

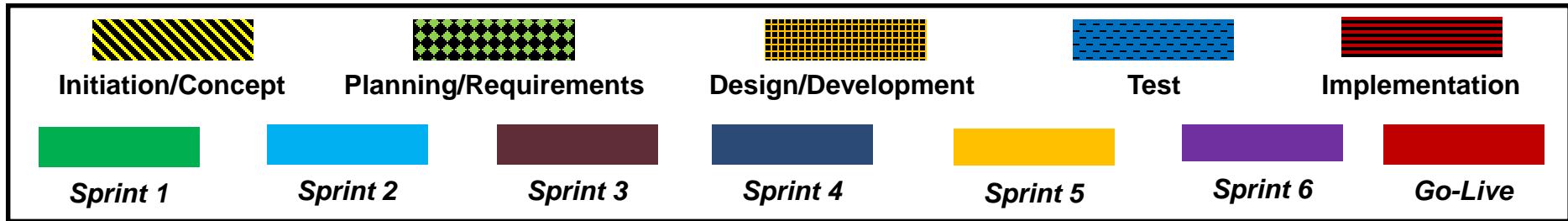
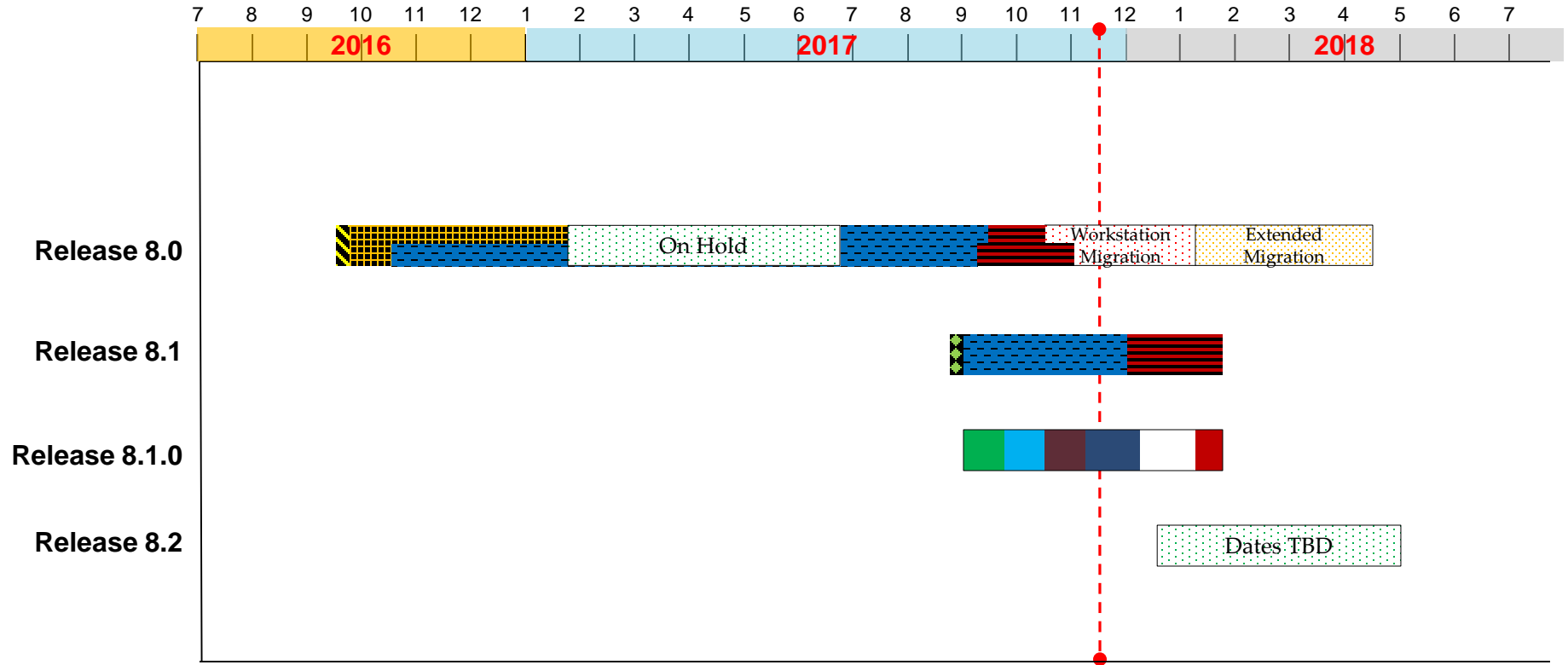


# **CWDS**

# **REGIONAL PRESENTATION**

## **November 2017**

# Projects At A Glance



# CWS-NS Updates

## **Intake**

- Developed functionality to indicate “Primary Language” for a person
- Developed a dashboard for screeners to show the work on their caseload
- Developed functionality to indicate the approximate age – a field built for persons without a date of birth
- Fine-tuned “Snapshot” queries to filter clients only
- Added functionality to allow cross reporting to Community Care Licensing
- Add/Update Race information for a person

## **Certification, Approval and Licensing Services (CALs)**

- Finished design of Resource Family Approval (RFA) 01 A/B/C
- Enabled Facility/Home Search against Legacy API (test data only)
- Convened Core Constituents for Co-Design Workshop and evaluation of development priorities

## **Case Management**

- Completed family finding concept design with Core Counties
  - Completed 1:1 feedback sessions for concept validation
  - On boarded TPT 3 development team
  - Welcomed Merced County as a new Core County
-

# CWS-NS Updates

## Implementation

- Continue to develop implementation, training, and OCM materials
- Conduct Demos (see notes for dates)
- Continue to get Snapshot, Hotline, and Investigations user counts from counties
- Demo and highlight the NS training approach at upcoming RUGs

## Technical Services

- Service contracts were defined for use by the Intake team around Investigations (aka Referrals)
  - Completed development of the contacts service for Investigations
  - Authorization was added to the search infrastructure
  - Efforts continued in developing/testing the hotline functionality
  - Cross-team work was done to improve the release pipeline
-

# CWS/CMS Release 8.0

## OVERVIEW:

This release will implement Windows 10 Enterprise 64 bit v1607 LTSC (Long Term Servicing Branch) and Office 2016 32-bit Standard.

## UPCOMING MILESTONES:

- Submit Windows 10 migration plans: As soon as possible
- Dedicated Counties submit Multiple Activation Key (MAK) preference\*: As soon as possible

## COMPLETED MILESTONES:

- Held County Tech Forums
- Held County Test Workshop sessions
- Held R8.0 Readiness Calls
- Go-Live (September 27, 2017)
- Held Transitional County Lessons Learned meeting.
- Shipped USB Flash Drives with image to Dedicated Counties.

## CUSTOMER INPUT/EXPECTATIONS:

- Review supported hardware matrix for Windows 10 (Dedicated Counties)
- Send Release 8.0 questions to the Customer Relations inbox ([CWS\\_CustRel@osi.ca.gov](mailto:CWS_CustRel@osi.ca.gov)) so that the FAQ can be updated
- Submit completed APD as soon as possible
- Continue with procurement activities
- Submit County migration schedule to Customer Relations mailbox

---

## GO LIVE DATE:

September 27, 2017

## CURRENT PHASE:

Implementation

## PROJECT MANAGER:

Ken Hamilton

## TECHNICAL LEAD:

Ken Hamilton

## COMMUNICATIONS LEAD:

Jaime Guzmán

(916) 891-3144

[Jaime.Guzman@osi.ca.gov](mailto:Jaime.Guzman@osi.ca.gov)

# CWS/CMS Release 8.1

## OVERVIEW:

This release is currently scheduled to implement the third phase of the Continuum of Care Reform (CCR) requirements.

## UPCOMING MILESTONES:

- Go-Live (January 6, 2018)

## COMPLETED MILESTONES:

- Signed Statement of Work
- Held Sprint 1 Demo (September 27<sup>th</sup>)
- Held Sprint 2 Demo (October 17<sup>th</sup>)
- Held Sprint 3 Demo (November 7<sup>th</sup>)
- Completed County Test Workshop (CTW)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

---

## GO LIVE DATE:

January 6, 2018

## CURRENT PHASE:

Test (Sprint 4)

## PROJECT MANAGER:

Kim Carpenter

## TECHNICAL LEAD:

Jeffrey Follis

## COMMUNICATIONS LEAD:

Andrea Johnson-Kumar

(916) 891-3136

[Andrea.Johnson-Kumar@osi.ca.gov](mailto:Andrea.Johnson-Kumar@osi.ca.gov)

# CWS/CMS Release 8.1.0

## OVERVIEW:

This interim release is currently scheduled to implement one (1) SCR and one (1) PTS ticket.

## COMPLETED MILESTONES:

- Signed Statement of Work
- Completed County Test Workshop (CTW)

## UPCOMING MILESTONES:

- Go-Live (January 6, 2018)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available

---

## GO LIVE DATE:

January 6, 2018

## CURRENT PHASE:

Test (Sprint 4)

## PROJECT MANAGER:

Jayne-Lei Nielsen

## TECHNICAL LEAD:

Jeffrey Follis

## COMMUNICATIONS LEAD:

Andrea Johnson-Kumar

(916) 891-3136

[Andrea.Johnson-Kumar@osi.ca.gov](mailto:Andrea.Johnson-Kumar@osi.ca.gov)

# Discontinuance of State Sponsored Email

- CA.Mail is being decommissioned at the end of February 2018 for some dedicated counties
- Nine out of 23 dedicated counties have already implemented a county email solution
- One-on-one meetings have been held with all 17 dedicated counties
- 16 counties have a working plan to migrate off of CA.Mail by decommission date

---

**SUNSET DATE:**

February 28, 2018

**TECHNICAL LEAD:**

Ken Hamilton

**COMMUNICATIONS LEAD:**

Andrea Johnson-Kumar  
(916) 891-3143

[Andrea.Johnson-Kumar@osi.ca.gov](mailto:Andrea.Johnson-Kumar@osi.ca.gov)



# Business Intelligence

- Business Objects Patch 10 update is in implementation phase. It was applied to the Training server on October 14, and will be applied to the Production server on November 18.
- Webi Rich Client Patch 10 (**WebSetup.exe**) will be available on November 19. The client patch update is optional but strongly recommended.
- BI meetings are on 11/15 and 11/29. Check the [BI Portal](#) for meeting agendas and minutes.
- There will be a Business Objects User Group (BOUG) meeting on 11/16/2017. Registration to the meeting and agenda are available at <https://cwscms.osi.ca.gov/Portal/Business-Intelligence-Portal/BOUG-Registration>.

---

**CURRENT PHASE:**

BI 4.2 – Ongoing Support and Maintenance

**PROJECT MANAGER:**

Ben Hafer

**TECHNICAL LEAD:**

Isabelle Moreaux  
(916) 891-3304

**COMMUNICATIONS LEAD:**

Sean Darr

(916) 891-3129

[Sean.Darr@osi.ca.gov](mailto:Sean.Darr@osi.ca.gov)

# Data Quality

- Three (3) Data Quality Workshops held in October
- Brand-new learning exercise focused on County-led examples
  - Placement Home Merging was the topic
- Good attendance and interest:
  - 16 Counties
  - 34 Attendees
- Feedback from attendees is being collected to improve future sessions
- Next round of sessions possibly in March 2018

---

**PROJECT MANAGER:**

Ben Hafer

**TECHNICAL LEAD:**

James Sidebotham

(916) 891-3309

**COMMUNICATIONS LEAD:**

Sean Darr

(916) 891-3129

[Sean.Darr@osi.ca.gov](mailto:Sean.Darr@osi.ca.gov)

# CDSS Date Reminders

## **CWS DATA COMMITTEE:**

- To be included in these conference calls, send an e-mail request to:  
[cwsdata@dss.ca.gov](mailto:cwsdata@dss.ca.gov)
  - Next meeting date: November 21, 2017
  - Time: 2:00PM – 3:00PM
  - Conference Line: 877-873-8018
  - Participant Code: 256472
  - Webinar Registration Link: <https://www2.gotomeeting.com/register/854294706>

## **PATHWAYS TO MENTAL HEALTH SERVICES TECHNICAL ASSISTANCE FORUM:**

- Next meeting date: December 6, 2017
  - Time: 10:00AM – 11:30AM
  - Conference Line: 877-921-9924
  - Participant Code: 1446116
  - Email: [KatieA@dss.ca.gov](mailto:KatieA@dss.ca.gov)
-

# CWDS Date Reminders

**PIAC MEETING:**

December 6, 2017

**TAC MEETING:**

November 14, 2017

(Next meeting December 12, 2017)

**Quarterly Forum:**

January 9, 2018

**Solutions Demo:**

December 4, 2017

---