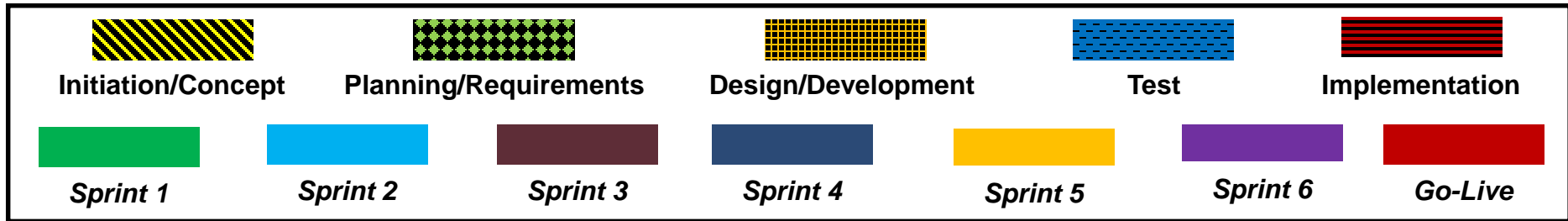
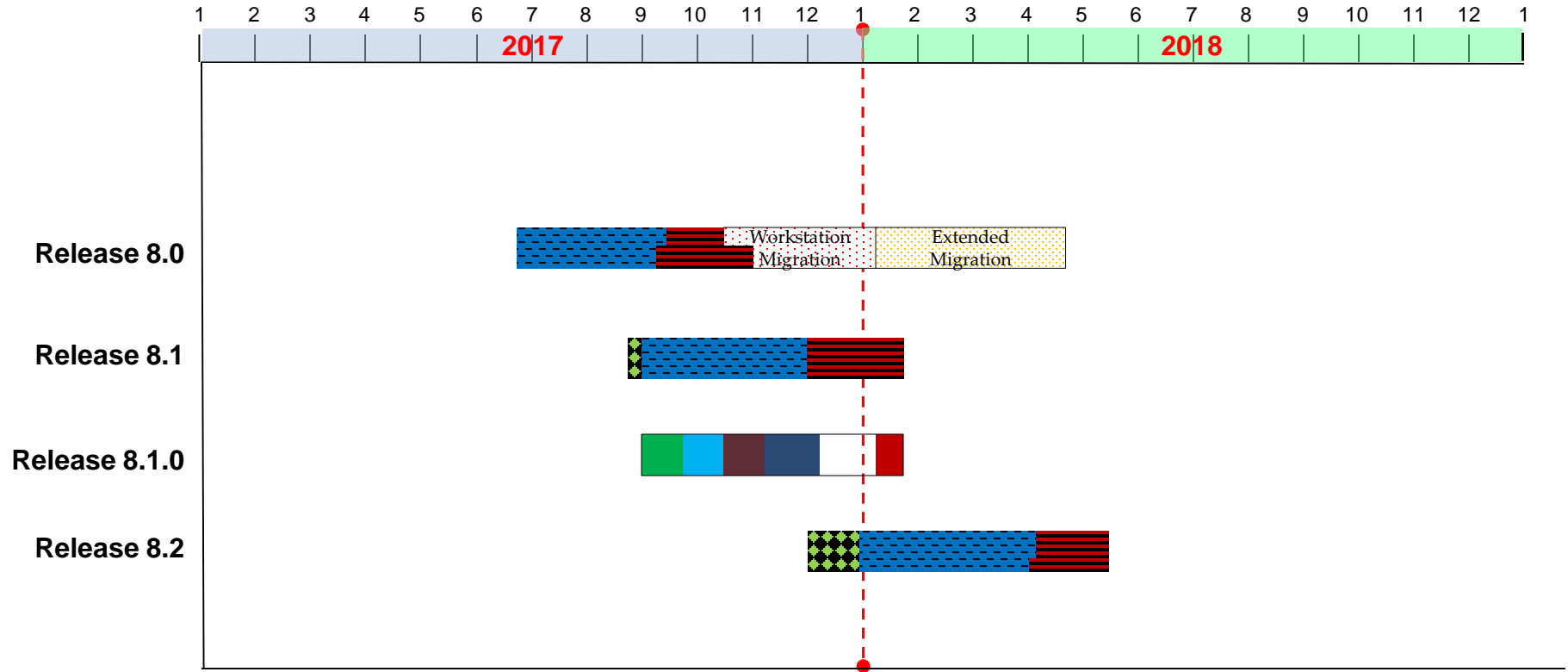
## Implementation

- Continue to develop implementation, training, and OCM materials
- Conduct Demos (see notes for dates)
- Continue to get Snapshot, Hotline, and Investigations user counts from counties
- Demo and highlight the NS training approach at upcoming RUGs

## Technical Services

- Service contracts were defined for use by the Intake team around Investigations (aka Referrals)
  - Completed development of the contacts service for Investigations
  - Authorization was added to the search infrastructure
  - Efforts continued in developing/testing the hotline functionality
  - Cross-team work was done to improve the release pipeline
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# Projects At A Glance



# Release 8.0 – Migration Status

## OVERVIEW:

This release will implement Windows 10 Enterprise 64 bit v1607 LTSC (Long Term Servicing Branch) and Office 2016 32-bit Standard.

## UPCOMING MILESTONES:

- Submit Windows 10 migration plans: As soon as possible

## COMPLETED MILESTONES:

- Created new Windows10/Office 2016 Migration Issues & Resolutions page on CWS web site (<https://cwscms.osi.ca.gov/Releases/Win10-Issues-Resolutions>).

## CUSTOMER INPUT/EXPECTATIONS:

- Send Release 8.0 questions to the Customer Relations inbox ([CWS\\_CustRel@osi.ca.gov](mailto:CWS_CustRel@osi.ca.gov)) so that the FAQ can be updated
- Send Migration issues to the Customer Relations inbox ([CWS\\_CustRel@osi.ca.gov](mailto:CWS_CustRel@osi.ca.gov)).
- Submit County migration schedule to Customer Relations mailbox

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## GO LIVE DATE:

September 27, 2017

## CURRENT PHASE:

Implementation

## PROJECT MANAGER:

Ken Hamilton

## TECHNICAL LEAD:

Ken Hamilton

## COMMUNICATIONS LEAD:

Jaime Guzmán

(916) 891-3144

[Jaime.Guzman@osi.ca.gov](mailto:Jaime.Guzman@osi.ca.gov)

# CWS/CMS Release 8.1

## OVERVIEW:

This release is currently scheduled to implement the third phase of the Continuum of Care Reform (CCR) requirements.

## UPCOMING MILESTONES:

- Go-Live (January 6, 2018)

## COMPLETED MILESTONES:

- Signed Statement of Work
- Held Sprint 1 Demo (September 27<sup>th</sup>)
- Held Sprint 2 Demo (October 17<sup>th</sup>)
- Held Sprint 3 Demo (November 7<sup>th</sup>)
- Completed County Test Workshop (CTW)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

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## GO LIVE DATE:

January 6, 2018

## CURRENT PHASE:

Implementation

## PROJECT MANAGER:

Kim Carpenter

## TECHNICAL LEAD:

Colin Kelley

## COMMUNICATIONS LEAD:

Andrea Johnson-Kumar

(916) 891-3143

[Andrea.Johnson-Kumar@osi.ca.gov](mailto:Andrea.Johnson-Kumar@osi.ca.gov)

# CWS/CMS Release 8.1.0

## OVERVIEW:

This interim release is currently scheduled to implement two (2) SCRs and two (2) PTS tickets.

## COMPLETED MILESTONES:

- Signed Statement of Work
- Completed County Test Workshop (CTW)

## UPCOMING MILESTONES:

- Go-Live (January 6, 2018)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

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## GO LIVE DATE:

January 6, 2018

## CURRENT PHASE:

Implementation

## PROJECT MANAGER:

Jayne-Lei Nielsen

## TECHNICAL LEAD:

Colin Kelley

## COMMUNICATIONS LEAD:

Andrea Johnson-Kumar

(916) 891-3143

[Andrea.Johnson-Kumar@osi.ca.gov](mailto:Andrea.Johnson-Kumar@osi.ca.gov)



# CWS/CMS Release 8.2

## OVERVIEW:

This release includes changes to record sexual orientation and gender identity/expression, group home rate classification level, a new case plan goal of placement with a fit and willing relative, and associated updates to training materials.

## UPCOMING MILESTONES:

- Go-Live (Tentative April 21, 2018)

## COMPLETED MILESTONES:

- Signed Statement of Work

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Participate in County Test Workshop (CTW)

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## GO LIVE DATE:

Tentative April 21, 2018

## CURRENT PHASE:

Test (Sprint 1)

## PROJECT MANAGER:

Kim Carpenter

## COMMUNICATIONS LEAD:

Harry Terrell

(916) 891-3136

[Harry.Terrell@osi.ca.gov](mailto:Harry.Terrell@osi.ca.gov)

# Discontinuance of State Sponsored Email

- CA.Mail is being decommissioned at the end of February 2018 for some dedicated counties
- Fourteen out of 23 dedicated counties have already implemented a county email solution

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**SUNSET DATE:**

February 28, 2018

**TECHNICAL LEAD:**

Ken Hamilton

**COMMUNICATIONS LEAD:**

Andrea Johnson-Kumar  
(916) 891-3143

[Andrea.Johnson-Kumar@osi.ca.gov](mailto:Andrea.Johnson-Kumar@osi.ca.gov)

# Business Intelligence

- A problem was found with the recent Java 8 update 152 version. Business Objects users can use Java 8 update 151 or earlier version. Check the [BI Portal](#) for more information.
- BI 4.2 Support Pack 5 Upgrade project is in the planning phase. Tentative installation dates are mid-February for the Training server CWSCADTRN and mid-March for the Production server CWSCADWEB. Status updates and demos will be provided through the bi-weekly BI meetings.
- BI meetings for the month of January are on 1/10 and 1/24. Check the [BI Portal](#) for meeting agendas and minutes.

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**CURRENT PHASE:**

BI 4.2 – Ongoing Support and Maintenance

**PROJECT MANAGER:**

Ben Hafer

**TECHNICAL LEAD:**

Isabelle Moreaux  
(916) 891-3304

**COMMUNICATIONS LEAD:**

Sean Darr

(916) 891-3129

[Sean.Darr@osi.ca.gov](mailto:Sean.Darr@osi.ca.gov)

# CDSS Date Reminders

## **CWS DATA COMMITTEE:**

- To be included in these conference calls, send an e-mail request to:  
[cwsdata@dss.ca.gov](mailto:cwsdata@dss.ca.gov)
  - Next meeting date: January 16, 2018
  - Time: 2:00PM – 3:00PM
  - Conference Line: 877-873-8018
  - Participant Code: 256472
  - Webinar Registration Link: <https://www2.gotomeeting.com/register/854294706>

## **PATHWAYS TO MENTAL HEALTH SERVICES TECHNICAL ASSISTANCE FORUM:**

- Next meeting date: January 3, 2018 (Next meeting February 7, 2018)
  - Time: 10:00AM – 11:30AM
  - Conference Line: 877-921-9924
  - Participant Code: 1446116
  - Email: [KatieA@dss.ca.gov](mailto:KatieA@dss.ca.gov)
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# CWDS Date Reminders

**PIAC MEETING:** February 7, 2018

**TAC MEETING:** February 13, 2018

**Quarterly Forum:** January 9, 2018

**Solutions Demo:** January 9, 2018

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