CWDS
REGIONAL PRESENTATION
September 2017

Projects At A Glance

	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7
				2016							**2017**											**2018**			

Release 8.0 — On Hold / Workstation Migration / Extended Migration

Release 8.1

Release 8.1.0

Release 8.2 — Dates TBD

Legend:

Initiation/Concept | Planning/Requirements | Design/Development | Test | Implementation

Sprint 1 | *Sprint 2* | *Sprint 3* | *Sprint 4* | *Sprint 5* | *Sprint 6* | *Go-Live*
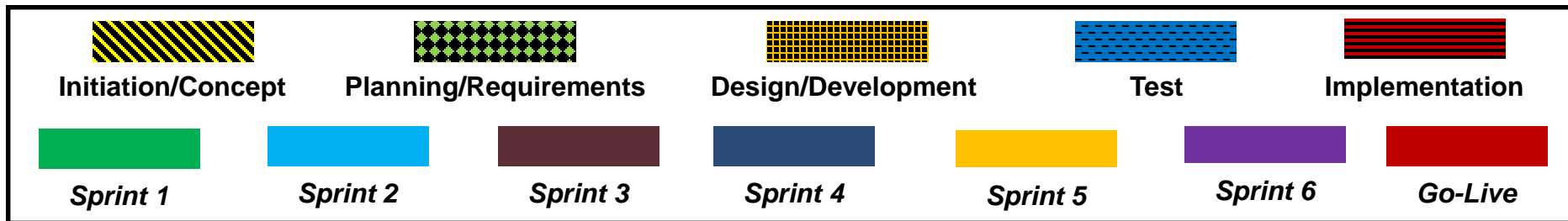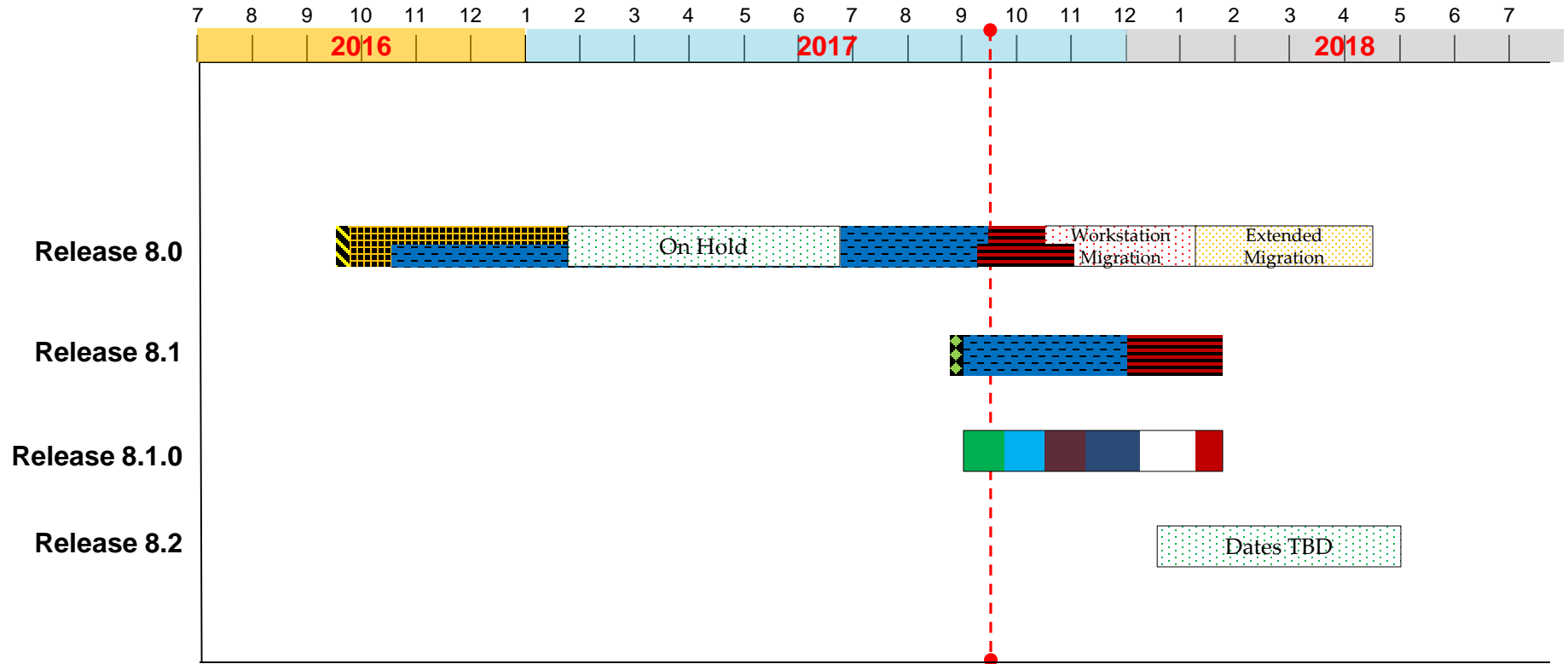
CWS-NS Updates

Technology Platform Team (TPT)

- Continued working on features related to saving a screening to a referral in the legacy CWS/CMS database
- Completed changes to "search" to support the release of Snapshot to production
- Developed new security token mechanism for authentication and authorization

Intake

- Conducted Usability Testing in Los Angeles County
- Developed Investigation Workflow Design
- Included Privacy Statements hyperlinks on Intake web pages
- Identified Sensitive and Sealed records in Elastic Search results

Certification, Approval and Licensing Services (CALS)

- Continued work on Facility Profile as MVP for Product Increment (PI) - 4 release to public sandbox
- Continued working with the Licensing Development Unit (LDU) on Business Rules Extraction (BRE) for License Information System (LIS) and Field Automation System (FAS)
- Completed implementation of Date/Time Stamp for LIS and FAS

CWS-NS Updates

Case Management

- Completed core county kickoff
- Completed legacy mapping for emergency placement functionality
- Conducted two site visits to our Core Counties and scheduled two more
- Conducted four remote narrative interviews with placement subject matter experts
- Finished planning the design approach and identified candidates for potential "Greenfield" prototypes for tracking family finding and engagement
- Created a project wide component library to store reusable design components for all digital services to use as common requirements of CWS-NS

Implementation

- The team is continuing work on Training and Organizational Change Management (OCM) materials that match up to the functionality being developed by the Digital Service teams
- The team is largely focused on Intake and Certification, Approval, and Licensing Service (CALS), and starting to engage the Case Management team and their materials
- The Training Team will attend two meetings in September and provide a high-level overview of the training strategy, show a demo of current functionality, and answer any questions.
- For the latest updates on the project, please visit https://cwds.ca.gov

CWS/CMS Release 8.0

OVERVIEW:

This release will implement Windows 10 Enterprise 64 bit v1607 LTSB (Long Term Servicing Branch) and Office 2016 32-bit Standard.

UPCOMING MILESTONES:

- Submit Windows 10 migration plans: As soon as possible
- Co-Ex Counties submit Multiple Activation Key (MAK) preference*: As soon as possible
- R8.0 Readiness Calls (September 21, 2017)
- Go-Live (September 27, 2017)
- Transitional Pilot County Lessons Learned Meeting (October 12, 2017)

COMPLETED MILESTONES:

- Revised the migration schedule to provide counties with more time.
- Held County Tech Forums
- Held County Test Workshop sessions

CUSTOMER INPUT/EXPECTATIONS:

- Participate in User Forums
- Review supported hardware matrix for Windows 10 (Dedicated Counties)
- Send Release 8.0 questions to the Customer Relations inbox (CWS_CustRel@osi.ca.gov) so that the FAQ can be updated
- Continue with procurement activities
- Submit County migration schedule to Customer Relations mailbox

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GO LIVE DATE:
September 27, 2017
CURRENT PHASE:
Implementation

PROJECT MANAGER:
Ken Hamilton
TECHNICAL LEAD:
Ken Hamilton

COMMUNICATIONS LEAD:
Jaime Guzmán
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CWS/CMS Release 8.1

OVERVIEW:

This release is currently scheduled to implement the third phase of the Continuum of Care Reform (CCR) requirements.

UPCOMING MILESTONES:

- County Test Workshop (CTW)
  - November 8 & 9, 2017 (Fresno, Orange)
  - November 14 & 15, 2017 (Sacramento)
- Joint Application Design (JAD) Sessions
  - JAD #1 (September 27, 2017)
  - JAD #2 (TBD)
  - JAD #3 (TBD)
- Go-Live (January 6, 2018)

COMPLETED MILESTONES:

- Signed Statement of Work

CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Participate in CTW

GO LIVE DATE:

January 6, 2018

CURRENT PHASE:

Test (Sprint 1)

PROJECT MANAGER:

Kim Carpenter

TECHNICAL LEAD:

Jeffrey Follis

COMMUNICATIONS LEAD:

Andrea Johnson-Kumar

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CWS/CMS Release 8.1.0

OVERVIEW:

This interim release is currently scheduled to implement one (1) SCR ticket.

UPCOMING MILESTONES:

- County Test Workshop (CTW)
  - November 8 & 9, 2017 (Fresno, Orange)
  - November 14 & 15, 2017 (Sacramento)
- Go-Live (January 6, 2018)

COMPLETED MILESTONES:

- Signed Statement of Work

CUSTOMER INPUT/EXPECTATIONS:

- Review Release-related materials located on the CWS/CMS website as they become available
- Participate in CTW

GO LIVE DATE:

January 6, 2018

CURRENT PHASE:

Planning

PROJECT MANAGER:

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Discontinuance of State Sponsored Email

- CA.Mail is being decommissioned at the end of 2017 for some dedicated counties

- Eight out of 23 dedicated counties have already implemented a county email solution

- One-on-one meetings have been held with all 17 dedicated counties

- All remaining counties have a working plan to migrate off of CA.Mail by 12/31/17

SUNSET DATE:

December 31, 2017

TECHNICAL LEAD:

Ken Hamilton

COMMUNICATIONS LEAD:

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Business Intelligence

- Web Intelligence (Webi) requires IE11 and Java 8 on Windows 10. Webi and Webi Rich Client are currently being tested. Firefox ESR is tested as an alternate browser. Google Chrome will not be tested (does not support Java).

- Counties are 100% migrated from the retiring Secure File Transfer (SFT) to the new Secure Automated File Exchange (SAFE).

- Business Objects Patch 10 update is in planning phase. It will be applied to the Training server in mid-October, and to the Production server in mid-November.

- BI meetings are on 9/6 and 9/20. Check the BI Portal for meeting agendas and minutes.

CURRENT PHASE:

BI 4.2 – Ongoing Support and Maintenance

PROJECT MANAGER:

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TECHNICAL LEAD:

Isabelle Moreaux

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COMMUNICATIONS LEAD:

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Data Quality

- Data Cleansing Funding has been approved (ACL 17-60)
- County Fiscal Letter (CFL) with the claiming instructions to be released shortly
- Funds meant for CWS/CMS data
  - Manual Correction
  - Subject Matter Expertise
- Instructions for areas of focus, and requests for special reports will be posted on the Data Quality Portal

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CDSS Date Reminders

CWS DATA COMMITTEE:

- To be included in these conference calls, send an e-mail request to:
  cwsdata@dss.ca.gov
  - Next meeting date: September 19, 2017 (Following meeting: October 17, 2017)
  - Time: 2:00PM – 3:00PM
  - Conference Line: 877-873-8018
  - Participant Code: 256472
  - Webinar Registration Link: https://www2.gotomeeting.com/register/854294706

PATHWAYS TO MENTAL HEALTH SERVICES TECHNICAL ASSISTANCE FORUM:

  - Next meeting date: October 4, 2017
  - Time: 10:00AM – 11:30AM
  - Conference Line: 877-921-9924
  - Participant Code: 1446116
  - Email: KatieA@dss.ca.gov

CWDS Date Reminders

PIAC MEETING: October 4, 2017

TAC MEETING: November 14, 2017

Quarterly Forum: October 10, 2017

Solutions Demo: November 6, 2017