To support counties in their remote work and virtual meetings during the COVID-19 crisis,
Child Welfare Digital Services (CWDS) has been collecting information on video conferencing applications. This includes enterprise applications as well as free and
low-cost solutions. Additionally, we have information regarding best practices for keeping virtual meetings secure. This page contains links to resources for video conferencing.

Zoom

* Enabling password settings for your own meetings and webinars
<https://support.zoom.us/hc/en-us/articles/360033559832-Meeting-and-webinar-passwords#h_61124f08-03e6-4dc5-b06a-a8fe08a72716>
* Waiting Room
<https://support.zoom.us/hc/en-us/articles/115000332726-Waiting-Room>
* Managing Participants in a meeting
<https://support.zoom.us/hc/en-us/articles/115005759423-Managing-participants-in-a-meeting>
* Join before Host
<https://support.zoom.us/hc/en-us/articles/202828525-Join-Before-Host>
* Zoom 5.0 - Important Updates for IT Administrators Before May 30th
<https://zoom.us/docs/en-us/zoom-v5-admin.html>

FaceTime

* Keep current on version releases
* Turn on FaceTime, make a call, Audio with call waiting, Live Photos:
<https://support.apple.com/en-us/HT204380>
* Group FaceTime:
<https://support.apple.com/en-us/HT209022>
* Add or remove your phone number:
<https://support.apple.com/en-us/HT201349>

Skype for Business

* Quick start
<https://support.office.com/en-us/skype-for-business>
* Set up online meeting
<https://support.office.com/en-us/article/video-set-up-an-online-meeting-with-skype-for-business-c9c2294b-a56a-493a-beba-7ccb1117314e>
* Share your desktop, send a file, change your presence, join meeting, schedule meeting
<https://support.office.com/en-us/article/share-and-schedule-in-skype-for-business-5c60902b-b08c-4d72-b823-9ecc250cca8c>
* Set up audio and video
<https://support.office.com/en-us/article/video-set-up-audio-and-video-in-skype-for-business-fa4c98cc-6982-4d8b-95ec-646dd0fbc375>
* Add or change your photo
<https://support.office.com/en-us/article/video-add-or-change-your-photo-in-skype-for-business-40d7785c-b513-443f-bde8-5f5268972744>

Learning Resources

* Tech & Learning editors curate hundreds of free eLearning resources for schools worldwide, especially those affected by coronavirus/COVID-19 closures

<https://www.techlearning.com/resources/free-online-learning-resources-for-schools-affected-by-coronaviruscovid-19>

Resources for Virtual Visits

* Northern Training Academy
<https://humanservices.ucdavis.edu/covid-19-resources-child-welfare>
* Central Valley Training Academy
<https://www.fresnostate.edu/chhs/ccta/index.html>
* Southern Region Training Academy
<https://theacademy.sdsu.edu/covid-19-resources/>
* Recommendations by Age and How to Access Resources By Rose Wentz
<https://drive.google.com/file/d/11dMSC0YxE0hMrGdS7pvB3LAebm7u7n09/view>
* Things to do when you cannot be with your child. Ways to supplement Face-to-Face visits or when those are not possible. By Rose Marie Wentz
<https://drive.google.com/file/d/1UtJpJU4eZxO6xVqGOS7LovksrK-Jwc93/view>

**Resources for Virtual Visits *(cont.)***

* Child Trends: Resources for Supporting Children’s Emotional Well-Being during the COVID-19 Pandemic
<https://www.childtrends.org/publications/resources-for-supporting-childrens-emotional-well-being-during-the-covid-19-pandemic->
* Child Welfare Part 1: Emergency Response in the time of COVID-19 -Webinar Rose Wentz
<https://fresnostate.zoom.us/rec/play/uJZ8Jbqt_zs3TNeUuASDAfNwW424e62s23dM_vULzR2yByIBZwaiY-FBZ-Wz73gRdYS3BBWnxMUEekX6>
* Child Welfare Part 2: Reunification and Family Maintenance During a Pandemic - Webinar Rose Wentz
<https://fresnostate.zoom.us/rec/play/v8Isdrqq-Dw3Gt2R5QSDAqAoW468Kq2sgHQe-6YPyhy3W3kKNVahZuMVMOWqPRpvUxZZ2_WpgfMVbieH>
* Child Welfare Part 3: Maintaining A Child’s Connections During COVID-19: What Social Workers and Visit Supervisors need to Know Webinar Rose Wentz
<https://fresnostate.zoom.us/rec/play/tMcvd-mpr203G9KRuASDAfV_W9W9faOsgSQf_qIIyEyxB3MDYwagNLcRa-NEYZ2JhqiELJZQYhibIRNk>
* CFTs, CANS, Collaboration and Video Conferencing Staying Connected in a Time of Physical Distancing Pdf- Joanne Pritchard, MA • Central California Training Academy April D. Fernando, PhD • Center for Innovation in Population Health, University of Kentucky
<https://drive.google.com/file/d/1clRlze_yqvJWySI3qDRHQb7DWvUs6yVg/view>
* Using Media Effectively with Young Children and Virtual Visitation/ Part One: Virtual Communication with Young Children- Webinar-Rachel Barr Phd- Director, Georgetown Early Learning Project
<http://centervideo.forest.usf.edu/video/qpi/ylc/mediaeffect/qpistart.html>
* Using Media Effectively with Young Children and Virtual Visitation/ Part Two: Virtual Communication with Young Children- Webinar-Rachel Barr Phd- Director, Georgetown Early Learning Project
<http://centervideo.forest.usf.edu/video/qpi/ylc/mediaeffect2/QPIstart.html>
* The Power of Connection: How Resource Families Can Support Adolescents Through COVID-19 Crisis -Webinar-Kenneth Ginsburg - MD MSEd | Jennifer Rodriguez, Executive Director of the Youth Law Center
<http://centervideo.forest.usf.edu/video/qpi/ylc/covid19/start.html>