

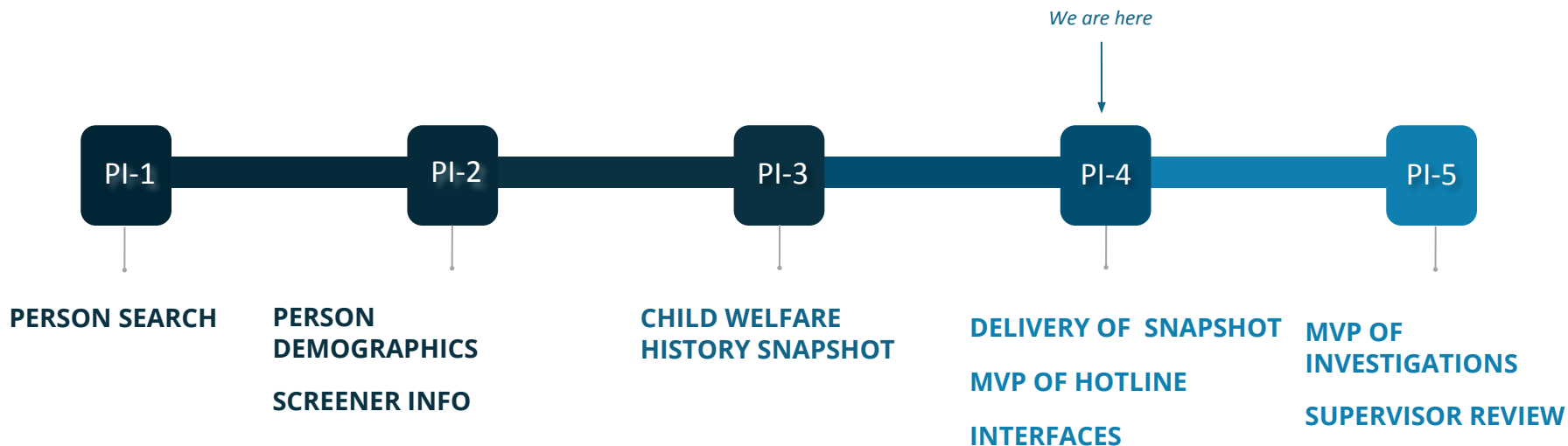


CWDS
Child Welfare Digital Services

Child Welfare Digital Services Sprint Review Presentation

***Sprint Review of Sprint 4.2
Intake Development and TPT.1***

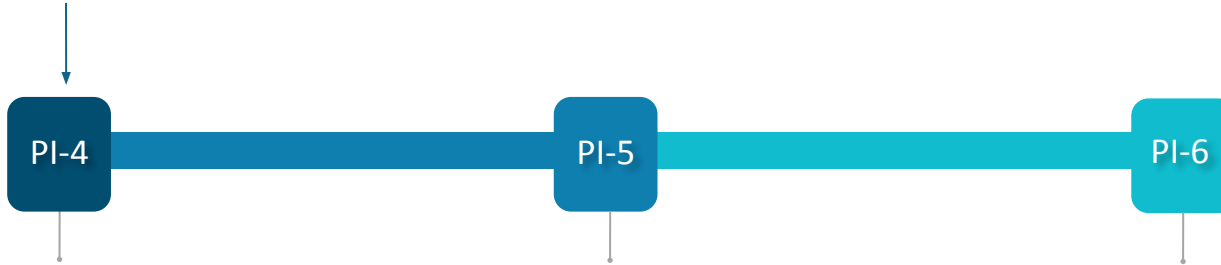
Sprint Dates: 09/07/17 to 09/20/17



- Minimum Viable Product (MVP) is the smallest increment of business parity for a complete workflow

The present and future

We are here



CHILD WELFARE HISTORY SNAPSHOT

MVP OF HOTLINE

CONTACTS

INTERFACES

- Smarty Streets

MVP OF INVESTIGATIONS

- Disposition
- Outcomes

SUPERVISOR REVIEW

INTERFACES

- SDM Tool

POTENTIAL ENHANCEMENTS

- Genogram of relationships
- Timeline of child welfare history
- Improved search accuracy
- Duplicate reduction
- Criminal history integration
- Mental health integration
- Equitable workload distribution
- etc

- Minimum Viable Product (MVP)
- Structured Decision Making (SDM)

What *features* did we deliver in Sprint #25?

- Updated 3 defaulted values in CWS/CMS
 - Out of State Cross Report
 - Confidentiality (reporter)
 - Family Informed (reporter)
- Hispanic/Latino Origin field
- County Dropdown list for Cross Report
- Backend Error Messages displaying on UI
- Screening summary for an investigator
- Contact date, status and notes

What *else* did we accomplish in Sprint #25?

- Flags to turn on and off unfinished investigation functionality during a release
- Technical research:
 - API details for screenings & investigations
- Design
 - Log of all contacts in an investigation
 - History of staff assignment and other changes
 - Search filters
 - Child location
- CHAMPIONS-CWDS Annual Picnic Centerpiece Contest

Demos!

Sprint Metrics, Improvements & Challenges

Impediments

Team Control

Team Influence

Organizational

- QA Black box testing (automation) as part of “Definition of Done” will require more time per story (In progress)
- Access to data in legacy system limited email chain with performance analyst in another team. (In progress)
- Coordinating with both TPT.1 and TPT.2 now for authorization and search related stories. (In progress)

- Testing environments being used for demos, forcing delays to code updates and leaving less time for testing (in progress)
- Unclear demo schedule disrupting developer work mid-sprint to do unplanned support work

- Low Impact
- Medium Impact
- High Impact

Intake Development – Sprint Metrics

| Sprint Metrics | 3.5 (23) | 3.6 (24) | 4.1(25) |
|--|----------|----------|---------|
| Planned Backlog Items | 31 | 36 | 33 |
| Completed Backlog Items | 26 | 26 | 24 |
| % Completed | 83.9% | 72% | 72.7 |
| Stretch Backlog Items | 10 | 0 | 0 |
| % Completed (including Stretch) | 82.9% | 72% | 72.7 |
| Sprint Velocity (The actual completed + stretch) | 34 | 26 | 24 |
| Average Velocity over 3 sprints | 25 | 27 | 28 |
| # Bugs reported | 10 | 7 | 2 |
| # Bugs fixed | 5 | 0 | 0 |
| Capacity | 93% | 73% | 71% |

Intake Product & UX – Sprint Metrics

| Sprint Metrics | 3.5 (23) | 3.6 (24) | 4.1(25) |
|--|----------|----------|---------|
| Planned Backlog Items | 31 | 36 | 23 |
| Completed Backlog Items | 24 | 17 | 12 |
| % Completed | 77.4% | 47% | 52% |
| Stretch Backlog Items | 0 | 0 | 0 |
| % Completed (including Stretch) | 77.4% | 47% | 12 |
| Sprint Velocity (The actual completed + stretch) | 24 | 17 | 12 |
| Average Velocity over 3 sprints | 28.7 | 24.3 | 17.7 |

Intake Development backlog

| Story # | Story Summary Description | Points |
|-----------|--|--------|
| 150506219 | **HOTLINE:** Gender should not be required to save a screening to legacy | 1 |
| 150534808 | **HOTLINE:** Selecting At risk and General Neglect or Parental Absence should not require a cross report | 1 |
| 150550599 | **HOTLINE:** Set Screening Restrictions (Sealed/Sensitive) | 3 |
| 150497580 | **HOTLINE:** Identify sealed and sensitive people on their person cards | 3 |
| 150497594 | **HOTLINE:** Identify sealed and sensitive referrals and cases in the History card | 2 |
| 150525635 | **INVESTIGATION:** Update the screening index when a screening is submitted to legacy | 1 |
| 150318232 | **INVESTIGATION:** Opening a screening that has been submitted displays an investigation page | 3 |
| 150533777 | **INVESTIGATION:** Define the **/contacts** API contract | 0 |
| 150533774 | **INVESTIGATION:** Define the **/lov** API contract | 0 |
| 150615102 | **INVESTIGATION** : A screening that has a referral id can be opened in read only mode | 2 |
| 150532930 | **HOTLINE:** SPIKE: Creation of quality data | 0 |
| 150497542 | **HOTLINE:** **E2E LINK** Modify index for people search to support partial matches with multiple tokens and partial dates | 5 |

Intake Development backlog

| Story # | Story Summary Description | Points |
|-----------|---|--------|
| 150506794 | **HOTLINE:** Work with devs for back end error message patterns | 0 |
| 150495210 | **HOTLINE:** Remove all stylesheets from project and import NPM wood duck package | 3 |
| 148611067 | **HOTLINE:** User can only add a sensitive person to a screening with permission | 3 |
| 150535738 | PI-4.1 Hotline | |
| 150521892 | **HOTLINE:** Remove subfield from DOJ Cross Report field | 3 |
| 150535748 | PI-4.1 Investigation | |
| 150533776 | **INVESTIGATION:** Define the */investigations API contract | 0 |
| 150319095 | **INVESTIGATION:** Investigator sees a read-only summary of screening info | 2 |
| 150319330 | **INVESTIGATION:** Investigator can open the entire related screening | 1 |
| | Total | 33 |
| | Done | 24 |
| | WIP | 9 |

Intake Product & UX backlog

| Story # | Story Summary Description | Points |
|-----------|--|--------|
| 148040639 | **Product** Finalize v1 of content style guide | 2 |
| 150496493 | Work with devs for back end error message patterns | 0 |
| 149511225 | **UX** Allow user to indicate one primary and one secondary language | 2 |
| 150496505 | **UX & Product** History of worker safety | 2 |
| 150497151 | **UX** Pilot usability testing for contacts | 3 |
| 150497162 | **UX** Screening page visual design | 3 |
| 149535703 | **Product** Gather requirements to close out a referral and convert to a case | 0 |
| 150499335 | Finalize stories for devs to save worker safety alerts to legacy | 0 |
| 149535275 | **Product** Determine search enhancements priorities and prepare for devs | 3 |
| 150496693 | **UX** Investigators can indicate they have completed the necessary follow up cross-reports | 3 |
| 148924117 | **UX** User can view all previously created contacts and services (contact log) | 5 |
| | | |

Intake Product & UX backlog

| Story # | Story Summary Description | Points |
|---------|---------------------------|----------|
| | | Total 23 |
| | | Done 12 |
| | | WIP 11 |
| | | |
| | | |

Links



[Intake on the CWDS homepage](#)

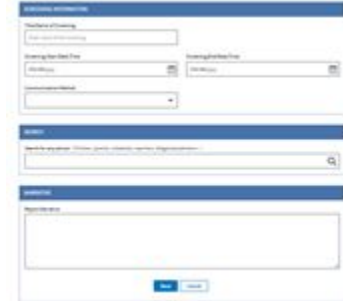


[Intake Wiki](#)



| Current Phase | Future Phase | Future Work |
|-----------------|-----------------|-----------------|
| Project/Phase 1 | Project/Phase 2 | Project/Phase 3 |
| Project/Phase 4 | Project/Phase 5 | Project/Phase 6 |

[Product Roadmap](#)



[Intake Acceptance Environment](#)