

CWS-CARES Legislative Update

August 2025

Executive Summary

Highlights

- Milestones 10: Case Closure, 13: Adoption, 23.1: Service Delivery Tracking, 26: Maintain Resource Family Home, 28: Legal Action, and 29: Federal Reports completed design activities in August.
- Milestone 10.1: Structured Decision Making (SDM) completed build activities in August.
- Milestone 21: Eligibility Programs completed development activities in August and is ready for user feedback.

Challenges

- Milestones 07: Case Plan, 7.1: Case Management Assessment (CMA), 10.1: Structured Decision Making (SDM), 16: Jurisdiction and Disposition, 17: Status Reviews, 18: Other Hearings, and 26.1: Facility Management System (FMS) remained red for the month of August.
- Milestone 11: Aftercare went from green to red in the month of August due to system integration testing being behind schedule owing to dependencies on test case execution and defect resolution.
- Milestone 13: Adoption went from green to red in the month of August due to build activities being behind schedule owing to dependencies and defect resolution.
- Milestone 30: State Reports went from green to red in the month of August due to ongoing changes and reviews across multiple Service Areas and Build Drops. These design dependencies have not been fully resolved, which prevents Reports from completing a comprehensive analysis of the impact. Until those upstream design decisions are finalized, the report's design itself cannot be finalized or show progress.
- Milestone 32: Admin Console went from green to red in the month of August due to a delay in design finalization on a few requirements that are being discussed for V1 prioritization. After the designs were presented, the team needed more time to go back and incorporate the necessary changes to allow the Blueprints to move forward.

Simplified Milestone Development Dashboard

The milestone chart below illustrates the development progress across business requirements, design, build, vendor testing, and state testing, grouped by Extended User Scenario Testing (EUST) alignment. It is important to note that a "Ready for User Feedback" status of 100% marks the milestone complete, however user feedback testing will occur during the designated EUST period.

EUST 3

Milestone	Milestone Start Date	Milestone End Date	Business Requirement	Design	Build	Vendor Testing (SIT)	State Testing (QA)	Ready for User Feedback
Milestone 6.1: Prevention Services	2023-03-27	2025-12-30	100%	100%	100%	100%	100%	100%
Milestone 07: Case Plan	2023-09-11	2025-12-30	100%	100%	98%	94%	39%	35%
Milestone 7.1: Case Management Assessment (CMA)	2024-04-15	2025-12-26	100%	100%	97%	9%	5%	5%

Milestone	Milestone Start Date	Milestone End Date	Business Requirement	Design	Build	Vendor Testing (SIT)	State Testing (QA)	Ready for User Feedback
Milestone 09: Case Management: Engagement & Services	2022-12-05	2025-12-30	100%	100%	100%	100%	100%	100%
Milestone 10: Case Closure	2023-02-27	2025-12-30	100%	100%	88%	81%	81%	81%
Milestone 10.1: Structured Decision Making (SDM)	2023-04-24	2025-07-11	100%	100%	100%	90%	85%	51%
Milestone 11: Aftercare & Re-Entry	2023-12-04	2025-12-30	100%	100%	58%	0%	0%	0%
Milestone 13: Adoption	2024-02-12	2025-12-30	100%	100%	25%	0%	0%	0%
Milestone 14: Warrants	2023-01-03	2024-12-30	100%	100%	100%	100%	100%	100%
Milestone 16: Jurisdiction and Disposition	2023-11-06	2025-12-30	100%	100%	83%	70%	14%	14%
Milestone 17: Status Reviews	2024-01-02	2025-12-30	100%	100%	85%	82%	11%	11%
Milestone 18: Other Hearings	2023-05-22	2025-12-30	100%	100%	87%	73%	51%	51%
Milestone 20.1: Foster Care Eligibility Determination (FCED)	2023-01-30	2025-12-26	100%	100%	100%	100%	100%	100%
Milestone 21: Eligibility Programs	2023-04-24	2025-12-30	100%	100%	100%	100%	100%	100%
Milestone 23: Track Administrative Costs	2024-03-25	2025-12-30	100%	100%	0%	0%	0%	0%
Milestone 23.1: Service Delivery Tracking	2024-03-25	2025-12-30	100%	100%	0%	0%	0%	0%
Milestone 23.2: County Expense Claim Reporting Information System (CECRIS)	2024-06-17	2025-10-31	100%	100%	0%	0%	0%	0%
Milestone 24: Track Assistance Costs	2024-01-01	2025-12-30	100%	100%	0%	0%	0%	0%
Milestone 26: Maintain Resource Family Home	2023-12-04	2025-12-30	100%	100%	0%	0%	0%	0%
Milestone 26.1: Facility Management System (FMS)	2024-03-25	2025-11-28	100%	29%	0%	0%	0%	0%
Milestone 27: Complaints	2023-06-19	2025-12-30	100%	100%	70%	70%	67%	65%
Milestone 28: Legal Action	2024-02-26	2025-12-30	100%	100%	1%	1%	1%	1%
Milestone 29: Federal Reports	2024-08-28	2026-01-30	100%	100%	25%	25%	25%	25%
Milestone 30: State Reports	2024-09-17	2026-01-27	100%	78%	47%	47%	46%	46%
Milestone 32: Admin Console	2024-08-12	2025-10-31	100%	98%	85%	84%	83%	82%

Milestone 7 – Case Plan

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

Case Plan establishes the foundation and central unifying tool in child welfare services. The milestone equips the worker to partner with the child, family, and care team to develop, monitor, and provide services and case management to assure the child's best interest is met through the provision of a safe environment. Concurrent planning is accommodated to bolster the expediency of a permanent arrangement for the child if the maintenance or reunification efforts with the family of origin fail. Automation of central safety and risk assessment findings (i.e., CANS and SDM) facilitates the monitoring of the case plan and its impact on the child's safety. Other key plans include the Transitional Independent Living Plan (TILP), the 90-Day Transition Plan, the Plan of Safe Care, the Shared Responsibility Plan are also included.

This milestone seeks to unify all the plans into one Universal Case Plan, allowing the worker to provide more client-friendly, meaningful action items from one central document. To align with program readiness this milestone also covers Family First Prevention Services Act (FFPSA), including both the Community and Title IV-E Pathways, originally scheduled for Prevention Services.

Current Status:

Progress health is red for the month of August due to dependency on external partner code availability for testing. Testing is in progress and scheduled to be delivered to QA in build drop 4 (October 2025) instead of build drop 3 (August 2025). This delays user feedback scenario writing from September to November 2025. This milestone is at risk for inclusion in the EUST 3 scheduled in February 2026, however the project is currently working on a recovery plan.

Milestone 7.1 – Case Management Assessment (CMA)

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

Case Management Assessment will provide information on completed Child and Adolescent Needs and Strengths (CANS) Assessments, National Youth in Transition Database (NYTD) Survey, Child, and Family Teams (CFT) Survey, Independent Living Plan (ILP), and Supervised Independent Living Placement (SILP) using the Person-Centered Intelligence System (P-CIS) with our partner Opeeka. This interface will be accessed using a Single Sign-On (SSO) method where the worker in CWS-CARES will not need to use different credentials to log in and will rather be directed from CWS-CARES into the P-CIS tool to complete the necessary assessment.

Current Status:

Progress health is red for the month of August due to CMA vendor code and interface testing delays. Functionality is planned for delivery to QA in build drop 4 (October 2025). User feedback scenario writing is scheduled to be completed by November 2025. This milestone is at risk for inclusion in the EUST 3 scheduled in February 2026, however the project is currently working on a recovery plan.

Milestone 10 - Case Closure

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Case Closure provides social workers with the ability to assess cases for closure, finalize and close a case, and support any other areas of practice related to the ending of a child welfare case. This ultimately equips the social worker with the best practices for family engagement in transition and aftercare planning, with the goal of helping families prepare for their exit from Child Welfare and reduce the likelihood they will need services in the future.

Current Status:

Design is now complete, and build is nearing completion. Testing activities are scheduled to be ready for QA and user feedback in build drop 4 (October 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 10.1 - Structured Decision Making (SDM)

Dev Progress Health	Size	Complexity	Time
Green Yellow ▼ Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

This milestone is a suite of decision-support tools that promotes safety and well-being for children and adults. The SDM model combines research with best practices, offering workers a framework for consistent decision making and offering agencies a way to target in-demand resources toward those who can benefit most. The SDM Assessment Tools that will be in CWS-CARES are Hotline Assessment, Risk Assessment, Risk Re-Assessment, Substitute Care Safety Assessment, Congregate Care Safety Assessment, In-Home Safety Assessment, and Reunification Assessment.

Current Status:

Progress health is red for the month of August due to an SDM vendor delivery timeline revision. Additional testing activities continue and are scheduled to be ready for QA and user feedback in build drop 4 (October 2025). This milestone is at risk for inclusion in the EUST 3 scheduled in February 2026, however the project is currently working on a recovery plan.

Milestone 11 – Aftercare and Re-Entry

Dev Progress Health	Size	Complexity	Time
Green Yellow ▼ Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Aftercare & Re-Entry equips the worker with a platform for intentional planning for aftercare services as a family, child, or youth approaches case closure. The structured format for capturing this planning process (e.g., CFT, case plan, family preservation,) assures that those exiting child welfare case management services are doing so with services, people, and resources in place to provide ongoing support. This is inclusive of informing the family, child, or youth about re-entry should their needs in the future warrant even more support.

Current Status:

Progress health is red for the month of August due to system integration testing being behind schedule owing to dependencies on test case execution and defect resolution. Functionality is scheduled to be ready for QA

and user feedback in build drop 4 (October 2025). This milestone is at risk for inclusion in the EUST 3 scheduled in February 2026, however the project is currently working on a recovery plan.

Milestone 13 – Adoptions

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

Adoption improves monitoring of the adoption processes and activities, including document preparation and tracking for adoption finalization. Increases compliance with State rule for Termination of Parental Rights (TPR) and other adoption-related requirements. Increases visibility in the adoption process, including adoption stability, re-entry following adoption, and post-adoption services support.

Current Status:

Progress health is red for the month of August due to build activities being behind schedule owing to dependencies and defect resolution. SIT activities continue and are scheduled to be ready for QA and user feedback in build drop 4 (October 2025). This milestone is at risk for inclusion in the EUST 3 scheduled in February 2026, however the project is currently working on a recovery plan.

Milestone 16 – Jurisdiction and Disposition

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

Jurisdiction and Disposition Hearings equips workers to complete the noticing process, prepare for disposition hearings for both detained and non-detained youth, and conduct the necessary preparations for jurisdiction hearings of all petition types. The noticing capabilities in this milestone will overlap with many of the hearing types from Warrants, Court Hearing Framework, and Other Hearings, and ensure proper documentation for hearings are received by the relevant parties. This milestone enables workers to identify parties to send a notice to, complete a diligent search to locate the absent parent, and notice appropriate parties. The milestone also equips workers to gather and document all evidence to support the Jurisdiction hearing petition allegations, and to obtain a social history from the parents for Disposition hearings.

Current Status:

Progress health is red for the month of August due to Adoption case dependencies delaying build. Functionality is planned for delivery to QA in build drop 4 (October 2025). User feedback scenario writing is scheduled to be completed in September 2025. This milestone is at risk for inclusion in the EUST 3 scheduled in February 2026, however the project is currently working on a recovery plan.

Milestone 17 – Status Reviews

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

Status Reviews equips workers to prepare for a wide variety of status review hearings. This milestone supports the reporting and the documentation outputs from Family Reunification, Family Maintenance, Non-Minor Dependent, and Permanent Plan hearings. Workers will be able to capture all findings and orders from the

Court, and store information regarding the court results. This milestone also enables workers to submit case plans for a variety of review hearings, evaluate case progress and conduct Safety Assessments, create and submit Permanency Plans, and create and file letters of Guardianship.

Current Status:

Progress health is red for the month of August due to Adoption case dependencies delaying build. Functionality is planned for delivery to QA in build drop 4 (October 2025). User feedback scenario writing is scheduled to be completed in September 2025. This milestone is at risk for inclusion in the EUST 3 scheduled in February 2026, however the project is currently working on a recovery plan.

Milestone 18 - Other Hearings

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

Other Hearings extends the Court Hearing Framework to cover additional hearing types, including:

366.26 Selection and Implementation. This type of hearing is set after reunification services are terminated or not offered to parents. The purpose of this hearing is to determine and order the Permanent Plan for the child, which may include a plan of Adoption, plan of Tribal Customary Adoption, plan of Legal Guardianship or plan of Another Permanent Planned Living Arrangement (APPLA).

Special or Interim Review. Examples of special/interim hearing topics include Case Plan Compliance, Placement Update, Psychotropic Medication Review, and 15-Day Review Hearing. This milestone also covers hearings related to Nonminor Dependent Re-entry into Extended Foster Care, the 241.1 Joint Assessment with Juvenile Probation, and the Adoption Finalization Hearing. While it will equip social workers to create an Adoption Court Case separate from the Juvenile Court case, it does not cover the filing of Adoption or Adoption Assistance Program (AAP) forms.

Ex Parte Court Filings and Requests for Special Orders. Ad hoc filings may include requests for psychotropic medication, surgical procedures, other invasive medical treatment, use of general anesthesia, travel orders, paternity testing, psychological evaluation orders and requests for Interstate Compact on the Placement of Children placement. This milestone also includes processing records requests and requests for discovery in preparation for court.

Current Status:

Progress health is red for the month of August due to Adoption case dependencies delaying build. Functionality is planned for delivery to QA in build drop 4 (October 2025). User feedback scenario writing is scheduled to be completed by September 2025. This milestone is at risk for inclusion in the EUST 3 scheduled in February 2026, however the project is currently working on a recovery plan.

Milestone 23 – Track Administrative Costs

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

This milestone covers the process of creating a directory for child welfare-related program codes. This directory will enable the tracking of costs within the system and establish a foundation for financial management tracking in CWS-CARES. With this milestone, state fiscal users will have the ability to add and update Program Codes (PCs), Allocations, and Ledger pages through the County Expense Claim (CEC)

interface in the County Expense Claim Reporting Information System (CECRIS). This functionality will allow fiscal workers to summarize all available funding sources, which can then be used to better support child welfare programs by leveraging existing funding streams.

Current Status:

Build and testing activities have not started but are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 23.1 – Service Delivery Tracking

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

This milestone enables county workers to draft correspondence to the service providers in CWS-CARES. Using the CWS-CARES portal, service providers can log in and conveniently update their provider profile and contract information. The milestone also serves as a platform for service providers to access individual information and family prevention services plan directly and efficiently. Additionally, service providers can utilize the portal to submit cost-tracking information for the services they have provided. The milestone allows various state and county users to generate reports that aggregate service costs by program code, services, and provider. This data will help counties track and analyze spending patterns, identify areas for improvement, and make informed decisions regarding resource allocation.

Current Status:

Design activities are now complete. Build and testing activities have not started but are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 23.2 – County Expense Claim Reporting Information System (CECRIS)

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

This milestone will allow users to view county-specific administrative claim information from the County Expense Claim (CEC) in CECRIS in a centralized area for financial management in CWS-CARES. This information will be fed from a unidirectional data exchange with CECRIS. This information will be read-only to CWS-CARES users. State fiscal users will have the ability to generate report(s) by program code in CWS-CARES to support accurate reporting on state and federal reports, including the Title IV-E Programs Quarterly Financial Report (CB-496).

Current Status:

Design activities are complete. Build and testing activities have not started but are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 24 – Track Assistance Costs

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Assistance Costs covers the process of gathering child-specific assistance cost information from the California Statewide Automated Welfare System (CalSAWS) including information on aid codes, supplemental rates, dates of payment, level of care, educational travel, and any specialized care increments. The purpose of gathering this child-specific assistance cost information is to aggregate the data in a format that can be used to validate the CA-800 assistance claims. This milestone aims to facilitate the process of tracking and reporting child-specific costs that are required for state and federal reporting (such as CB 496 report). By efficiently aggregating and organizing this information, it enables users to generate accurate and comprehensive reports that meet the reporting standards mandated by CWS-CARES.

Current Status:

Design activities are complete. Build and testing activities have not started but are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 26 – Maintain Resource Family Home

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

This milestone covers the maintenance and support of the Resource Family Home. This milestone equips Resource Family Approval (RFA) workers to monitor Resource Family Homes while increasing engagement with families to help and retain qualified Resource Families. In instances where the Resource Family Home is not meeting the standards, the RFA Worker will be able to document what needs to be corrected or follow the process to close the home. The milestone equips the RFA Worker with the tools to maintain the home by contact logs, training updates, and utilizing automated form generation with e-signatures.

Current Status:

Design activities are now complete. Build and testing activities have not started but are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 26.1 – Facility Management System (FMS)

Dev Progress Health	Size	Complexity	Time
Green Yellow ▼ Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

The delivery of this interface will populate placement providers from the Licensing Information System-Facility Automation System (LIS-FAS) into the CWS-CARES provider directory. An accurate provider profile with confirmed licensure information from Community Care Licensing in the CWS-CARES provider directory will allow caseworkers to make better placement decisions. The provider directory will also organize data and track placements and the associated costs of those placements, as well as tie outcomes to the provider. The scope of the FMS Interface for CWS-CARES Version 1 (V1) is limited to LIS and FAS data only.

Current Status:

Progress health remains red for the month of August as the design had been refactored to accommodate additional fields in the table structure. The revised Design end date is early October, and the team is on track to achieve the design completion as planned. This milestone will be ready for QA and user feedback in build drop 5 (November 2025). This milestone is at risk for inclusion in the EUST 3 scheduled in February 2026, however the project is currently working on a recovery plan.

Milestone 27 - Complaints

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Complaints covers the process of screening a complaint and investigating a complaint against a Resource Family Home. The milestone equips the RFA Worker with the ability to review the complaint, add allegations as necessary, and access RFH home information in CWS-CARES. This allows the RFA Worker to make an informed decision on the best pathway for a complaint. In instances when a complaint warrants an investigation, the milestone equips the RFA Investigator with the tools to complete a thorough and timely investigation by utilizing contact logs, complaint history, allegation updates, and automated form generation with e-signature capabilities.

Current Status:

Build and testing activities continue and are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 28 – Legal Action

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Legal Action covers the legal consultation to Resource Family Homes and handles the outcomes in a confidential manner. The RFA Worker will be equipped to schedule legal consult when there are administrative action requests. The RFA Worker will aid in the process of Legal Action with the Resource Family Home by providing resources and monitor the legal consults. The milestone equips the RFA Worker with the tools to provide timely legal consultation through contact logs, permission sets, child welfare history, and utilizing automated form generation with e-signatures.

Current Status:

Design activities are now complete. Build and testing activities are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 29 – Federal Reports

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Federal Reports - Extends and consolidates metric development completed in previous milestones to generate required Federal Extracts (e.g., National Child Abuse and Neglect Data System (NCANDS), Adoption and Foster Care Analysis and Reporting System (AFCARS), Indian Child Welfare Act (ICWA), National Youth in Transition Database (NYTD)) and deliver interactive dashboard views of Federal Statewide Indicators and

other required Federal reports, including those required to draw down Family First Prevention Services Act (FFPSA) funds. CWS-CARES dashboards will support pulling multiple populations as appropriate, including entry cohorts, exit cohorts, attribute- defined cohorts and point-in-time snapshots.

Current Status:

Report development is progressing as planned and aligned with CWS-CARES functionality to capture necessary data points. Several ongoing design changes in other service areas (Adoption, Placement, RFA) are not yet fully defined and will impact the scope of EUST 3R. This milestone remains on target for inclusion within EUST 3R scheduled for March 2026.

Milestone 30 – State Reports

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

State Reports - Extends and consolidates metric development completed in previous milestones to deliver interactive thematic dashboard views of both State and Federal metrics. Thematic dashboards organize process, practice (fidelity) and outcome metrics by theme, such as Prevention, Safety and Permanency.

Current Status:

Progress health is red for the month of August due ongoing changes and reviews across multiple Service Areas and Build Drops (RM, Adoption, Placement, RFA, etc.) and a technical issue with Tableau and RBAC regarding permissions to the reports being limited to Supervisors and Data Analysts to ensure sealed and sensitive data is secure as well as counties being limited to viewing only their county specific data. These design dependencies have not been fully resolved, which prevents the team from completing a comprehensive analysis of the impact. Until these issues are resolved, the reports design itself cannot be finalized. This milestone is at risk for inclusion within EUST 3R scheduled for March 2026, however the project is currently working on a recovery plan.

Milestone 32 – Admin Console

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

The Admin Console will give county and state administrators of CWS-CARES access to configuration features to meet county-specific needs and to maintain CWS-CARES for new programs and policies. These Administrative Services include identity and access management to create and update user accounts and permissions, create and update county-specific forms templates, and configure workflows for assignment and supervisor reviews and approvals.

Current Status:

Progress health is red for the month of August due to a delay in design finalization on a few requirements that are being discussed for V1 prioritization. After the designs were presented, the team needed more time to go back and incorporate the necessary changes to allow the Blueprints to move forward. User provisioning functionality will be delivered in build drop 4.5 (beginning of November 2025) and the remaining functionality will be delivered in build drop 5 (end of November 2025). This milestone is at risk for inclusion in the EUST 3A scheduled in January 2026, however the project is currently working on a recovery plan.

User Feedback

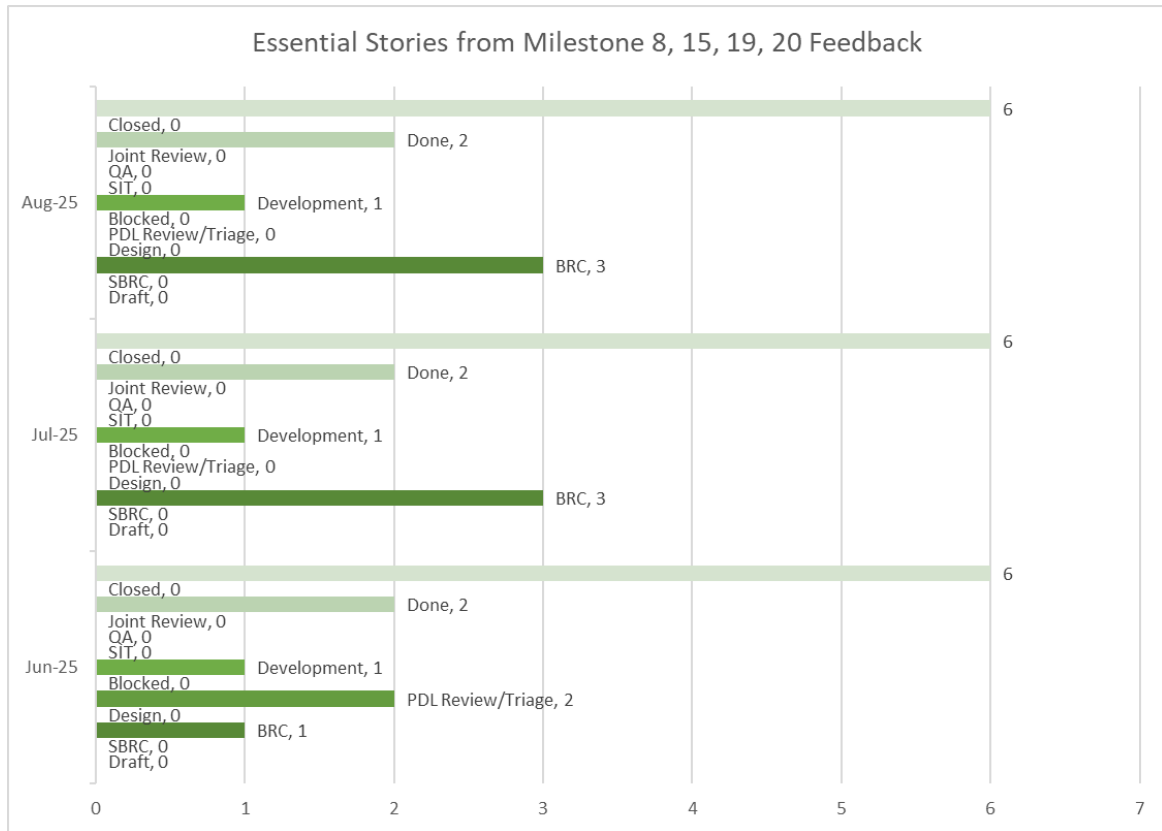
Summary

- EUST 1 was completed in March 2024 and all essential and required iteration items were resolved
- Milestone User Feedback for Milestones 8, 15, 19, and 20 was completed in January 2025 with the status provided below
- EUST 2 was completed on April 22 the results were reviewed with Executive Leadership Team (ELT) on May 5 and with the counties on May 14. A detailed discussion of the feedback is listed below
- EUST 3 and EUST 3-R is planned to start in February 2026
- EUST 4 (Process Simulation) is planned to start in May 2026

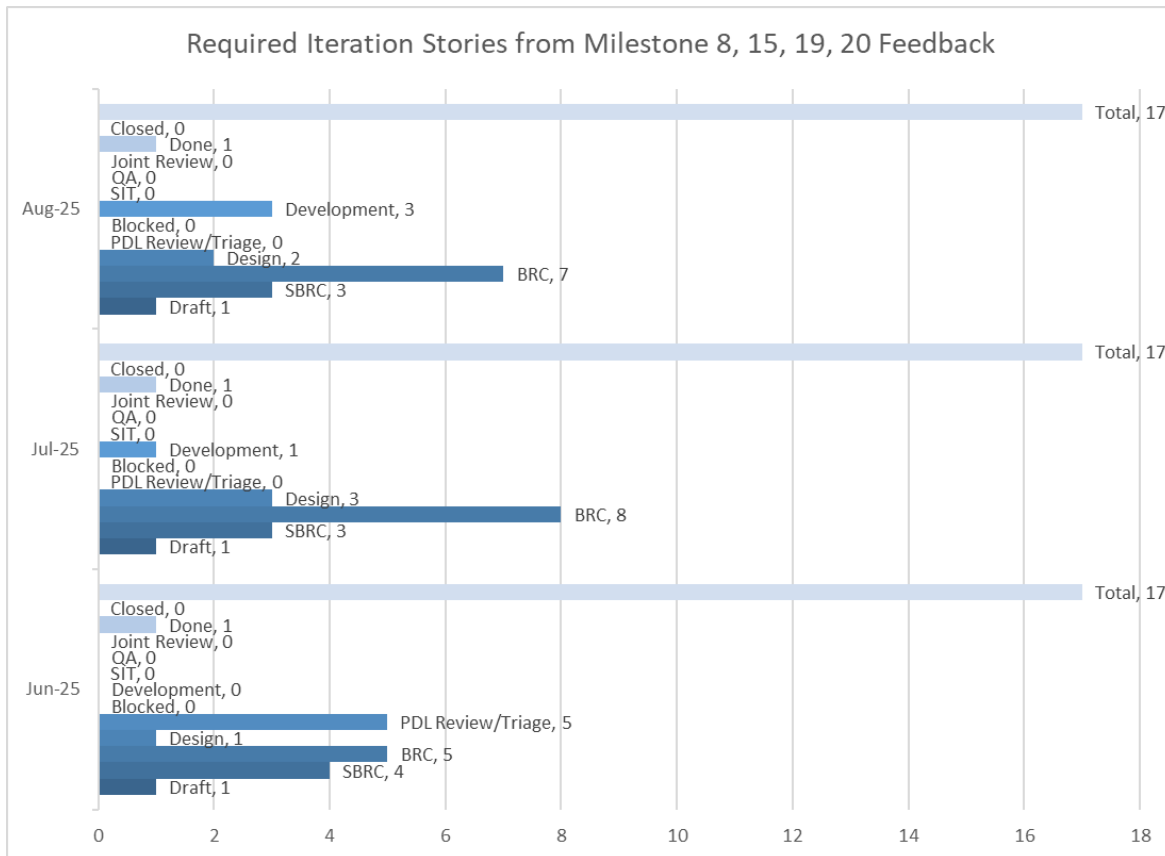
Milestone 8, 15, 19, 20 Feedback

In January 2025, the CWS-CARES project conducted a Milestone User Feedback period with internal project team members, covering Milestones 8, 15, 19, and 20. The team logged 339 raw items of feedback across five service areas: Case Management, Courts, Eligibility, Intake, and Resource Management. Of these 339 raw feedback items, 23 new stories mapped back to 36 of the feedback items. Of these new stories, 6 Essential and 17 Required Iteration stories were written and will be included in CWS-CARES V1. The remaining raw feedback items were categorized as one of the following: Design Change (112 Feedback Items), Defect (67 Feedback Items), Existing Story (49 Feedback Items), Training (38 Feedback Items), No Longer Applicable (34 Feedback Items), Out of Scope (2 Feedback Items), or Positive Feedback (1 Feedback Item). The CWS-CARES project will continue to share updates on the status of the 23 stories produced by this feedback going forward.

The following graphs reflect the breakdown of Essential and Required Iteration stories produced by feedback received during the January 2025 Milestone User Feedback Period and will be updated to include two prior months in future reports.



Acronyms: Business Requirements Closed (BRC); Submitted to BRC (SBRC); Product Delivery Lead (PDL); System Integration Testing (SIT); Quality Assurance (QA)



Acronyms: Business Requirements Closed (BRC); Submitted to BRC (SBRC); Product Delivery Lead (PDL); System Integration Testing (SIT); Quality Assurance (QA)

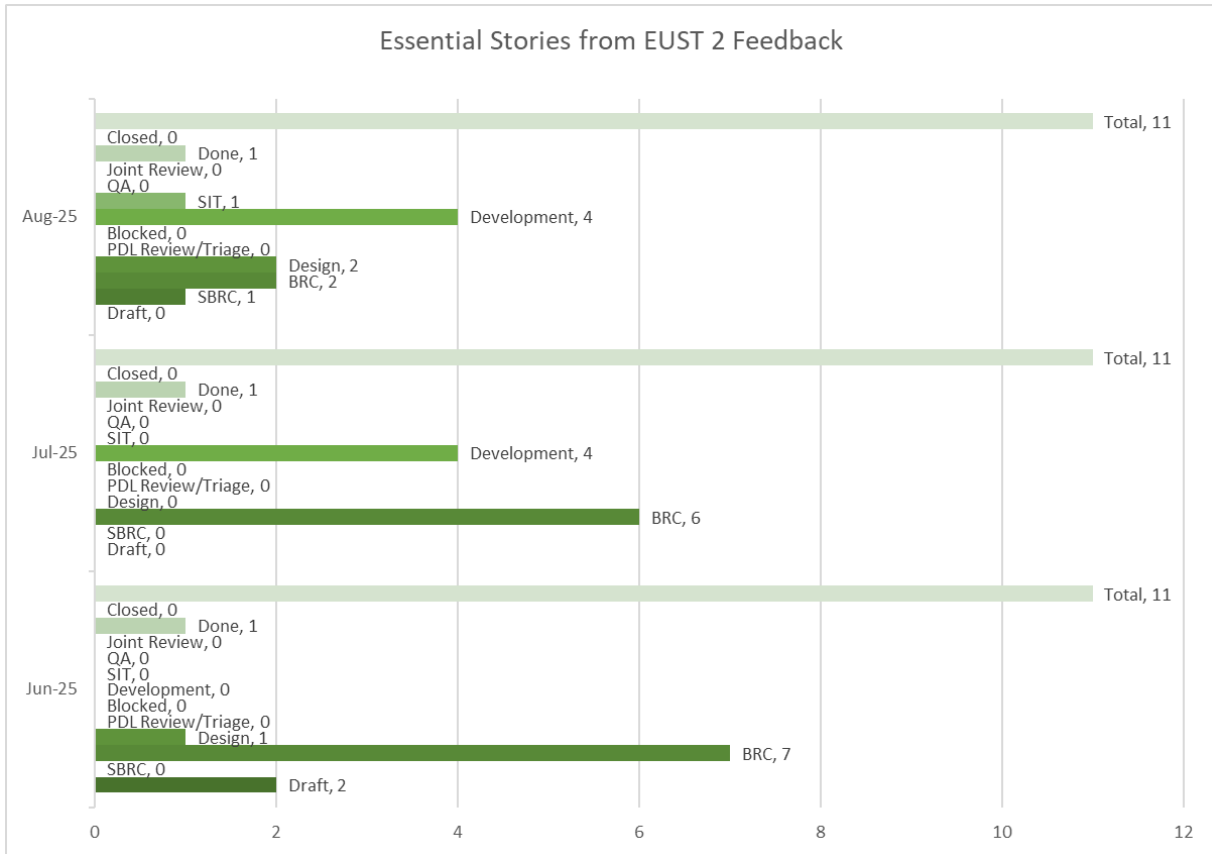
EUST 2 Feedback

EUST 2 included 198 testers with total of 977 raw feedback items that were submitted. Of those, 69 were categorized as new business requirements for CWS-CARES. The remaining feedback items reported during EUST 2 were assigned the following categories: Training/OCM (297 Feedback Items), Design Change (222 Feedback Items), Existing Story (192 Feedback Items), New Story (69 Feedback Items), Defect (56 Feedback Items), User Setup (46 Feedback Items), Feedback Planning (35 Feedback Items), Out of Scope (28 Feedback Items), No Longer Applicable (19 Feedback Items), Positive Feedback (7 Feedback Items), and External to CWS-CARES (6 Feedback Items).

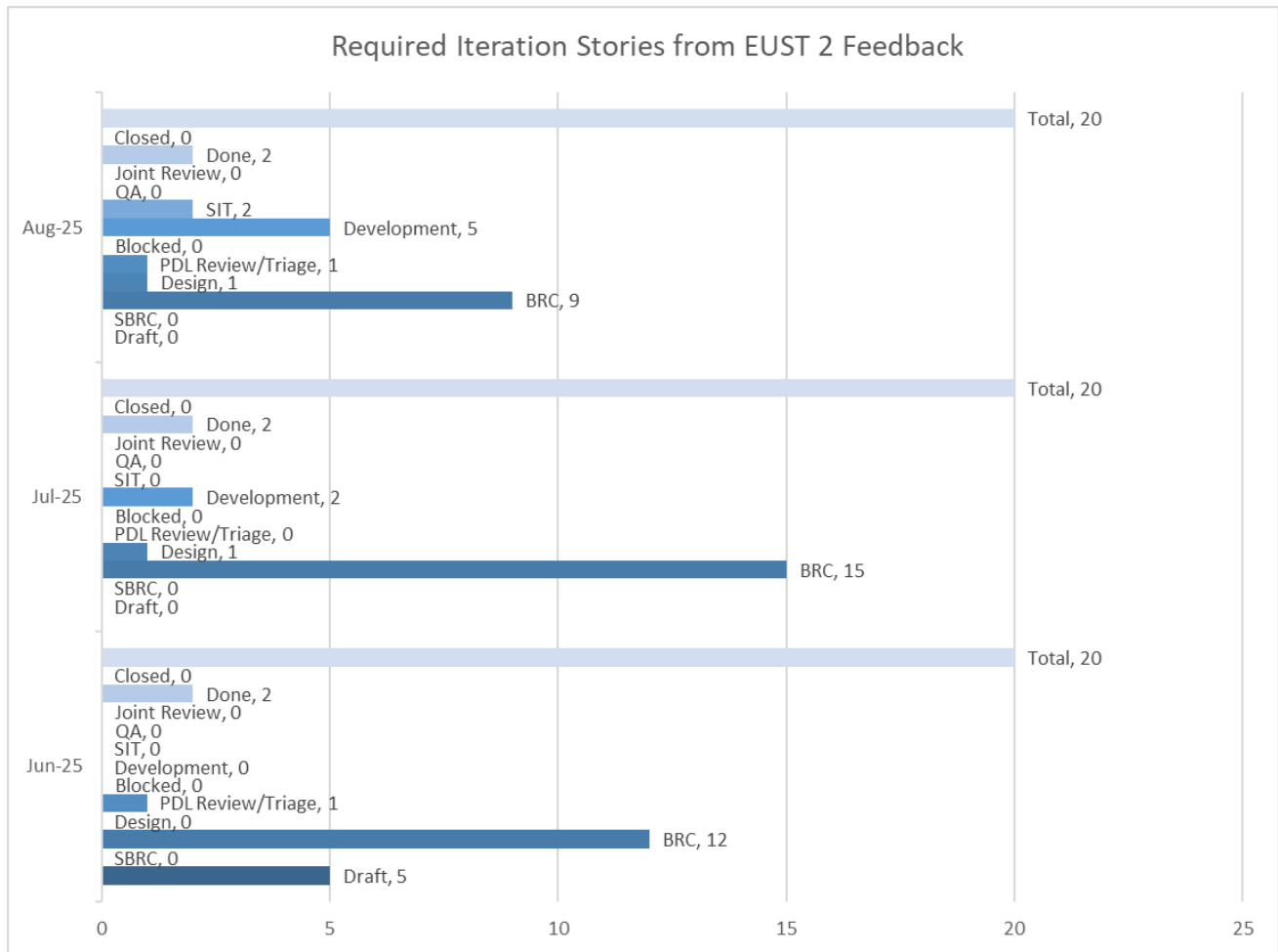
After consolidating duplicates and similar items, the outcome resulted in 31 new stories prioritized as follows:

- **11 Essential:** User is blocked from executing a necessary business process and there is no possible workaround.
- **20 Required Iteration:** User can execute a business process, but the workaround is overly onerous and/or complicated.

The following graphs reflect the breakdown of Essential and Required Iteration stories over the span of the current reporting month and two months prior.



Acronyms: Business Requirements Closed (BRC); Submitted to BRC (SBRC); Product Delivery Lead (PDL); System Integration Testing (SIT); Quality Assurance (QA)



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Data / Document Conversion

The data conversion team continued to focus on the activities related to the active milestones listed above. Overall, the team has completed conversion of 220 out of 251 source tables from CWS/CMS to CWS-CARES. Data mapping is complete for 2,515 CWS/CMS data elements with 469 data elements still in progress. 1,028 CWS/CMS data elements are not expected to convert to CWS-CARES because they are from system specific tables or otherwise identified as not needed in the new system. Fields identified as likely not needed for CWS-CARES are still under review and confirmation.

Data Conversion (CWS/CMS Data Elements)

Mapping Complete	Mapping In Progress	Likely Not Needed
2,515 (63%)	469 (12%)	1,028 (25%)

Cycle 5 data conversion practices validation began in May 2025 and completed in July 2025. In practices validation, data subject matter experts review data conversion Source to Target Mappings (STTM) for data elements and lists of values, aligning the conversion of data elements with business needs, County specific uses, CDSS, and state and federal reporting requirements. Cycle 5 data validation began in July 2025 and completed in August 2025. In data validation, core constituent counties assist with performing data validation activities by logging into the CARES application to compare data against CWS/CMS to validate data is converted as appropriate. Cycle 6 data conversion practices validation began in September 2025.

The data conversion team also continued to convert documents from CWS/CMS. So far, all the historical (a total of 83.7 million) documents have been converted. Newly added/changed documents continue to be converted from CWS/CMS at a rate of approximately 100,000 per week.

User Adoption Summary

Pilot Status Update – In August, the implementation team conducted the second County Pilot Workgroup meeting. The purpose of the workgroup is to inform the development of interim business processes, provide input for the training and OCM supports needed to prepare for use of interim business processes during Pilot, and to provide input and feedback on the design of elements of the Pilot technical solution. Topics covered during the August meeting included: a summary of feedback themes from meeting 1, a referral review for the backward sync, interim business process 1: display where record is managed (non-Pilot County), the “Get CARES Data” button, and “Get CARES Data” PDF for referrals. The next workgroup meeting is September 3. In August, the implementation team disseminated Pilot Plan, Iteration 3 for review by the State and responded to requested revisions. Additional reviews will be conducted in September and October. The implementation team plans to submit Pilot Plan, Iteration 3 for review and approval to the CWDS Board of Directors in September and October 2025.

Organizational Change Management (OCM) – In August, the implementation team finished conducting Process Information Sessions for Placement and Court Hearings, part of the Case Management Service Area, as well as sessions for the Eligibility Service Area. Process Information Sessions are an opportunity to show the new CWS-CARES functionality, as-is and to-be business process maps, change impacts, terminology changes, and an associated worksheet with next steps for counties to tailor business process information based on county-specific nuances. Each Process Information Session is conducted three times to account for all organizations statewide. The three groupings are organized regionally, including: 1) Northern, Central Valley, Bay Area, 2) Mountain Valley, Southern, CDSS Divisions, 3) Los Angeles County. A total of 1,302 attendees from Child Welfare Organizations and CDSS Divisions joined this set of Process Information Sessions. The next set of sessions will be delivered in late September through October 2025 and will focus on 1) Assessments, Supervised Visitation and Case Closure, 2) Aftercare & Re-Entry, 3) Services and Plans, 4) Prevention Services, and 5) Adoptions.

The implementation team delivered Organizational Change Management Training for Juvenile Probation Departments and Tribes with California Title IV-E Agreements on August 19. The implementation team also conducted the monthly OCM Advisory Workgroup Meeting on August 20. Meeting topics included: OCM Engagement Survey #2 Analysis, Upcoming Process Information Session Details, Probation OCM Training Recap, Sandbox Update, and a CWS-CARES Video Series Update.

Super User Program – The Super Users Program is underway. Currently, there are 1086 Super Users across the organizations. The Super Users Teams Channel has been established and all identified Super Users were provided access to the channel. Materials from the Orientation as well as the recordings were posted in the channel, which is monitored by the implementation team. Check-ins will be held quarterly with Super Users in future months to share information, answer questions, and engage the Program participants.

County Child Welfare Engagement – In August, Implementation Leads (ILs) continued to conduct monthly meetings with counties to discuss upcoming Go-Live readiness activities. The agenda focused on External Stakeholders Coordination Unit (ESCU) activities, Sandbox activities and resources, and instructions for completing county-specific forms and reports workbooks. ILs also met with county child welfare implementation teams to demonstrate Placement & Courts functionality in CWS-CARES and facilitate conversations about how To-Be business process maps and change impacts will translate into county-specific procedures and documentation. In August, the implementation team launched a reporting dashboard and established a formal process to keep project and organizational leadership informed on organizations' progress towards go-live readiness.

CDSS Engagement – The implementation team facilitated regular monthly meetings with each of the nine CDSS Divisions and Branches impacted by the transition to CWS-CARES. Key topics for August included: scheduling debriefs from the Placement and Eligibility process information sessions, completing Business Object reports inventories, Sandbox Support and Resources, and CDSS Forms request next steps. The implementation team was also joined by Child Welfare Systems Branch Regulations Support Unit Staff to kick-off the County Letter Update process for Branches/Divisions that own ACL/ACINs requiring updates with the implementation of CWS-CARES V1. Throughout August, the implementation team partnered with the Training Team to conduct Training logistics meeting #2 with each of the nine CDSS Divisions and Branches impacted by the transition to CWS-CARES. The session focused on initial development of a Training Plan for each respective Division/Branch. Lastly, the Implementation Team partnered with the CWS-CARES Data Infrastructure (CDI) team and CDSS Research, Automation and Data Division (RADD) to continue to iterate on readiness tasks and support planning needed for research staff data needs across CDSS divisions. Finally, the ILs began coordinating with CDSS regarding support structure and roles relating to the Go-Live Support Plan.

Tribes with California Title IV-E Agreements – The implementation team held the training logistics meeting with the Karuk Tribe, originally scheduled for July, to discuss training needs for CWS-CARES-V1 and preferences for instructor-led end-user training. During the meeting, the group discussed potential training partnerships with counties. The regularly scheduled August readiness meetings were also held, in which the IL facilitated a discussion with both Tribes to review communications planning, the training conversations, forms and reports activities, and the OCM training. The Yurok Tribe attended the OCM training and overview session along with county probation departments, where the OCM team provided resources and tools to help with end-user adoption; the Karuk Tribe had a conflict, but the recording and the materials were shared. In September, the training team is looking to schedule a follow-up conversation with each tribe regarding training. The implementation team also continues to track and monitor the progress of Title IV-E implementation, which includes identifying dates for case transfers to the Tribes and the beginning of CWS/CMS use.

Juvenile Probation – In August, the implementation team concluded the remaining Probation kick-off meetings and Probation Orientation sessions. All counties' Probation Assessments have been completed, with corresponding assessment spreadsheets submitted. Additionally, Monthly Readiness Meetings have begun with 57 of 58 county probation Implementation teams to support implementation engagement and preparation. Probation Departments participated in the OCM Overview Education Session held on August 19th. Implementation Leads followed up with Probation Departments on the training survey that was sent to Probation Chiefs to gather input on organizational preferences for training logistics, the type of support needed, and available classroom resources for CWS-CARES training.

Sandbox – The Sandbox environment is available to organizations to support CWS-CARES V1 end-user readiness activities and hands-on exposure to the CWS-CARES system. The sandbox will allow users to gain in-depth knowledge and familiarity with the system as it evolves. Users with access to the sandbox will be better equipped to provide support to other end users in their organization before, during, and after go-live.

Throughout the month of August, Cohort 1 Group 1 users continued to access the Sandbox, and the team continued to provide login support and assistance with other issues/questions. At the end of August, 423 of 559 users (76%) across 28 counties and CDSS had successfully logged in to the Sandbox, and 328 users had started on-demand training programs using Salesforce Enablement. Users continued to create records in the Sandbox throughout the month:

- 289 unique screenings created by 168 users across 27 counties
- 28 unique referrals created by 19 users across 8 counties
- 33 unique cases created by 26 users across 14 counties
- 408 unique person records created by 129 users across 25 counties

The implementation team also continued to prepare for the next user onboarding for Cohort 1 Group 2 Sandbox users and Cohort 1 Group 3 Sandbox users. The team finalized and distributed a communication to Cohort 1 Group 2 organizations to define their user lists and provide the necessary information for user activation. The team is prepared to deliver Sandbox onboarding activities for Cohort 1 Group 2 beginning September 15.

Training – On August 12, the Training Team received county feedback on Version 3 of the CWS-CARES V1 Training Plan. The feedback was incorporated into the plan, and a Frequently Asked Questions document was developed to answer questions and address input provided by the counties. The plan was approved by ELT and finalized.

Throughout August, the Training Team continued to support the CWS-CARES Sandbox Support office hours. Two training staff were designated for each of the one-hour sessions, twenty-one in total for the month. On August 25, the Sandbox On-Demand Self-Paced Training Experience Survey was conducted to solicit user feedback on their experience using the on-demand training in Enablement. The team will use the results for continuous improvement of on-demand training materials delivery. The team continues to support OCM with the planning and preparation for Cohort 1 Group 2 Sandbox users, who are anticipated to begin their learning journey mid-September.

The Training Team completed meetings with the CWS-CARES county child welfare and CDSS organizations in August to support the development of individual CWS-CARES Organization Logistics Training Plans with each county. In addition, the team continued to work with the Probation and Tribes with California Title IV-E Agreements organizations to collect initial training logistics planning data via a statewide survey. Since the beginning of the month, the team received ten new responses to the survey of Probation Chiefs, for a total of forty-one responses. The team is collaborating with the Implementation Leads to contact the non-responding departments to complete an off-line version of the survey, while analyzing the responses collected to date.

The Training Team facilitated the Training Advisory Workgroup meeting on August 13, including reviews of the CWS-CARES V1 Training Plan with county feedback, and training materials related to Milestone 4: Investigations Engagement and Milestone 5: Investigations Determination. During the August 28 meeting, the training materials related to Change Assignment and Approval and Audit History were reviewed.

Go-Live Support – The Implementation Team continues creation of the Go-Live Support Plan with input from Organizations and Project impacted teams. Working Sessions were held with organization representatives on August 12 and 27 where the implementation team presented information about planning for go-live support and gathered feedback from participants. Topics included: review of the various support channels organizations currently use and the proposed support recommendations using these existing channels of support, review and validation of the support tools being provided by the Project along with the recommended tools counties may want to create for their internal use, and communication channels. Upcoming meetings will be used to review, validate, and update the Organization Command Center responsible parties for set up and operations.

In addition, the implementation team stood up weekly sessions with impacted project teams to align on the overall structure and process for go-live support, including Central Command Center structure, participants, hours of operation, activities, tools and systems to support the process, daily touchpoints and other communication avenues. Feedback is incorporated into planning efforts after each session, with presentation materials sent after each session for additional input. Information gathered from each team has been incorporated into the Go-Live Support Plan's respective sections and will be sent for iterative review in September.

ACF Monthly Reporting on User Engagement & Adoption – The Strategic Communications Team submitted the Administration for Children and Families (ACF) August 2025 monthly report on user engagement and adoption. This report highlighted the July 2025 launch of the CWS-CARES Sandbox Environment which gave the first group (cohort) of 559 users from 28 counties and CDSS early, hands-on experience with the system. Additional cohorts are scheduled between September 2025 and April 2026. This report also shared results from the OCM Engagement Survey #2, designed to assess organizational readiness for the CWS-CARES transition. The survey measured engagement across nine areas covering awareness, preparedness, and confidence in adoption, and all but one showed improvement from 2024. Key themes included training and support needs, optimism about the project, and balancing engagement with workload. Finally, the report summarized five Process Information Sessions conducted with organizations. These sessions served as an interactive forum for counties to updates on key process changes, ask questions, clarify requirements, and align on implementation steps. The goal is to increase awareness of upcoming changes and help prepare for the transition.

External Communications & Engagement – The Strategic Communications Team collaborated with project staff to produce the August [CWS-CARES Progress & Engagement Summary](#). This new communication tool gives stakeholders a clear, concise overview of our shared progress and accomplishments. The summary highlights key activities and fosters transparency in areas like prototype reviews, forms, reports, data conversion, and training. The Strategic Communications Team also finalized a draft CWS-CARES Weekly Digest, an easy-to-read email that will deliver project updates. The first digest is scheduled for September 8, and we're confident this new tool will help reduce email clutter, improve project coordination, and give stakeholders a clearer understanding of current activities. Additionally, in response to stakeholder feedback, the team also created a CWS-CARES MS Teams Channel Guide. The guide provides an overview of all CWS-CARES Microsoft Teams Channels for Organizations, including each channel's purpose, audience, and point of contact.

Other Completed Work Products – The Strategic Communications Team completed the following work products and activities: developed additional leadership-approved messages for project staff to use when providing an overview on the CWS-CARES Product Feedback process to external audiences; developed a communication announcing the new CWS-CARES Data Dictionary v0.05 and a reminder for CWS-CARES Office Hours on September 2; developed the August 2025 Strategic Communications monthly Executive Dashboard updates, focusing on communication and stakeholder engagement; developed final layout and articles for the CARES Compass – September 2025 issue; supported communications and outreach planning for External Systems, including an updated design of an online External Systems Portal, and the monthly meeting series for counties and organizations; created a new CWS-CARES branded PowerPoint template for project staff; supported a refresh of the CWDS website County Contacts page; updated the layout and design of an online FCED Hub for stakeholders; completed CWS/CMS Oversight Committee monthly updates, communication slides for Progress Reviews, and conducted planning sessions for the October 2025 CWDA Conference and the November 2025 Beyond the Bench Conference.

Budget and Expenditures

2024-25 CWS-CARES Report Summary

OTSI Spending Authority Budget Item	2024/25 Budget ¹	2024/25 Expenditures
Personal Services ²	\$14,237,657	\$11,774,345
Other Operating Expenses & Equipment (OE&E) ²	\$19,223,537	\$15,322,200
Data Center Services ²	\$3,349,028	\$2,482,952
Contract Services ²	\$133,673,182	\$93,645,940
Enterprise Services ²	\$6,069,496	\$6,125,178
OTSI Spending Authority Total	\$176,552,900	\$129,350,615

CDSS Local Assistance Budget Item	2024/25 Budget	2024/25 Expenditures
CDSS Salary & Benefits ³	\$1,520,000	\$1,344,935
CDSS OE&E (Includes Travel and Training) ³	\$462,000	\$652
Contract Services ³	\$981,000	\$883,685
County Regional Training Academy ³	\$306,251	\$0
Core Constituent Participation Costs ⁴	\$30,822,770	\$5,087,559
CDSS Local Assistance Total	\$34,092,021	\$7,316,831

Project Totals	2024/25 Budget	2024/25 Expenditures
CWS-CARES Project Total	\$210,644,921	\$136,667,446

¹ 2024/25 budget aligns with SPR 6 plus BL 24-27 and BL 24-28 and is inclusive of CWS-CARES only costs. CARES-Live costs are not included.

² Actual expenditures through June 2025 FISCAL reports and approved invoices through September 2, 2025.

³ CDSS Local Assistance expenditures through June 2025. CDSS Salary & Benefits and OE&E expenditures through June 2025.

⁴ CDSS Fiscal Monitoring Unit confirmed three quarters of expenditures for Core Constituent Participation.

Note: The 2025-26 CWS-CARES Report Summary is expected to start in the November Legislative Update when invoices are processed through FISCAL.

CWS-CARES Annual Planning Document

The project submitted the CWS-CARES Annual APDU to the ACF on July 31, which was subsequently withdrawn on September 12. The project intends to resubmit the Annual APDU to the ACF in October.

Earned Value Management

CWS-CARES uses Earned Value Management (EVM), in compliance with SPR 6, to measure project progress and forecast project completion in terms of budget and schedule. Each month, a Schedule Performance Index (SPI) and a Cost Performance Index (CPI) is calculated using data sets provided by the project. An SPI of 1.0 indicates that the project is on schedule per the plan. Similarly, a CPI of 1.0 indicates that the project is on budget related to the work performed.

From July to August, SPI showed improvement although development work is still progressing slower than originally planned. CPI dropped primarily due to the start of a new fiscal year and the inclusion of those projected costs, such as the annual Salesforce licensing renewal.

Metric	8/15/2025	7/15/2025	6/15/2025	Description
Planned V1 Percent Complete	66%	64%	62%	Planned percent complete as of this date.
Actual V1 Percent Complete	63%	61%	59%	Actual percent complete as of this date.
Schedule Performance Index (SPI)	0.954	0.951	0.954	Schedule performance of 1.0 or greater is on track, less than 1.0 is off track.
Cost Performance Index (CPI)	1.121	1.332	1.299	Cost performance of 1.0 or greater is on track, less than 1.0 is off track.
Estimated to Complete (ETC, V1)	\$307,321,902	\$275,351,076	\$294,972,486	Estimated cost to complete the project.
Estimated at Completion (EAC, V1)	\$832,367,949	\$700,749,063	\$718,496,064	Estimated cost at completion of the project.
Forecast V1 Completion	1/14/2027	1/20/2027	1/15/2027	Date V1 is forecasted to complete.
Forecast V2 Completion	8/9/2028	8/18/2028	8/10/2028	Date V2 is forecasted to complete.
Earned Cost (EC)	\$588,609,493	\$566,471,575	\$550,045,248	Budget for work actual completed to date.
Actual Cost (AC)	\$525,046,048	\$425,397,987	\$423,523,578	Actual cost for work completed to date.

Legend

> 0.99	0.95 – 0.99	< 0.95
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Vendor Contracts

The following contracts or contract amendments were executed during the month of August.

Contract	Purpose	Contract Cost	Term	Notes
Taborda Solutions, Inc.	Salesforce Services	\$31,448,561.12	8/7/25 – 8/6/26	New agreement executed on 8/5/25.

There were no contracts or contract amendments submitted to the ACF during the month of August 2025.

High Priority Risks

For the August 2025 reporting period, one (1) high priority risk was opened, and zero (0) high priority risks were closed. One (1) high priority risk is continuing in August (opened in June 25).

In summary, there are 2 open high priority risks at the end of August 25. In addition to high priority risks, the PMO continues to actively mitigate the project's remaining medium and low priority risks in the bi-weekly risks and issues forum.

New High Priority Risks: There is one (1) new high priority risk for the month of August.

New Risk	Impact	Status
RI-341: Impact from scope delays in Build Drops 1, 2, and 3 <u>Description:</u> The compounded deferment of numerous stories from previous build drops causes downstream delays to State QA and EUST 3 preparation, posing risk to completion of development in line with baselined project schedule.	Delays to State QA, PDL reviews, user feedback sessions, EUST 3 preparation and development of training.	<u>Progress as of August 31, 2025:</u> The project response is to mitigate this risk with the ownership assigned to PaaS SI. Mitigation plan has been developed with a target resolution date is 11/28/25.

Continuing High Priority Risks: There is one (1) continuing high priority risk for the month of August.

Continuing Risk	Impact	Status
RI-327: Long processing time for Micro-conversion may impact Cutover and Pilot planning and implementation <u>Description:</u> If Micro-conversion cannot complete within 48 hours, CWS/CMS will need to be frozen longer than one weekend for the final delta load prior to pilot. For pilot to begin using forward and	Final conversion load would require a 72-hour freeze period for CWS/CMS.	<u>Progress as of August 31, 2025:</u> The State Technical Team is working with PaaS SI Conversion Teams on updates/improvements to reduce this long processing time. The current resolution date is 10/1/25.

Continuing Risk	Impact	Status
backward event-based syncing between the CWS CARES and legacy CWS/CMS, the data in the two systems must be fully synchronized. The estimated processing time is approximately 72 hours.		

Closed High Priority Risks: There are zero (0) closed high priority risks for the month of August.

High Priority Issues

New High Priority Issues: There are five (5) new high priority issues for the month of August.

New Issue	Impact	Status
RI-323: Resource Management rework not in current roadmap <u>Description:</u> The current functionality as originally designed is insufficient and has legacy parity considerations for data conversion.	- This is essential functionality that must be developed for CARES V1 implementation and refactoring of design is necessary. - Baseline schedule could be impacted if additional resources cannot be added.	<u>Progress as of August 31, 2025:</u> Project is analyzing options that will enable delivery of the essential functionality while adhering to baselined schedule. The current resolution date is 9/30/26.
RI-330: County feedback on data templates for External Systems <u>Description:</u> CWS-CARES external system data templates were created and shared with the counties with expected responses by end of July. Initial communication misunderstandings led to delays in counties starting the work. Counties expect to provide feedback by mid-September.	Impact to schedule and the potential rework based on delayed template feedback.	<u>Progress as of August 31, 2025:</u> The project response is to resolve this issue by ensuring counties have clarity on the ask and the expectations. The resolution plan with due dates has been developed. The target resolution date is 9/30/25.

New Issue	Impact	Status
RI-339: Automation Regression Test (ART) execution failures are poor and not showing an improvement or improving trend <u>Description:</u> The Automation Regression Test (ART) results have been showing a failing trend across majority of the Milestones that have passed a manual validation by state QA.	Successful ART is a prerequisite for going live, there is risk of undiscovered defects unstable baseline code, and delay to implementation date.	<u>Progress as of August 31, 2025:</u> The resolution plan has been developed with target resolution date of 12/30/25.
RI-340: Delay of Build Drop 3 <u>Description:</u> Not all stories for Build Drop 3 due on 8/11/25 were delivered to QA.	Delays to start of state QA, end-to-end scenario writing, and user feedback sessions.	<u>Progress as of August 31, 2025:</u> This issue was opened on 8/11/25 and the remaining stories were delivered on 8/18/25. This issue moved to watch item for monitoring for subsequent build drop due on 10/3/25.
RI-342: Issues identified by Salesforce Code Quality Review <u>Description:</u> The independent analysis of the code by Salesforce has identified quality issues such as: high percentage of custom code, API versions being out of date, Apex code length and code commenting, among others.	The code quality issues must be resolved before CWS-CARES can be implemented.	<u>Progress as of August 31, 2025:</u> This issue was opened on 8/28/25. Project is working with PaaS SI to finalize resolution steps and related timelines. Resolution date is TBD.

Continuing High Priority Issues: There is one (1) continuing high priority issue for the month of August:

Continuing Issue	Impact	Status
RI-324: San Bernardino's inability to process and test files may impact the JNET interface implementation for CARES V1 <u>Description:</u> San Bernardino has not processed the CARES outbound	Without resolution, CARES cannot fully test the JNET interface, jeopardizing project timelines and the successful deployment of the interface.	<u>Progress as of August 31, 2025:</u> The team is working on the FTP Testing environment setup and the test data creation in DEV database. However, San Bernardino is running behind the checkpoint 1 due date but is trying to catch up by the 9/8/25 checkpoint 2 due date. A new

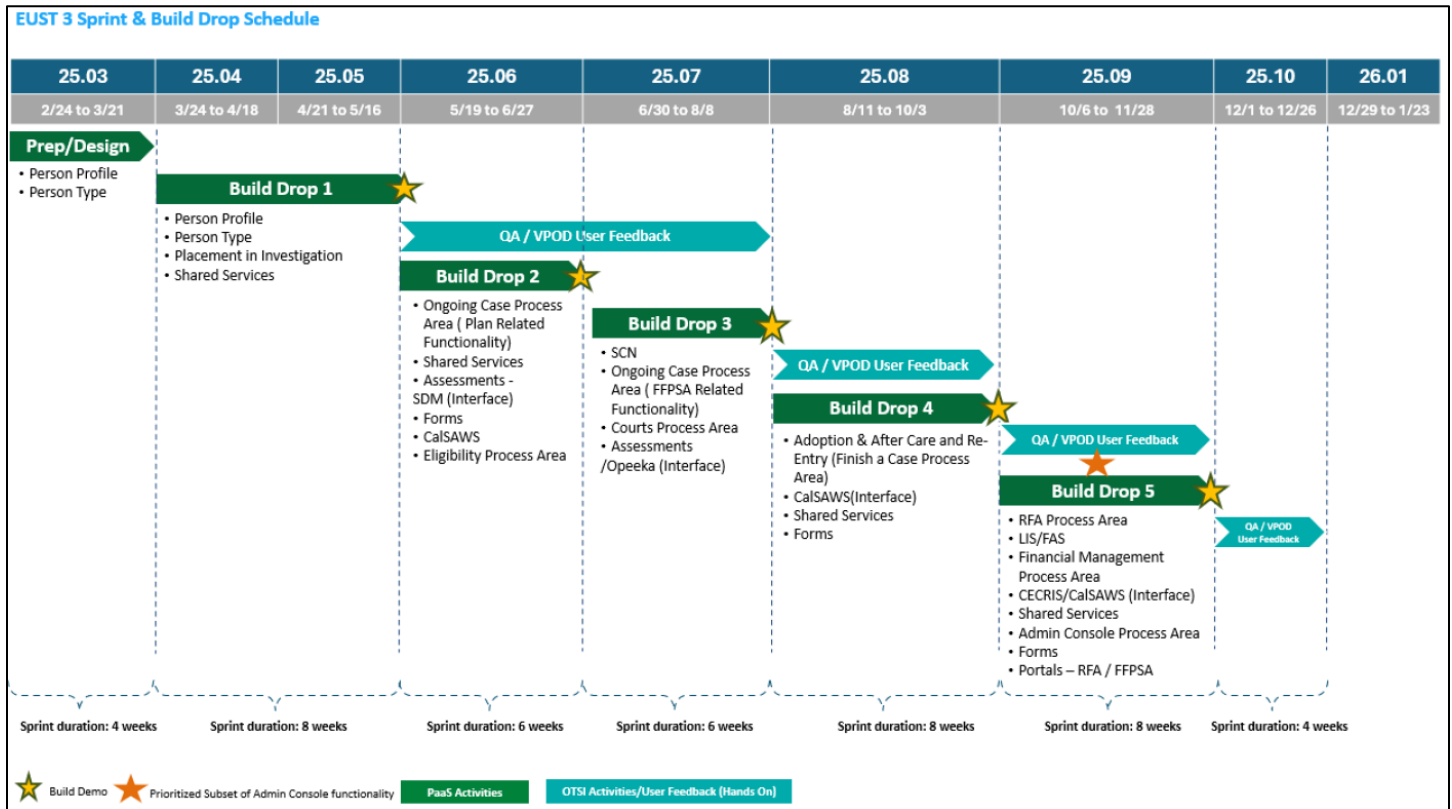
Continuing Issue	Impact	Status
file or created an inbound file for CARES testing, delaying progress on the JNET interface. These delays are preventing the interface's full functionality from being tested and confirmed.		Business Analyst started on 8/1/25 to assist San Bernardino with this workload. The current resolution date is 9/30/25.

Closed High Priority Issues: There are (0) closed high priority issue for the month of August.

Appendices

Updated Build Drop Sprint Schedule

To support the delivery of functionality by feature set, the project team has revised the Sprint Schedule for the remainder of the year and realigned user stories into groups referred to as Build Drops. This restructuring is intended to better align the system development lifecycle (SDLC) with the Holistic Design approach for EUST 3. Quality Assurance (QA) testing at the user story level will commence once the complete feature set associated with each Build Drop has been delivered. Business scenario testing is planned to follow the QA phase. The testing scenarios developed for each Build Drop will also serve as inputs for EUST 3, enabling the project teams to better manage EUST preparation in smaller, more achievable increments.



EUST Schedule

Below is a list of all milestones, their respective scheduled EUST session and the duration of each phase.

EUST	Milestones		Duration
EUST 3A	32 – Admin Console		2 weeks Jan 2026
EUST 3	06.1 – Prevention Services 07 – Case Plan 07.1 – Interface – CMA 09 – Case Management: Engagement & Services 10 – Case Closure 10.1 – Interface - SDM 11 – Aftercare & Re-entry 13 – Adoption 14 – Warrants 16 – Jurisdiction and Disposition Hearing 17 – Status Reviews	18 – Other Hearings 20.1 – Interface – FCED (remaining) 21 – Eligibility Programs 23 – Track Administrative Costs 23.1 – Service Delivery Tracking 23.2 – Interface – CECRIS 24 – Track Assistance Costs 26 – Maintain Resource Family Home 26.1 – Interface – FMS (LIS-FAS data) 27 – Complaints 28 – Legal Action	6 weeks Feb – Apr 2026
EUST 3R	29 – Federal Reports 30 – State Reports		6 weeks Mar – Apr 2026
EUST 4 (Process Simulation)	End-to-End Validation of all Product and Interface Milestones		4 weeks May – Jun 2026