

CWS-CARES Legislative Update

June 2025

Executive Summary

Highlights

- Milestone 23: Track Administrative Costs, Milestone 23.1: Service Delivery Tracking, Milestone 23.2: County Expense Claim Reporting Information System (CECRIS), Milestone 24: Track Assistance Costs, and Milestone 26: Maintain Resource Family Home all went from red back to green in June.
- Milestone 28: Legal Action went from yellow back to green in June.
- Milestone 32: Admin Console completed business requirements in June and is now green.

Challenges

- Milestones 10.1: Structured Decision Making (SDM) went from green to red in June due to a blocked task in vendor testing. Testing activities continue and are scheduled to be ready for QA and user feedback in build drop 4 (October 2025).
- Milestone 26.1: Facility Management System (FMS) remains in red in June as data access approach is being confirmed by CDSS.

Simplified Milestone Development Dashboard

The milestone chart below illustrates the development progress across business requirements, design, build, vendor testing, and state testing, grouped by Extended User Scenario Testing (EUST) alignment. It is important to note that a "Ready for User Feedback" status of 100% marks the milestone complete, however user feedback testing will occur during the designated EUST period.

EUST 3

Milestone	Milestone Start Date	Milestone End Date	Business Requirement	Design	Build	Vendor Testing (SIT)	State Testing (QA)	Ready for User Feedback
Milestone 6.1: Prevention Services	2023-03-27	2025-12-30	100%	100%	100%	100%	100%	100%
Milestone 07: Case Plan	2023-09-11	2025-12-30	100%	100%	54%	49%	6%	6%
Milestone 7.1: Case Management Assessment (CMA)	2024-04-15	2025-12-26	100%	100%	4%	4%	4%	4%
Milestone 09: Case Management: Engagement & Services	2022-12-05	2025-12-30	100%	100%	100%	100%	100%	100%
Milestone 10: Case Closure	2023-02-27	2025-12-30	100%	98%	77%	77%	77%	77%
Milestone 10.1: Structured Decision Making (SDM)	2023-04-24	2025-07-11	100%	100%	100%	99%	43%	41%
Milestone 11: Aftercare & Re-Entry	2023-12-04	2025-12-30	100%	100%	0%	0%	0%	0%
Milestone 13: Adoption	2024-02-12	2025-12-30	100%	92%	0%	0%	0%	0%

Milestone	Milestone Start Date	Milestone End Date	Business Requirement	Design	Build	Vendor Testing (SIT)	State Testing (QA)	Ready for User Feedback
Milestone 14: Warrants	2023-01-03	2024-12-30	100%	100%	100%	100%	100%	100%
Milestone 16: Jurisdiction and Disposition	2023-11-06	2025-12-30	100%	100%	20%	13%	13%	12%
Milestone 17: Status Reviews	2024-01-02	2025-12-30	100%	100%	11%	11%	9%	9%
Milestone 18: Other Hearings	2023-05-22	2025-12-30	100%	100%	40%	40%	40%	40%
Milestone 20.1: Foster Care Eligibility Determination (FCED)	2023-01-30	2025-12-26	100%	100%	100%	100%	100%	100%
Milestone 21: Eligibility Programs	2023-04-24	2025-12-30	100%	100%	100%	100%	97%	97%
Milestone 23: Track Administrative Costs	2024-03-25	2025-12-30	100%	100%	0%	0%	0%	0%
Milestone 23.1: Service Delivery Tracking	2024-03-25	2025-12-30	100%	93%	0%	0%	0%	0%
Milestone 23.2: County Expense Claim Reporting Information System (CECRIS)	2024-06-17	2025-10-31	100%	83%	0%	0%	0%	0%
Milestone 24: Track Assistance Costs	2024-01-01	2025-12-30	100%	94%	0%	0%	0%	0%
Milestone 26: Maintain Resource Family Home	2023-12-04	2025-12-30	100%	97%	0%	0%	0%	0%
Milestone 26.1: Facility Management System (FMS)	2024-03-25	2025-11-28	100%	0%	0%	0%	0%	0%
Milestone 27: Complaints	2023-06-19	2025-12-30	100%	100%	66%	66%	62%	60%
Milestone 28: Legal Action	2024-02-26	2025-12-30	100%	98%	1%	1%	1%	1%
Milestone 29: Federal Reports	2024-08-28	2026-01-30	100%	0%	0%	0%	0%	0%
Milestone 30: State Reports	2024-09-17	2026-01-27	100%	66%	58%	58%	57%	56%
Milestone 32: Admin Console	2024-08-12	2025-10-31	100%	70%	62%	62%	62%	60%

Milestone 7 – Case Plan

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Case Plan establishes the foundation and central unifying tool in child welfare services. The milestone equips the worker to partner with the child, family, and care team to develop, monitor, and provide services and case management to assure the child's best interest is met through the provision of a safe environment. Concurrent planning is accommodated to bolster the expediency of a permanent arrangement for the child if the maintenance or reunification efforts with the family of origin fail. Automation of central safety and risk

assessment findings (i.e., CANS and SDM) facilitates the monitoring of the case plan and its impact on the child's safety. Other key plans include the Transitional Independent Living Plan (TILP), the 90-Day Transition Plan, the Plan of Safe Care, the Shared Responsibility Plan are also included.

This milestone seeks to unify all the plans into one Universal Case Plan, allowing the worker to provide more client-friendly, meaningful action items from one central document. To align with program readiness this milestone also covers Family First Prevention Services Act (FFPSA), including both the Community and Title IV-E Pathways, originally scheduled for Prevention Services.

Current Status:

Build and testing activities continue and are scheduled to be ready for QA and user feedback in build drop 2 (June 2025) and build drop 3 (August 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 7.1 – Case Management Assessment (CMA)

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Case Management Assessment will provide information on completed Child and Adolescent Needs and Strengths (CANS) Assessments, National Youth in Transition Database (NYTD) Survey, Child, and Family Teams (CFT) Survey, Independent Living Plan (ILP), and Supervised Independent Living Placement (SILP) using the Person-Centered Intelligence System (P-CIS) with our partner Opeeka. This interface will be accessed using a Single Sign-On (SSO) method where the worker in CWS-CARES will not need to use different credentials to log in and will rather be directed from CWS-CARES into the P-CIS tool to complete the necessary assessment.

Current Status:

Build and testing activities continue and are scheduled to be ready for QA and user feedback in build drop 3 (August 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 10 - Case Closure

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Case Closure provides social workers with the ability to assess cases for closure, finalize and close a case, and support any other areas of practice related to the ending of a child welfare case. This ultimately equips the social worker with the best practices for family engagement in transition and aftercare planning, with the goal of helping families prepare for their exit from Child Welfare and reduce the likelihood they will need services in the future.

Current Status:

Design is nearing completion and build, and testing activities are scheduled to be ready for QA and user feedback in build drop 4 (October 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 10.1 - Structured Decision Making (SDM)

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

This milestone is a suite of decision-support tools that promotes safety and well-being for children and adults. The SDM model combines research with best practices, offering workers a framework for consistent decision making and offering agencies a way to target in-demand resources toward those who can benefit most. The SDM Assessment Tools that will be in CWS-CARES are Hotline Assessment, Risk Assessment, Risk Re-Assessment, Substitute Care Safety Assessment, Congregate Care Safety Assessment, In-Home Safety Assessment, and Reunification Assessment.

Current Status:

Progress health is red for the month of June because an issue was discovered during testing: only a single child was included in the results when multiple children were part of a case. Additional testing activities continue and are scheduled to be ready for QA and user feedback in build drop 4 (October 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 11 – Aftercare and Re-Entry

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

Aftercare & Re-Entry equips the worker with a platform for intentional planning for aftercare services as a family, child, or youth approaches case closure. The structured format for capturing this planning process (e.g., CFT, case plan, family preservation,) assures that those exiting child welfare case management services are doing so with services, people, and resources in place to provide ongoing support. This is inclusive of informing the family, child, or youth about re-entry should their needs in the future warrant even more support.

Current Status:

Design, build and testing activities continue and are scheduled to be ready for QA and user feedback in build drop 4 (October 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 13 – Adoptions

Dev Progress Health			Size			Complexity					Time		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

Adoption improves monitoring of the adoption processes and activities, including document preparation and tracking for adoption finalization. Increases compliance with State rule for Termination of Parental Rights (TPR) and other adoption-related requirements. Increases visibility in the adoption process, including adoption stability, re-entry following adoption, and post-adoption services support.

Current Status:

Design, build and testing activities continue and are scheduled to be ready for QA and user feedback in build drop 4 (October 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 16 – Jurisdiction and Disposition

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Jurisdiction and Disposition Hearings equips workers to complete the noticing process, prepare for disposition hearings for both detained and non-detained youth, and conduct the necessary preparations for jurisdiction hearings of all petition types. The noticing capabilities in this milestone will overlap with many of the hearing types from Warrants, Court Hearing Framework, and Other Hearings, and ensure proper documentation for hearings are received by the relevant parties. This milestone enables workers to identify parties to send a notice to, complete a diligent search to locate the absent parent, and notice appropriate parties. The milestone also equips workers to gather and document all evidence to support the Jurisdiction hearing petition allegations, and to obtain a social history from the parents for Disposition hearings.

Current Status:

Build and testing activities continue and are scheduled to be ready for QA and user feedback in build drop 3 (August 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 17 – Status Reviews

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Status Reviews equips workers to prepare for a wide variety of status review hearings. This milestone supports the reporting and the documentation outputs from Family Reunification, Family Maintenance, Non-Minor Dependent, and Permanent Plan hearings. Workers will be able to capture all findings and orders from the Court, and store information regarding the court results. This milestone also enables workers to submit case plans for a variety of review hearings, evaluate case progress and conduct Safety Assessments, create and submit Permanency Plans, and create and file letters of Guardianship.

Current Status:

Build and testing activities continue and are scheduled to be ready for QA and user feedback in build drop 3 (August 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 18 - Other Hearings

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	Small Medium ▼ Large	Low Moderate ▼ High Very High Extreme	Short Average ▼ Long

Description:

Other Hearings extends the Court Hearing Framework to cover additional hearing types, including:

366.26 Selection and Implementation. This type of hearing is set after reunification services are terminated or not offered to parents. The purpose of this hearing is to determine and order the Permanent Plan for the child, which may include a plan of Adoption, plan of Tribal Customary Adoption, plan of Legal Guardianship or plan of Another Permanent Planned Living Arrangement (APPLA).

Special or Interim Review. Examples of special/interim hearing topics include Case Plan Compliance, Placement Update, Psychotropic Medication Review, and 15-Day Review Hearing. This milestone also covers hearings related to Nonminor Dependent Re-entry into Extended Foster Care, the 241.1 Joint Assessment with Juvenile Probation, and the Adoption Finalization Hearing. While it will equip social workers to create an

Adoption Court Case separate from the Juvenile Court case, it does not cover the filing of Adoption or Adoption Assistance Program (AAP) forms.

Ex Parte Court Filings and Requests for Special Orders. Ad hoc filings may include requests for psychotropic medication, surgical procedures, other invasive medical treatment, use of general anesthesia, travel orders, paternity testing, psychological evaluation orders and requests for Interstate Compact on the Placement of Children placement. This milestone also includes processing records requests and requests for discovery in preparation for court.

Current Status:

Build and testing activities continue and are scheduled to be ready for QA and user feedback in build drop 3 (August 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 21 - Eligibility Programs

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Eligibility Programs extend the Eligibility Framework established in Request Determination to include other foster care programs. These programs include Kin-GAP (Kinship Guardianship), NRLG (Non-Related Legal Guardian), AAP (Adoption Assistance Programs) and EFC (Extended Foster Care).

Current Status:

This milestone is ready for QA and user feedback in build drop 2 (June 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 23 – Track Administrative Costs

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

This milestone covers the process of creating a directory for child welfare-related program codes. This directory will enable the tracking of costs within the system and establish a foundation for financial management tracking in CWS-CARES. With this milestone, state fiscal users will have the ability to add and update Program Codes (PCs), Allocations, and Ledger pages through the County Expense Claim (CEC) interface in the County Expense Claim Reporting Information System (CECRIS). This functionality will allow fiscal workers to summarize all available funding sources, which can then be used to better support child welfare programs by leveraging existing funding streams.

Current Status:

Build and testing activities have not started but are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 23.1 – Service Delivery Tracking

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

This milestone enables county workers to draft correspondence to the service providers in CWS-CARES. Using the CWS-CARES portal, service providers can log in and conveniently update their provider profile and

contract information. The milestone also serves as a platform for service providers to access individual information and family prevention services plan directly and efficiently. Additionally, service providers can utilize the portal to submit cost-tracking information for the services they have provided. The milestone allows various state and county users to generate reports that aggregate service costs by program code, services, and provider. This data will help counties track and analyze spending patterns, identify areas for improvement, and make informed decisions regarding resource allocation.

Current Status:

Design activities are nearing completion. Build and testing activities have not started but are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 23.2 – County Expense Claim Reporting Information System (CECRIS)

Dev Progress Health			Size			Complexity					Time		
▼			▼			▼					▼		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

This milestone will allow users to view county-specific administrative claim information from the County Expense Claim (CEC) in CECRIS in a centralized area for financial management in CWS-CARES. This information will be fed from a unidirectional data exchange with CECRIS. This information will be read-only to CWS-CARES users. State fiscal users will have the ability to generate report(s) by program code in CWS-CARES to support accurate reporting on state and federal reports, including the Title IV-E Programs Quarterly Financial Report (CB-496).

Current Status:

Design activities continue. Build and testing activities have not started but are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 24 – Track Assistance Costs

Dev Progress Health			Size			Complexity					Time		
▼ Green	Yellow	Red	▼ Small	Medium	Large	▼ Low	Moderate	High	Very High	Extreme	Short	Average	▼ Long

Description:

Assistance Costs covers the process of gathering child-specific assistance cost information from the California Statewide Automated Welfare System (CalSAWS) including information on aid codes, supplemental rates, dates of payment, level of care, educational travel, and any specialized care increments. The purpose of gathering this child-specific assistance cost information is to aggregate the data in a format that can be used to validate the CA-800 assistance claims. This milestone aims to facilitate the process of tracking and reporting child-specific costs that are required for state and federal reporting (such as CB 496 report). By efficiently aggregating and organizing this information, it enables users to generate accurate and comprehensive reports that meet the reporting standards mandated by CWS-CARES.

Current Status:

Design activities are nearing completion. Build and testing activities have not started but are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 26 – Maintain Resource Family Home

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

This milestone covers the maintenance and support of the Resource Family Home. This milestone equips Resource Family Approval (RFA) workers to monitor Resource Family Homes while increasing engagement with families to help and retain qualified Resource Families. In instances where the Resource Family Home is not meeting the standards, the RFA Worker will be able to document what needs to be corrected or follow the process to close the home. The milestone equips the RFA Worker with the tools to maintain the home by contact logs, training updates, and utilizing automated form generation with e-signatures.

Current Status:

Design activities are nearing completion. Build and testing activities have not started but are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 26.1 – Facility Management System (FMS)

Dev Progress Health	Size	Complexity	Time
Green Yellow ▼ Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

The delivery of this interface will populate placement providers from the Licensing Information System-Facility Automation System (LIS-FAS) into the CWS-CARES provider directory. An accurate provider profile with confirmed licensure information from Community Care Licensing in the CWS-CARES provider directory will allow caseworkers to make better placement decisions. The provider directory will also organize data and track placements and the associated costs of those placements, as well as tie outcomes to the provider. The scope of the FMS Interface for CWS-CARES Version 1 (V1) is limited to LIS and FAS data only.

Current Status:

June status remains in red due to updates for Resource Management functionality which impacts this interface. Build and testing activities have not started but are currently scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 27 - Complaints

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Complaints covers the process of screening a complaint and investigating a complaint against a Resource Family Home. The milestone equips the RFA Worker with the ability review the complaint, add allegations as necessary, and access RFH home information in CWS-CARES. This allows the RFA Worker to make an informed decision on the best pathway for a complaint. In instances when a complaint warrants an investigation, the milestone equips the RFA Investigator with the tools to complete a thorough and timely investigation by utilizing contact logs, complaint history, allegation updates, and automated form generation with e-signature capabilities.

Current Status:

Design, build and testing activities continue and are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 28 – Legal Action

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Legal Action covers the legal consultation to Resource Family Homes and handles the outcomes in a confidential manner. The RFA Worker will be equipped to schedule legal consult when there are administrative action requests. The RFA Worker will aid in the process of Legal Action with the Resource Family Home by providing resources and monitor the legal consults. The milestone equips the RFA Worker with the tools to provide timely legal consultation through contact logs, permission sets, child welfare history, and utilizing automated form generation with e-signatures.

Current Status:

Design activities are nearing completion. Build and testing activities have started and are scheduled to be ready for QA and user feedback in build drop 5 (November 2025). This milestone will be included in the EUST 3 scheduled in February 2026.

Milestone 29 – Federal Reports

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

Federal Reports - Extends and consolidates metric development completed in previous milestones to generate required Federal Extracts (e.g., National Child Abuse and Neglect Data System (NCANDS), Adoption and Foster Care Analysis and Reporting System (AFCARS), Indian Child Welfare Act (ICWA), National Youth in Transition Database (NYTD)) and deliver interactive dashboard views of Federal Statewide Indicators and other required Federal reports, including those required to draw down Family First Prevention Services Act (FFPSA) funds. CWS-CARES dashboards will support pulling multiple populations as appropriate, including entry cohorts, exit cohorts, attribute- defined cohorts and point-in-time snapshots.

Current Status:

Analysis of federal report data elements and CWS-CARES functionality is complete. Report development has not started. This milestone remains on target for inclusion in EUST 3R scheduled for March 2026.

Milestone 30 – State Reports

Dev Progress Health	Size	Complexity	Time
▼ Green Yellow Red	▼ Small Medium Large	▼ Low Moderate High Very High Extreme	▼ Short Average Long

Description:

State Reports - Extends and consolidates metric development completed in previous milestones to deliver interactive thematic dashboard views of both State and Federal metrics. Thematic dashboards organize process, practice (fidelity) and outcome metrics by theme, such as Prevention, Safety and Permanency.

Current Status:

Report development is progressing as planned and aligned with CWS-CARES functionality to capture necessary data points. This milestone remains on target for inclusion within EUST 3R scheduled for March 2026.

Milestone 32 – Admin Console

Dev Progress Health			Size			Complexity					Time		
▼			▼			▼					▼		
Green	Yellow	Red	Small	Medium	Large	Low	Moderate	High	Very High	Extreme	Short	Average	Long

Description:

The Admin Console will give county and state administrators of CWS-CARES access to configuration features to meet county-specific needs and to maintain CWS-CARES for new programs and policies. These Administrative Services include identity and access management to create and update user accounts and permissions, create and update county-specific forms templates, and configure workflows for assignment and supervisor reviews and approvals.

Current Status:

Design cycle 2 is still in progress. Features for this milestone will be partially delivered in the middle of build drop 5 (October 2025) and the remainder will be completed at the end of build drop 5 (November 2025). This milestone will be included in the EUST 3A scheduled in January 2026.

User Feedback

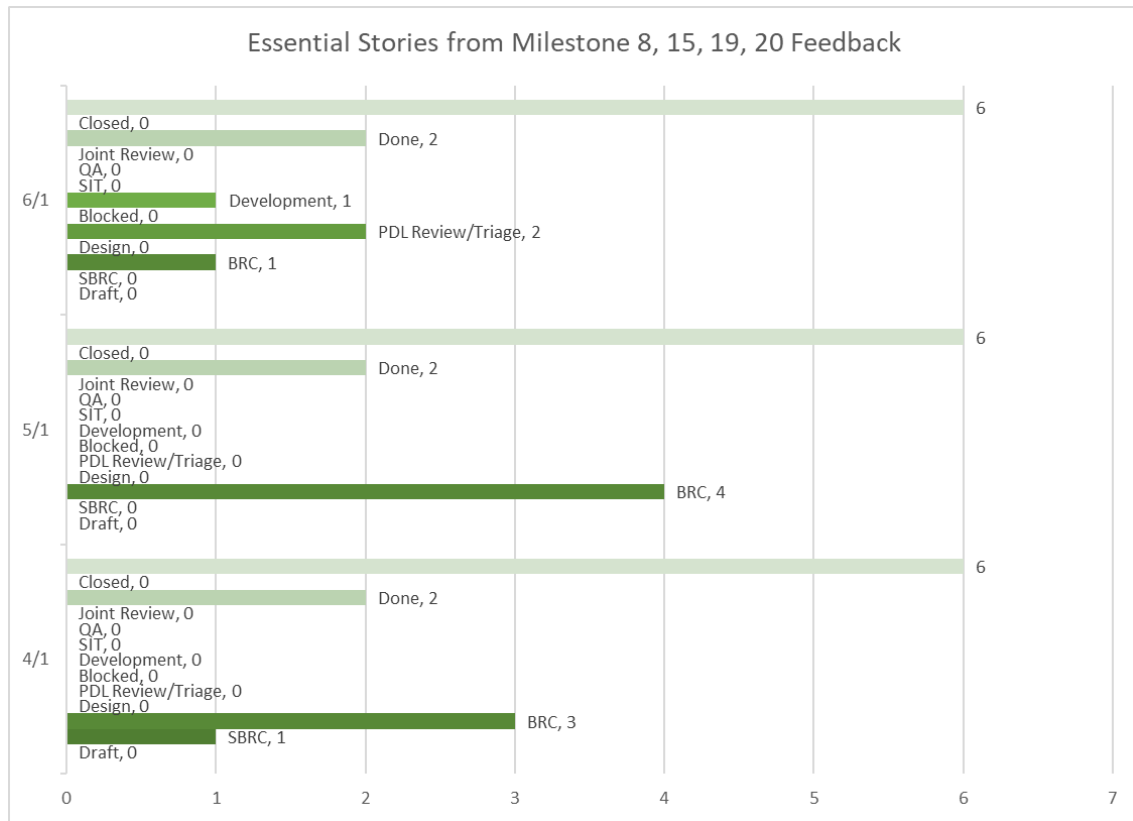
Summary

- EUST 1 was completed in March 2024 and all essential and required iteration items were resolved
- Milestone User Feedback for Milestones 8, 15, 19, and 20 was completed in January 2025 with the status provided below
- EUST 2 was completed on April 22 the results were reviewed with Executive Leadership Team (ELT) on May 5 and with the counties on May 14. A detailed discussion of the feedback is listed below
- EUST 3 and EUST 3-R is planned to start in February 2026
- EUST 4 is planned to start in May 2026

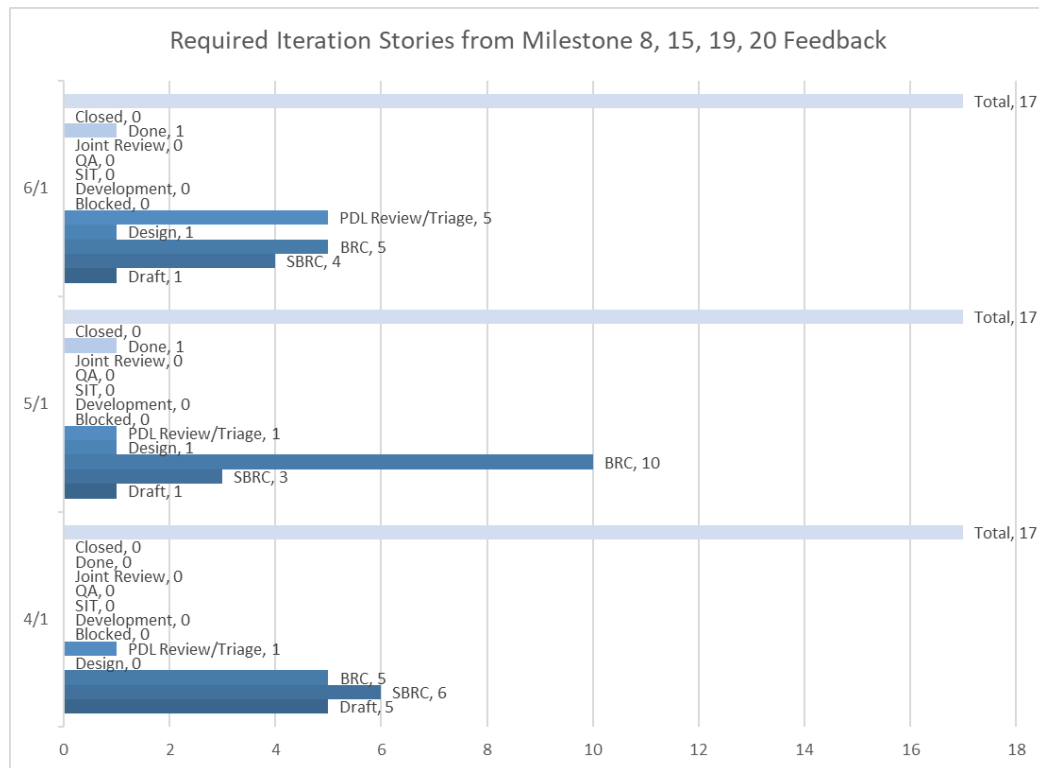
Milestone 8, 15, 19, 20 Feedback

In January 2025, the CWS-CARES project conducted a Milestone User Feedback period with internal project team members, covering Milestones 8, 15, 19, and 20. The team logged 339 raw items of feedback across five service areas: Case Management, Courts, Eligibility, Intake, and Resource Management. Of these 339 raw feedback items, 23 new stories mapped back to 36 of the feedback items. Of these new stories, 6 Essential and 17 Required Iteration stories were written and will be included in CWS-CARES V1. The remaining raw feedback items were categorized as one of the following: Design Change (112 Feedback Items), Defect (67 Feedback Items), Existing Story (49 Feedback Items), Training (38 Feedback Items), No Longer Applicable (34 Feedback Items), Out of Scope (2 Feedback Items), or Positive Feedback (1 Feedback Item). The CWS-CARES project will continue to share updates on the status of the 23 stories produced by this feedback going forward.

The following graphs reflect the breakdown of Essential and Required Iteration stories produced by feedback received during the January 2025 Milestone User Feedback Period and will be updated to include two prior months in future reports.



Acronyms: Business Requirements Closed (BRC); Submitted to BRC (SBRC); Product Delivery Lead (PDL); System Integration Testing (SIT); Quality Assurance (QA)



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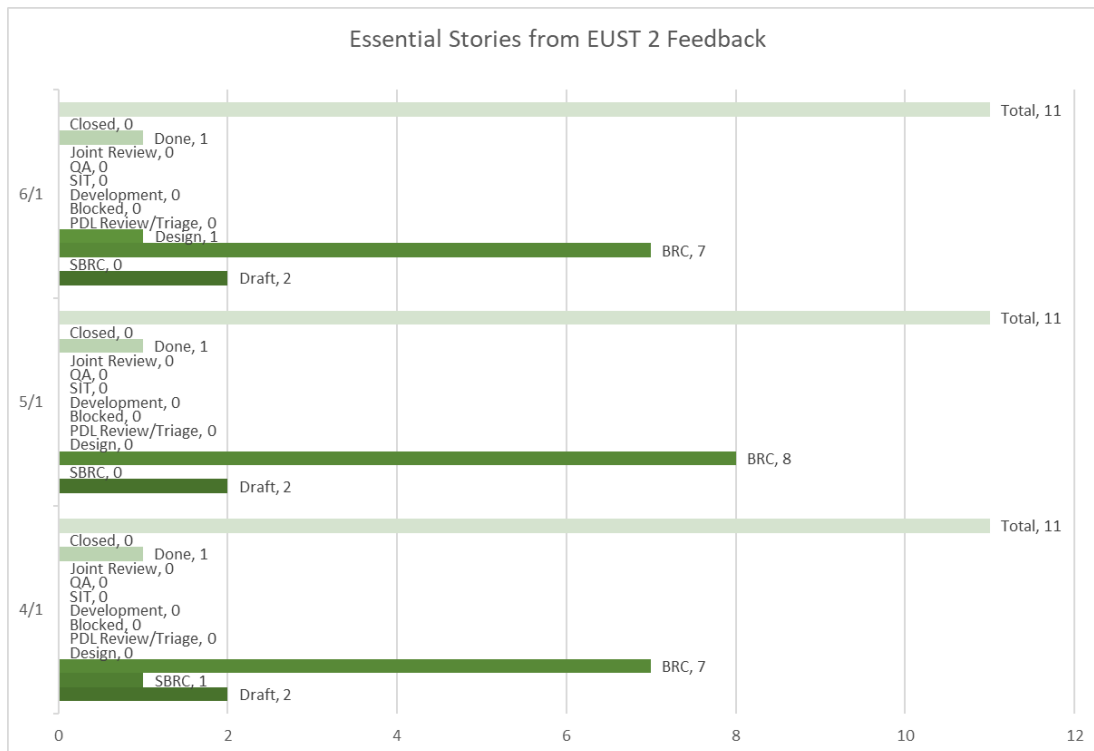
EUST 2 Feedback

EUST 2 included 198 testers with total of 977 raw feedback items that were submitted. Of those, 69 were categorized as new business requirements for CWS-CARES. The remaining feedback items reported during EUST 2 were assigned the following categories: Training/OCM (297 Feedback Items), Design Change (222 Feedback Items), Existing Story (192 Feedback Items), New Story (69 Feedback Items), Defect (56 Feedback Items), User Setup (46 Feedback Items), Feedback Planning (35 Feedback Items), Out of Scope (28 Feedback Items), No Longer Applicable (19 Feedback Items), Positive Feedback (7 Feedback Items), and External to CWS-CARES (6 Feedback Items).

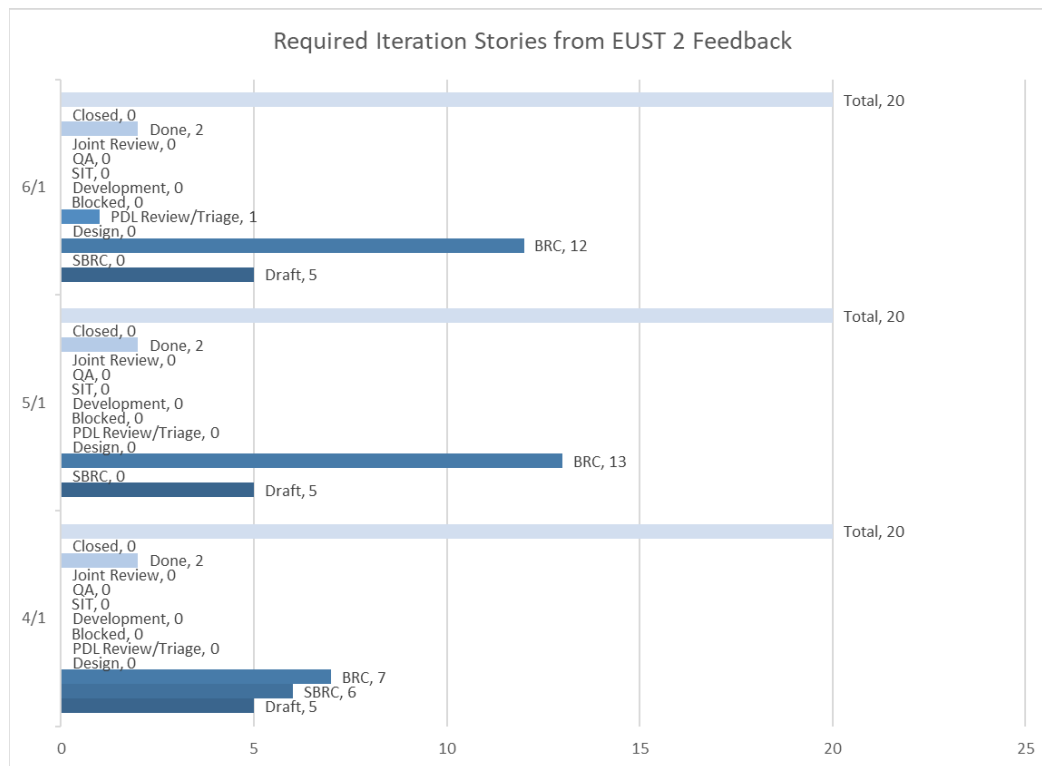
After consolidating duplicates and similar items, the outcome resulted in 31 new stories prioritized as follows:

- **11 Essential:** User is blocked from executing a necessary business process and there is no possible workaround.
- **20 Required Iteration:** User can execute a business process, but the workaround is overly onerous and/or complicated.

The following graphs reflect the breakdown of Essential and Required Iteration stories over the span of the current reporting month and two months prior.



Acronyms: Business Requirements Closed (BRC); Submitted to BRC (SBRC); Product Delivery Lead (PDL); System Integration Testing (SIT); Quality Assurance (QA)



Acronyms: Business Requirements Closed (BRC); Submitted to BRC (SBRC); Product Delivery Lead (PDL); System Integration Testing (SIT); Quality Assurance (QA)

Data / Document Conversion

The data conversion team continued to focus on the activities related to the active milestones listed above. Overall, the team has completed conversion of 217 out of 251 source tables from CWS/CMS to CWS-CARES. Data mapping is complete for 2,405 CWS/CMS data elements with 579 data elements still in progress. 1,028 CWS/CMS data elements are not expected to convert to CWS-CARES because they are from system specific tables or otherwise identified as not needed in the new system. Fields identified as likely not needed for CWS-CARES are still under review and confirmation.

Data Conversion (CWS/CMS Data Elements)

Mapping Complete	Mapping In Progress	Likely Not Needed
2,405 (60%)	579 (15%)	1,028 (25%)

Cycle 5 data conversion practices validation began in May 2025 and will be complete in July. In practices validation, data subject matter experts review data conversion Source to Target Mappings (STTM) for data elements and lists of values, aligning the conversion of data elements with business needs, County specific uses, CDSS, and state and federal reporting requirements. Cycle 5 data validation is scheduled to complete in August 2025.

The data conversion team also continued to convert documents from CWS/CMS. So far, all the historical (a total of 82.8 million) documents have been converted. Newly added/changed documents continue to be converted from CWS/CMS at a rate of approximately 100,000 per week.

User Adoption Summary

Pilot Status Update – The CWDS Board of Directors (BOD) approved Pilot County selection on May 30 that included five counties: Butte, Fresno, San Mateo, Tuolumne, and San Diego. On June 2, the CWS-CARES project issued a formal announcement to all counties, Probation, Tribes with California Title IV-E Agreements, and CDSS about selected Pilot counties. Los Angeles County (LA County) volunteered as a Pilot County during the Pilot selection process. At that time, LA County raised a concern that, if it was not a Pilot County, the LA APPS interface from LA County to CalSAWS may be impacted.

LA County and project teams collaborated to conduct analysis on those impacts. In May, the project conducted technical analysis and collaboration with LA County was initiated to determine specific impacts, this continued into June. Impact analysis was conducted and working sessions were held to discuss the impact if LA County were included as a Pilot County. Technical analysis yielded that while additional fields must be added to the Pilot solution to ensure all needed data is transferred back from CWS-CARES to CWS/CMS, initial results indicate that LA County can continue to run the interface throughout the Pilot period. The project does not anticipate negative business impacts nor any required updates to the LA APPS. In June, the project gained alignment on handling of nine additional data fields not originally planned for inclusion in the Pilot solution. The project does not anticipate additional costs associated with this change. The project continues to discuss LA County concerns related to overall readiness and potential remediations. Subsequently, LA County requested the project's consideration for the county's entry into the Pilot in the fifth week of the Pilot period. Analysis of this scenario is underway.

In June the project prepared to convene a County Pilot Workgroup, comprised of both Pilot and non-Pilot counties, as well as project representatives. This workgroup will provide input on Pilot preparation.

Additionally, the implementation team has begun drafting Pilot Plan, Iteration 3, the final version of the Pilot Plan. It will be submitted to the BOD for review and approval in October 2025. As with past versions of the Pilot Plan, the project anticipates sharing with counties for review and input prior to finalization.

Organizational Change Management (OCM) – Process information sessions are an opportunity to show the new CWS-CARES functionality, as-is and to-be business process maps, change impacts, terminology changes, and an associated worksheet with next steps. On June 16, the project conducted a process information session with LA County for the Intake Service Area, Screening and Investigations. This concluded the Intake process information session series, the first set of process information sessions. The sessions highlight impacts to how staff complete work and help Organizations be prepared to update organization-specific policies, processes, and workflows as needed following the sessions. The implementation team is currently preparing for process information sessions for the Case Management Service Area, Open a Case and Initial Engagement.

The next video in the CWS-CARES Video Series, CWS-CARES 101: Intake: Screening & Investigations was published in June. This video walks through a day in the life of a Hotline Worker and Emergency Response Worker and their part of the intake process. OCM videos are meant to inform, raise awareness and instill a desire to use CWS-CARES.

In June 2025, the OCM Team deployed Engagement Survey #2, which is part of the larger Engagement Survey Series and a follow up to Survey #1 from September 2024. The team expanded the audience to include additional contacts closely involved in the project as well as the Implementation Teams (OCM/Training/Implementation Coordinators and their backups) from Survey #1. The team noticed an increase in agree and strongly agree responses for: 1) understanding external systems impacts and 2) being kept informed about the project, and additional yes responses for 1) observing system functionality and 2) knowing who to ask for additional project information. Given the expanded audiences, the team noticed slightly more disagree and strongly disagree selections for 1) preparing for system adoption and 2) ability to provide

feedback. The team will develop mitigation strategies for the 76 free-response comments and increase awareness

The implementation team conducted the monthly OCM Advisory Workgroup Meeting on June 18. Meeting topics included: Intake Process Info Sessions Recap, Upcoming Placement & Eligibility Process Information Session, Sandbox Update, and OCM Engagement Survey next steps.

County Child Welfare Engagement – The implementation team continues to conduct monthly meetings with each county to discuss upcoming Go-Live readiness activities. In June, these meetings included follow up related to the intake process information sessions, which included review of the process maps and changes, as well as a review of the intake/investigations demo video. The meeting also focused on forms development preparation, which involves updating the organization-specific forms inventory worksheet, installing/accessing Adobe Experience Manager (AEM) and attending AEM cohort training to learn how to create forms in CWS-CARES. Before CWS-CARES go-live, all counties are expected to create their county forms, the project will create State forms needed for continued operations.

Additionally, there was discussion about Organization reports inventory. This included highlighting the June 9 CWS-CARES Analytics Transition (CAT) Workgroup, attend Tableau Training cohorts to learn how to create reports, update the Organization report template and review /validate the statewide reports.

CDSS Engagement – The implementation team facilitated regular monthly meetings with each of the nine teams for CDSS Divisions and Branches impacted by the transition to CWS-CARES. Key topics for June included: conducting CDSS intake process information session debriefs, beginning reports inventories, and launching assessment of data needs and data paths for CDSS research staff. Intake debriefing sessions served as an opportunity to identify Needed Updates to Business Process and/or User Guides for CDSS. The implementation team is partnering with CWS-CARES Data Infrastructure (CDI) team and CDSS Research, Automation and Data division (RADD) to assess CDSS research staff data needs. In June, there were "CDSS Data Access Source/Process Changes for CWS-CARES Working Session" with CDSS research staff. The CDSS Implementation Leads continue to coordinate with the training team to launch Training Plan efforts with CDSS Divisions in August.

Tribes with California Title IV-E Agreements – The implementation team held monthly CWS-CARES readiness meetings in June meeting with each of the Tribes with California Title IV-E Agreements; June 23 for Yurok and June 20 for Karuk. During the meeting, the assigned Implementation Lead (IL) discussed upcoming training conversations, the OCM training being offered, process information sessions, communication planning, and forms and reports. The implementation team also continues to attend meetings with the Tribes with California Title IV-E Agreements, CDSS, and other partners to offer support where needed from an implementation perspective and to continue to understand unique tribal needs. In June, the implementation team began discovery around OCM with Tribal partners and Tribes with California Title IV-E Agreements to determine best approach for business process mapping. On June 30, the team conducted a meeting with CDSS (Child and Family Services division and Office of Tribal Affairs) to discuss OCM approach for two Tribes with California Title IV-E Agreements.

Juvenile Probation – The implementation team successfully conducted all 58 probation kick-off meetings and all probation orientation sessions. A total of 54 probation assessments have been completed, with 34 assessment spreadsheets completed as of June 30. In June, the implementation team completed the Training Survey for Probation and submitted it to the Chief Probation Officers of California (CPOC) for review and input. The survey will gather information about probation organization preferences related to training logistics, training support needed, and classroom resources the Organization may have available during CWS-CARES training. The CPOC informed they will help with scheduling CARES probation user go-live training; training sessions will include probation users across different counties to make up a class size of 20 to 25 learners.

Sandbox – Throughout the month of June, the project continued to plan for a Sandbox Environment to be used by Organizations in preparation for CWS-CARES V1 end-user readiness activities and hands-on

exposure to the CWS-CARES system. The Sandbox will allow users to gain in-depth knowledge and familiarity with the system as it evolves which will increase overall system adoption. The project continued to plan details regarding the Sandbox support structure. The project secured resources to provide support to Sandbox end-users. County resources will provide the first level of support. If the county is unable to resolve the issue or address the question, the issue/question is escalated to project support resources for resolution.

The OCM team continued to partner with the Security/DevOps/Okta teams to plan for Sandbox user setup and with the training team to prepare for Sandbox training. On June 16, the team presented the Sandbox User Setup to the ELT. All Sandbox users will have access to all CARES functionality and capabilities; this will be revisited when the CWS-CARES user account administrative console becomes available in Spring 2026.

On June 26, the project released Sandbox communications to initiate Sandbox phase 1, cohort 1. The objective of the email communication was to gather usernames for cohort 1. Cohort 1 users are to make up the first line of support for subsequent Sandbox users and include some organization EUST 2 testers. Users will begin to have Sandbox access the week of July 21. Functionality available in the Sandbox will include functionality that has been through Extended User Scenario Testing (EUST). Interfaces will not be active within the Sandbox. Users with access to the Sandbox will be better equipped to provide support to other end users in their organization before, during, and after go-live.

Training – In June, the training team finished drafting version 3 of the CWS-CARES V1 Training Plan. The plan was distributed to project teams and ELT for review and input. Specific portions of the plan will be shared externally in July to gather feedback before the plan is considered final.

In June, the training team completed the Organization Training Logistics Plan template and began scheduling training plan meetings with counties in July. At the end of June, 49 counties had scheduled. On June 23, the training team presented the Org Training Plan Approach to the ELT.

The team conducted the Training Advisory Workgroup on June 26 and discussed the Organization Training Plan Template, CARES ILT Courses-Draft, and reviewed training material (screening overview and screening safely surrendered baby). During the June 11 Training Advisory Workgroup, the group reviewed training material related to Screening Investigations. Also in June, workgroup members began to gain access to the CWS-CARES Training Environment. Additionally, the training team continues to develop training material for EUST 3 in accordance with completed development milestones.

Go-Live Support – On June 3, the implementation team sent communications externally to initiate the establishment of a CWS-CARES V1 go-live Support Planning Workgroup. The workgroup will meet twice a month from July to September to review and gather input on various aspects of the Organization support model, a critical component of the CWS-CARES go-live Support Plan. The go-live Support Plan will define the process and structure to be provided at a central “Command Center” and at each Organization when CWS-CARES V1 goes live.

The communication recipients were identified by the ELT and consisted of the following: Administration Services and Case Management County Core Constituents and their respective CARES SPOCs and Implementation Coordinators; as well as Representatives from CDSS, Probation, and Tribes with California Title IV-E Agreements. The communication requested the names of staff within their organization who may have relevant experience and can participate in these sessions and provide input into the organization support and activities (e.g., Implementation/Training/OCM/Technical Coordinators, Helpdesk representatives). The email also included a brief six question survey to help the CWS-CARES Project team determine the best cadence and time for the meetings.

Super User – Like CWS/CMS Super Users, the project has established a CWS-CARES Super User Program to allow organizations statewide an opportunity to have early CWS-CARES access and training to provide their organization with CWS-CARES support before, during and post go-live. As of the end of June, more than 800 Super Users have volunteered from across organizations. In June, the implementation team presented the Super Users Orientation to ELT and began to disseminate Super User Orientation invitations to all identified

Super Users. Beginning in July, Super Users will be invited to attend orientation sessions to learn about the program, walk through activities available to Super Users, review the program timeline, and gain an understanding of available resources. Key Super User activities will include Information Sharing & Communication, Organization Policy & Process Documentation, Training and coaching to users in their organization before, during and post go-live.

Additionally, the project is defining an approach to provide enhanced training for Super Users during the timeframe of Train-the-Trainer to prepare them to support their counties' training and CWS-CARES go-live. The audience for this training will be Organization staff identified to participate in classroom delivery, Super Users, and Regional Training Academies. Super User training will be conducted during the June – July 2026 timeframe.

ACF Monthly Reporting on User Engagement & Adoption – The Strategic Communications Team submitted the Administration for Children and Families (ACF) June 2025 monthly report on user engagement and adoption. This month's ACF report included an overview of the CWS-CARES V1 Pilot Program participants and next steps. The five counties selected by the project to participate are: Butte, Fresno, San Mateo, Tuolumne, and San Diego. This month's report also included details of the Process Information Sessions for county child welfare and juvenile probation departments, CDSS subdivisions, and Tribes with California Title IV-E Agreements. The implementation team conducted 6 sessions, focused on intake (Screening and Investigations). These sessions walked organizations through the new Intake processes and terminology they can expect to see in CWS-CARES; they also highlighted the ways CWS-CARES is different from CWS/CMS. Session participants are sharing what they've learned with their organizations to help prepare for CWS-CARES go-live. County participation was strong, with at least one representative from every county attending each session. Additional sessions covering other service areas will continue through 2025 and early 2026.

External Communications & Engagement – The Strategic Communications Team coordinated with project staff to finalize for the first version of the [CWS-CARES Progress & Engagement Summary](#), a new communication tool designed to provide stakeholders with a clear, concise, and consistent overview of our collaborative efforts and achievements. The purpose of this summary is to keep stakeholders informed about the key activities, to foster transparency and mutual understanding in areas like county participation in prototype and build reviews, forms, reports, data conversion, external systems, interfaces, implementation, OCM, and training. This will be a monthly update shared in various meetings that contain project updates beginning in June 2025. The team also developed layout and articles for the [CARES Explorer – June 2025 issue](#). The Strategic Communications Team coordinated a redesign of the [CWS-CARES Stakeholder Briefings and Webinar page](#), which includes the recordings, materials, and Questions and Answers documents from past webinars hosted by the project. The team supported the [Introduction to Foster Care Eligibility Determination \(FCED\) for Counties](#) session, co-hosted by the CWS-CARES and CalSAWS project on June 3 with 281 attendees and 53 of 58 counties represented, and finalized and posted session materials to the CWDS website. The team also conducted the CWS-CARES Stakeholder Briefing #3 on June 25, 2025. In total the third stakeholder briefing had 482 attendees, including fifty counties and 1 Tribe with a California Title IV-E Agreement. Initial analysis of post-webinar survey results indicate attendees were very satisfied with the meeting.

Other Completed Work Products – The Strategic Communications Team completed the following work products and activities: developed content for a [CWS-CARES Data Dictionary Update](#); developed first Strategic Communications monthly Executive Dashboard updates, focusing on communication and stakeholder engagement; developed layout and articles for the CARES Compass – July 2025 issue; supported communications and outreach planning for External Systems; finalized draft materials for the Tribal Advisory Council meeting on June 13; began preselection of items for the public CWS-CARES Pop-Up Shop #2 in September 2025; completed CWS/CMS Oversight Committee monthly updates, communication slides for Progress Reviews, and conducted planning sessions for the October 2025 CWDA Conference.

Budget and Expenditures

2024-25 CWS-CARES Report Summary

OTSI Spending Authority Budget Item	2024/25 Budget ¹	2024/25 Expenditures
Personal Services ²	\$14,237,657	\$10,804,107
Other Operating Expenses & Equipment (OE&E) ²	\$19,223,537	\$15,012,803
Data Center Services ²	\$3,349,028	\$2,178,884
Contract Services ²	\$133,673,182	\$78,147,884
Enterprise Services ²	\$6,069,496	\$5,664,624
OTSI Spending Authority Total	\$176,552,900	\$111,808,302

CDSS Local Assistance Budget Item	2024/25 Budget	2024/25 Expenditures
CDSS Salary & Benefits ³	\$1,520,000	\$1,230,187
CDSS OE&E (Includes Travel and Training) ³	\$462,000	\$586
Contract Services ³	\$981,000	\$813,134
County Regional Training Academy ³	\$306,251	\$0
Core Constituent Participation Costs ⁴	\$30,822,770	\$5,087,559
CDSS Local Assistance Total	\$34,092,021	\$7,131,466

Project Totals	2024/25 Budget	2024/25 Expenditures
CWS-CARES Project Total	\$210,644,921	\$118,939,768

¹ 2024/25 budget aligns with SPR 6 plus BL 24-27 and BL 24-28 and is inclusive of CWS-CARES only costs. CARES-Live costs are not included.

² Actual expenditures through May 2025 FISCAL reports and approved invoices through July 1, 2025.

³ CDSS Local Assistance expenditures through May 2025. CDSS Salary & Benefits and OE&E expenditures through May 2025.

⁴ CDSS Fiscal Monitoring Unit confirmed three quarters of expenditures for Core Constituent Participation.

CCWIS vs. Non-CCWIS Status

The status of the seven Federal Fiscal Year (FFY) 2024 Annual APDU approval conditions remain unchanged. As of this update, five conditions have been resolved and two remain active. The project has not yet received a response from ACF. regarding the As-Needed APDU submissions dated May 1 and May 23, 2025, which addressed the outstanding conditions related to the itemized accounting of CARES-Live costs and monitoring of the project schedule, respectively. Accordingly, CCWIS funding has not yet been reinstated retroactively for the CWS-CARES project. The project continues to await ACF's feedback, noting that ACF historically responds within 60 days of submission.

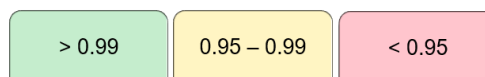
Earned Value Management

CWS-CARES uses Earned Value Management (EVM), in compliance with SPR 6, to measure project progress and forecast project completion in terms of budget and schedule. Each month, a Schedule Performance Index (SPI) and a Cost Performance Index (CPI) is calculated using data sets provided by the project. An SPI of 1.0 indicates that the project is on schedule per the plan. Similarly, a CPI of 1.0 indicates that the project is on budget related to the work performed.

From May to June, the project made development progress with the actual completion reaching 59%. Despite this, the schedule slipped slightly driven mainly by delays to Milestone 10.1 and Milestone 26.1. The cumulative delays across these milestones explain the slight dip in SPI and the forecasted extension of estimated completion dates for both V1 and V2. The project continues to demonstrate strong cost performance as reflected in the CPI above 1.29.

Metric	6/15/2025	5/15/2025	4/15/2025	Description
Planned V1 Percent Complete	62%	60%	57%	Planned percent complete as of this date.
Actual V1 Percent Complete	59%	57%	55%	Actual percent complete as of this date.
Schedule Performance Index (SPI)	0.954	0.963	0.959	Schedule performance of 1.0 or greater is on track, less than 1.0 is off track.
Cost Performance Index (CPI)	1.299	1.310	1.220	Cost performance of 1.0 or greater is on track, less than 1.0 is off track.
Estimated to Complete (ETC, V1)	\$294,972,486	\$303,553,858	\$344,383,843	Estimated cost to complete the project.
Estimated at Completion (EAC, V1)	\$718,496,064	\$712,394,364	\$764,785,387	Estimated cost at completion of the project.
Forecast V1 Completion	1/15/2027	12/30/2026	1/6/2027	Date V1 is forecasted to complete.
Forecast V2 Completion	8/10/2028	7/19/2028	7/29/2028	Date V2 is forecasted to complete.
Earned Cost (EC)	\$550,045,248	\$535,523,656	\$512,943,982	Budget for work actual completed to date.
Actual Cost (AC)	\$423,523,578	\$408,840,505	\$420,401,544	Actual cost for work completed to date.

Legend



Vendor Contracts

The following contracts or contract amendments were executed during the month of June.

Contract	Purpose	Contract Cost	Term	Notes
County of Los Angeles	County Subject Matter Expert	\$777,000	6/15/25 – 4/30/28	New agreement executed on 6/5/25
E.K. Associates	ServiceNow Services	\$4,999,999	6/18/25 – 6/14/26	New agreement executed on 6/18/25
Deloitte Consulting, LLP	Implementation Services	\$44,907,301	7/7/21 – 7/6/26	Amendment to exercise the last option of the contract

The following contracts or contract amendments were submitted to the ACF during the month of June.

Contract	Purpose	Contract Cost	Term	Notes
Taborda Solutions, Inc.	Salesforce Subscriptions	\$31,778,469	8/7/25 - 8/6/26	New Salesforce Subscriptions for the CWS-CARES project

High Priority Risks

For the June 2025 reporting period, one **(1)** high priority risk was opened. There were zero **(0)** high priority risks closed, or continuing in June 2025. The PMO continues to actively mitigate the project's remaining medium and low priority risks in the bi-weekly risks and issues forum.

New High Priority Risks: There is one **(1)** new high priority risks for the month of June.

Risk	Impact	Status
RI-327: Long processing time for Micro-conversion may impact Cutover and Pilot planning and implementation <u>Description:</u> If Micro-conversion cannot complete within 48 hours, CWS/CMS will need to be frozen longer than one weekend for the final delta load prior to pilot. For pilot to begin using forward and backward event-based syncing between the CWS CARES and legacy CWS/CMS, the data in the two systems must be fully synchronized. The estimated processing time is approximately 72 hours.	Final conversion load would require a 72-hour freeze period for CWS/CMS.	<u>Progress as of June 30, 2025:</u> Technology Director and Technology consultant discussed the risk in detail with PMO/Oversight on 06/23/25, including the math model used to estimate days/hours for the initial and incremental loads, as well as mitigation steps currently in progress. The current resolution date is 10/01/25.

Continuing High Priority Risks: There are zero (0) continuing high priority risks for the month of June.

Closed High Priority Risks: There are zero (0) closed high priority risks for the month of June.

High Priority Issues

For the June 2025 reporting period, one (1) high priority Issue was opened. There were zero (0) high priority issues closed, or continuing in June 2025. The PMO continues to actively mitigate the project's remaining medium and low priority issues in the bi-weekly risks and issues forum.

New High Priority Issues: There is one (1) new high priority issue for the month of June.

Issue	Impact	Status
RI-324: San Bernardino's inability to process and test files may impact the JNET interface implementation for CARES V1. <u>Description:</u> San Bernardino has not processed the CARES outbound file or created an inbound file for CARES testing, delaying progress on the JNET interface. These delays are preventing the interface's full functionality from being tested and confirmed.	Without resolution, CARES cannot fully test the JNET interface, jeopardizing project timelines and the successful deployment of the interface.	<u>Progress as of June 30, 2025:</u> The team met with the JNET and San Bernardino teams on 06/25/25 and developed a plan to resolve the issue. Regular meetings with JNET and San Bernardino will continue, with monthly updates provided in the risk and issue forum. Estimated hours have been identified, and additional support is being sought to complete the work. The current resolution date is 09/30/25.

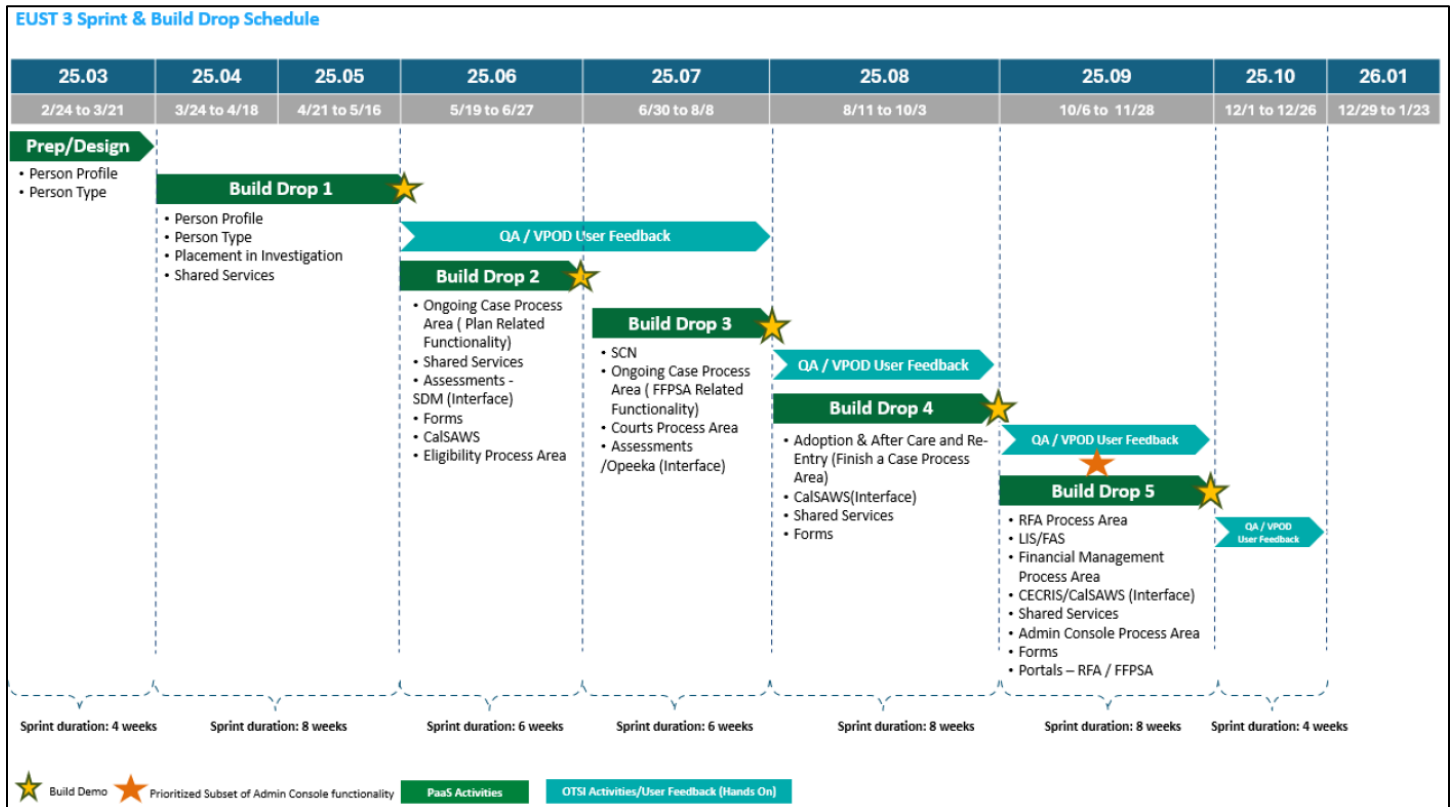
Continuing High Priority Issues: There are zero (0) continuing high priority issue for the month of June.

Closed High Priority Issues: There are zero (0) closed high priority issues for the month of June.

Appendices

Updated Build Drop Sprint Schedule

To support the delivery of functionality by feature set, the project team has revised the Sprint Schedule for the remainder of the year and realigned user stories into groups referred to as Build Drops. This restructuring is intended to better align the system development lifecycle (SDLC) with the Holistic Design approach for EUST 3. Quality Assurance (QA) testing at the user story level will commence once the complete feature set associated with each Build Drop has been delivered. Business scenario testing is planned to follow the QA phase. The testing scenarios developed for each Build Drop will also serve as inputs for EUST 3, enabling the project teams to better manage EUST preparation in smaller, more achievable increments.



EUST Schedule

Below is a list of all milestones, their respective scheduled EUST session and the duration of each phase.

EUST	Milestones		Duration
EUST 3A	32 – Admin Console		2 weeks Jan 2026
EUST 3	06.1 – Prevention Services 07 – Case Plan 07.1 – Interface – CMA 09 – Case Management: Engagement & Services 10 – Case Closure 10.1 – Interface - SDM 11 – Aftercare & Re-entry 13 – Adoption 14 – Warrants 16 – Jurisdiction and Disposition Hearing 17 – Status Reviews	18 – Other Hearings 20.1 – Interface – FCED (remaining) 21 – Eligibility Programs 23 – Track Administrative Costs 23.1 – Service Delivery Tracking 23.2 – Interface – CECRIS 24 – Track Assistance Costs 26 – Maintain Resource Family Home 26.1 – Interface – FMS (LIS-FAS data) 27 – Complaints 28 – Legal Action	6 weeks Feb – Mar 2026
EUST 3R	29 – Federal Reports 30 – State Reports 31 – Ad hoc Reports		6 weeks Mar – Apr 2026
EUST 4	End-to-End Validation of all Product and Interface Milestones		4 weeks May – Jun 2026