

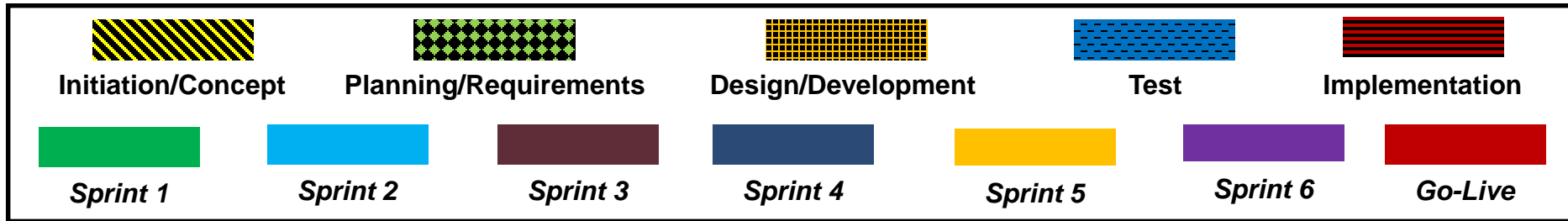
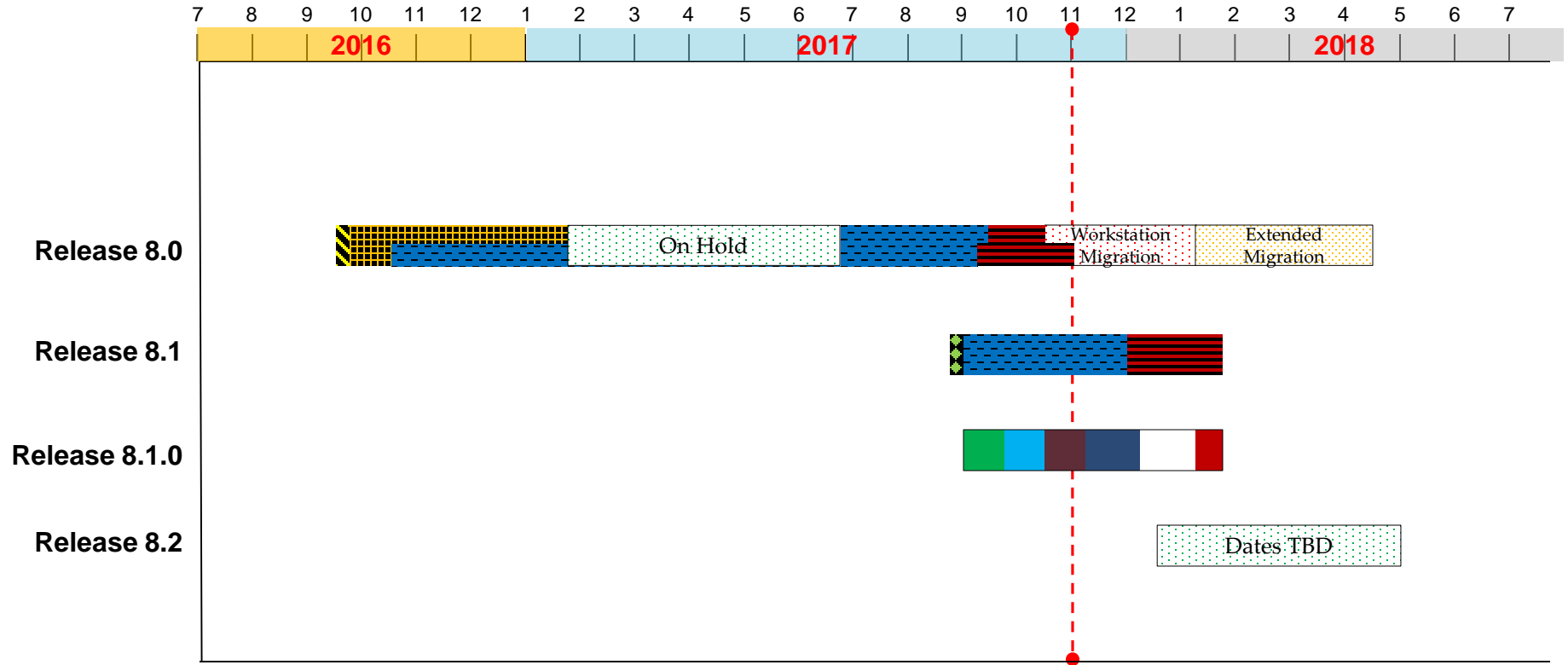


# **CWDS**

# **REGIONAL PRESENTATION**

## **November 2017**

# Projects At A Glance





# CWS-NS Updates

## **Intake**

- Completed Elastic Search query refinement for more accurate results when searching for individuals in the child welfare system.
- Completed several User Permissions (see Notes)
- Completed functionality to notify the user of system and database errors so they can be reported.
- Corrected the way that unnecessary CWS/CMS fields are automatically completed.
- Reduced the number of mandatory data fields the user must complete to save a referral in CWS/CMS.
- Deployed the first version of a shared library of design assets that all digital service teams can use for a uniform user interface.
- Completed Hispanic/Latino data fields.

## **Certification, Approval and Licensing Services (CALS)**

- Completed initial automation of Resource Family Approval application form RFA 01A (testing still to come).
  - Began development of automating application form RFA 01B.
  - Demonstrated capability to create a new facility in CWS/CMS that populates data appropriately to all tables where facility data is required.
  - Demonstrated capability to auto-populate a ready-to-print PDF form from legacy and new system data.
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# CWS-NS Updates

## Case Management

- Completed onsite visits with Sacramento, Los Angeles, and Lassen counties.
- Developed a global header for project use across all digital services so that users will have a consistent experience across the platform.
- Completed a two-day core county workshop to help identify possible design candidates for Resource Family Approval and Family Finding capabilities. Outcomes of workshop can be viewed in this video: [https://drive.google.com/file/d/0B2-h\\_EBOF14BX044T184Z3NyWUU/view](https://drive.google.com/file/d/0B2-h_EBOF14BX044T184Z3NyWUU/view).

## Implementation

- Presented demos of training materials at:
  - RTA All Staff
  - Training Advisory Board
  - Quarterly Stakeholder Forum
- Continue to develop implementation, training, and OCM materials
- Presented at the Southern CA Children's meeting
  - Snapshot demo and Snapshot Implementation discussion



# CWS/CMS Release 8.0

## OVERVIEW:

This release will implement Windows 10 Enterprise 64 bit v1607 LTSCB (Long Term Servicing Branch) and Office 2016 32-bit Standard.

## UPCOMING MILESTONES:

- Submit Windows 10 migration plans: As soon as possible
- Dedicated Counties submit Multiple Activation Key (MAK) preference\*: As soon as possible

## COMPLETED MILESTONES:

- Held County Tech Forums
- Held County Test Workshop sessions
- Held R8.0 Readiness Calls
- Go-Live (September 27, 2017)
- Held Transitional County Lessons Learned meeting.
- Shipped USB Flash Drives with image to Dedicated Counties.

## CUSTOMER INPUT/EXPECTATIONS:

- Review supported hardware matrix for Windows 10 (Dedicated Counties)
- Send Release 8.0 questions to the Customer Relations inbox ([CWS\\_CustRel@osi.ca.gov](mailto:CWS_CustRel@osi.ca.gov)) so that the FAQ can be updated
- Submit completed APD as soon as possible
- Continue with procurement activities
- Submit County migration schedule to Customer Relations mailbox

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## GO LIVE DATE:

September 27, 2017

## CURRENT PHASE:

Implementation

## PROJECT MANAGER:

Ken Hamilton

## TECHNICAL LEAD:

Ken Hamilton

## COMMUNICATIONS LEAD:

Jaime Guzmán

(916) 891-3144

[Jaime.Guzman@osi.ca.gov](mailto:Jaime.Guzman@osi.ca.gov)



# CWS/CMS Release 8.1

## OVERVIEW:

This release is currently scheduled to implement the third phase of the Continuum of Care Reform (CCR) requirements.

## COMPLETED MILESTONES:

- Signed Statement of Work
- Held Sprint 1 Demo (September 27<sup>th</sup>)
- Held Sprint 2 Demo (October 17<sup>th</sup>)

## UPCOMING MILESTONES:

- County Test Workshop (CTW)
  - November 8 & 9, 2017 (Fresno, Orange)
  - November 14 & 15, 2017 (Sacramento)
- Sprint Demos\*
  - Sprint 3 Demo (November 7, 2017)
- Go-Live (January 6, 2018)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Participate in CTW

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## GO LIVE DATE:

January 6, 2018

## CURRENT PHASE:

Test (Sprint 3 / Sprint 4)

## PROJECT MANAGER:

Kim Carpenter

## TECHNICAL LEAD:

Jeffrey Follis

## COMMUNICATIONS LEAD:

Andrea Johnson-Kumar

(916) 891-3136

[Andrea.Johnson-Kumar@osi.ca.gov](mailto:Andrea.Johnson-Kumar@osi.ca.gov)



# CWS/CMS Release 8.1.0

## OVERVIEW:

This interim release is currently scheduled to implement one (1) SCR ticket.

## COMPLETED MILESTONES:

- Signed Statement of Work

## UPCOMING MILESTONES:

- County Test Workshop (CTW)
  - November 8 & 9, 2017 (Fresno, Orange)
  - November 14 & 15, 2017 (Sacramento)
- Go-Live (January 6, 2018)

## CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Participate in CTW

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## GO LIVE DATE:

January 6, 2018

## CURRENT PHASE:

Test (Sprint 3 / Sprint 4)

## PROJECT MANAGER:

Jayne-Lei Nielsen

## TECHNICAL LEAD:

Jeffrey Follis

## COMMUNICATIONS LEAD:

Andrea Johnson-Kumar

(916) 891-3136

[Andrea.Johnson-Kumar@osi.ca.gov](mailto:Andrea.Johnson-Kumar@osi.ca.gov)



# Discontinuance of State Sponsored Email

- CA.Mail is being decommissioned at the end of 2017 for some dedicated counties
- Nine out of 23 dedicated counties have already implemented a county email solution
- One-on-one meetings have been held with all 17 dedicated counties
- 16 counties have a working plan to migrate off of CA.Mail by 12/31/17

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**SUNSET DATE:**

December 31, 2017

**TECHNICAL LEAD:**

Ken Hamilton

**COMMUNICATIONS LEAD:**

Andrea Johnson-Kumar  
(916) 891-3143

[Andrea.Johnson-Kumar@osi.ca.gov](mailto:Andrea.Johnson-Kumar@osi.ca.gov)



# Business Intelligence

- Business Objects Patch 10 update is in implementation phase. It was applied to the Training server on October 14, and will be applied to the Production server on November 18.
- Webi Rich Client Patch 10 (**WebSetup.exe**) will be available on November 19. The client patch update is optional but strongly recommended.
- BI meetings are on 11/1, 11/15 and 11/29. Check the [BI Portal](#) for meeting agendas and minutes.
- There will be a Business Objects User Group meeting (BOUG) on 11/16. Registration to the meeting and agenda are available at <https://cwscms.osi.ca.gov/Portal/Business-Intelligence-Portal/BOUG-Registration>.

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**CURRENT PHASE:**

BI 4.2 – Ongoing Support and Maintenance

**PROJECT MANAGER:**

Ben Hafer

**TECHNICAL LEAD:**

Isabelle Moreaux  
(916) 891-3304

**COMMUNICATIONS LEAD:**

Sean Darr

(916) 891-3129

[Sean.Darr@osi.ca.gov](mailto:Sean.Darr@osi.ca.gov)



# Data Quality

- Three (3) Data Quality Workshops held in October
- Brand-new learning exercise focused on County-led examples
  - Placement Home Merging was the topic
- Good attendance and interest:
  - 16 Counties
  - 34 Attendees
- Feedback from attendees is being collected to improve future sessions
- Next round of sessions possibly in March 2018

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**PROJECT MANAGER:**

Ben Hafer

**TECHNICAL LEAD:**

James Sidebotham  
(916) 891-3309

**COMMUNICATIONS LEAD:**

Sean Darr

(916) 891-3129

[Sean.Darr@osi.ca.gov](mailto:Sean.Darr@osi.ca.gov)



# CDSS Date Reminders

## CWS DATA COMMITTEE:

- To be included in these conference calls, send an e-mail request to:  
[cwsdata@dss.ca.gov](mailto:cwsdata@dss.ca.gov)
  - Next meeting date: November 21, 2017
  - Time: 2:00PM – 3:00PM
  - Conference Line: 877-873-8018
  - Participant Code: 256472
  - Webinar Registration Link: <https://www2.gotomeeting.com/register/854294706>

## PATHWAYS TO MENTAL HEALTH SERVICES TECHNICAL ASSISTANCE FORUM:

- Next meeting date: November 1, 2017 (next meeting December 6, 2017)
  - Time: 10:00AM – 11:30AM
  - Conference Line: 877-921-9924
  - Participant Code: 1446116
  - Email: [KatieA@dss.ca.gov](mailto:KatieA@dss.ca.gov)
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# CWDS Date Reminders

## **PIAC MEETING:**

November 1, 2017

(Next meeting December 6, 2017)

## **TAC MEETING:**

November 14, 2017

## **Quarterly Forum:**

January 9, 2018

## **Solutions Demo:**

November 6, 2017

(Next demo December 4, 2017)

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