

Project Update

September 2017



CWDS / Child Welfare Digital Services

Digital Services & Support

- CWDS Web (*Development*)
- CWDS Technology Platform (*Development*)
- CWDS Infrastructure (*Development*)

Digital Services

- Intake (*Development*)
- Certification, Approval and Licensing Services (CALs) (*Development*)
- Case Management (*Development*)
- Court Processing (*Procurement*)
- Eligibility (*Planning*)
- Resource Management
- Financial Management
- Administration

- Implementation Support Services (*Active*)

Digital Services Update



Intake*

- Butte
- Fresno
- Santa Cruz
- Los Angeles
- Ventura
- Yolo



CALS*

- Los Angeles
- Orange
- San Francisco
- San Mateo



Case Management Group 1*

- El Dorado
- Lassen
- Los Angeles
- Merced
- Sacramento
- Yuba



Case Management Group 2

- Contra Costa
- Glenn
- Imperial
- Los Angeles
- Solano



Case Management Group 3

- Los Angeles
- Placer
- Plumas
- San Diego
- Santa Clara



Case Management Group 4

- Los Angeles
- Mendocino
- Monterey
- Nevada
- San Joaquin

Digital Services Update



Court Processing*

- Alameda
- Los Angeles
- Madera
- Sacramento
- San Bernardino
- Santa Clara
- Shasta



Eligibility*

- Los Angeles
- Merced
- San Bernardino
- Tulare
- Ventura
- SAWS Consortia



Resource Management

- Kern
- Los Angeles
- Sonoma
- Stanislaus
- Sutter
- Tehama



CWS Financial Management

- Kings
- Lake
- Los Angeles
- San Mateo
- Tuolumne



Administration

The Snapshot

Child Welfare History ...at a glance

Wendy Christian

Intake Service Manager/County Consultant

Snapshot

Welcome to Snapshot!

The fdhjnce jhfidjie word fhicne Shjdklsanc eghdah;coinda tkc fdhjnce jhfidjie word fhicnesjhdklsanc eghdah coindatkc fdhjnce jhfidjie word The fdhjnce jhfidjie word fhicne Shjdklsanc eghdah;coinda tkc fdhjnce jhfidjie word fhicnesjhdklsanc eghdah coindatkc fdhjnce.

1 People Search

Search for victims, perpetrators, reporters and collaterals



ADDED PEOPLE (2)

2

Aubrey Cambell

Edit



Date of Birth
05/08/2007 (6 yrs)

Language(s)
English, Spanish

Gender
Female

Phone Number(s)
Home: (916)-765-5481

Address
4891 7th Avenue,
Sacramento, CA 95820

Chris Cambell

Edit



Date of Birth
05/08/1968 (45 yrs)

Language(s)
English, Spanish

Gender
Male

Phone Number(s)
Home: (916)-765-5481
Cell: (916)-765-5481

Addresses
4891 7th Avenue,
Sacramento, CA 95820

3

History of Involvement

DATE	TYPE/STATUS	COUNTY/OFFICE	PEOPLE AND ROLES		
10/26/2017	Referral (In Progress)	Sacramento	VICTIM Aubrey Cambell	PERPETRATOR Chris Cambell	ALLEGATIONS Neglect (Pending)
08/26/2016	Case	Sutter	VICTIM Tommy Cambell	PERPETRATOR Chris Cambell	ALLEGATIONS Neglect (Unfounded)

The Child Welfare History Snapshot gives users the ability to...

1 ...search for people across CWS/CMS from a **single field**

2 ...see that person's current contact information and demographics

3 ...see an at-a-glance summary of their **combined CWS history**

In a fraction of the time it currently takes to do the same work in CWS-CMS.

Additional Benefits

- **Reduce risk** of rolling out software with the new infrastructure with a small, low-risk release
- **Find and address** issues early, based on feedback from real users doing real work
- **Deliver value** right away, without having to wait for the Hotline MVP

Snapshot Overall Implementation

1 Core County Representatives



Goes to Core County Reps working with Intake Team

2 Core Counties



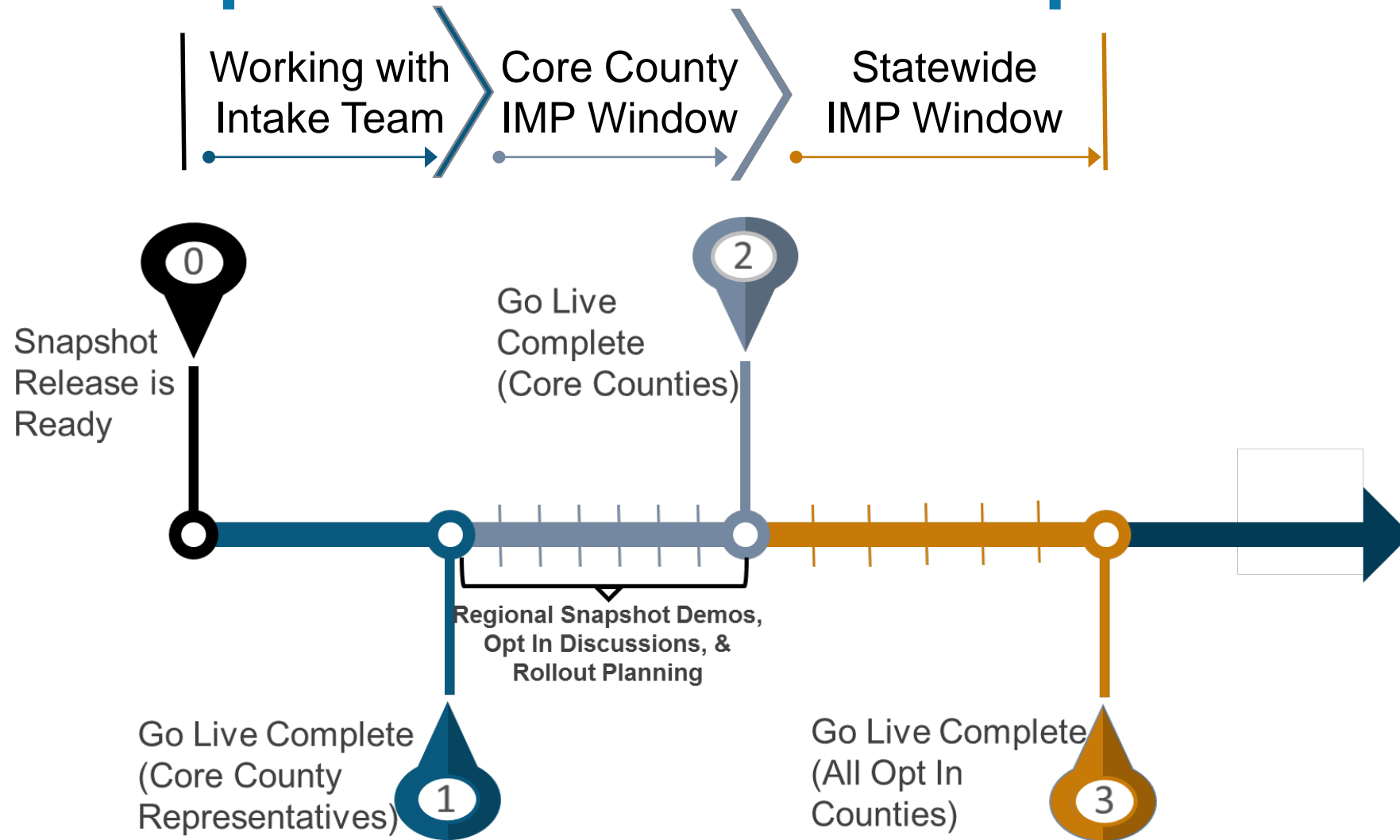
Available to identified Core County staff

3 Statewide Rollout



Rolled out during an Implementation Window to all impacted users

Snapshot Roadmap



Key Implementation Activities

1

Planning: Snapshot Demos and Statewide Rollout

2

Access: Connectivity & User Logon

3

Training: Web-Based & Job Aids

4

Support: CWDS Service Desk

The Child Welfare History Snapshot allows you to search CWS/CMS for people and their past history with CWS. To start, search by any combination of name, date of birth, or social security number. Click on a person from the results to add them to the Snapshot, and their basic information and history will automatically appear below. You can add as many people as you like, and when ready, copy the summary of their history. You will need to manually paste it into a document or a field in CWS/CMS.

Search

Search for any person(Children, parents, collaterals, reporters, alleged perpetrators...)



CALS Update

- Scope Review
- Facility Profile
- RFA Forms



Facility Profile



ROBIN HOOD SFH

FACILITY TYPE : Small Family Home

1

NAMES OF LICENSEE / PARENTS HOOD, ROBIN AND M ARIAN	LICENSE NUMBER 193600029	LICENSE EFFECTIVE DATE 2016-08-30
APPROVAL / LICENSING WORKER Karl Gutierrez	STATUS Licensed	APPLICATION RECEIVED DATE N/A
ASSIGNED OVERSIGHT AGENCY LA Metro C/Res	CAPACITY 6	LAST VISIT DATE 2016-09-03
		LAST VISIT REASON Renewal

PHYSICAL ADDRESS 7389 W. GRANDROSE AVE. LOS ANGELES, CA 90063	PRIMARY PHONE (909) 890-1041	POSTAL ADDRESS 7382 W. GRANDROSE AVE. LOS ANGELES, CA 90063
COUNTY NAME Los Angeles	ALTERNATE PHONE N/A	

1

Resource Family Home/Facility Information

2

Childrens placed in home currently

ID	FIRST NAME	LAST NAME	SEX	AGE	DATE OF BIRTH	DATE OF PLACEMENT	ASSIGNED WORKER	COUNTY OF ORIGIN
9198238971	John	Doe	M	17	09-09-2000	09-09-2004	Paulina Nathan	Los Angeles
32921282892	Peter	Solomon	M	16	01-12-2001	01-12-2005	Peter Doe	Sacramento
9819898389	Paulina	Nathan	F	16	03-03-2001	03-03-2004	John Noel	Yolo
89090912	David	Doe	M	13	01-03-2005	01-03-2007	David Solomon	Calaveras
5235545256	Mary	Noel	F	12	01-09-2006	01-09-2007	Mary Doe	San Joaquin

2

Children Currently Placed in Home/Facility

3

Compliance History

INSPECTIONS COMPLAINTS

COMPLAINT DATE	ASSIGNED WORKER	CONTROL NUMBER	PRIORITY LEVEL	COMPLAINT STATUS	APPROVAL DATE
09-09-2000	John Doe	21-CR-2017 0424102653	3	Pending	-
01-12-2001	Peter Solomon	21-CR-2017 0424102657	2	Approved	03-12-2001
03-03-2001	Paulina Nathan	21-CR-2017 0424102600	1	Pending	-
01-03-2005	David Doe	21-CR-2017 0424102650	2	Approved	04-1-2001
01-09-2006	Mary Noel	21-CR-2017 0430102630	2	Pending	-

3

Inspections/Complaint History

RFA - 01A Form

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CALIFORNIA DEPARTMENT OF SOCIAL SERVICES
RESOURCE FAMILY APPROVAL

FOR COUNTY USE ONLY
COUNTY: _____

RESOURCE FAMILY APPLICATION

Instructions: This is the application form for Resource Family Approval by a County. Please type or print clearly.

INITIAL APPLICATION OTHER (SPECIFY) : _____

I. APPLICANT(S): EACH APPLICANT MUST COMPLETE A CRIMINAL RECORD STATEMENT RFA 01B.

FIRST	MIDDLE	LAST	
APPLICANT ONE:			
PREVIOUS NAMES USED: <i>*including maiden name</i>		HIGHEST LEVEL OF EDUCATION COMPLETED	
DATE OF BIRTH	GENDER	RACE/ETHNICITY	DRIVER'S LICENSE NUMBER
EMAIL ADDRESS (OPTIONAL)		CELL PHONE NUMBER	HOME PHONE NUMBER
NAME/ADDRESS OF EMPLOYER		WORK PHONE NUMBER	OCCUPATION ANNUAL INCOME

FIRST	MIDDLE	LAST	
APPLICANT TWO:			
PREVIOUS NAMES USED: <i>*including maiden name</i>		HIGHEST LEVEL OF EDUCATION COMPLETED	
DATE OF BIRTH	GENDER	RACE/ETHNICITY	DRIVER'S LICENSE NUMBER
EMAIL ADDRESS (OPTIONAL)		CELL PHONE NUMBER	HOME PHONE NUMBER
NAME/ADDRESS OF EMPLOYER		WORK PHONE NUMBER	OCCUPATION ANNUAL INCOME

II. APPLICANT(S) RESIDENCE

PHYSICAL ADDRESS	CITY	STATE	ZIP
MAILING ADDRESS (IF DIFFERENT)		CITY	STATE ZIP

Do you own, rent or lease the residence? Check one: Own Rent Lease

Weapons in the home? Check one: Yes No

Body of Water. Check one: Yes No

If yes, please describe the location of the body of water and its size.

Resource Family Applications (RFA 01A)

Instructions: This is the application form for Resource Family Approval by a County. Please type or print clearly.

I. Applicant 1 - Information

Name

Prefix: Mr. (dropdown)

Legal First Name: Kermit, Legal Middle Name: The, Legal Last Name: Frog

Suffix: Esq. (dropdown)

II. Applicant (S) - Residence

Address: 1234 Lily Pad Ln.

Physical Address: 1234 Lily Pad Ln.

Highest Level of Education: College Graduate (dropdown)

Zip Code: 91501, City: Burbank, State: California (dropdown)

More about Applicant

Phone Number

Phone Number: (310) 888-8888, Phone Type: Home (dropdown), Preferred Contact Number:

Phone Number: (818) 469-8888, Phone Type: Work (dropdown), Preferred Contact Number:

Add another Number +

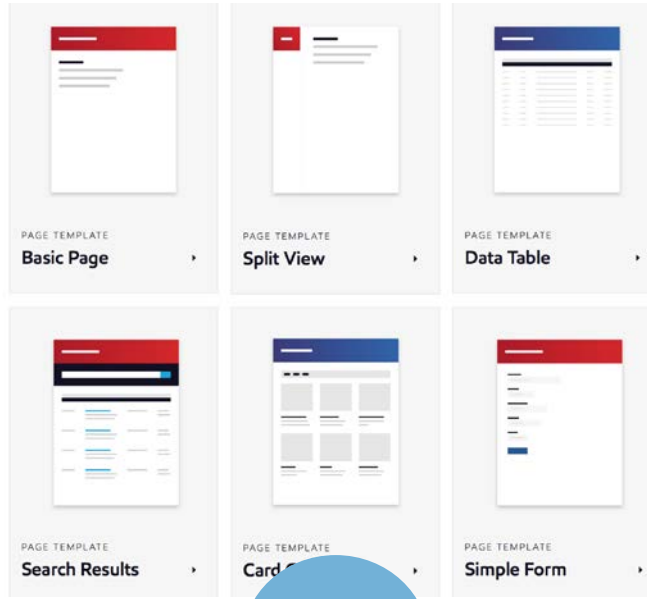
Case Management Update

- Research and Discovery
- Create a library of reusable code patterns
- Map the current system & prepare to replace CWS/CMS functionality



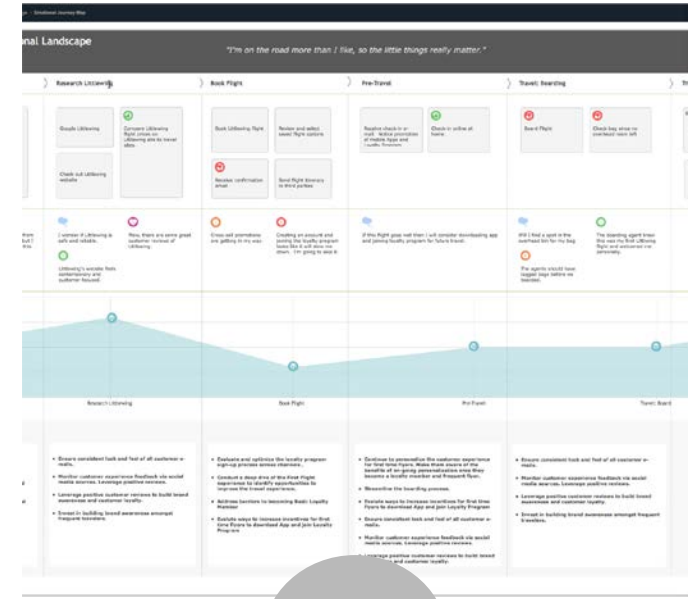
Research & Prototype

Codesign with our core counties on new Emergency Placement and Family Finding capabilities in support of RFA



Pattern Library

Create a library of reusable, modular code components so that when we build interface screens they will all have the same look and feel across all digital services.



Legacy Systems Map

Understand data requirements and restrictions in CWS-CMS to ensure front end features support smart back end development once our TPT team joins the project.

Other questions...?

Q&A

- For Intake specific questions please contact:
 - Wendy Christian, wendy.christian@osi.ca.gov
- For CALS specific questions please contact:
 - Phoebe DeMund, phoebe.demund@osi.ca.gov
- For Case Management specific questions please contact:
 - Cindy Vatararo, cynthia.vatararo@osi.ca.gov
- For Project questions please contact:
 - Tony Fortenberry, tony.fortenberry@osi.ca.gov
 - Bill Maile, bill.maile@osi.ca.gov
 - Cathy Turner, cathy.turner@osi.ca.gov
 - Michele Scoggins, michele.scoggins@osi.ca.gov

Resources

CWDS Dashboard
<https://cwds.ca.gov/dashboard>

Upcoming CWDS Events
<https://cwds.ca.gov/events-calendar>

CWDS Publication Archive
<https://cwds.ca.gov/feed>