

Executive Summary

CARES 2.4 released on 6/01/2019 includes the following new features and enhancements:

- **Child and Adolescent Needs and Strengths (CANS)** – a CANS reassessment feature with a goal to reduce time spent entering ratings that have not changed since the prior assessment. There was also emphasis placed on improving the user’s experience and interaction with the application.

Release Description

CARES 2.4 Release provides new system features and enhancements associated to Child and Adolescent Needs and Strengths (CANS). In addition, there are interim processes for system features not working as designed and known bugs.

CANS

The following New Features are for CANS:

#	CANS – New Feature Description
1	<p>CANS reassessment feature allows a user the ability to populate a reassessment with ratings from a prior completed assessment. This aims to eliminate duplicate data entry and to reduce the amount of time spent entering assessment data. Functionality related to the reassessment feature include:</p> <ol style="list-style-type: none"> 1. Supervisor dashboard – Provides total number of clients with assessments coming due within 30-days. Provides total number of past due reassessments. Ability to drill down and see the actual reassessment due date when viewing the client list for a staff member. 2. Case worker dashboard – Visual indicator to identify past due assessments and assessments coming due within 30-days. Always display the reassessment due date once an assessment is completed for the client. 3. Once a reassessment is initiated the user can elect to include prior ratings or not. 4. User must expand all domain items and review prior ratings pulled over before the reassessment can be completed. 5. User must confirm they've reviewed reassessment ratings and made necessary changes to ensure ratings are correct.
2	<p>The compare previous assessments over time feature provides a historical comparison of client assessment ratings. Users can see an at-a-glance view of a client's assessment ratings over time. Users can easily and quickly view client progress. This information will be useful to assist in the creation of client case plans.</p> <ol style="list-style-type: none"> 1. On the CANS client profile page, users can toggle between a list view of historical assessments or a comparison table and graph to view past assessments. 2. Arrows next to item ratings easily identify when a rating went up or down. 3. The assessment history list or the assessment comparison table/graph can be printed.
3	<p>CANS print enhancements are based on user feedback and aim to improve the user experience. Workers can confidently take the printed assessment information into a meeting with clients and other workers. The printed assessment form is designed to be easy to read and user friendly. The enhancements include:</p> <ol style="list-style-type: none"> 1. Ability to print the client profile page with the assessment list history or the assessment comparison overtime table and graph. 2. User can print the change log, including the delete reason when applicable. 3. Ability to redact or not redact specific information before printing. 4. CANS Summary is printed on a separate page from the assessment, this allows the user to only print the summary if desired for a meeting.

#	CANS – New Feature Description
4	<p>Pop-up modals are triggered by certain actions, allowing users an opportunity to save data before taking actions that may cause data loss. This aims to improve the user experience and prevent potential data loss. Pop-up modals are displayed if the user makes changes to the assessment, hasn't saved the changes, and attempts to navigate away from the assessment using the CANS breadcrumbs, browser back button, browser forward button, CANS print button, CANS change log button, or keyboard shortcuts to navigate away.</p> <ol style="list-style-type: none">1. In the pop-up modal user can return to the assessment, save changes and continue, or discard changes and continue.

Usability enhancements improve the user experience. The CANS application was enhanced by incorporating user feedback to meet user needs and make the application more user friendly.

The following **Enhancements** are for **CANS**:

#	CANS - Enhancement Description
1	The staff list on the supervisor dashboard will include names that are clickable and non-clickable. Staff without clients assigned to them are not clickable.
2	An assessment status icon is included with each assessment listed on the client's assessment history list.
3	Upon completion of an assessment, the user is notified that they have 7 calendar days to make edits allowing for last minute edits/modifications before the assessment becomes view only (read only).
4	Message referring to the redaction of Substance Use Disorder (SUD) items changes based on the age template selected by the user. This prevents confusion regarding what items could be redacted when printed and which items belong to each template.
5	The Child's age and DOB were added to the assessment header. This informs user of child's age so they can select the appropriate age template without leaving the assessment to locate the DOB.
6	Ability to enter the first and last name of the person that conducted the assessment and utilize a drop down to select the person's role (e.g. CFT Facilitator, Child Welfare Worker, Mental Health, Community Based Agency, Other, Unknown).
7	Client's AKA will be included in CANS search results when applicable.
8	All chevrons to expand or collapse domains and items have been moved to the left where all chevrons are located. During CANS research we discovered some users overlooked the chevrons when on the right side versus the left side. The relocation of the chevron is also a visual improvement.
9	Once user expands a domain; the domain header automatically scrolls up to the top of the screen. This displays all domain items starting at the top of the screen; reducing scrolling for users.
10	A chevron was added to the bottom of the expanded item, creating the ability to close an expanded item while at the bottom. This reduces scrolling for users.
11	A button was added at the bottom of the domain, creating the ability to collapse the domain. This also reduces scrolling for users.
12	A comment icon will only appear if there is a comment.
13	Assessments can only be deleted when user provides a delete reason using a dropdown list. This reduces time spent typing a delete reason manually. The comment field on the CANS change log captures the delete reason.
14	The view change log link is available on the assessment. The user can access the change log without having to go back to the CANS client profile page.

#	CANS - Enhancement Description
15	Ability to generate summary card before completion. Allows user to take assessment draft with summary to CFT meeting.
16	Arrow in bottom left corner of screen to easily return to the top of the screen.

Known Issues/Limitations

The following issues apply to assessments that are In-Progress prior to this release (CANS 1.1):

- Users cannot edit or delete any CANS 1.1 assessments that are in a completed status (even within the 7-day window).
- The name entered in the CANS 1.1 “Conducted By” field pre-populates into the first name field in CANS 2.0. Users can place their cursor into the first name field and use arrows on their keyboard to scroll to the right and view data in this field in its entirety. When this assessment is printed the data in the field will be cut off because of the 30-character limit imposed in CANS 2.0.
- For assessments created in CANS 1.1 the order of items 7 and 8 (SUD) remains the same. In 2.0 users will see the SUD item numbers reversed to align with the CDSS version.
- The ability to compare data over time will always reflect the data based on the item name, not the item number.

Interim Processes

Interim processes are short-term, alternative steps for users given known system bugs or CARES features not working as designed. They may be informational only (when no workaround is available).

[<Link to Interim Processes spreadsheet>](#)