

CWS-CARES Legislative Update

July 2025

Executive Summary

Highlights

- Milestone 23.2: County Expense Claim Reporting Information System (CECRIS) and Milestone 24: Track Assistance Costs completed design.
- Milestone 21: Eligibility Programs completed state QA.
- Milestone 26.1: Facility Management System (FMS) LIS and FAS interfaces table structure has been finalized by CDSS.
- Milestone 32: Admin Console prototype was successfully demonstrated to the CDSS team and workgroup for feedback.
- Annual APDU Submission: the project submitted the CWS-CARES Annual Advance Planning Document Update (APDU) to the Administration for Children and Families (ACF) on July 31.
- CCWIS Funding Reinstated: the ACF Children's Bureau (CB) reinstated the project's CCWIS status on July 14 after the final outstanding condition was met.

Challenges

- Milestone 7: Case Plan has changed from green to red due to a delay in vendor testing.
- Milestone 7.1: Case Management Assessment has changed from green to red due to a delay in build.
- Milestones 10.1: Structured Decision Making (SDM) remains red due to updates that caused system issues and schedule delays; work continues to address new requirements identified during testing.
- Milestone 16: Jurisdiction and Disposition, Milestone 17: Status Reviews, and Milestone 18: Other Hearings turned red in July due to Adoption case dependencies delaying build.
- Milestone 26.1: FMS remains red while the project makes updates to the table structure recently approved by CDSS.

Simplified Milestone Development Dashboard

The milestone chart below illustrates the development progress across business requirements, design, build, vendor testing, and state testing, grouped by Extended User Scenario Testing (EUST) alignment. It is important to note that a "Ready for User Feedback" status of 100% marks the milestone complete, however user feedback testing will occur during the designated EUST period.

EUST 3

Milestone	Milestone Start Date	Milestone End Date	Business Requirement	Design	Build	Vendor Testing (SIT)	State Testing (QA)	Ready for User Feedback
Milestone 6.1: Prevention Services	2023-03-27	2025-12-30	100%	100%	100%	100%	100%	100%
Milestone 07: Case Plan	2023-09-11	2025-12-30	100%	100%	90%	56%	16%	14%
Milestone 7.1: Case Management Assessment (CMA)	2024-04-15	2025-12-26	100%	100%	65%	5%	5%	5%
Milestone 09: Case Management: Engagement & Services	2022-12-05	2025-12-30	100%	100%	100%	100%	100%	100%

Milestone	Milestone Start Date	Milestone End Date	Business Requirement	Design	Build	Vendor Testing (SIT)	State Testing (QA)	Ready for User Feedback
Milestone 10: Case Closure	2023-02-27	2025-12-30	100%	98%	81%	81%	81%	81%
Milestone 10.1: Structured Decision Making (SDM)	2023-04-24	2025-07-11	100%	100%	99%	98%	72%	50%
Milestone 11: Aftercare & Re-Entry	2023-12-04	2025-12-30	100%	100%	0%	0%	0%	0%
Milestone 13: Adoption	2024-02-12	2025-12-30	100%	98%	0%	0%	0%	0%
Milestone 14: Warrants	2023-01-03	2024-12-30	100%	100%	100%	100%	100%	100%
Milestone 16: Jurisdiction and Disposition	2023-11-06	2025-12-30	100%	100%	47%	17%	13%	13%
Milestone 17: Status Reviews	2024-01-02	2025-12-30	100%	100%	60%	44%	11%	11%
Milestone 18: Other Hearings	2023-05-22	2025-12-30	100%	100%	72%	53%	49%	49%
Milestone 20.1: Foster Care Eligibility Determination (FCED)	2023-01-30	2025-12-26	100%	100%	100%	100%	100%	100%
Milestone 21: Eligibility Programs	2023-04-24	2025-12-30	100%	100%	100%	100%	100%	98%
Milestone 23: Track Administrative Costs	2024-03-25	2025-12-30	100%	100%	0%	0%	0%	0%
Milestone 23.1: Service Delivery Tracking	2024-03-25	2025-12-30	100%	98%	0%	0%	0%	0%
Milestone 23.2: County Expense Claim Reporting Information System (CECRIS)	2024-06-17	2025-10-31	100%	100%	0%	0%	0%	0%
Milestone 24: Track Assistance Costs	2024-01-01	2025-12-30	100%	100%	0%	0%	0%	0%
Milestone 26: Maintain Resource Family Home	2023-12-04	2025-12-30	100%	98%	0%	0%	0%	0%
Milestone 26.1: Facility Management System (FMS)	2024-03-25	2025-11-28	100%	0%	0%	0%	0%	0%
Milestone 27: Complaints	2023-06-19	2025-12-30	100%	100%	70%	70%	67%	64%
Milestone 28: Legal Action	2024-02-26	2025-12-30	100%	98%	1%	1%	1%	1%
Milestone 29: Federal Reports	2024-08-28	2026-01-30	100%	80%	20%	20%	20%	20%
Milestone 30: State Reports	2024-09-17	2026-01-27	100%	54%	44%	44%	44%	44%
Milestone 32: Admin Console	2024-08-12	2025-10-31	100%	90%	84%	83%	82%	81%

Milestone 7 – Case Plan

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

Case Plan establishes the foundation and central unifying tool in child welfare services. The milestone equips the worker to partner with the child, family, and care team to develop, monitor, and provide services and case management to assure the child's best interest is met through the provision of a safe environment. Concurrent planning is accommodated to bolster the expediency of a permanent arrangement for the child if the maintenance or reunification efforts with the family of origin fail. Automation of central safety and risk assessment findings (i.e., CANS and SDM) facilitates the monitoring of the case plan and its impact on the child's safety. Other key plans include the Transitional Independent Living Plan (TILP), the 90-Day Transition Plan, the Plan of Safe Care, the Shared Responsibility Plan are also included.

This milestone seeks to unify all the plans into one Universal Case Plan, allowing the worker to provide more client-friendly, meaningful action items from one central document. To align with program readiness this milestone also covers Family First Prevention Services Act (FFPSA), including both the Community and Title IV-E Pathways, originally scheduled for Prevention Services.

Current Status:

Progress health is red for the month of July due to a delay in testing. Functionality is planned for delivery to QA in build drop 3 (August 2025). User feedback scenario writing is scheduled to be completed by August 2025. This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 7.1 – Case Management Assessment (CMA)

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

Case Management Assessment will provide information on completed Child and Adolescent Needs and Strengths (CANS) Assessments, National Youth in Transition Database (NYTD) Survey, Child, and Family Teams (CFT) Survey, Independent Living Plan (ILP), and Supervised Independent Living Placement (SILP) using the Person-Centered Intelligence System (P-CIS) with our partner Opeeka. This interface will be accessed using a Single Sign-On (SSO) method where the worker in CWS-CARES will not need to use different credentials to log in and will rather be directed from CWS-CARES into the P-CIS tool to complete the necessary assessment.

Current Status:

Progress health is red for the month of July due to CMA vendor code and interface testing delays. Functionality is planned for delivery to QA in build drop 3 (August 2025). User feedback scenario writing is scheduled to be completed by November 2025. This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 10 - Case Closure

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Case Closure provides social workers with the ability to assess cases for closure, finalize and close a case, and support any other areas of practice related to the ending of a child welfare case. This ultimately equips the social worker with the best practices for family engagement in transition and aftercare planning, with the goal of helping families prepare for their exit from Child Welfare and reduce the likelihood they will need services in the future.

Current Status:

Design is nearing completion and build, and testing activities are scheduled to be ready for QA and user feedback in build drop 4 (October 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 10.1 - Structured Decision Making (SDM)

Dev Progress Health	Size	Complexity	Time
Green Yellow ▼ Red	Small ▼ Medium Large	Low ▼ Moderate High Very High Extreme	Short Average ▼ Long

Description:

This milestone is a suite of decision-support tools that promotes safety and well-being for children and adults. The SDM model combines research with best practices, offering workers a framework for consistent decision making and offering agencies a way to target in-demand resources toward those who can benefit most. The SDM Assessment Tools that will be in CWS-CARES are Hotline Assessment, Risk Assessment, Risk Re-Assessment, Substitute Care Safety Assessment, Congregate Care Safety Assessment, In-Home Safety Assessment, and Reunification Assessment.

Current Status:

Progress health is red for the month of July due to SDM vendor updates that caused system issues and schedule delays. Additional testing activities continue and are scheduled to be ready for QA and user feedback in build drop 4 (October 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 11 – Aftercare and Re-Entry

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	Short ▼ Average Long

Description:

Aftercare & Re-Entry equips the worker with a platform for intentional planning for aftercare services as a family, child, or youth approaches case closure. The structured format for capturing this planning process (e.g., CFT, case plan, family preservation,) assures that those exiting child welfare case management services are doing so with services, people, and resources in place to provide ongoing support. This is inclusive of informing the family, child, or youth about re-entry should their needs in the future warrant even more support.

Current Status:

Design is now complete while build activities prepare to begin and are scheduled to be ready for QA and user feedback in build drop 4 (October 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 13 – Adoptions

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Adoption improves monitoring of the adoption processes and activities, including document preparation and tracking for adoption finalization. Increases compliance with State rule for Termination of Parental Rights (TPR) and other adoption-related requirements. Increases visibility in the adoption process, including adoption stability, re-entry following adoption, and post-adoption services support.

Current Status:

Design activities continue and are scheduled to be ready for QA and user feedback in build drop 4 (October 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 16 – Jurisdiction and Disposition

Dev Progress Health	Size	Complexity	Time
Green Yellow ▼ Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Jurisdiction and Disposition Hearings equips workers to complete the noticing process, prepare for disposition hearings for both detained and non-detained youth, and conduct the necessary preparations for jurisdiction hearings of all petition types. The noticing capabilities in this milestone will overlap with many of the hearing types from Warrants, Court Hearing Framework, and Other Hearings, and ensure proper documentation for hearings are received by the relevant parties. This milestone enables workers to identify parties to send a notice to, complete a diligent search to locate the absent parent, and notice appropriate parties. The milestone also equips workers to gather and document all evidence to support the Jurisdiction hearing petition allegations, and to obtain a social history from the parents for Disposition hearings.

Current Status:

Progress health is red for the month of July due to Adoption case dependencies delaying build. Functionality is planned for delivery to QA in build drop 3 (August 2025). User feedback scenario writing is scheduled to be completed by August 2025. This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 17 – Status Reviews

Dev Progress Health	Size	Complexity	Time
Green Yellow ▼ Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Status Reviews equips workers to prepare for a wide variety of status review hearings. This milestone supports the reporting and the documentation outputs from Family Reunification, Family Maintenance, Non-Minor Dependent, and Permanent Plan hearings. Workers will be able to capture all findings and orders from the Court, and store information regarding the court results. This milestone also enables workers to submit case plans for a variety of review hearings, evaluate case progress and conduct Safety Assessments, create and submit Permanency Plans, and create and file letters of Guardianship.

Current Status:

Progress health is red for the month of July due to Adoption case dependencies delaying build. Functionality is planned for delivery to QA in build drop 3 (August 2025). User feedback scenario writing is scheduled to be completed by August 2025. This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 18 - Other Hearings

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

Other Hearings extends the Court Hearing Framework to cover additional hearing types, including:

366.26 Selection and Implementation. This type of hearing is set after reunification services are terminated or not offered to parents. The purpose of this hearing is to determine and order the Permanent Plan for the child, which may include a plan of Adoption, plan of Tribal Customary Adoption, plan of Legal Guardianship or plan of Another Permanent Planned Living Arrangement (APPLA).

Special or Interim Review. Examples of special/interim hearing topics include Case Plan Compliance, Placement Update, Psychotropic Medication Review, and 15-Day Review Hearing. This milestone also covers hearings related to Nonminor Dependent Re-entry into Extended Foster Care, the 241.1 Joint Assessment with Juvenile Probation, and the Adoption Finalization Hearing. While it will equip social workers to create an Adoption Court Case separate from the Juvenile Court case, it does not cover the filing of Adoption or Adoption Assistance Program (AAP) forms.

Ex Parte Court Filings and Requests for Special Orders. Ad hoc filings may include requests for psychotropic medication, surgical procedures, other invasive medical treatment, use of general anesthesia, travel orders, paternity testing, psychological evaluation orders and requests for Interstate Compact on the Placement of Children placement. This milestone also includes processing records requests and requests for discovery in preparation for court.

Current Status:

Progress health is red for the month of July due to Adoption case dependencies delaying build. Functionality is planned for delivery to QA in build drop 3 (August 2025). User feedback scenario writing is scheduled to be completed by August 2025. This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 21 - Eligibility Programs

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

Eligibility Programs extend the Eligibility Framework established in Request Determination to include other foster care programs. These programs include Kin-GAP (Kinship Guardianship), NRLG (Non-Related Legal Guardian), AAP (Adoption Assistance Programs) and EFC (Extended Foster Care).

Current Status:

This milestone has completed QA. This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 23 – Track Administrative Costs

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

This milestone covers the process of creating a directory for child welfare-related program codes. This directory will enable the tracking of costs within the system and establish a foundation for financial management tracking in CWS-CARES. With this milestone, state fiscal users will have the ability to add and update Program Codes (PCs), Allocations, and Ledger pages through the County Expense Claim (CEC) interface in the County Expense Claim Reporting Information System (CECRIS). This functionality will allow fiscal workers to summarize all available funding sources, which can then be used to better support child welfare programs by leveraging existing funding streams.

Current Status:

Build and testing activities have not started but are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 23.1 – Service Delivery Tracking

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

This milestone enables county workers to draft correspondence to the service providers in CWS-CARES. Using the CWS-CARES portal, service providers can log in and conveniently update their provider profile and contract information. The milestone also serves as a platform for service providers to access individual information and family prevention services plan directly and efficiently. Additionally, service providers can utilize the portal to submit cost-tracking information for the services they have provided. The milestone allows various state and county users to generate reports that aggregate service costs by program code, services, and provider. This data will help counties track and analyze spending patterns, identify areas for improvement, and make informed decisions regarding resource allocation.

Current Status:

Design activities are nearing completion. Build and testing activities have not started but are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 23.2 – County Expense Claim Reporting Information System (CECRIS)

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

This milestone will allow users to view county-specific administrative claim information from the County Expense Claim (CEC) in CECRIS in a centralized area for financial management in CWS-CARES. This information will be fed from a unidirectional data exchange with CECRIS. This information will be read-only to CWS-CARES users. State fiscal users will have the ability to generate report(s) by program code in CWS-CARES to support accurate reporting on state and federal reports, including the Title IV-E Programs Quarterly Financial Report (CB-496).

Current Status:

Design activities are complete. Build and testing activities have not started but are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 24 – Track Assistance Costs

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Assistance Costs covers the process of gathering child-specific assistance cost information from the California Statewide Automated Welfare System (CalSAWS) including information on aid codes, supplemental rates, dates of payment, level of care, educational travel, and any specialized care increments. The purpose of gathering this child-specific assistance cost information is to aggregate the data in a format that can be used to validate the CA-800 assistance claims. This milestone aims to facilitate the process of tracking and reporting child-specific costs that are required for state and federal reporting (such as CB 496 report). By efficiently aggregating and organizing this information, it enables users to generate accurate and comprehensive reports that meet the reporting standards mandated by CWS-CARES.

Current Status:

Design activities are complete. Build and testing activities have not started but are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 26 – Maintain Resource Family Home

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

This milestone covers the maintenance and support of the Resource Family Home. This milestone equips Resource Family Approval (RFA) workers to monitor Resource Family Homes while increasing engagement with families to help and retain qualified Resource Families. In instances where the Resource Family Home is not meeting the standards, the RFA Worker will be able to document what needs to be corrected or follow the process to close the home. The milestone equips the RFA Worker with the tools to maintain the home by contact logs, training updates, and utilizing automated form generation with e-signatures.

Current Status:

Design activities are nearing completion. Build and testing activities have not started but are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 26.1 – Facility Management System (FMS)

Dev Progress Health	Size	Complexity	Time
Green Yellow ▼ Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

The delivery of this interface will populate placement providers from the Licensing Information System-Facility Automation System (LIS-FAS) into the CWS-CARES provider directory. An accurate provider profile with confirmed licensure information from Community Care Licensing in the CWS-CARES provider directory will allow caseworkers to make better placement decisions. The provider directory will also organize data and track

placements and the associated costs of those placements, as well as tie outcomes to the provider. The scope of the FMS Interface for CWS-CARES Version 1 (V1) is limited to LIS and FAS data only.

Current Status:

Progress health remains red for the month of July while the project makes updates to the table structure recently approved by CDSS.. This milestone will be ready for QA and user feedback in build drop 5 (November 2025) and will be included in the EUST 3 scheduled in February 2026.

Milestone 27 - Complaints

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Complaints covers the process of screening a complaint and investigating a complaint against a Resource Family Home. The milestone equips the RFA Worker with the ability review the complaint, add allegations as necessary, and access RFH home information in CWS-CARES. This allows the RFA Worker to make an informed decision on the best pathway for a complaint. In instances when a complaint warrants an investigation, the milestone equips the RFA Investigator with the tools to complete a thorough and timely investigation by utilizing contact logs, complaint history, allegation updates, and automated form generation with e-signature capabilities.

Current Status:

Design is now complete. Build and testing activities continue and are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 28 – Legal Action

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Legal Action covers the legal consultation to Resource Family Homes and handles the outcomes in a confidential manner. The RFA Worker will be equipped to schedule legal consult when there are administrative action requests. The RFA Worker will aid in the process of Legal Action with the Resource Family Home by providing resources and monitor the legal consults. The milestone equips the RFA Worker with the tools to provide timely legal consultation through contact logs, permission sets, child welfare history, and utilizing automated form generation with e-signatures.

Current Status:

Design activities are nearing completion. Build and testing activities are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 29 – Federal Reports

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Federal Reports - Extends and consolidates metric development completed in previous milestones to generate required Federal Extracts (e.g., National Child Abuse and Neglect Data System (NCANDS), Adoption and Foster Care Analysis and Reporting System (AFCARS), Indian Child Welfare Act (ICWA), National Youth in Transition Database (NYTD)) and deliver interactive dashboard views of Federal Statewide Indicators and other required Federal reports, including those required to draw down Family First Prevention Services Act (FFPSA) funds. CWS-CARES dashboards will support pulling multiple populations as appropriate, including entry cohorts, exit cohorts, attribute- defined cohorts and point-in-time snapshots.

Current Status:

Report development is progressing as planned and aligned with CWS-CARES functionality to capture necessary data points. Several ongoing design changes in other service areas (Adoption, Placement, RFA) are not yet fully defined and will impact the scope of EUST 3R. This milestone remains on target for inclusion within EUST 3R scheduled for March 2026.

Milestone 30 – State Reports

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

State Reports - Extends and consolidates metric development completed in previous milestones to deliver interactive thematic dashboard views of both State and Federal metrics. Thematic dashboards organize process, practice (fidelity) and outcome metrics by theme, such as Prevention, Safety and Permanency.

Current Status:

Report development is progressing as planned and aligned with CWS-CARES functionality to capture necessary data points. Several ongoing design changes in other service areas (Adoption, Placement, RFA) are not yet fully defined and will impact the scope of EUST 3R. This milestone remains on target for inclusion within EUST 3R scheduled for March 2026.

Milestone 32 – Admin Console

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

The Admin Console will give county and state administrators of CWS-CARES access to configuration features to meet county-specific needs and to maintain CWS-CARES for new programs and policies. These Administrative Services include identity and access management to create and update user accounts and permissions, create and update county-specific forms templates, and configure workflows for assignment and supervisor reviews and approvals.

Current Status:

Design activities are complete, build work is underway according to the project plan. Features for this milestone will be partially delivered in the middle of build drop 5 (October 2025) and the remainder will be

completed at the end of build drop 5 (November 2025). This milestone will be included in the EUST 3A scheduled in January 2026.

User Feedback

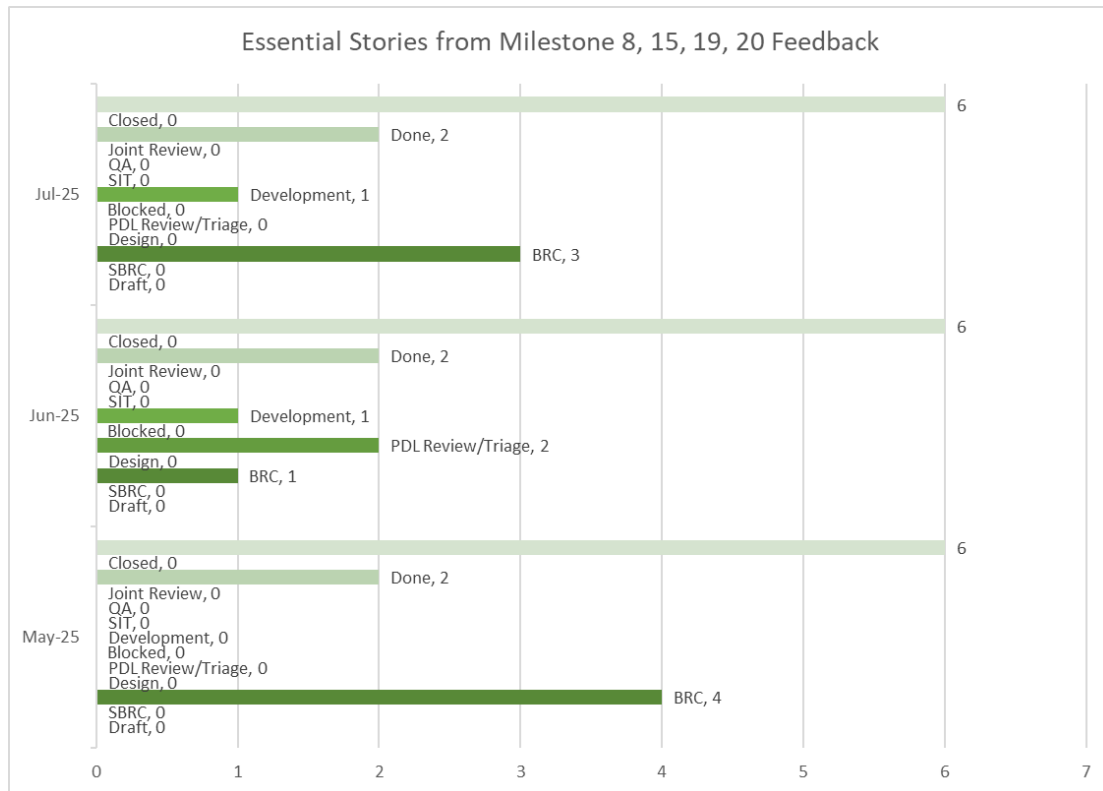
Summary

- EUST 1 was completed in March 2024 and all essential and required iteration items were resolved
- Milestone User Feedback for Milestones 8, 15, 19, and 20 was completed in January 2025 with the status provided below
- EUST 2 was completed on April 22 the results were reviewed with Executive Leadership Team (ELT) on May 5 and with the counties on May 14. A detailed discussion of the feedback is listed below
- EUST 3 and EUST 3-R is planned to start in February 2026
- EUST 4 (Process Simulation) is planned to start in May 2026

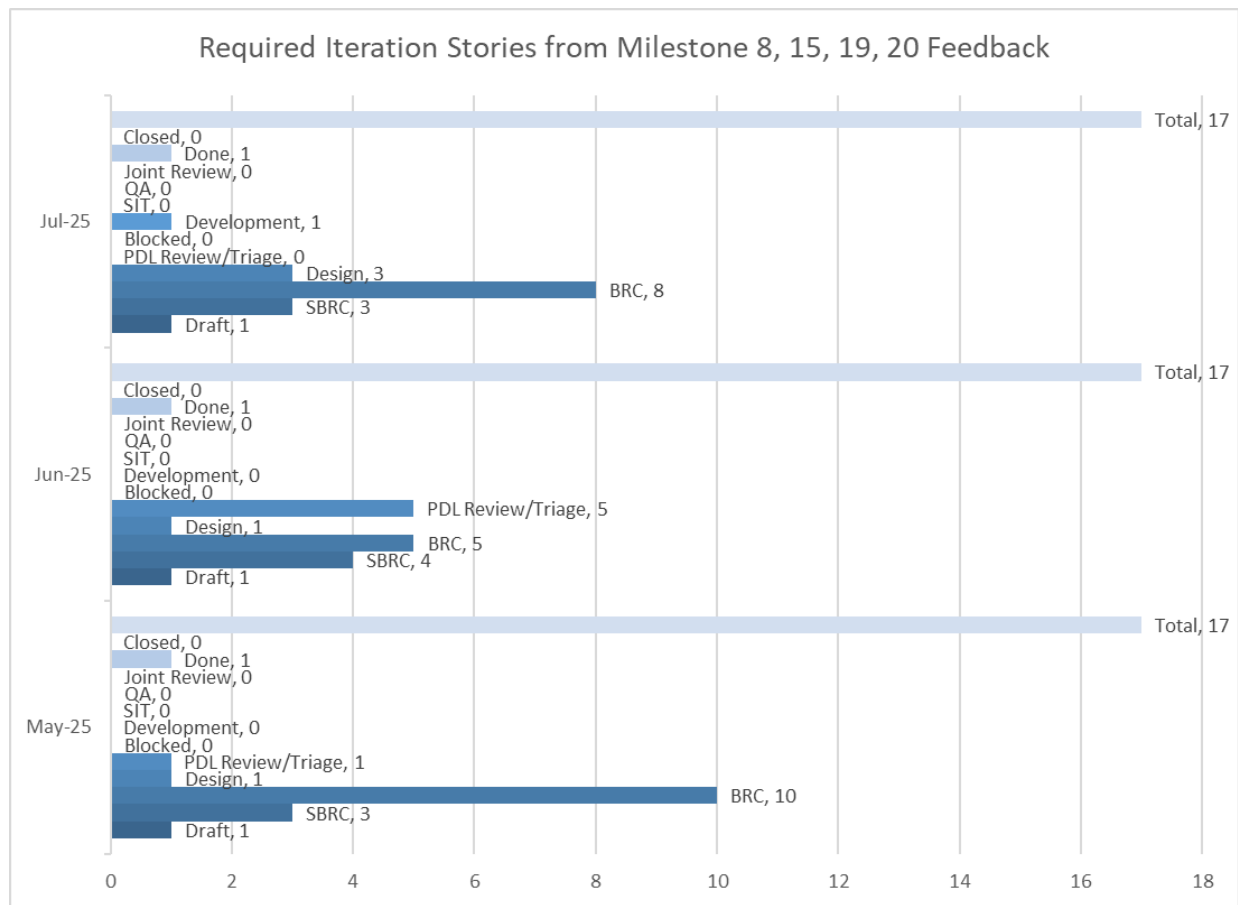
Milestone 8, 15, 19, 20 Feedback

In January 2025, the CWS-CARES project conducted a Milestone User Feedback period with internal project team members, covering Milestones 8, 15, 19, and 20. The team logged 339 raw items of feedback across five service areas: Case Management, Courts, Eligibility, Intake, and Resource Management. Of these 339 raw feedback items, 23 new stories mapped back to 36 of the feedback items. Of these new stories, 6 Essential and 17 Required Iteration stories were written and will be included in CWS-CARES V1. The remaining raw feedback items were categorized as one of the following: Design Change (112 Feedback Items), Defect (67 Feedback Items), Existing Story (49 Feedback Items), Training (38 Feedback Items), No Longer Applicable (34 Feedback Items), Out of Scope (2 Feedback Items), or Positive Feedback (1 Feedback Item). The CWS-CARES project will continue to share updates on the status of the 23 stories produced by this feedback going forward.

The following graphs reflect the breakdown of Essential and Required Iteration stories produced by feedback received during the January 2025 Milestone User Feedback Period and will be updated to include two prior months in future reports.



Acronyms: Business Requirements Closed (BRC); Submitted to BRC (SBRC); Product Delivery Lead (PDL); System Integration Testing (SIT); Quality Assurance (QA)



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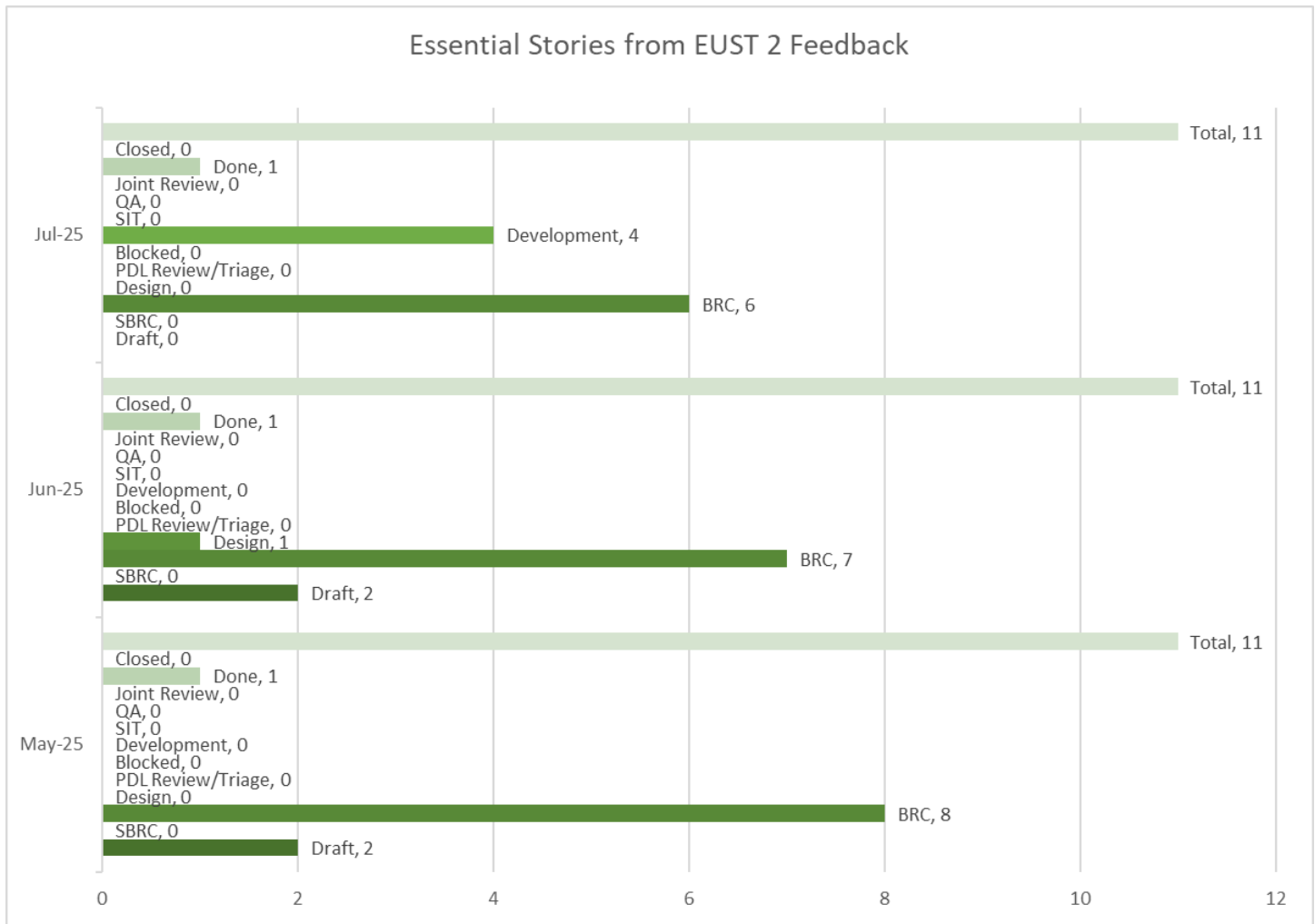
EUST 2 Feedback

EUST 2 included 198 testers with total of 977 raw feedback items that were submitted. Of those, 69 were categorized as new business requirements for CWS-CARES. The remaining feedback items reported during EUST 2 were assigned the following categories: Training/OCM (297 Feedback Items), Design Change (222 Feedback Items), Existing Story (192 Feedback Items), New Story (69 Feedback Items), Defect (56 Feedback Items), User Setup (46 Feedback Items), Feedback Planning (35 Feedback Items), Out of Scope (28 Feedback Items), No Longer Applicable (19 Feedback Items), Positive Feedback (7 Feedback Items), and External to CWS-CARES (6 Feedback Items).

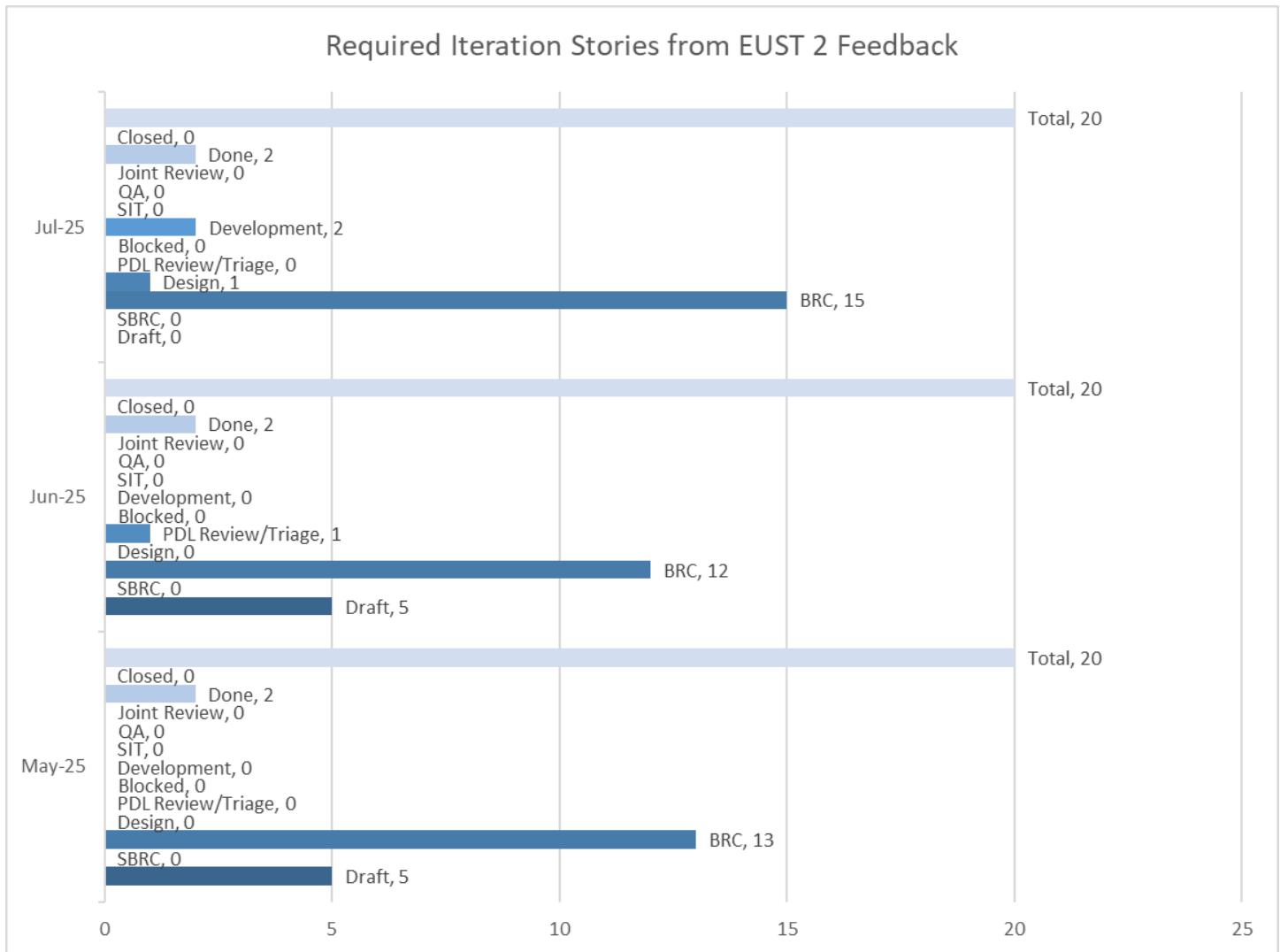
After consolidating duplicates and similar items, the outcome resulted in 31 new stories prioritized as follows:

- **11 Essential:** User is blocked from executing a necessary business process and there is no possible workaround.
- **20 Required Iteration:** User can execute a business process, but the workaround is overly onerous and/or complicated.

The following graphs reflect the breakdown of Essential and Required Iteration stories over the span of the current reporting month and two months prior.



Acronyms: Business Requirements Closed (BRC); Submitted to BRC (SBRC); Product Delivery Lead (PDL); System Integration Testing (SIT); Quality Assurance (QA)



Acronyms: Business Requirements Closed (BRC); Submitted to BRC (SBRC); Product Delivery Lead (PDL); System Integration Testing (SIT); Quality Assurance (QA)

Data / Document Conversion

The data conversion team continued to focus on the activities related to the active milestones listed above. Overall, the team has completed conversion of 220 out of 251 source tables from CWS/CMS to CWS-CARES. Data mapping is complete for 2,479 CWS/CMS data elements with 479 data elements still in progress. 1,028 CWS/CMS data elements are not expected to convert to CWS-CARES because they are from system specific tables or otherwise identified as not needed in the new system. Fields identified as likely not needed for CWS-CARES are still under review and confirmation.

Data Conversion (CWS/CMS Data Elements)

Mapping Complete	Mapping In Progress	Likely Not Needed
2,479 (63%)	479 (12%)	1,028 (25%)

Cycle 5 data conversion practices validation began in May 2025 and completed in July 2025. In practices validation, data subject matter experts review data conversion Source to Target Mappings (STTM) for data elements and lists of values, aligning the conversion of data elements with business needs, County specific uses, CDSS, and state and federal reporting requirements. Cycle 5 data validation began in July 2025 and is scheduled to complete in August 2025. In data validation, core constituent counties assist with performing data validation activities by logging into the CARES application to compare data against CWS/CMS to validate data is converted as appropriate.

The data conversion team also continued to convert documents from CWS/CMS. So far, all the historical (a total of 83.3 million) documents have been converted. Newly added/changed documents continue to be converted from CWS/CMS at a rate of approximately 100,000 per week.

User Adoption Summary

Pilot Status Update – In late July, the implementation team conducted the first monthly County Pilot Workgroup meeting. This was the first in a monthly series to be conducted between July 2025 – March 2026. The workgroup is comprised of county participants from the five Pilot counties (Butte, San Diego, Tuolumne, Fresno, San Mateo), participants from non-Pilot counties with a higher volume of shared cases with Pilot counties (Lassen, Los Angeles, Sacramento, Santa Cruz), participants from Pilot alternate counties (Calaveras, Kings, Riverside, Ventura), as well as representatives from impacted CWS-CARES project teams. The purpose of the workgroup is to inform the development of interim business processes, provide input for the training and OCM supports needed to prepare for use of interim business processes during Pilot, and to provide input and feedback on the design of elements of the Pilot technical solution. During each meeting, the workgroup reviews key Pilot components, such as the Pilot technical solution and interim business processes, and considers impacts to counties including workload, use of CWS/CMS and CWS-CARES, and Pilot support for roles and responsibilities. During meetings, input will be collected, and a survey may be disseminated after meetings to gather additional input. Key themes will be analyzed from the input collected, and recommendations will be integrated into the key topic areas during future discussions. The next workgroup meeting is August 21.

The implementation team continued drafting the Pilot Plan, iteration 3. The plan will be ready for review by impacted CWS-CARES project teams during the months of August and September in preparation for finalization in October 2025.

Organizational Change Management (OCM) – In July, the implementation team finished conducting process information sessions for the Case Management Service Area, Open a Case Initial Engagement series. Additionally, the team began sessions for Placement and Court Hearings, also part of the Case Management Service Area. Process information sessions for the Eligibility Service Area will be held in August. Process information sessions are an opportunity to show the new CWS-CARES functionality, as-is and to-be business process maps, change impacts, terminology changes, and an associated worksheet with next steps. In July, the team re-sent a Process Information Session FAQ to all Organizations statewide as an opportunity to address common questions and level set expectations related to process information sessions, their objective and intention. Each process information session is conducted 3 times to account for all organizations statewide. The three regional groupings are: 1) Northern, Central Valley, Bay Area, 2) Mountain Valley, Southern, CDSS Divisions, 3) Los Angeles County. These sessions are well attended; each session includes hundreds of subject matters experts from all counties for the corresponding process area. After each process information session concludes organizations analyze the session material to tailor their county-specific to-be business process and procedure documentation in preparation for CWS-CARES V1.

The implementation team conducted the monthly OCM Advisory Workgroup Meeting on July 16. Meeting topics included: sharing preliminary OCM Survey results analysis, a sandbox update, review of the finalized Intake: Screening and Investigations Video, and a review of key terminology changes.

Super User – Like CWS/CMS Super Users, the project has established a CWS-CARES Super User Program to allow organizations statewide an opportunity to have early CWS-CARES access and training to provide their organization with CWS-CARES support before, during and post go-live. As of the end of July, over 1,000 Super Users have volunteered from across organizations. In July, the implementation team conducted Super User Program Orientations with each region, including CDSS and Tribes with California Title IV-E agreements. Super User orientation sessions provided an opportunity for volunteers to learn about the program, walk through activities available to Super Users, review the program timeline, and gain an understanding of available resources. Key Super User activities will include Information Sharing & Communication, Organization Policy & Process Documentation, Training and coaching to users in their organization before, during and post go-live. A Super User guide was developed and shared with Super Users to provide examples of how Super Users can support their organization's staff. Additionally, Super User MS Teams channel was established to support collaboration across Super Users and with the project.

Additionally, the project is defining an approach to provide enhanced training for Super Users during the timeframe of Train-the-Trainer to prepare them to support their counties' training and CWS-CARES go-live. The audience for this training will be Organization staff identified to participate in classroom delivery, Super Users, and Regional Training Academies. Super User training will be conducted during the June and July 2026 timeframe.

County Child Welfare Engagement – The implementation team continues to conduct monthly meetings with each county to discuss upcoming Go-Live readiness activities. In July, these meetings included an update on External Stakeholders Coordination Unit (ESCU) activities, a discussion about Intake To-Be business process mapping activities and change impacts, a reminder about the 8/31 deadline for completing quarterly data clean-up, a preview of upcoming dates for forms training, a reminder about upcoming reports activities, among other project updates. Implementation Leads (ILs) continued to meet with County Child Welfare Implementation Teams outside of scheduled monthly meetings to document progress against go-live Readiness checklist activities, support the completion of open action items, facilitate Super User orientation activities, and coordinate training logistics meetings. The ILs discussed progress toward the August 8 due date for counties to complete the county-specific forms and reports inventories; these inventories define the full list of county-specific forms and reports each county intends to build in support of the transition to CWS-CARES.

Related to external systems, from an engagement perspective; the ESCU established a new External Systems Monthly meeting series and held the kickoff July 10. This meeting series is meant to strengthen coordination and support for upcoming external systems activities. During the kickoff meeting the ESCU walked through key activities, upcoming milestones, and available support. The meeting also provided an overview of core areas including the external systems scope assessment, data conversion, continuing operations, and decommissioning. These discussions help counties understand expectations, prepare for future decisions, and align their local system transition planning with project timelines.

CDSS Engagement – The implementation team facilitated regular monthly meetings with each of the nine CDSS Divisions and Branches impacted by the transition to CWS-CARES. Key topics for July included: continuing to conduct debriefs from the Intake process information sessions, continuing reports inventories, completing the CARES Analytics Transition (CAT) Workgroup census to ensure access to Tableau, identification of appropriate data pathways (Tableau or the Enterprise data Pipeline) for CDSS research staff, raising awareness about the launch of sandbox, and preparing CDSS Divisions for August Training Planning meetings. Process information session debriefing continued to serve as an opportunity to identify needed updates to CDSS business process and/or user guide documentation. The implementation team is partnering with the CWS-CARES Data Infrastructure (CDI) team and CDSS Research, Automation and Data division (RADD) to assess CDSS research staff data needs, identify the optimal data pathway, and identify aligned readiness tasks and implementation supports.

Tribes with California Title IV-E Agreements – The implementation team held its monthly CWS-CARES readiness meetings in July with the Yurok and are scheduled to meet with Karuk in August. These readiness meetings are centered on a discussion regarding training logistics to understand desired CWS-CARES-V1 training needs and preferences for instructor-led end-user training. The Tribes' training strategy potentially includes a partnership with Humboldt County, and the Implementation team continues to coordinate with all parties to promote alignment. All the training information will be used to inform statewide end-user training planning. An OCM overview and training session is scheduled in August, in which the two Tribes will learn about OCM processes, resources, and tools to enable a successful change management strategy for each of their organizations and promote end-user adoption.

Juvenile Probation – In July, the implementation team concluded the remaining Probation kick-off meetings and Probation Orientation sessions. A total of 57 out of 58 counties' Probation Assessments have been completed, with corresponding assessment spreadsheets submitted. Additionally, Monthly Readiness Meetings have begun with 53 of 58 county probation Implementation teams to support implementation engagement and preparation. Subject Matter Experts (SMEs) have been identified for the first Probation-focused Process Information Session, which will focus on Initial Engagement and Opening a Case. The CWS-CARES team prepared an update to be delivered during the August Probation Information Technology Managers Association (PITMA) conference. Super Users have been identified across Probation departments and have attended their super user orientation sessions. In parallel, a training survey was sent to Probation Chiefs to gather input on organizational preferences for training logistics, the type of support needed, and available classroom resources for CWS-CARES training.

Sandbox – The sandbox environment is available to organizations to support with CWS-CARES V1 end-user readiness activities and hands-on exposure to the CWS-CARES system. The sandbox will allow users to gain in-depth knowledge and familiarity with the system as it evolves. Users with access to the sandbox will be better equipped to provide support to other end users in their organization before, during, and after go-live.

Throughout the month of July, sandbox entry criteria were met informing the ELT decision to roll out the sandbox environment. Organizations that participated in EUST 2 volunteered over 550 users to be part of Cohort 1, group 1 sandbox onboarding. Cohort 1 group 2 will initiate in August and will include organizations that did not participate in EUST 2 but have established CARES connectivity. Cohort 1, group 3 will include all other organizations not included in group 1 or 2. Cohort 1 sandbox end users may contact the project sandbox support team directly to resolve issues they may experience with access or navigating CWS-CARES. However, Cohort 1 users are to make up the first line of support for subsequent sandbox users in their organization. In subsequent cohorts, if the county's first line of support is unable to resolve the issue or address the question, the county can escalate the issue/question to the project sandbox support team for resolution. Cohorts 2 through 4 will onboard between October 2025 and April 2026.

During the week of July 21, Cohort 1, group 1 users were invited to sandbox orientation and were granted access to the environment. From July 23 to July 28, users were invited to attend User Access office hours to get support logging into sandbox for the first time. Once logged in users can interact with Enablement, a self-paced training tool. "Introduction to CWS-CARES Training" Webinars were delivered from July 29 – 31 and introduced Enablement and how to leverage training resources available. At the end of July, 391 of 559 users (70%) across 28 counties, including CDSS, had successfully logged in to sandbox and 227 users had started Enablement Programs.

Training – In July, the training team finished version 3 of the CWS-CARES V1 Training Plan review cycles with internal teams and the Executive Leadership Team (ELT). The team developed a summary presentation of the Training Plan, as directed by ELT for the Organizations to review and provide any feedback. It was distributed to the Organizations by CWDA on July 28 with feedback due by August 8. Any feedback from the Organizations will be incorporated into the plan and shared back with the ELT.

In July the Training Team set up training material content within the CWS-CARES sandbox. The team developed an Introduction to Training webinar to support on-boarding participants to the on-demand learning programs available in the sandbox. This Introduction to Training webinar was delivered twice per day on July 29, 30 and 31 to the user sandbox participants.

The Training Team began meeting with the CWS-CARES Organizations in July to support development of an individual CWS-CARES Organization Logistics Training Plan for each Organization. In July, 37 meetings were conducted with Child Welfare counties. In addition, the team worked with Probation leadership to develop a Training Logistics survey for all 58 California Probation organizations. The survey was distributed to all Probation Chiefs and the team has received 31 responses to date. The team is following up to collect feedback from all the Probation Organizations that have yet to respond.

The team conducted the Training Advisory Workgroup on July 9 where the workgroup discussed recent updates to the CWS-CARES Training Plan and sandbox, and reviewed training materials related to Screening Community Resources and Investigations Safely Surrendered Baby. During the July 24 Training Advisory Workgroup, the group reviewed foundational materials related to Persons and Manage Persons.

Go-Live Support – The Implementation Team continues creation of the go-live support plan with input from Organizations. The team conducted the first working session with selected Organizations to review and gather input on the go-live support structure and activities for CWS-CARES V1 pilot and the go-live support period (8 weeks). The July 23 session provided an overview of the workgroup's purpose and desired outcomes, walked through the proposed structure for end-user support and issue escalation, and reviewed the proposed Organization Command Center and Organization support team constructs. Information was then sent to the workgroup participants, who were asked to provide any further input via comments before the next session. The team began planning for the next session, scheduled for August 12.

In addition, the implementation team met with other impacted CWS-CARES project teams to discuss and align on the overall structure and process for go-live support, including Central Command Center structure, participants, hours of operation, and activities. Weekly meetings with all impacted team contacts have been scheduled to discuss and align as a group on the go-live Support Plan content.

ACF Monthly Reporting on User Engagement & Adoption – The Strategic Communications Team submitted the ACF July 2025 monthly report on user engagement and adoption. This month's ACF report recapped two events previously mentioned in the June report: Introduction to Foster Care Eligibility Determination (FCED) for Counties session and the CWS-CARES Stakeholder Briefing #3. The July report provides an update: materials from these sessions such as the recordings, presentations, and Questions and Answers documents, are now accessible on the [CWS-CARES Stakeholder Briefings and Webinar page](#). This month's report also included a highlight of the fourth video in the OCM Video Series, "CWS-CARES 101: Intake - Screening & Investigations," to support county readiness. The Strategic Communications Team also supported the development, distribution, and communication for the EUST 3 Participation Interest and County Slack Use survey. Responses to the survey will help the project coordinate environment access, support, and resources for EUST 3, scheduled for February 2 through April 3, 2026 and understand county usage of the Slack tool to plan for future support.

External Communications & Engagement – The Strategic Communications Team coordinated with project staff to finalize content the July [CWS-CARES Progress & Engagement Summary](#), a recently developed communication tool designed to provide stakeholders with a clear, concise, and consistent overview of our collaborative efforts and achievements. The purpose of this summary is to keep stakeholders informed about the key activities, to foster transparency and mutual understanding in areas like county participation in prototype and build reviews, forms, reports, data conversion, external systems, interfaces, implementation, OCM, and training. The July 2025 Summary included counts of communications released by the project, Stakeholder Briefing #3 recap. The team also published the [July Issue of the CARES Compass](#), a bimonthly 2-page summary of upcoming CWS-CARES communications, and brief project highlights.

Other Completed Work Products – The Strategic Communications Team completed the following work products and activities: developed content to help users understand the available and planned future CWS-CARES application environments; developed leadership-approved messages for project staff to use when providing an overview on the CWS-CARES Product Feedback process to external audiences, developed July 2025 Strategic Communications monthly Executive Dashboard updates, focusing on communication and stakeholder engagement; developed layout and articles for the CARES Explorer – September 2025 issue; supported communications and outreach planning for External Systems, including the design of an online External Systems Portal, and the launch of a new monthly meeting series for counties and organizations; developed a communication to support the county CWS-CARES Identity Access Management (IAM) integration; supported a refresh of the CWDS website County Contacts page; developed initial layout and design of an online FCED Hub for stakeholders; completed CWS/CMS Oversight Committee monthly updates, communication slides for Progress Reviews, and conducted planning sessions for the October 2025 CWDA Conference.

Budget and Expenditures

2024-25 CWS-CARES Report Summary

OTSI Spending Authority Budget Item	2024/25 Budget ¹	2024/25 Expenditures
Personal Services ²	\$14,237,657	\$10,804,107
Other Operating Expenses & Equipment (OE&E) ²	\$19,223,537	\$15,269,710
Data Center Services ²	\$3,349,028	\$2,479,386
Contract Services ²	\$133,673,182	\$86,101,240
Enterprise Services ²	\$6,069,496	\$5,664,624
OTSI Spending Authority Total	\$176,552,900	\$120,319,067

CDSS Local Assistance Budget Item	2024/25 Budget	2024/25 Expenditures
CDSS Salary & Benefits ³	\$1,520,000	\$1,344,935
CDSS OE&E (Includes Travel and Training) ³	\$462,000	\$652
Contract Services ³	\$981,000	\$883,685
County Regional Training Academy ³	\$306,251	\$0
Core Constituent Participation Costs ⁴	\$30,822,770	\$5,087,559
CDSS Local Assistance Total	\$34,092,021	\$7,316,831

Project Totals	2024/25 Budget	2024/25 Expenditures
CWS-CARES Project Total	\$210,644,921	\$127,635,898

¹ 2024/25 budget aligns with SPR 6 plus BL 24-27 and BL 24-28 and is inclusive of CWS-CARES only costs. CARES-Live costs are not included.

² Actual expenditures through May 2025 FISCAL reports and approved invoices through August 1, 2025.

³ CDSS Local Assistance expenditures through June 2025. CDSS Salary & Benefits and OE&E expenditures through June 2025.

⁴ CDSS Fiscal Monitoring Unit confirmed three quarters of expenditures for Core Constituent Participation.

CCWIS vs. Non-CCWIS Status

On July 14, the ACF Children's Bureau (CB) notified the project of reinstatement of CCWIS funding based on addressing the final outstanding ACF condition: "CB finds the state has met this condition and, therefore, the state's CCWIS status is reinstated. The state can begin claiming CCWIS funding, including retroactive funding beginning FFY 2024." In addition, the project submitted the CWS-CARES Annual APDU to the ACF on July 31. The APDU included new requests for ACF approval of the CWS-CARES V1 production Pilot, support for Sandbox with up to 4,000 users, and EUST 4 (Process Simulation) support along with corresponding contract amendments.

Earned Value Management

CWS-CARES uses Earned Value Management (EVM), in compliance with SPR 6, to measure project progress and forecast project completion in terms of budget and schedule. Each month, a Schedule Performance Index (SPI) and a Cost Performance Index (CPI) is calculated using data sets provided by the project. An SPI of 1.0 indicates that the project is on schedule per the plan. Similarly, a CPI of 1.0 indicates that the project is on budget related to the work performed.

From June to July, SPI decreased as indicated above with delays to milestones. CPI is somewhat misleading as delays to completion of work correlates to delays in payments to vendors.

Metric	7/15/2025	6/15/2025	5/15/2025	Description
Planned V1 Percent Complete	64%	62%	60%	Planned percent complete as of this date.
Actual V1 Percent Complete	61%	59%	57%	Actual percent complete as of this date.
Schedule Performance Index (SPI)	0.951	0.954	0.963	Schedule performance of 1.0 or greater is on track, less than 1.0 is off track.
Cost Performance Index (CPI)	1.332	1.299	1.310	Cost performance of 1.0 or greater is on track, less than 1.0 is off track.
Estimated to Complete (ETC, V1)	\$275,351,076	\$294,972,486	\$303,553,858	Estimated cost to complete the project.
Estimated at Completion (EAC, V1)	\$700,749,063	\$718,496,064	\$712,394,364	Estimated cost at completion of the project.
Forecast V1 Completion	1/20/2027	1/15/2027	12/30/2026	Date V1 is forecasted to complete.
Forecast V2 Completion	8/18/2028	8/10/2028	7/19/2028	Date V2 is forecasted to complete.
Earned Cost (EC)	\$566,471,575	\$550,045,248	\$535,523,656	Budget for work actual completed to date.
Actual Cost (AC)	\$425,397,987	\$423,523,578	\$408,840,505	Actual cost for work completed to date.

Legend

> 0.99	0.95 – 0.99	< 0.95
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Vendor Contracts

The following contracts or contract amendments were executed during the month of July.

Contract	Purpose	Contract Cost	Term	Notes
CWDA	County Subject Matter Expert	\$6,047,860.00	8/1/25 – 7/31/28	New agreement executed on 7/16/25.
KPMG LLP	Financial Management Services	\$3,500,000.00	8/1/22 – 3/31/26	Amendment 4, extend the term of the agreement by four months, executed on 7/17/25.
Speridian Technologies LLC	Quality Assurance Testing Services	\$10,739,200.00	9/1/21 – 8/31/26	Amendment 3, exercise the last option of the contract, executed on 7/24/25.

The following contracts or contract amendments were submitted to the ACF during the month of July.

Contract	Purpose	Contract Cost	Term	Notes
KPMG LLP	Product Value Services (PVS)	\$90,413,910.48	3/1/21 – 10/31/26	Amendment 4, to increase the base contract amount from \$80,554,452.03 due to pilot, sandbox and process simulation costs.
Deloitte Consulting LLP	Platform as a Services System Integrator (PaaS SI)	\$326,519,306.59	4/1/21 – 10/31/27	Amendment 4, to increase the base contract amount from \$275,083,247.87 due to pilot, sandbox and process simulation costs.
OnCore Consulting	CARES Data Infrastructure (CDI)	\$167,048,731.81	4/15/21 – 10/31/27	Amendment 2, to increase the base contract amount from \$132,646,789.33 due to pilot, sandbox and process simulation costs.
Deloitte Consulting LLP	Implementation Services	\$158,156,593.20	7/7/21 – 4/30/27	Amendment 5, to reflect the outcomes of renegotiations with the vendor. Base amount of Amendment 4 was \$44,907,301.00.

High Priority Risks

For the July 2025 reporting period, zero **(0)** high priority risks were opened or closed. One **(1)** high priority risk is continuing in July. The PMO continues to actively mitigate and resolve the project's remaining medium and low priority risks in the bi-weekly risks and issues forum.

New High Priority Risks: There is one **(1)** new high priority risks for the month of July.

Continuing High Priority Risks: There is one **(1)** continuing high priority risk for the month of July:

Risk	Impact	Status
RI-327: Long processing time for Micro-conversion may impact Cutover and Pilot planning and implementation <u>Description:</u> If Micro-conversion cannot complete within 48 hours, CWS/CMS will need to be frozen longer than one weekend for the final delta load prior to pilot. For pilot to begin using forward and backward event-based syncing between the CWS CARES and legacy CWS/CMS, the data in the two systems must be fully synchronized. The estimated processing time is approximately 72 hours.	Final conversion load would require a 72-hour freeze period for CWS/CMS.	<u>Progress as of July 31, 2025:</u> This high priority risk was approved by the project on 6/10/25 and continues in progress through the July 25 reporting period. The project is mitigating this risk by executing a 3-step mitigation plan that is currently on track. The current resolution date is 10/1/25.

Closed High Priority Risks: There are zero **(0)** closed high priority risks for the month of July.

High Priority Issues

For the July 2025 reporting period, zero **(0)** high priority issues were opened or closed. One **(1)** high priority issue is continuing in July. The PMO continues to actively mitigate and resolve the project's remaining medium and low priority issues in the bi-weekly risks and issues forum.

New High Priority Issues: There are zero **(0)** new high priority issues for the month of July.

Continuing High Priority Issues: There is one **(1)** continuing high priority issue for the month of July:

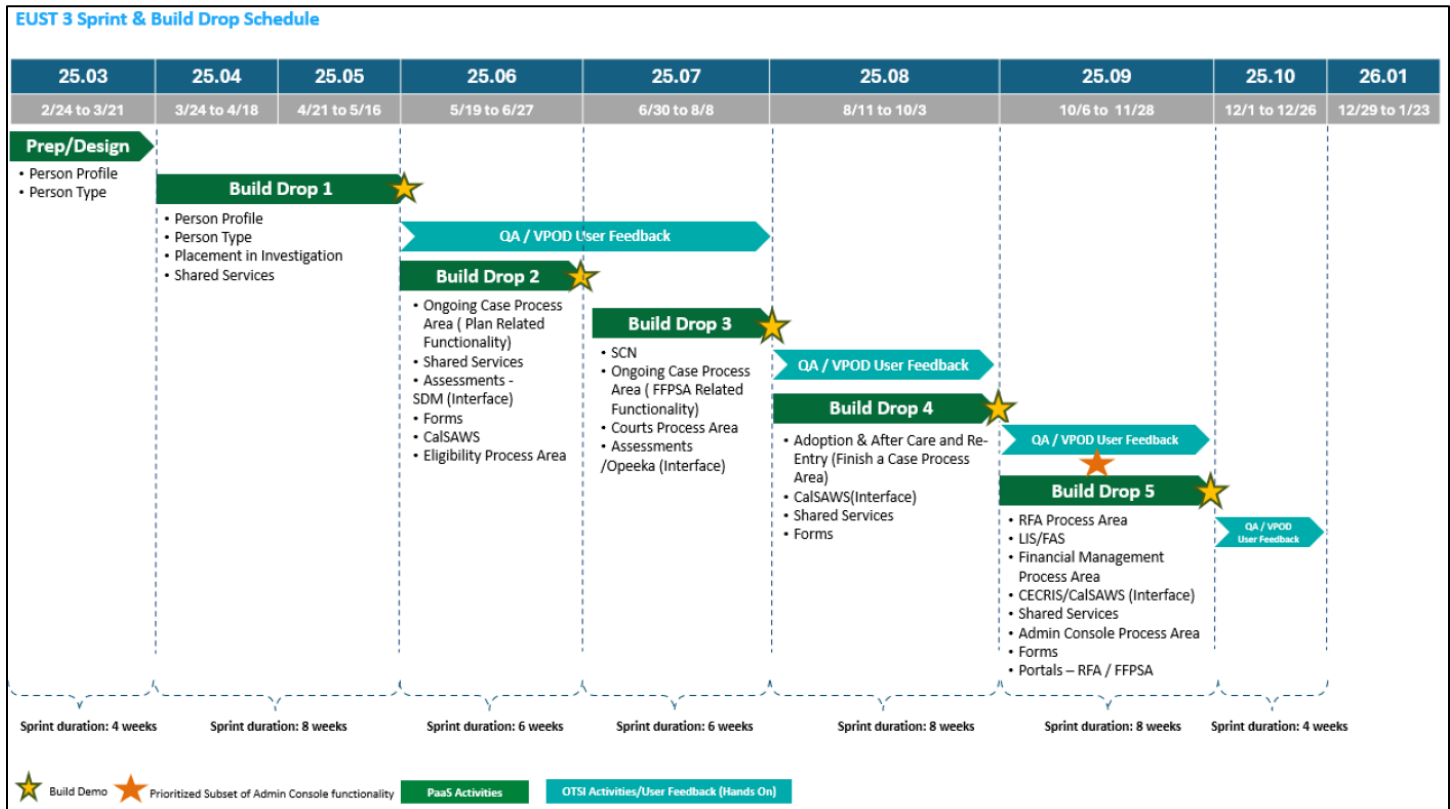
Continuing Issue	Impact	Status
RI-324: San Bernardino's inability to process and test files may impact the JNET interface implementation for CARES V1. <u>Description:</u> San Bernardino has not processed the CARES outbound file or created an inbound file for CARES testing, delaying progress on the JNET interface. These delays are preventing the interface's full functionality from being tested and confirmed.	Without resolution, CARES cannot fully test the JNET interface, jeopardizing project timelines and the successful deployment of the interface.	<u>Progress as of July 31, 2025:</u> This medium priority issue was approved by the project on 6/3/25, escalated to a high priority issue in the 6/11/25 risks and issues forum, and resolution continues in progress through the July 25 reporting period. The project is following the timeline and checkpoint milestones for August and September 25 developed by San Bernardino to resolve the JNET interface issue. The current resolution date is 9/30/25.

Closed High Priority Issues: There are zero **(0)** closed high priority issues for the month of July.

Appendices

Updated Build Drop Sprint Schedule

To support the delivery of functionality by feature set, the project team has revised the Sprint Schedule for the remainder of the year and realigned user stories into groups referred to as Build Drops. This restructuring is intended to better align the system development lifecycle (SDLC) with the Holistic Design approach for EUST 3. Quality Assurance (QA) testing at the user story level will commence once the complete feature set associated with each Build Drop has been delivered. Business scenario testing is planned to follow the QA phase. The testing scenarios developed for each Build Drop will also serve as inputs for EUST 3, enabling the project teams to better manage EUST preparation in smaller, more achievable increments.



EUST Schedule

Below is a list of all milestones, their respective scheduled EUST session and the duration of each phase.

EUST	Milestones		Duration
EUST 3A	32 – Admin Console		2 weeks Jan 2026
EUST 3	06.1 – Prevention Services 07 – Case Plan 07.1 – Interface – CMA 09 – Case Management: Engagement & Services 10 – Case Closure 10.1 – Interface - SDM 11 – Aftercare & Re-entry 13 – Adoption 14 – Warrants 16 – Jurisdiction and Disposition Hearing 17 – Status Reviews	18 – Other Hearings 20.1 – Interface – FCED (remaining) 21 – Eligibility Programs 23 – Track Administrative Costs 23.1 – Service Delivery Tracking 23.2 – Interface – CECRIS 24 – Track Assistance Costs 26 – Maintain Resource Family Home 26.1 – Interface – FMS (LIS-FAS data) 27 – Complaints 28 – Legal Action	6 weeks Feb – Apr 2026
EUST 3R	29 – Federal Reports 30 – State Reports 31 – Ad hoc Reports		6 weeks Mar – Apr 2026
EUST 4 (Process Simulation)	End-to-End Validation of all Product and Interface Milestones		4 weeks May – Jun 2026